

## Emma Barnet

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**From:** David & Jutta Klein <[REDACTED]>  
**Sent:** Thursday, 18 February 2016 4:12 PM  
**To:** Emma Barnet  
**Subject:** Glenfield Waste Services Resource Recovery Facility (SSD 6249) Notice of Exhibition

Hello Emma,

I acknowledge the subject notice indicating expansion of the Glenfield Waste Facility located at 2 Cambridge Avenue Glenfield.

While I do not have an issue with the proposed expansion I would like it placed on record I certainly have an issue with the current charging regime that has an obscene element of deception for private customers.

Having cleaned out my sheds before Christmas I took a small load of old building materials to the Glenfield tip in the back of my SUV that could not be included in a council clean up collection day.

At the departure payment gate my weight differential on the receipt from entry showed a load charge of \$37.00 was applicable.

However a minimum charge of \$100.00 was then applied to my payment that was not indicated on any signs or advised by the tip personnel on the way in.

I can only assume the tip is only interested in commercial contractors and the hidden "minimum charge" is used to deter use by private owners that may slow down the continuous flow of trucks unloading rubbish at the facility.

Perhaps the upgrade proposal team may also look at a realistic pricing structure to make it more private owner friendly for smaller loads.

Hopefully you will include this email with other submissions you receive have on the development application.

Regards,

David Klein  
[REDACTED] English Street  
Glenfield NSW 2167