

RESIDENT SUBMISSION

Background

This submission relates to the application by Sell & Parker “to increase the capacity of the Kings Park Metal Recovery to receive and process up to 600,000 tonnes per annum from 350,000 tonnes per annum”.

Noise

In simple but important terms, I am one of the residents living to the East of Sell & Parker’s facility and wish to make it known on behalf of myself and my family that:

- a. we hear a lot of noise at various times from early morning to late evening (appreciating Sell & Parker can operate from **6am to 9pm Monday to Saturday** excluding public holidays, and they use **heavy duty and loud shears and shredders**)
- b. whilst some days/parts of the day are tolerable (ie, little noise), **many days/large parts of the day are bad** (ie, can be heard within the home/sound like a construction site)
- c. the **noise is highly uncomfortable and unpleasant** (ie, sharp loud metal banging)
- d. the **noise adversely impacts** our ability to enjoy our homes and yards, appreciating Sell & Parker can operate for **15 hours a day, 6 days a week**
- e. the **noise negatively impacts** on sleep (ie, sleeping past 6am or before 9pm is difficult) and the ability to work-from-home – both for the reason that the noise can be heard inside the home
- f. the **noise detrimentally impacts** our mental health and well-being because of the intrusion into the comfort we should be able to enjoy in our own homes
- g. whilst we appreciate Sell & Parker have a business to operate, a proper balance and **enforceable protection for residents** should be an equally high expectation and outcome
- h. our priority therefore is on **ensuring a permanent solution to the noise problem for residents**
- i. accordingly whilst we **STRONGLY OPPOSE AND OBJECT** to the application based on the noise experiences to date, IF it is nevertheless approved then we **STRONGLY REQUEST** that it be a mandatory condition of consent that:
 - i. their **hours of operation are reduced** to be more reasonable for the comfort of residents – 15 hours a day, 6 days a week is just too much
 - ii. much **higher, thicker and best quality acoustic fences/sound baffles** within Sell & Parker’s premises be built and maintained (eg, minimum 15-20 metres high) that span the whole of the Eastern perimeter of their premises (ie, facing Sunnholt Road) and also as far as possible down the Southern perimeter of their premises (ie, facing Forge Street), and without any gaps

- iii. all **other noise elimination/minimisation measures are implemented** (to the extent possible)
 - eg, ensuring any noise reducing options/attachments to machinery are properly installed, maintained and utilised
 - eg, where practicable, placing machinery/other noise barriers in a position on the site that would provide the most optimal benefit for residents in respect of noise elimination/minimisation
 - eg, wherever there is a choice of acoustic options, selecting the option that produces the best possible outcome for residents in terms of noise elimination/minimisation
 - eg, adopting best practice standards and going beyond bare minimums
 - eg, having the best form of noise elimination/minimisation barriers in place

Complaints

- a. numerous **complaints** have been made to the **EPA** regarding the noise problems residents experience – the details of those complaints can (presumably) be supplied by the EPA and we strongly and respectfully request that those complaints be obtained and given a high level of importance and consideration
- b. numerous **complaints** have also been made directly to **Sell & Parker**, a copy of which is **attached**, and which can be accessed at:

<https://drive.google.com/file/d/1TFZ5tUvHM0bG2uBjN0XqGc0tH1-Jmp81/view>

again, we strongly and respectfully request that those complaints be accessed and given a high level of importance and consideration
- c. these complaints should be regarded as representative for all affected/impacted residents and the **tip-of-the-iceberg** as residents could literally complain almost every day (except Sundays and public holidays) because the noise is frequent and intrusive, and appreciating that:
 - i. there are hundreds and hundreds of residents within close/reasonable proximity to the facility who are affected/impacted
 - ii. the noise emitted by Sell & Parker does travel quite far
- d. **despite these complaints and the concerns raised by residents, the noise problem remains and this causes a great deal of discomfort and distress for residents both presently and in respect of what the future may hold**

Resident and Local Worker Petition

- a. **attached** is a petition signed by various residents and local workers that we have been privy to (and assisted with), and which we strongly and respectfully request be taken into account and given a high level of importance and consideration
- b. when reading same, please appreciate that:
 - i. it takes a lot of time to speak with residents and local workers and collate signatures keeping in mind residents might not be home when door-knocked, we needed to juggle door-knocking with our own family and work commitments, it only commenced to be prepared on 21 October 2020 (and the deadline for submissions is 29 October 2020), and recent wet and windy weather has hampered efforts to gain more signatures
 - ii. to put the percentage of resident signatures into perspective, only various homes on Turner Street, part of Charles Street, and a small portion of houses on each of Anthony Street, Frederick Street, Raymond Street, Lavender Place, Northcott Road (the area between Turner Street and Lavender Place) and Garden Street were able to be door-knocked (given the limitations mentioned above) – **thus, in percentage terms an overwhelming substantial majority of residents experience noise problems associated with Sell & Parker's operations**
 - iii. we strongly and respectfully submit that a similar high ratio of concern regarding the noise problems associated with Sell & Parker's operations would reasonably be expected to be seen across the broader residential community within close/reasonable proximity to their facility (if time permitted more door-knocking to occur)

Council

- a. we are aware that our local Blacktown Council is also concerned by the impact Sell & Parker's operations have had and continue to have on residents and especially those to the East of the facility, and in this respect we **attach** a copy of their prior letter to DPIE and draw your attention to the paragraph about residents to the East of the facility on page 1

