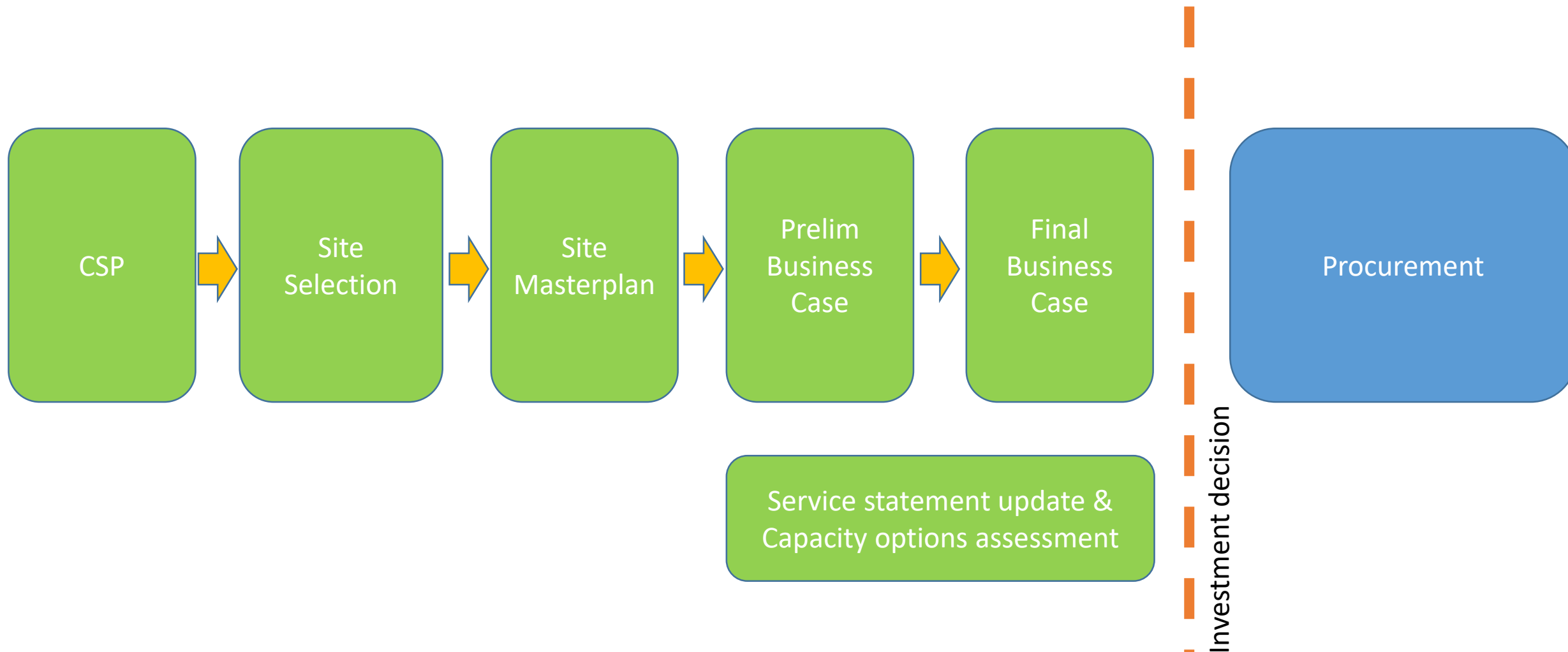


Appendix L

Community Consultation

Staff Introduction
Sept 2016





- Population growth rate higher than State average
- Ageing Population at rate higher than State average
- Clear need to deliver additional capability and capacity to better meet the healthcare needs of the Lower Hunter community. Growth expected to rise 17% by 2027
- Ageing Infrastructure and poor functional layouts. Limited site capacity for future growth
- Play a greater role in HNELHD and take pressure off referral and surrounding facilities
- Significant growth in service requirements – role delineation and capacity increase

What?

- The NSW Government has started a process to seek to partner with non-government hospital operators to deliver high quality sustainable health services into the future
- An Expression of Interest process have commenced to invite interested Non-Government Acute Hospital Operators with proven experience to apply.
- Operators will be asked to Design, construct, operate and maintain facilities.

Why?

- To deliver high quality care to patients, carers and their families for many years to come
- To enable the system to better meet the needs of NSW now and into the future
- Opportunity to bring scale and expertise of both the Public and Non-Government systems together.

