

9 December 2013

Department of Planning & Infrastructure
GPO Box 39
Sydney NSW 2001

Dear Sir/Madam,

re: SSI 6042 - Sydney CBD and South East Light Rail Project

I write of behalf of the management of Swissôtel Sydney, with reference to the above mentioned State Significant Infrastructure Development Application, which is currently on public exhibition.

Swissôtel Sydney is a luxury five-star hotel with a public entry at 68 Market Street and a vehicular access located in George Street.

We wish to first extend our support for the project as we believe that the increased pedestrian zones will provide a positive impact to our business and the other business on or bordering George Street. However we have sincere concerns relating to noise and access whilst the very extensive work associated with the project is undertaken and feel that this may have a negative impact on our business.

The concerns with the proposal are summarised below.

- The efficient operation of George Street prior, during and post construction and the affect this will have on the 24 hours access to the Swissôtel Sydney loading dock at 450 George Street. This loading dock is a shared facility with Westfield and Tower Apartments.
- The operational disruption in George Street will affect the hotel linen and food supply delivery schedules, and any urgent deliveries required by the hotel operation.
- The operational disruption in George Street will affect the hotel waste and recycling removal.
- The operational disruption in George Street will affect the hotel guest parking entry and exit at 450 George Street.
- The impact on the operation of Market Street and the Market Street crossover of George Street prior and during construction.
- The impact of our hotel guest drop off and pick up points in Market Street and the need to plan alternate points.
- The pedestrian and vehicular operation of Market Street post construction.
- The nature of a hotel requires a 24 hour/7 day a week operation with no disruption to access or services.
- The hotel will need to be consulted of the hours of work and the hours of potentially noisy works. The hotel needs to provide input to the hours of work to ensure guest satisfaction.
- The hotel will need to be consulted relating to any disruptions to electricity, water and/or other services prior, during and past construction.
- The hotel will need to be consulted relating to the regeneration and beautification of the area immediately in front of the hotel and also to Market Street between Pitt Street and George Street.

As the details on the EIS Exhibition do not detail suitable information relating to the above concerns, the management of Swissôtel Sydney request a detailed plan of George Street loading dock delivery operations and more information relating to the impact to Market Street as detailed above.

The management of Swissôtel Sydney would appreciate the opportunity to comment further and would be pleased to meet with the department's representative to discuss these concerns.

We look forward to hearing from you.

Yours sincerely,
Swissôtel Sydney

A handwritten signature in blue ink, appearing to read 'C. Hirt', with a horizontal line above the name.

Christian Hirt
General Manager

Email: christian.hirt@swissotel.com