Residential / Industrial Area

- a. this is **not** a situation where Sell & Parker operate in an isolated industrial area, rather Sell & Parker are on the doorstep of a well established and large residential community in North Blacktown which encompasses parts of Blacktown, Lalor Park and Kings Langley **hence the need for significant noise prevention measures to be implemented**
- b. in addition, an **Early Learning Centre** and **Lynwood Park Public School** are both located on Turner Street, Blacktown which is in very close proximity to Sell & Parker
- c. given the residential area existed well before Sell & Parker's operations commenced in Kings Park (and especially before the significant expansion of their operations at that site in recent years), we strongly and respectfully submit that it is only fair and reasonable that Sell & Parker be required to take all necessary steps to redress the intrusion their operations have on residents

- d. as many existing homes are on large blocks of land in the North Blacktown area (up to approx 1,000m²), we consider it a reasonable assumption to make that more duplexes, granny flats, villas and townhouses will be built on such blocks (which has already occurred and is continuing to occur), meaning that more and more residents will call North Blacktown home and who will be adversely affected by the noise emissions from Sell & Parker

Noise Report

- a. whilst we are aware of the noise report submitted by Renzo Tonin & Associates, with due respect to the author, it does **NOT properly represent or reflect the ACTUAL experiences of residents – residents complain and are very concerned because of what they ACTUALLY hear (please refer again to the EPA complaints, complaints to Sell & Parker and the resident and local worker petition)**
- b. we encourage and invite anyone who has not heard the noise to stand on Charles Street, Frederick Street, Anthony Street, Raymond Street, Eggleton Street, Turner Street, Garden Street, Allen Road, Fern Place, Stephen Street, Lavender Place, Wistaria Place, Rosemary Place and all other surrounding areas when Sell & Parker are operating all of their shears and shredders to fully appreciate the **volume, frequency and type of noise residents endure between 6am and 9pm Monday to Saturday** excluding public holidays
- c. the noise generated by Sell & Parker can be heard notwithstanding such things as the bus T-Way acoustic wall on Sunnyholt Road (noting there are large gaps in that wall where roads intersect with Sunnyholt Road, it is not that high when measured in light of the height of the machinery on Sell & Parker's premises, and many houses on the Eastern side of Sunnyholt Road are elevated up from Sunnyholt Road), surrounding buildings (which are essentially low-rise) and fluctuating levels of traffic on Sunnyholt Road

Conclusion

- a. whilst we appreciate the need to co-exist with Sell & Parker, as they create the noise we believe it is only fair and reasonable that **they take all necessary steps to address and resolve the noise concerns of residents**
- b. we strongly and respectfully request that the **views and considerations of residents have a substantial bearing** in the DPIE decision-making process in order to endeavour to achieve a satisfactory and beneficial outcome for residents
- c. for clarity, whilst our preference is for the application by Sell & Parker to be refused, we nevertheless stress the **vital and critical importance of the need for noise elimination/mitigation measures as a condition of consent** should it be approved (and which we respectfully submit Sell & Parker should be desiring to implement and achieve anyway if they wish to be regarded as good corporate citizens)

Other

- a. we are aware other residents may express the same or similar views as we all suffer from the noise that Sell & Parker create

Attachments

- a. resident and local worker petition
- b. complaints register from Sell & Parker's website

note: there is also another entry of 21 September 2020 showing on their website relating to a resident complaint of "loud noises"

- c. letter from Blacktown Council to DPIE

JN**JEGA NADARAJAH CA CPA
JP****CONTACT**

81 Turner St
Blacktown 2148
jega.nadarajah@gmail.com
0410990126

**WILLIAM HODGKINSON – TEAM LEADER –
INDUSTRY ASSESSMENTS**

KINGS PARK METAL RECOVERY AND RECYCLING EXPANSION (SSD-10396)

21.10.2020

Dear William Hodgkinson – Team Leader – Industry assessments,
With regards to your letter dated 28 September 2020 regarding
the expansion of the above. Please note the below points.

- a. As a resident of 81 Turner street I strongly object the expansion also my community below too object such an extension where there are more than 2000 residents and business will have high impact with the noise pollution.
- b. Already this facility without expansion has caused such a havoc and with extension it will get to the boiling point and the business and the local community and also the local schools are impacted with the extension. We therefore seek immediate stop on the expansion and find a suitable place for Sell & Parker Pty Ltd in the foreseeable future.
- c. I have gathered the local communities to sign this petition and forward it to you for your immediate attention and action

Sincerely,



Jega Nadarajah CA CPA JP

Address NAME

Paramita Kan
 Courtney Lancett
 PATRICK CAGNEY
 DOYNE JOACHIM
 K.J. THAO

Kimberley Frank
 Jonathan Frank
 Simone Cook

JILL GUTHRIE
 SAHIB BREET
 KEVIN LAHEY

Lara Klayjian
 Peter Brown
 Cynthia Buell
 D Jackson
 Vanessa Mucally

AMANJIT SINGH
 JOHN WOOD

Buddhi Wijantha
 Suman Timpone

Dylan Trevor
 ELENA MARTIN

Joshua Tweedie

Saifu/Sumaira
 Tom Lee

Jasvir Kaur

Address

83 Turner Street

104 Turner Street

77A TURNER ST

79A TURNER ST

79 " "

77 Turner St

77 TURNER ST

73 Turner St

467 Turner St

7176 TURNER ST

59 Turner St

70 Turners St

49 Turner St

51 Turner St

51 Turner St.

2/64 TURNER ST

8 GARDE ST

Blackline

55 TURNER ST

4/65 Turner St.

