

Dear Readers,

1. In respect of the Pick 'n Payless proposal, the core concerns that we have and which we believe are shared by many residents on the Eastern side of Sunnyholt Road (eg, Turner Street, Anthony Street, Raymond Street, Frederick Street, Charles Street etc), relate to:
 - a. noise
 - b. hours of operation
2. This is particularly so for residents that:
 - a. do not have the full benefit of the existing acoustic wall on Sunnyholt Road, such as residents of Turner Street because there is a significantly large gap in the wall where Turner Street meets Sunnyholt Road (equivalent to having an open door down which noise can travel)
 - b. are elevated from Sunnyholt Road as many of the streets on the Eastern side rise up from Sunnyholt Road and therefore they do not obtain the full benefit of the existing acoustic wall on Sunnyholt Road
3. In respect of **noise** and the **hours of operation**:
 - a. by way of background, residents on the Eastern side are already adversely affected by the noise generated from the adjacent site (Sell & Parker) between 6am to 9pm, Monday to Saturday
 - b. for residents, the metallic banging noises created are loud, piercing, unpleasant and very uncomfortable to hear
 - c. the period **between 6am and 7:30am is severe and the same applies later in the evening** (possibly due to there being less traffic on Sunnyholt Road at those times to assist to buffer the noise generated)
 - d. the noise disturbance negatively impacts on sleep (as it can be heard inside the home of residents in the early morning and late evening) and the ability of residents to simply enjoy their homes – overall this creates a significant level of discomfort and detrimentally affects the amenity of residents
 - e. as the proposal by Pick 'n Payless bears substantial similarities to Sell & Parker in terms of its operations, residents know first hand the practical effects such operations have when it comes to noise
 - f. accordingly, given what we already endure, we are **opposed** to the operation of noisy machinery from 6am to 9pm [or 6pm, noting the EIS refers to different finish times], 7 days a week as that would effectively provide no respite to residents
 - g. in lieu (and learning from the noise residents are currently subject to), we respectfully suggest that a period of operation between 7am to 6pm, Monday to Friday, 8am to 12pm Saturday and no hours on a Sunday or Public Holiday (**and with all appropriate noise mitigation measures in place**) would provide a better balance between the commercial interests of Pick 'n Payless

and the comfort of the many residents that would be negatively impacted by the noise that is produced

4. In respect of **noise mitigation measures**:

- a. we are in favour of all practicable, recommended and best practice options being implemented (and, ideally, going beyond bare minimums)
- b. we are in favour of such noise mitigation measures being made a condition of any consent given and, ideally, that mandates they must be in existence before any approved operations commence
- c. this includes, where practicable, having the best form of noise protection/minimisation barriers in place
- d. this includes, where practicable, ensuring the longest and highest options are chosen – eg, the longest and highest acoustic fencing
- e. this includes, where practicable, adopting the higher end of any ranges – eg, if an acoustic wall could be between 4m and 6m tall, that it be installed to be 6m tall
- f. this includes, wherever there is a choice of acoustic options, selecting the option that produces the best possible outcome for residents in terms of noise protection/minimisation
- g. this includes, where practicable, ensuring any noise reducing options/attachments to machinery are properly installed and utilised
- h. this includes, where practicable, placing machinery in a position on the site that would provide the most optimal benefit for residents in respect of noise protection/minimisation
- i. although we appreciate all parts of any document need to be read in context, we do wish to highlight a few statements made in the EIS when it comes to noise:

EIS: The main source of noise associated with the metal recycling facility include the car shredding equipment, shear, excavators used to prepare the car bodies, downstream processing equipment and other mobile plant.

The closest residential receptors to the site are in excess of 500 metres distance to the east at 187 Sunnyholt Road and to the west at 5 Chedley Place. These residences have no line of sight to the subject site and the attenuation due to the intervening industrial buildings is significant.

A tall acoustic wall/barrier erected by Sell & Parker on the eastern boundary will substantially screen the development from properties located to the east.

The nearest residential receivers to the site are located approximately 550m to the east and will not be affected by noise from the site.

The proposed hours of operation of the scrap metal facility are 6am-9pm Monday to Sunday [author note: in another place in the EIS it refers to 6pm].

Reply: As Eastern residents, we are nevertheless naturally concerned about the frequency, volume and nature of the noise that will be emitted in practice, and the times during which it will occur, given our actual unpleasant experiences to date as outlined further above.

Thus, as residents, we advocate a best practice approach to minimising the noise disturbance created including by reducing the proposed hours of operation and ensuring all practicable and recommended noise mitigation measures are implemented.

5. In terms of the **number of residents affected**:

- a. whilst we have referenced the Eastern side, we consider it a reasonable assumption to make that other surrounding residents to the North, South and West will also be adversely affected by the noise generated and hours of operation to varying degrees
- b. it is rare to find a vacant block of land in the North Blacktown area – ie, it has a significant residential population
- c. many of the blocks of land on the Eastern side are on large parcels – eg, 1,000m² – and you can already see many have been, or are currently in the process of being, turned into sites with multiple dwellings
- d. we consider it a reasonable assumption to make that more duplexes, granny flats, villas and townhouses will be built on such blocks going forward
- e. we also consider it a reasonable assumption to make that more and more residents will call North Blacktown home and who will be adversely affected by any noise emissions

6. In conclusion, we respectfully request that the views and considerations of residents to the East, West, North and South have a substantive bearing on the proposal in order to endeavour to achieve a satisfactory and beneficial outcome for residents.