

Ultimo Village Voice

Email: ultimovillagevoice@gmail.com

6 October, 2021

Department of Planning, Industry & Environment
12 Darcy Street
PARRAMATTA NSW 2150

To Whom It May Concern

Re: Section 4.55(1A) Modification Application 16 – The Star Casino – Former Part 3A Approval
MP08_0098

Ultimo Village Voice (UVV) is a community group in Ultimo and has supported local residents, provided an avenue to gain information on important issues that impact the local area and benefits from the collective knowledge of long-term residents. Further, UVV liaises constructively with State and City representatives to drive positive community and local business outcomes. UVV has been instrumental in developing improved safety and design outcomes in many recent developments in the local area.

We wish to oppose the extension of the trial period for the outdoor gaming (currently allowed 24/7) on the grounds that the current operations (temporarily approved) have a significant and detrimental impact on the amenity of residents who live close to the premises associated with this MOD.

Based on information we have received from residents, not just relating to this latest extension of The Star's gaming operations to outdoor locations, but its operations over many years, indicates that approval of this MOD would be in direct contradictions to these conditions. In summary, impacts include:

- Loud PA announcements from an open smoking balcony, Jones Bay Road
- Banging of doors to the outside areas every time they open and close, Jones Bay Road
- Unacceptably loud sounds generated by outdoor gaming machines (heard by residents even when their windows and doors are closed)
- Unacceptable noises heard at any time within a 24/7 period

The Star appears unable or unwilling to mitigate the unacceptable noise associated with its existing operations despite complaints being lodged over many years. These include:

- Use of a motorized leaf blower within the Porte Cochere and along Jones Bay Road footpath before 5am
- Queuing taxis tooting their horns at all times of the day and night
- Uncontrolled noise from patrons as they enter and exit The Star's premises

We therefore urge DPIE to reject this MOD on the grounds that it adds to an already intolerable noise impact on local residents, considering the long history of a decline in the amenity of those who live close

by and the lack of any effective action taken by The Star to address existing problems which have been drawn to their attention over the last few years.

Yours sincerely

Yimmy Seifert
Chair
Ultimo Village Voice

Ultimo Village Voice (UVV) was established in 2004 and is the official successor organization to the Ultimo Precinct Committee sanctioned by the City of Sydney and relied on by the Lord Mayor to provide resident feedback, advice and guidance to many matters related to aspects of the maintenance, development and administration of Ultimo. We meet a number of times per year with the Lord Mayor, Council Members and City Officers to that end.
UVV generally meets at 6:30 pm on the first Thursday of the month (February to December) at the Ultimo Community Centre (40 William Henry St, Ultimo, entrance from Bulwara Road). Currently the meetings are held mainly in a virtual format.