85 Turner St

819 Turner St

102 TURNER ST

96 Turner St

92 Turner St

81 Turner St.

2/78 Turner St. Jasvir Kaur

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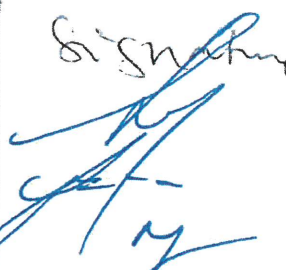











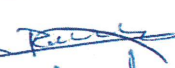




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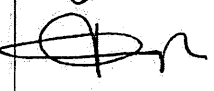
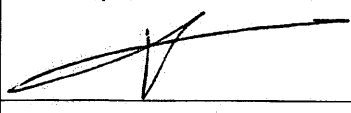
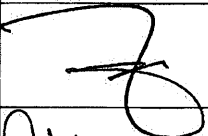

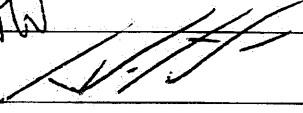

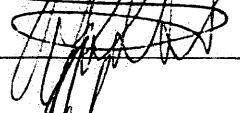

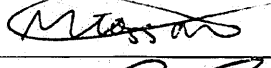

NAME
K H FOLS

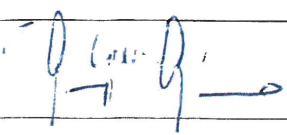


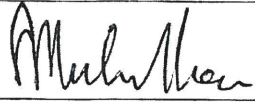
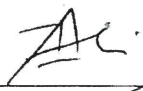



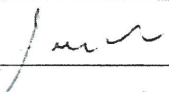
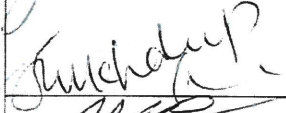
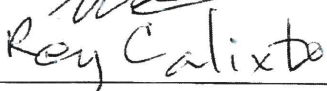
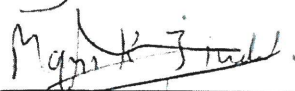
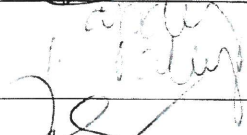



Address
178 NORTHGATE RD LAKE PARK 2147

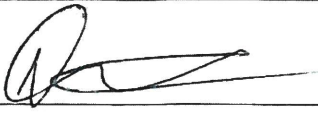
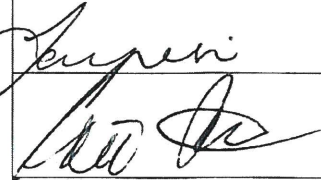



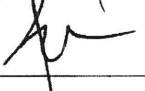

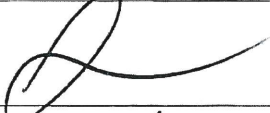

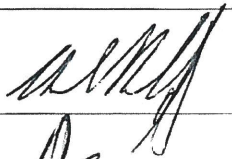

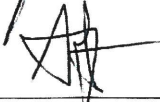
Signature
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Emma Nguyen	11 Lavender Place, Lake Park 2065	Emma
Carone Hardy	4125 Turner St Blacktown	Carone
Ty Bird	25/27 Turner St Blacktown	Ty
P. S. Alepis	35A Turner St Blacktown	P. S. Alepis
T. Lang	29 Turner St Blacktown	T. Lang
STEWART GOUCH	30 TURNER ST. BLACKTOWN	Stewart Gough
JEANETTE GOUGH	36 TURNER ST BLACKTOWN	Jeanette Gough
Hue Tai	30 Turner St, Blacktown	Hue Tai
Jangay chalia	28 Turner St Blacktown	Jangay
Sonia chalia	28 Turner St Blacktown	Sonia
Angalier	28A Turner St Blacktown	Angalier
Ajay	28A Turner St Blacktown	Ajay
Haneeta	18 Turner St. Blacktown	Haneeta
DV.	18 Turner St. Blacktown	DV.
Gopi	18 Turner St. Blacktown	Gopi
Komal	18 Turner St. Blacktown	Komal
Swarna C Samuel	7 Turner St Blacktown	Swarna C Samuel
PETAR BOSANAC	11 Turner St. Blacktown	Petar B.
Wilfried BLEEKER	15 Turner St Blacktown	W. Bleeker
Maxline Lowe	23 Turner St BLACKTOWN	Maxline
HERBERT PUMATI	38 TURNER ST Blacktown	Herbert
ANTHONY DAY	4 CHARLES ST. BLACKTOWN	Anthony
Tony KHAUAGA	6 CHARLES ST. BLACKTOWN	Tony
Elizabeth Lokeni	6B Charles St Blacktown	Elizabeth
Angus McLeod	12 CHARLES ST BLACKTOWN	Angus

Name	Address	Signature
E. Terry	18 CHARLES ST Blacktown	
K. Johansen	24 Charles Blacktown	
Gerry FREE	26 Charles ST. Blacktown	
Belinda Davis	28 Charles St Blacktown	B Davis
Julie Davis	28 Charles St Blacktown	Davis.
Jean Black	30 Charles St Blkown	
Daniel Kelly	32 Charles street Blkown.	
Amit Goyal	36 Charles St. Blacktown	
3111 1211	12 ANTHONY ST BLACKTOWN	
Maria Makariou	4 Anthony St Blacktown	M. M.
Gagandeep Singh	40 Charles St. Blacktown	
Paul Addos	44 Charles St.	
Sandra Mulloy	58 CHARLES ST Blacktown	Sandra Mulloy
DEANNA GRIFFITHS	60 CHARLES ST., BLACKTOWN	D. Griffiths
Myfanny Cough	36 Turner St, Blacktown	M. C.
Brooke. S.	152 Sunnyholt Road BLK	
G. Baskin	162 Sunnyholt Rd Blacktown	
R. Elias	162 Sunnyholt Rd Blacktown	
Robin Hood	163 Sunnyholt Rd Blacktown	
Preet Kaur	162 Sunnyholt Rd. Blacktown	Preet
Steven Carver	38 Charles St Blkown.	SC
Stav's Motivation	164 Sunnyholt Rd Blkown	S. Carver
Luis Asencio	170 Sunnyholt R. Blacktown	
Joe A. Ahel	170 Sunnyholt RD Blacktown	
Peter J. Holt.	24 Allen Road, Blacktown	
STEPHEN FOWLAND	19 CHARLES RD CLONORIE.	