- Deliver high quality integrated health services and clinical outcomes to communities
- Accelerate capital investment and provision of enhanced services
- Deliver enhanced project outcomes compared to a traditional procurement approach
- Potential to provide greater choice of services in one location for patients
- Contribute to the development of a skilled sustainable workforce
- Hospitals will remain an integral part of the HNELHD's clinical network
- Improve capital and recurrent costs impacts for NSW health and its partners through the sharing of infrastructure and services
- Modern facilities that will be maintained over time
- Will be managed by HNELHD

- First Stage of Procurement process.
- Market Testing only
- Should proposals not meet expectations projects will be delivered traditionally
- Government seeking submissions of high quality, significance and that are appropriate
- Evaluation of RFP submission – robust and extensive
- Again should RFP's not represent additional value and benefits then the Government will not proceed with partnership approach and hospital delivered using traditional means

- Current health system planning seeks to identify service need and match infrastructure and asset programs to meet this need. Projects identified for inclusion within the Program specifically address this need within their catchment area.
- Each project will undergo extensive analysis to assess the project's suitability for progression under this approach.
- Five projects have been assessed under the partnership approach: Bowral, Goulburn, Shellharbour, Wyong and Maitland and are now the subject of the EOI process.

If a contract is to be entered into:

- Hospital operators will need to meet the operational requirements outlined in the Local Health District's Clinical Services Plan. Non-government operators will have the same obligations to the State as public hospital operators.
- Any contract entered into to deliver health services to the NSW public will include performance criteria benchmarked to existing standards.
- Any contract signed with a non-government operator will include KPIs and performance requirements. The performance of the operator will be fully accountable to the LHD.

If a contract is to be entered into:

- Current permanent staff will be offered a position at the Hospital, provided an equivalent position exists.
- With the new hospitals expected to employ more staff, many employment opportunities will be available for staff to work in state of the art facilities. Any staff member who migrates will have a two year employment guarantee.
- Establishment of a constructive and collaborative workforce environment as a key component of an operator's ability to deliver quality services.

If a contract is to be entered into:

- No change to the way Public patients receive treatment. Operators will be required to treat every public patient that presents to the hospital according to clinical assessed need.
- Public patients will be able to use the new hospital, including the Emergency Department, in exactly the same way that they would in a government-run facility
- There will be no change to the way Public Patients access free health-care

- Partnering with non-government hospital providers allow costs of building the new hospitals will be shared with the partner operator, allowing the new facility to be delivered at a reduced cost to taxpayers.
- It will allow the hospital to be built faster and the significant savings made will be reinvested into providing health services.
- The money saved on the capital and long-term maintenance costs can be reinvested by the NSW government into providing health services

EOI – expression of interest

- Program level
- The Government will seek expressions of interest from non-government hospital operators to design, construct, operate and maintain health facilities
- The EOI opened 15 September 2016

RFP – request for proposals

- Project level
- The RFP will be managed under a staged process with each project commencing RFP at a different time.

Contract negotiation

- Project level

LHD to have active role in development and assessment process

- There is no change to NSW Government's commitment to deliver the New Maitland Hospital
- This project will commence as indicated prior to Q1 2019
- Delivering this project under this approach will deliver:
 - quality health services for the local community
 - value for money for the state. Any savings will be reinvested into NSW health services
- Hospital operators will be required to have proven capability
- Deliver enhanced project outcomes compared to a traditional procurement approach.
- First Stage of Procurement process. Should proposals not meet expectations projects will be delivered traditionally

7 December 2017

Dear New Maitland Hospital Neighbour,

Enabling works has commenced for the New Maitland Hospital Project.

We would like to advise you that from the week beginning 8th January 2018, Donnelley Constructions will begin site preparation works for the re-construction of Metford Road, with completion expected June 2018.

Please be assured noise and air quality mitigation measures will be in place and Donnelley Constructions will be working hard to minimise the impact on surrounding neighbours. The safety and protection of onsite workers, nearby residents and the local environment remains our top priority.

The scope of works to be undertaken will include:

- Site establishment.
- Construction of a new entry point opposite Fieldsend Street, including a new roundabout on Metford Road.
- New and upgraded essential services, including a new watermain and the relocation of some above and below ground services.

