

Complaints page 310820.xlsx

	A	B	C	D	E	F	G	H
1								
2		From 1 April 2014						
3								
4		Complaints register:					Environmental Complaints Phone Number 8212 9561	
5								
6		Date	Time	How Made	Complainant	Complaint	S&P Response	Wind Direction
7		4/23/2014		Via Environmental Hotline	Paul Wynard	Noise at Cambridge street Kings Park	Maintenance running trommel out of hours. Remedial actions to restrict what plant can be operated for any reason and when	
8		5/29/2014		Telephone to Blackdown office	Pick n Payless	Overpressure	Overpressure incident occurred at 11.51am. Awaiting EPA and DA approval to relocate the pre shredder from the shredder precinct to improve inspection opportunity	
9		6/13/2014		Via Environmental Hotline	Paul Wynard	Odour at Cambridge street Kings Park	Sent 3 persons to site at Cambridge Street to inspect. No odour detected	
10		6/8/2014		Telephone to Blackdown office	Pick n Payless	Overpressure	Overpressure incident occurred at 3.06pm. Awaiting EPA and DA approval to relocate the pre shredder from the shredder precinct to improve inspection opportunity	
11		12/9/2014		Via Environmental Hotline	Hayden Pick n Payless	"Toxic Smell" in adjacent site	No "toxic smell" detected on site	
12		11/19/2014		Telephone to Blackdown office	Hayden Pick n Payless	"Toxic Smell" in adjacent site	No "toxic smell" detected on site	
13		11/24/2014		Telephone to Blackdown office	Pick n Payless	Smoke in adjacent site	Significant amounts of steam being emitted from shredder	
14		3/2/2015		Telephone to Nigel Fox	Gary Rush Pick n Payless	Extremely abusive call, with abhorrent personal insults. Raised dust, odour and disclosed an intent to file daily complaints with EPA	S&P Unwilling to address given the insulting nature of personal attacks	