Signature	Name	Address
A. Turner	Aaron Turner	4/176 Sunnyholt road
	Vic.	Acacia Gardens.
	Ron Singh	2/176 Sunnyholt Rd Blacktown
Deepak	Deepak Bhamhani	13/176 Sunnyholt rd Kings Park
	Joe Chadid	15/176 Sunnyholt rd
Michael	Michael de Boer	5/176 Sunnyholt rd.
	TUC MAN	178 Sunnyholt RD
	Rhys Walker	174 Sunnyholt Rd
	Steven Fletcher	180 Sunnyholt Rd.
L	Luke Rafferty	1 Hattersall Road Blacktown
	Ann Marie Gaggi	1 Tattersall Rd Blacktown
	Shere Cornish	7 chisholm close leamington.
	Isiah Tafari	106 Turner St Blacktown
Valentino	Valentino Hrdavec	104 Turner st Blacktown
	Michael Tassone	100 Turners st Blacktown
	Beau Savage	6/65 Turner St Blacktown

Signature	Name	Address
	JOE CARUCCIO	164 Sunnyholt Road, Blacktown, 2148
	Dillon O'Sini	164 Sunnyholt Road Blacktown, 2148
	MICHAEL HIRSCH	169 Sunnyholt RD BLACKTOWN 2148
	SIVASOTHY MUHUNTHAN	14 KIRTON STREET STANHOPE GARDENS NSW 2768
	Mohammed Ali	8 Waler Street Bungarbee NSW 2767
	Tereza Benedek	10 Frederick St Blacktown
	Jennifer Calleja	46 Frederick St Blacktown NSW 2148
	Daniel Sibilant	40 RAYMOND ST BLACKTOWN N-S-W 2148
	Janner L	54 R 12 23 51
	Suchdeep K	22 GARDEN ST
	Rey Calixto	5/13-15 Frederick
	Monik Jindal	1/13-15 Frederick
	Apurva A Dey	3/15 Fred. St
	Jemi Dake	2/15 Frederick St. Blacktown
	MARIA SALVADOR	25 EVANS ST, NEWINGTON, NSW
	John Sanchez	5 TORRES PL KILGARRIE

Signature	Name	Address
Dustin S.	Dustin Siderole	Romford Road
	Nick Conner	Romford Road
	JACQUELINE SMITH	2/4 ROMFORD ROAD.
	LOUIS ABOOTHAN	1/4 ROMFORD Rd.
Amy Lotter	AMY LOTTER	1/11 ROMFORD RD
Donna McLaughlin	Donna McLaughlin	5/11 Romford rd.
Greg McLaughlin	Greg McLaughlin	4/11 Romford rd.
	Peter Barb	7/11 Romford rd
	Peter Dobosc	9/11 Romford rd
	R. Gerasim	10/11 Romford rd
	Lesmich	11/11 Romford Rd
	Troy Farrugia	11/11 Romford Rd
	Bruce ROBERTSON	12/11 " "
	MARTIN GOFF	Unit B/11 Romford Rd Kings Park.
	ATAYLON	Unit 34-36/11 ^{Romford Rd} Kings Park
	RICK	UNIT 38 " "

Signature	Name	Address
	Anamirasi Kelly	37/11 Romford Rd Kings Park
	DALVINDER SINGH	41/11 Romford Rd Kings Park
	Luke Alsop	47/11 Romford Rd Kings Park
	Gavin Smith	28-24/11 Romford Rd Kings Park
	Scott Petrie	28/10/20 20/11 Romford Rd
	Glen Murphy	Unit 19/11 Romford Rd Kings Park
	Jason Zammitt	Unit 39/11 Romford Rd Kings Park
	Mike Lin	127/11 Romford Rd
	David Nichols	7 Tattersall Rd Kings Park
	Dori Azou	2/2 Tattersall Rd Kings Park
 ANDREW VERNON	NEWTOLS AUSTRALIA P/L 1 ROMFORD ROAD KINGS PARK NSW 2148	
	Zelak Kostic	Lynwood Park Public School
	DORISAN HRDAVEC	104 Turner st, Blacktown
	Jim Ford	41 Highways St Blacktown
	Amy Williams	104 Turner st Blacktown
	Sinisa Hrdavec	7 Huntley Drive Blacktown

From 1
April 2014

Complaints
register:

Environmental Complaints Phone
Number 8212 9561

Date	Time	How Made	Complainant	Complaint	S&P Response	Wind Direction
4/23/2014		Via Environmental Hotline	Paul Wynard	Noise at Cambridge street Kings Park	Maintenance running trommel out of hours. Remedial actions to restrict what plant can be operated for any reason and when	
5/29/2014		Telephone to Blacktown office	Pick n Payless	Overpressure	Overpressure incident occurred at 11.51am. Awaiting EPA and DA approval to relocate the pre shredder from the shredder precinct to improve inspection opportunity	
6/13/2014		Via Environmental Hotline	Paul Wynard	Odour at Cambridge street Kings Park	Sent 3 persons to site at Cambridge Street to inspect. No odour detected	
8/6/2014		Telephone to Blacktown office	Pick n Payless	Overpressure	Overpressure incident occurred at 3.06 pm. Awaiting EPA and DA approval to relocate the pre shredder from the shredder precinct to improve inspection opportunity	
9/12/2014		Via Environmental Hotline	Hayden Pick n Payless	"Toxic Smell" in adjacent site	No "toxic smell" detected on site	

