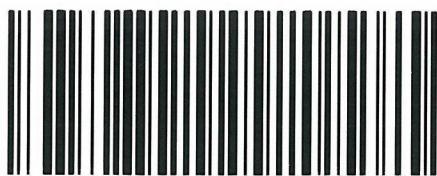


Penny BICKFORD

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PCU065824

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Monday, 20 June, 2016

Director General
NSW Department of Planning and Environment
GPO BOX 39
Sydney NSW 2001

Department of Planning
Received
22 JUN 2016
Scanning Room

Dear Sir,

Re. Lye Park Wind Farm (SSD 6693)

Response to Trustpower's "Response to
Submissions" (RTS) actual document.

The proposed changes to the above project do not alleviate any of my concerns; I remain totally opposed.

The actual lack of professional standards displayed in the RTS document does not engender any sense of confidence. Trustpower seemingly promotes the values of community consultation/participative relationships etc. however the format adopted in the written response does not support these values; in its present form, the RTS is anything but user friendly.

* Submissions have not been personally/individually acknowledged, rather jumbled together in the document.

* No index of each submission has been tabulated, such an index could have then listed a specific guide to document location of each specific query

- * The three folders totalling approx 1300 pages (weighing approx 6 kg, including plastic folders!) makes it difficult and laborious to avoid becoming engulfed in attempts to locate individual answers.
- * Maps provided - totally inadequate - lead to confusion. Details to enable identification of road location are omitted - eg. creek labels, road signage, property names etc etc. Appendix D has unnumbered pages, Appendix E shows incorrect labelling of roads, the inset with the "KEY" codes, completely blocks out map details. Table 6-10 gives misspelling of Blakney Creek (error "Blankey" creek). It would appear that the maps ^{are} presented in such a manner as a deliberate act to cause confusion.
- The failure to have proper standards in what might appear to be trivial matters does not endear Trustpew's ability to cope with more complex issues.
- * I visited the Yps Trustpew office on 15/6/2016 for assistance in locating specific information. The staff exhibited similar difficulties to my own; with much time - effort some details were retrieved, however they were unable to interpret / identify other queries. This certainly ~~serves~~ reinforced that the documents are not "user friendly".
- * No documents were made available to the Ry Park community, access only at Beacons, Yps. Brookwell. After a request documents were made available at the PO - viewing is only possible 1 hour on Monday, Wednesday, Thursday & Friday. The folders are accessible on June 2, 2016

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* I am thankful that the Department of Planning and Environment acknowledges the effort it takes to sent through the RTS. I am most grateful that a slight postponement of date due for extra submission has been approved.

I do wish to "cross T's" and "dot i's" (quote from David Keff at our meeting) as an indication of my genuine thanks for the approval of this wind turbine projection, however I may well have to compromise my standards.

Nikke Marks,

Yours sincerely,
Penny Bradford

(Original submission)

No. 104064 -27/6/14