Approved hours of work are between the hours of 7am – 6pm Monday to Friday and 8am – 1pm Saturday. No work will take place outside of these hours, on a Sunday or Public holidays without prior notice.

At this stage of the project, all construction related vehicles will enter and exit the site via the existing main entry off Metford Road. When required, traffic control staff will be onsite to manage and direct the local traffic.

We will continue to provide residents with further updates as the Enabling Works progresses.

Your understanding and cooperation while the works are underway is greatly appreciated.

Should you have any questions or concerns or would like more information, please contact:

- David Curry – 0438 076 495

Building Contractors and Project Managers

Unit 1, 8 Anella Avenue Castle Hill NSW 2154 Website www.doncon.com.au

ABN 66 000 179 028





NEW MAITLAND HOSPITAL DEVELOPMENT

Agenda

- Background
- Site Area and Context
- Benefits and Scope
- Concept Design
- Accessibility
- EIS Staging
- Enabling Works

Background

August
2013

- Minister for Health announced the site on Metford Road as the location for the new hospital.

June 2017

- \$450m announced for NMH in the 2017/18 Budget.

July 2017

- Cabinet decided that Maitland Hospital would proceed under a partnership approach with only Not-For-Profit hospital operators.

November
2017

- The site was declared as State Significant Infrastructure (SSI) on the 28 November.

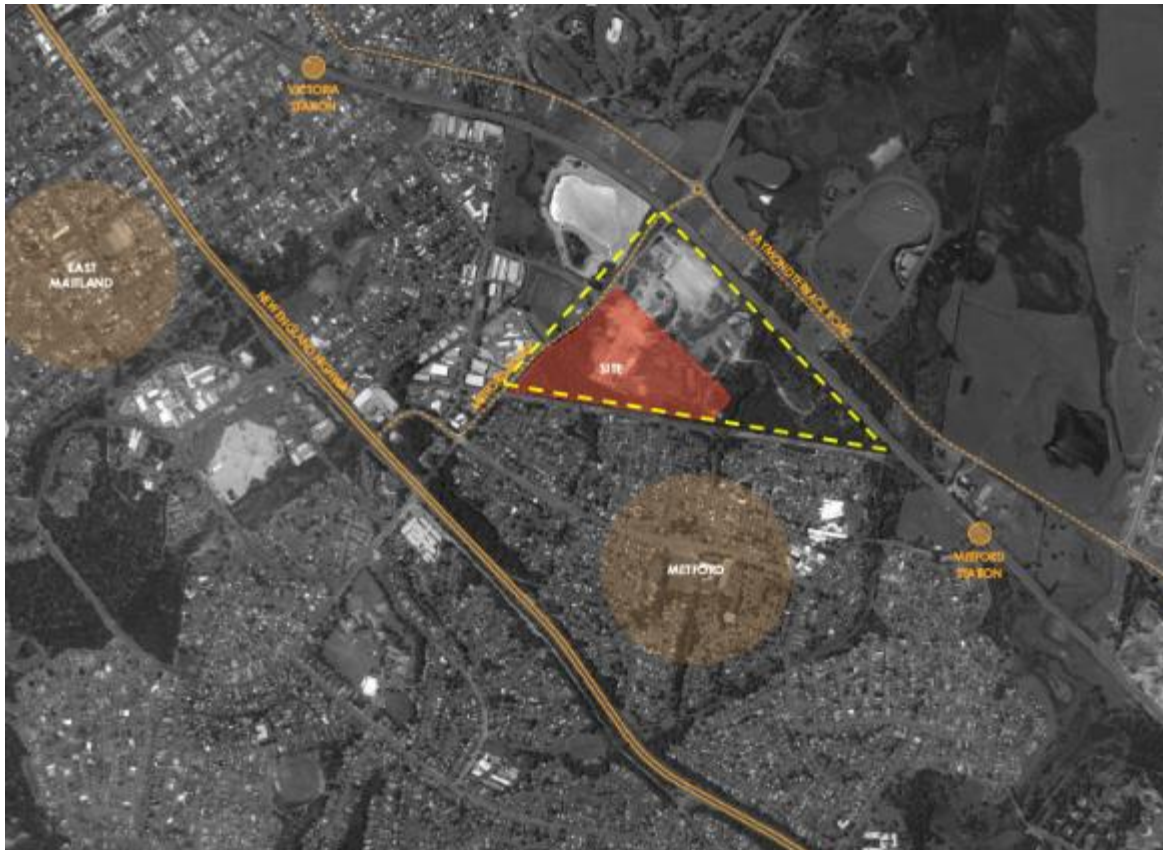
January
2018

- HI submitted the Secretary Environmental Assessment Requirements (SEARs) Request on 8 January 2018.
- The Minister for Health announced on 25 January that NSW Health would be pursuing a Government led approach for the delivery and operation of the NMH via a traditional delivery model.