11/19/2014		Telephone to Blacktown office	Hayden Pick n Payless	"Toxic Smell" in adjacent site	No "toxic smell" detected on site	
11/24/2014		Telephone to Blacktown office	Pick n Payless	Smoke in adjacent site	Significant amounts of steam being emitted from shredder	
2/3/2015		Telephone to Nigel Fox	Gary Rush Pick n Payless	Extremely abusive call, with abhorrent personal insults. Raised dust, odour and disclosed an intent to file daily complaints with EPA	S&P Unwilling to address given the insulting nature of personal attacks	
8/3/2015		Call from EPA as they received a call on their complaints line	Unknown	Site on fire	Report written and supplied to the EPA. No report of incident on site.	
9/4/2015		Email received from EPA (Andrew Reece 10/09/15) of two complaints from Pick and Payless	Pick and Payless	White dust particles	Report written and supplied to the EPA. No report of incident on site.	
9/9/2015		Email received from EPA (Andrew Reece 10/09/15) of two complaints from Pick and Payless	Pick and Payless	Burning odour, smoke, glass fallout	Report written and supplied to the EPA. No report of incident on site.	
9/2/2016		Call from EPA as they received a call on their complaints line	Unknown	Foul and rotten odour	Received a call just before lunch having been walking beneath the shredder 20 minutes earlier. Immediately went back outside and re-did walk. No odour. Spoke to operator and forklift driver – no odours noticed. Floc bay o.k. Given we process multi-sourced items creating a prolonged smell is unlikely. Breeze in morning was westerly away from PnP.	

27/2/2016	Telephone to Blacktown office, Environment Manager and to EPA complaints line	Pick 'n Payless	Chemical smell and white smoke	Report written and supplied to the EPA. No report of incident on site.	
29/2/2016	Telephone to EPA complaints line	Pick 'n Payless	Burning rubber	Report written and supplied to the EPA. No report of incident on site.	
17/03/2016	Telephone to EPA complaints line	Pick 'n Payless	Smoke and burning plastic smell	Report written and supplied to the EPA. No report of incident on site.	
21/03/2016	Telephone to EPA complaints line	Pick 'n Payless	Strong chemical smell	Report written and supplied to the EPA. No report of incident on site.	
22/03/2016	Telephone to Blacktown main office	Pick 'n Payless	Smoke in adjacent site	Hung up before response, No smoke coming from site.	
1/4/2016	Telephone to EPA complaints line	Unknown	Dust and flock coming from site	Report written and supplied to the EPA. No report of incident on site.	
4/7/2016	Telephone to Blacktown main office	Unknown	Pollution	Hung up, before response.	
14/07/2016	Telephone to EPA complaints line	Unknown	Overpressure	Report written and supplied to the EPA. Noise within limits.	
18/07/2016	Telephone to EPA complaints line	Unknown	Overpressure	Report written and supplied to the EPA. Noise within limits.	
26/08/16	Not given	Unknown	Bleach smell	Report written and supplied to the EPA. No bleach used on site.	
7/9/2016	Not given	Unknown	Thick grey smoke and strong chemical odours	Report written and supplied to the EPA. No report of incident on site.	
22/09/16	1538	Unknown	Noise	Report written and supplied to the EPA. No noise audible at location given.	
27/10/16	1030 1035	Unknown	Smoke, burnt oil/fuel odour, glass particles	Report written and supplied to the EPA. No reports of issues on site.	
29/10/16		Unknown	Overpressure	Report written and supplied to the EPA. Noise within limits.	

19/11/16	900	Telephone to EPA complaints line	Unknown	Blue smoke, smell or burning rubber	Report written and supplied to the EPA. No reports of issues on site.	
29/11/16	930	Telephone to EPA complaints line	Unknown	Strong odour and chemical smell	Report written and supplied to the EPA. No reports of issues on site.	
03/01/2017	900	Telephone to EPA complaints line	Unknown	Smoke and burning rubber odour	Report written and supplied to the EPA. No reports of issues on site.	SSE
12/01/2017	Not given	Telephone to EPA complaints line	Unknown	Thick blanket of white smoke and odours - rubber/paint	Report written and supplied to the EPA. No reports of issues on site.	?
24/04/2017		Telephone to EPA complaints line	Unknown	Site fire	EPA R3 report issued.	?
12/05/2017	Not given	Telephone to EPA complaints line	Unknown	Dust and flock coming from site	Report written and supplied to the EPA. No reports of issues on site.	?
13/05/2017	Not given	Telephone to EPA complaints line	Unknown	Smoke smells of plastic and burnt rubber.	No internal issues or complaints recorded	?
15/05/17	Not given	To Blacktown City Council	Unknown	Operating shredder outside of hours.	Complaint received, 23/06/2017. Are operating within licenced hours.	?
23/05/2017	1159	Telephone to EPA complaints line	Unknown	Odour has a rubber/plastic smell	No internal issues or complaints recorded. No rubber or plastics are processed on site.	N
23/06/2017	Not given	Telephone to S&P and EPA complaints line	Unknown	Crashing steel noises	Complaint was in operational hours, noise at general location was not validated.	?
4/7/2017	1050	S&P complaints line	David	Excessive noise	Currently reviewing operational practices. Making changes to sirens/beepers.	ENE
11/07/17	1356	Telephone to EPA complaints line for event on 8/7/17	Unknown	Explosion	Explosion monitor did not register noise level above licence limit.	SE
11/07/2017	1442	Telephone to EPA complaints line	Unknown	Noise	Morning noise source is coming from south of site.	SE
14/07/2017	1541	Telephone to EPA complaints line	Unknown	Smoke and odour of burning plastic	No internal issues or complaints recorded. No rubber or plastics are processed on site.	N
10/07/2017	1630	Telephone to EPA complaints line	Unknown	Black smoke discharging all day	Requested by EPA to report 10780-2017 Notified 37 days after the complaint.	SSW

