

Mr Paul Hitchings  
Project Director – Mainline Tunnels  
Transport for NSW  
101 Miller Street  
North Sydney NSW 2059

DATEWILLBEINSERTEDHERE

Dear Mr Hitchings

**WestConnex M4-M5 Link - Stage 3A Mainline Tunnels (SSI 7485)  
Nomination of Community Complaints Mediator (Condition B13)**

I refer to your submission, dated 2 June 2021, nominating a Community Complaints Mediator (CCM) in accordance with condition of approval B13 of the M4-M5 Link (SSI 7485) project approval.

I note your nomination of Ms Margaret Harvie (PlanCom Consulting) as the CCM and that you have provided evidence to demonstrate that she:

- is suitably qualified and experienced;
- does not have any pecuniary interest in the Project, proponent or related entities;
- is independent from the design and construction of the project; and
- meets the requirements of *Seeking approval from the Department for the appointment of independent experts (DPIE, 2020)*.

As nominee of the Planning Secretary, I approve the appointment of Ms Margaret Harvie as CCM, under condition B13 of SS1 7485.

Please ensure that Ms Harvie is made aware of her obligations and functions under the approval, and that you provide her the information required to undertake the role in a timely and complete manner.

If you wish to discuss the matter further, please contact Mike Pereira on 9995 6038.

Yours sincerely



**Jake Shackleton**  
**Director – Infrastructure Management**

As nominee of the Planning Secretary