

Nathan Stringer - FW: follow up from Saturday EMAIL 2

From: Danielle Holland <cpdrive@hotmail.com>
To: <nathan.stringer@planning.nsw.gov.au>
Date: 24/02/2013 5:45 PM
Subject: FW: follow up from Saturday EMAIL 2

Hi Nathan

Please note we still have not had any response in reference to our outstanding requests referred to in this email.

Please contact me if further information is required.

Many thanks
 Danielle

From: w2balliance@globalskm.com
 Subject: follow up from Saturday
 Date: Thu, 14 Feb 2013 03:01:33 +0000
 To:

Good afternoon all,

Firstly, apologies for not getting back to you by Wednesday as agreed. Secondly, in an effort to include as many people as possible, I have included everyone in Corindi Park Drive for whom I have an email address. Please feel free to share this email with your neighbours, friends and family.

Thank you for sharing your concerns with the project team on Saturday at the Corindi EIS staffed display for the Woolgoolga to Ballina Pacific Highway upgrade.

In terms of consultation, I appreciate your concerns about consultation with Corindi residents. As discussed, we currently:

- write and email directly impacted residents.
- write and email everyone else on our database in that area. This includes anyone who has attended an information session and anyone who has contacted us via the 1800 number or email and anyone on the database from previous highway planning projects.
- provide information to the local post office and the local shop.
- provide information via the RMS website.
- provide information via the local media.

Thank you for taking the 1800 contact cards for your neighbours, friends and family. Please encourage them to contact us to be added to our database. Thank you also for the idea to send brochures to the Corindi post office and to ask Ann to put a copy into every post box. We have spoken with Ann and she agrees to do this.

As discussed I am open to any other ideas you might have for spreading the word locally about the project.

On Saturday I noted your requests as the following:

- Provide details of the Ombudsman and Roads Minister.
- Extend the closing date for EIS submissions.
- Hold another presentation to the Corindi area before the close of the EIS.
- Establish a Corindi flood focus group.
- Redo flood modelling for the Corindi area – this should include a visit to residents to see the flood levels on their properties.

I am able to give you a response to some of these requests now.

In response to your first request of contact details for the Roads Minister and Ombudsman, these are listed below:

Roads Minister Hon Duncan Gay MLC
Level 35, Governor Macquarie Tower, 1 Farrer Place, Sydney NSW 2000
P: 02 9228 5271, F: 02 9228 5499, E: office@gay.minister.nsw.gov.au

Roads Ombudsman Phone: 02 9286 1000,
Toll free (outside Sydney metro): 1800 451 524
Complaints: ONLINE COMPLAINT FORM
Web: www.ombo.nsw.gov.au, Email: nswombo@ombo.nsw.gov.au, Fax:

02 9283 2911

In response to your second request, unfortunately due to time constraints RMS is unable to hold another presentation to the Corindi area before submissions close next Monday. We are however available by phone and email should anyone wish to discuss any aspect of the project (contact details below).

In terms of your third request, due to the recent weather events the Department of Planning and Infrastructure extended the submissions closing date by two weeks. As such, the official date is unlikely to be extended again, however there may be some flexibility with individual submissions. To request an extension you will need to send a formal request to the Department of Planning and Infrastructure. Written submissions (and requests for extensions) should be sent to Department of Planning and Infrastructure Major Projects Assessment via

Post: GPO Box 39, Sydney NSW 2001.

Online: <http://majorprojects.planning.nsw.gov.au>

Email: Plan_comment@planning.nsw.gov.au

RMS is still considering your remaining requests - a flood focus group and redoing the flood modelling. We will come back to you on these requests. In the meantime if you have any further questions, requests or feedback please do not hesitate to contact me and/ or the project team via the contact details below.

Regards,

Kylie Cochrane
Communication Manager
Woolgoolga to Ballina Pacific Highway upgrade
1800 778 900
w2balliance@globalskm.com

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