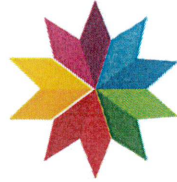
11/07/2017	Not given	Telephone to EPA complaints line	Unknown	Black smoke discharging all day	Requested by EPA to report 10828-2017. Notified 36 days after the complaint.	?
14/07/2017	0700 - 1545	Telephone to EPA complaints line	Unknown	Smoke and odour, reeks of burning plastic.	Requested by EPA to report 11005-2017. Notified 23 days after the complaint.	WSW - N
20/07/2017	Up to 2030	Telephone to EPA complaints line	Unknown	Noise	Requested by EPA to report 11306-2017	WSW
27/07/2017	1100	Telephone to EPA complaints line	Unknown	Black and white smoke	Requested by EPA to report 11658-2017	W
28/07/2017	1430	Telephone to EPA complaints line	Unknown	Black smoke	Requested by EPA to report 11699-2017	SW
02/08/2017	1415	Telephone to EPA complaints line	Unknown	White smoke	Requested by EPA to report 11991-2017	NNE
07/08/2017	8:58	Telephone to EPA complaints line	Unknown	Smoke pollution	Requested by EPA to report 12133-2017	SE
11/08/2017	6:50	Telephone to EPA complaints line	Unknown	Strong chemical smell like rubber and burning plastic, also a grey haze	Requested by EPA to report 12375-2017. Notified 6 days after the complaint.	NNE
14/08/2017	6:15	Telephone to EPA complaints line	Unknown	Noise	Requested by EPA to report 12478-2017	NE
11/08/2017	8:00	Telephone to EPA complaints line	Unknown	Smoke pollution	Requested by EPA to report 12486-2017	N
15/08/2017	1200	Telephone to EPA complaints line	Unknown	White smoke	Requested by EPA to report 12564-2017	NNE
21/08/17	1525	Report to EPA	Unknown	Smoke pollution	Requested by EPA to report 12885-2017. Notified 21 days after the complaint.	NNW
22/08/17	1320	Report to EPA	Unknown	Smoke pollution	Requested by EPA to report 13011-2017. Notified 20 days after the complaint.	SSW
29/08/17	1500	Telephone to EPA complaints line	Unknown	Smoke from crasher	Requested by EPA to report 13283-2017. Notified 13 days after the complaint.	NNE

16/10/17	1259	Report to EPA	Unknown	Smoke	Report written and supplied to the EPA. No reports of issues on site.	E
17/10/17	1340	Report to council to EPA	Unknown	White smoke	Report written and supplied to the EPA. No reports of issues on site.	ENE
18/10/17	1250	Report to council to EPA	Unknown	White smoke	Report written and supplied to the EPA. No reports of issues on site.	ENE
18/10/17	1458	Report to council to EPA	Unknown	Chemical odour	Report written and supplied to the EPA. No reports of issues on site.	NE
19/10/17	1050	Report to council to EPA	Unknown	White smoke	Report written and supplied to the EPA. No reports of issues on site.	NNW
17/11/17	1159	Report to EPA	Unknown	Odour - raw sewage Smoke or steam	Report written and supplied to the EPA. No reports of issues on site.	ENE
21/11/2017	1433	Report to EPA	Unknown	Excessive black smoke, smells like burning rubber	Report written and supplied to the EPA. No reports of issues on site.	SE
16/01/18	8:10 AM	Rang site	Rob	Noise before hours	Noise due to Pick and Payless having scrap metal deliveries at 5:20am. Rob asked to register complaint with the EPA. Council and EPA have been informed about these earlier morning deliveries for the past 8 months.	SSW
18/01/18	1259	Report to EPA	Unknown	White smoke and bad odour	Report written and supplied to the EPA. No reports of issues on site.	SSE
23/01/18	1126	Report to EPA	Unknown	Noise before hours	Complaints were from 16th and 17th January. Refer to above complaint.	SSW
02/02/18	1300	Report to EPA	Unknown	Smoke and odour	Report written and supplied to the EPA. No reports of issues on site. Mischievous report.	ESE
06/02/18	1345	Report to EPA	Unknown	Smoke and odour	Report written and supplied to the EPA. No reports of issues on site. Mischievous report.	ESE
13/02/18	6:30 AM	Report to EPA	Unknown	Noise	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	SE
	1000	Report to EPA	Unknown	Smoke	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	SE

19/02/18	8:30 AM	Report to EPA	Unknown	Chemical odour	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	ESE
26/02/18	1830 - 2130	Report to EPA	Unknown	Noise	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	SSE-SSW
5/3/18	1000	Report to EPA	Unknown	Offensive smoke Greyish smoke	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	SSE
16/03/18	1518	Report to EPA	Unknown	Thick black smoke & burning rubber odour	Report written and supplied to the EPA. No reports of issues on site. Mischievous report	ESE
20/3/18	6:05am-0610 am	Via Environmental Hotline	Rob	Load crashing, grinder, hammering	Returned call. No maintenance occurring so no grinding or hammering. Heavy yard did not commence until 0630.	SE
21/3/18	1420	Rang site	Gail	Loud banging	Visited area. Whining noise and intermittent banging from Binning Road units.	SSE
19/4/18	1518	Report to EPA	Unknown	Explosion and burning all day	Report written and supplied to the EPA. Mischievous report	WNW
07/05/18	1620	Report to EPA	Unknown	Black smoke and Fire brigade present	Report written and supplied to the EPA. NSW FR were not on site. Mischievous report	NNE
09/05/18	819	Via Environmental Hotline	Resident	Noise at 2030 last night	Returned call. Wanted to know operational hours and what we are doing to reduce noise emissions.	WSW
11/5/18	1355	Report to EPA	Unknown	Blast/explosion	Report written and supplied to the EPA. No blast/explosion on site.	WNW
25/05/2018	1000	Report to EPA	Unknown	Glue smell	Report to EPA. There is a glue factory next door to us.	S
29/05/18	1200	Report to EPA	Unknown	Site lit up in flame	Fire training in progress	NW
04/06/18	1548 - 1610	Rang site	Gail	Noise	Spoke about factors that could explain why the noise level was variable	SE
13/06/2018	1030	Report to EPA	Unknown	Strong odour of burning rubber/plastic	Report written and supplied to the EPA. Source was not S&P. Mischievous report.	NW
20/06/2018	9:20 AM	Via Environmental Hotline	Resident	Noise at 2330 last night	Returned call, did investigation left message. No unusual or incorrect activities were found.	SW

