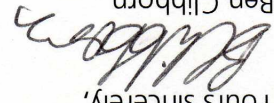


Environment and Community Manager

Ben Clibborn

Yours sincerely,

Should you wish to discuss the report and the offered noise mitigation measures we are obviously happy to do so and ask that you please contact us to arrange a meeting.

If you wish to accept the above offered noise mitigation measures please confirm your acceptance to us in writing and we will contract you to make arrangements to have the work undertaken.

The report also investigated whether the construction of an earth bund could be used as a noise mitigation measure, however, concluded that such measure would have limited benefit. Accordingly, an earth bund is not considered a reasonable or feasible measure and is not offered as part of the noise mitigation measures.

As the report shows these mitigation measures will reduce external noise inside your residence, Mangoola offers to undertake this work at its cost.

- localised noise barriers;
- double glazing of windows;
- air ventilation systems;
- ducted air conditioning;
- additional insulation in ceiling; and
- treatment of doors and door jams.

Please find enclosed the report entitled 'Phelps Property Noise Mitigation Measures' which was provided to yourselves in December 2010. The report recommends the following noise mitigation measures for your house:

RE: Proposed Noise Mitigation to your residence

Dear Ray and Christine,

Ray and Christine Phelps
Lot 12 285 Wybong PO Road
Wybong NSW 2333

26th October 2011