

Review of consultation methodology: 90-102 Regent Street, Redfern

The following table sets out Elton Consulting's review of our Community and Stakeholder Engagement Strategy against the Department of Planning, Industry and Environment's – *Undertaking Engagement Guide - Guidance for State Significant Projects*.

DPIE Expectation	Action taken
» Identify key community stakeholders	<p>Key stakeholders, their likely issues and proposed engagement approach were identified via a stakeholder analysis process that was informed by Elton Consulting's prior relevant engagement within the Redfern area, including with respect to 13-23 Gibbons Street.</p> <p>» The outcomes of our stakeholder analysis are documented in our Community and Stakeholder Engagement Strategy (CSES) and Community Consultation and Engagement Report. In both documents, 1 Margaret Street is identified as a key stakeholder for the purposes of consultation.</p>
» Plan engagement with the community	<p>» Elton Consulting's engagement approach and methodology are documented in our CSES and were informed by previous relevant engagement, including with respect to 13-23 Gibbons Street.</p> <p>» Given the nature of the impacts on 1 Margaret Street, an engagement methodology that included an initial 1:1 meeting with the strata manager, strata committee and / or residents and owners was proposed. The invitation was extended via the building's strata manager with whom Elton Consulting made contact on three occasions.</p>
» Inform the community about the project	<p>» Elton Consulting contacted 1 Margaret Street via the strata manager three times – twice by telephone and once by email. Information about the development application and an invitation to engage with the project team was extended. The strata manager confirmed the information was distributed to residents and owners via the usual channels.</p> <p>» Project email and telephone contact details were included as part of the distributed information and recipients were invited to contact the project team directly via these channels.</p> <p>» The URL to the SSD on DPIE's Major Project website was also provided.</p>
» Establish working relationships and open lines of communication between the project team and the community	<p>» Elton Consulting contacted 1 Margaret Street via the strata manager three times – twice by telephone and once by email. Information about the development application was provided verbally and followed up in writing via email. An invitation to engage with the project team via a 1:1 meeting with the strata committee and residents was extended verbally (twice) and via email (once).</p>

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DPIE Expectation	Action taken
	<ul style="list-style-type: none">» The strata manager confirmed the written information was distributed to residents and owners via the usual channels.» Project email and telephone contact details were provided with the distributed information and recipients were invited to contact the project team directly via these channels.
» Give the community the opportunity to voice their concerns or share local knowledge	<ul style="list-style-type: none">» Information about the development application was provided verbally and followed up in writing via email. An invitation to engage with the project team via a 1:1 meeting with the strata committee and residents was extended verbally (twice) and via email (once).» The strata manager confirmed the written information was distributed to residents and owners via the usual channels.» Project email and telephone contact details were provided with the distributed information and recipients were invited to contact the project team directly via these channels.
» Enable the community's views to be considered early on in the planning, design and assessment process	<ul style="list-style-type: none">» During the final telephone conversation between the strata manager for 1 Margaret Street and Elton Consulting, we were advised that the strata manager had distributed the project information and invitation to a meeting with the project team through the usual channels and no response had been forthcoming. Elton Consulting asked whether the strata manager would like to proceed with a meeting with the project team and this invitation was declined given the lack of response.» Elton Consulting confirmed that we would be happy to receive feedback from individual owners who would now have contact details for the project.
» Inform the community about the opportunities to participate during the preparation of the EIS	<ul style="list-style-type: none">» 1 Margaret Street, via the strata manager, was informed about opportunities to participate during the preparation of the EIS via:<ul style="list-style-type: none">> Telephone calls> Email> Provision of written information» The offer for a 1:1 briefing / meeting with the project team was declined.
» Explain how community feedback will be considered and documented.	<ul style="list-style-type: none">» Information about how community feedback would be considered and documented was provided to 1 Margaret Street via the strata manager by telephone, email and in writing.» The offer for a 1:1 briefing / meeting with the project team was declined.