09/07/2018	7:00 AM	S&P complaints line and EPA	Resident	Noise from 7:00 to 7:20am	Report written and supplied to EPA. No site issues known at that time.	NNE
28/08/18	1300 - 1600	Report to EPA	Unknown	Odour and smoke	Report written and supplied to EPA. No site issues known at that time.	ESE - SSW
13/09/2018	1100 -1400 & 1830	Report to EPA	Unknown	Smoke/Chemical odour Burning rubber / Chemical odour Smell - melted plastic	Report written and supplied to EPA. No site issues known at that time.	SE ESE
3/11/18	756	S&P complaints line and EPA	Margaret	Early morning noise	Discussed matter with EPA	Calm
28/05/2019	650	Self report	Howard	Shredder noise event	C07541-2019 EPA report	ENE
12/06/2019	Not given	Report to EPA from BCC	Unknown	Noise outside of approved operating hours	EPA report - Did not operate outside of approved hours	?
09/07/2019	851	Self report	Luke	Shredder noise event	i09363-2019 EPA report	WNW
15/07/2019	Not given	Report to EPA	Unknown	High noise levels from unloading trucks	Reply to EPA via email 25/07/2019	?
27/07/2019	0620 -0700	Report to EPA	Unknown	Noise pollution	Reply to EPA via email 01/08/2019	WSW
16/09/2019	0845 - 0940	Report to EPA	Unknown	Fumes from burning of rubbish and plastic	S&P do not burn material on site. Reply to EPA via email 19/09/2019	N-NNW
17/03/20	2100+	Report to EPA	Unknown	Burning of materials	S&P do not burn material on site. Reply to EPA via email 24/03/2020	Easterly
23/03/20	1300 - 1500	Report to EPA	Unknown	Black smoke and an awful chemical odour	S&P do not burn material on site. Reply to EPA via email 24/03/2020	SSE/SE
06/04/20	0900 - 1000	Report to EPA	Unknown	Noise pollution	Report written and supplied to EPA. No site issues known at that time.	NNW
17/04/20	Not given	Report to EPA	Unknown	Noise pollution	No site issues known at that time. Report emailed to EPA 23/04/20	NNW-NNE
15/06/20	8:45 PM	Report to EPA	Unknown	Noise pollution	No site issues known at that time. Report emailed to EPA 24/07/20	Calm
16/06/20					S&P neighbourhood mailout for DA application	
07/07/20	1446	EPA	Gabriel	Complaints line	Check by EPA that complaints line was working,	-
05/08/20	330	Report to EPA	Unknown	Noise pollution	No site issues known at that time. Report emailed to EPA 13/08/20	NNW
14/08/20	?	Report to EPA	Unknown	Explosion	No site issues known at that time. Report emailed to EPA 19/08/20	?

17/08/20	920	Report to EPA	Unknown	Explosion	No site issues known at that time. Report emailed to EPA 18/08/20	NW
20/08/20	1625	Report to EPA	Unknown	Explosion	No site issues known at that time. Report emailed to EPA 25/08/20	W
22/08/20	1428	S&P complaints line	Awaiting advice	Noise pollution	Replied to complainant on TBC	W



Blacktown
City Council

Your ref: SSD 10396
File no:

12 December 2019

Industry Assessments
Department of Planning, Industry & Environment
GPO Box 39
SYDNEY NSW 2001

Attention: Katelyn Symington

Dear Ms Symington,

SSD 10396 Input into Draft Secretary's Environmental Assessment Requirements for increase the capacity of the Kings Park Metal Recovery to receive and process up to 600,000 tonnes per annum from 350,000 tonnes per annum.

I refer to your notice to us of the above proposal at 1.18pm on 22 November 2019 (noting that we were given **14 days** within which to respond), requesting that we provide input with regard to the draft Secretary's Environmental Assessment Requirements (SEARs) for the above proposal. We appreciate the opportunity to provide comments on the key issues and assessment requirements for the proposal.

We have undertaken a preliminary review of the proposal and the Scoping Report, and request that additional specific items are included as listed in **Attachment A** to this letter.

note [We also trust that all relevant owners and occupiers of nearby residential properties within a 1 kilometre radius of the site be informed of this proposal, in particular the residential properties to the east.

If you would like to discuss this matter further, please contact me on 9839 6000.

Yours faithfully,

Alan Middlemiss
Acting Manager Development Assessment

ATTACHMENT A

The following items are requested to be included in the draft SEARS:

1. Environmental Health

1.1 Air Quality Impact Assessment

- a) An air impact assessment must be conducted by a suitably qualified expert in line with the *Approved Methods and Guidance for the Modelling and Assessment of Air Pollutants in NSW* (EPA 2011) which includes:
 - All processes and scenarios that could result in air pollution and/or generation of odour, this must also include worst case scenarios.
 - An assessment of the air quality impacts arising from the project on surrounding sensitive receptors (particularly dust and odour).
 - Provide an air pollutant management plan that includes details of the various methods that will be employed to control pollutants during the operational phase of the development.
 - The accumulative impact of this proposal along with adjacent development, particularly that to the west of the site.

