

28 October 2021

Reference: SSD_7942-MOD1



URBNSURF Melbourne – Park Operations Statement

Noise & Lighting

Attention: Rodger Rappolo

Dear Mr. Roppolo,

On behalf of the Park Operations Team at URBNSURF Melbourne I confirm that since the opening of URBNSURF Melbourne in January 2020 the business has not received any noise or lighting complaints from sensitive receivers within the immediate vicinity of the park during normal operational hours.

The URBNSURF Melbourne operational hours are:

1. Mon-Thurs & Sun: 6am-10pm.
2. Fri-Sat: 6am-12am (Midnight).

The site has multiple noise sources in close proximity to the sensitive receiver boundaries as indicated in **Figure 1**. These receivers have been exposed to noise sources with the park at full capacity in all areas, as well as during small & medium events. No complaints have been received.

It should be noted that for any large events hosted at the park, event-specific noise monitoring and acoustic reports are completed, alongside detailed event management plans.

URBNSURF seeks to add as much value as possible to the local community with high quality amenity, whilst being sensitive to the potential impacts that can be caused by the operation of a large surfing facility. Feedback from the immediate local community is very positive and there is a high degree of local attendance and participation at the park as a result.

Yours faithfully,

Shaun Hutchinson
Group Operations Manager
URBNSURF

Figure 1: URBNSURF Melbourne – Sensitive Residential Receiver Locations

