

Paul McCormick
Executive Director – Eastern Sydney Project Office
Transport for NSW
101 Miller Street, North Sydney NSW 2060

27/05/2021

Dear Mr McCormick

Community Complaints Mediator for Motorway Projects

I refer to your letters dated 22 April and 10 May 2021 requesting the Department of Planning, Industry and Environment's agreement regarding the nomination of a single Community Complaints Mediator (CCM) across the following motorway projects:

- Western Harbour Tunnel and Warringah Freeway Upgrade (WHT and WFU) (SSI 7485),
- M6 Stage 1 (M6) (SSI-8931), and
- WestConnex Stages 3A and 3B (M4-M5 Link Tunnels and Rozelle Interchange) (SSI-8863).

I note that Transport for NSW (TfNSW) seeks a single individual for the role:

- to ensure there is a consistent approach to independent mediation across all four projects
- given individually the role for each project is unlikely to generate enough work to attract and retain a mediator in the longer term
- there is a limited appropriate candidate pool.

I also note TfNSW is of the opinion that there are no conflicts of interest in appointing one CCM for the above motorways projects and that their independence of the design and construction personnel will be maintained. Further TfNSW will monitor any perceived conflicts of interest and commits to undertaking 12 monthly performance reviews of the approved CCM, to ensure their role meets the requirements of the conditions of approval.

I note TfNSW will manage the potential competing priorities of the projects by using the specific teams that deal with interface matters across projects to monitor information for each project and consistency across projects. Please ensure these teams support the CCM when required to do so.

Given the above information and commitments the Department supports the nomination of a single CCM across the projects listed above.

If you wish to discuss the matter further, please contact Carl Dumpleton on 9274 6283 or carl.dumpleton@planning.nsw.gov.au.

Yours sincerely



Jake Shackleton
A/Director - Infrastructure Management

As nominee of the Planning Secretary