1.2 Noise Impact Assessment

- a) Determine the existing background ambient noise levels in accordance with the *NSW Industrial Noise Policy, 2000*.
- b) Determine the existing road traffic noise levels in accordance with the *NSW Road Noise Policy*.
- c) Conduct a noise assessment by a suitably qualified consultant in accordance with *NSW Industrial Noise Policy, 2000* that:
 - Identifies all existing and proposed noise sources, including animal noises.
 - Identifies any noise sensitive locations which may be affected by activities.
 - Quantifies the cumulative noise impacts upon the surrounding receivers.
 - Assesses all construction noise associated with the proposal using the *Interim Construction Noise Guideline* (DECC, 2009).
 - Specifies the proposed operating hours and includes an assessment of the maximum noise levels during the night-time period (10pm-7am) when additional activities are planned.
 - Assesses any increased road traffic generated at the premises.
 - Assesses the noise impact associated with use of access roads, internal roads and potential environmental impacts from increased vehicle movements and increased operational activities as a result of the proposal.
- d) Outline the noise management and mitigation measures including appropriate controls for operational noise.
- e) The accumulative impact of this proposal along with adjacent development, particularly that to the west of the site

1.3 Waste Management

- a) Identify all waste streams both incoming and outgoing from the premises in accordance with the EPA's Waste Classification Guidelines.
- b) Provide details regarding the source, quantity and types of all wastes that will be generated, accepted, handled, processed or treated.
- c) Provide details regarding the proposed transportation, receipt and handling of waste generated.
- d) Detail the extent of any waste that is to be stockpiled including:
 - Estimated average and maximum amount of materials to be stored at any one time.
 - Stockpile heights.
 - The approximate locations of these stockpiles.
 - Proposed containment of materials and stockpiles.
 - Fire management and odour from any green waste stockpiles.
- e) Assess the estimated emissions arising from the handling, storage, treatment, processing and reprocessing of waste at the site.

1.4 Surface Water and Wastewater Management

- a) Describe the intake and discharge of water at the site including:
 - Volumes;
 - Water quality; and
 - Frequency of all water discharges.
- b) Assess and provide details of all surface water, groundwater and wastewater impacts that are likely to occur during and as a result of discharges at the site.
- c) Assess all surrounding water bodies and receiving waters that are likely to be affected by the proposal.
- d) Describe any control measures to be implemented that minimise wastewater generation, erosion, and sediment mobilisation during the operational phase of the proposal.
- e) Describe how stormwater will be managed having regard to the utilisation of existing infrastructure and demonstrating how the existing infrastructure can cope with the increased intensity of the use.
- f) Describe how predicted impacts will be monitored and assessed over time.

2. Engineering

Any Civil Engineering Works must follow *Blacktown City Council's Engineering Guide for Development – 2005* to facilitate the efficient processing of engineering plan submissions, and to ensure that infrastructure associated with any development is designed and constructed to be safe, serviceable, economical to maintain and meets community expectations.

3. Stormwater Drainage

- 3.1** All development including carparks are to be above the 1 in 100 year ARI flood level. Any building floor levels are to be above the 1 in 100 year ARI flood level plus 0.5 m.
- 3.2** Prepare a revised Flood Management Plan for the site having regard to the extra activities proposed to be occurring and the additional staff and visitors likely to be present on the site.
- 3.3** Ensure that the existing stormwater management of the site meets our requirements and that there is no need for additional measures to be implemented and, if there are, that we are provided with ample opportunity to assess this.

4. Traffic Management

- 4.1** Additional traffic volumes. We request that a traffic and parking analysis report prepared by a suitably qualified person be sought in the draft SEARs.
- 4.2** The accumulative impact of this proposal along with adjacent industrial development, particularly that to the west of the site

5. Planning Matters

- 5.1** That previous requirements in relation to SSD 5041 (approved on 12 November 2015) and its subsequent modifications also be required with respect to this expansion.
- 5.2** The EIS is to demonstrate that appropriate facilities are available to serve the needs of the (additional?) staff.
- 5.3** We note the comprehensive scoping report submitted. We ask you to ensure that the matters listed in the report be requested of the applicant and addressed in the EIS.
- 5.4** That the applicant be required to address in the EIS all relevant environmental planning instruments and DCPs, including, but not limited to:
 - State Environmental Planning Policy (Infrastructure) 2007
 - State Environmental Planning Policy 33 (Hazardous and Offensive Development)
 - State Environmental Planning Policy 55 (Remediation of Land)

- Blacktown LEP 2015
- Blacktown DCP 2015

Also, the requirements for an EIS prescribed by Schedule 2 of the Environmental Planning & Assessment Regulation 2000 and other relevant legislation as highlighted in Part 5 of the Scoping Report.

- 5.5** We request that landscaping, particularly around the perimeter of the site and adjacent to Breakfast Creek, continue to be improved and embellished and that this be requested of the applicant to address in the EIS. The same applies to fencing and perimeter, machinery and building acoustic treatment.
- 5.6** That the applicant adequately address employee and visitor safety, including a fire and incident management strategy.
- 5.7** That the Scoping Meeting outcomes be requested to be addressed in the EIS in their entirety.
- 5.8** That the applicant be directed to obtain and comply with all relevant licensing required by other agencies, including liaising with the Environment Protection Authority.
- 5.9** That the Department consider whether it should request the applicant to surrender previous consents/approvals and that the use be consolidated into one consent (should consent be granted). Land uses and sites operating with multiple consents and approvals have proven to be problematic in our experience.