February
2019

- SEARs issued by DPE on 19 February.

State Significant Infrastructure Area



Site Context



Development Footprint and Influence



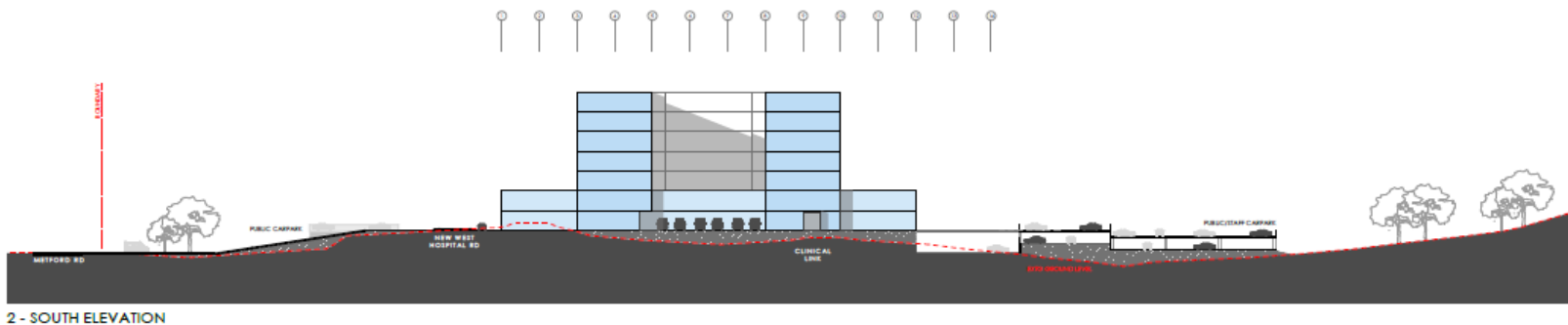
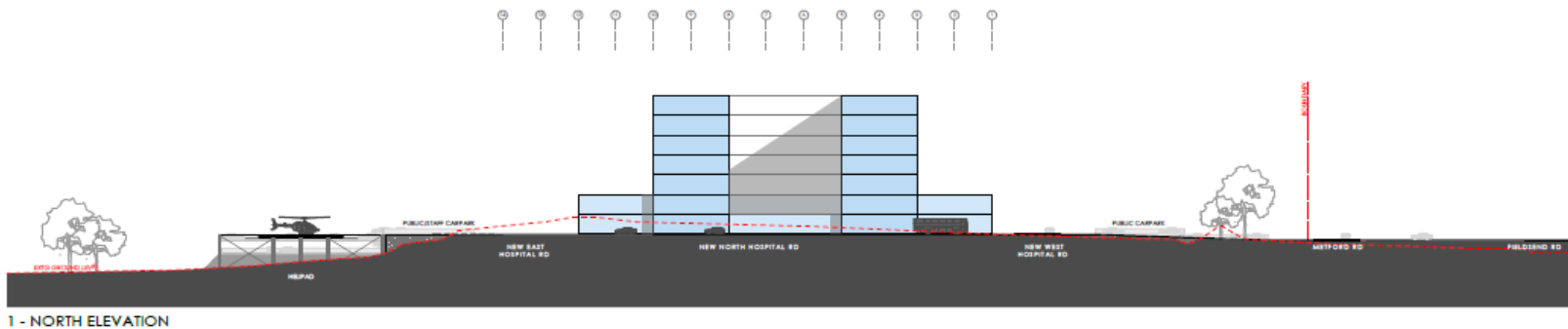
Benefits

- Better emergency care
- Increased maternity and neonatal services
- Enhanced elective and emergency surgery performance
- Improved access to critical care services including intensive care and high dependency care
- Enhanced ambulatory and specialist outpatient services
- Improved capacity to address the increase in chronic disease
- Purpose built facility with modern technology and improved patient experience
- Improved staff facilities and education
- Increase in job opportunities during construction and operation

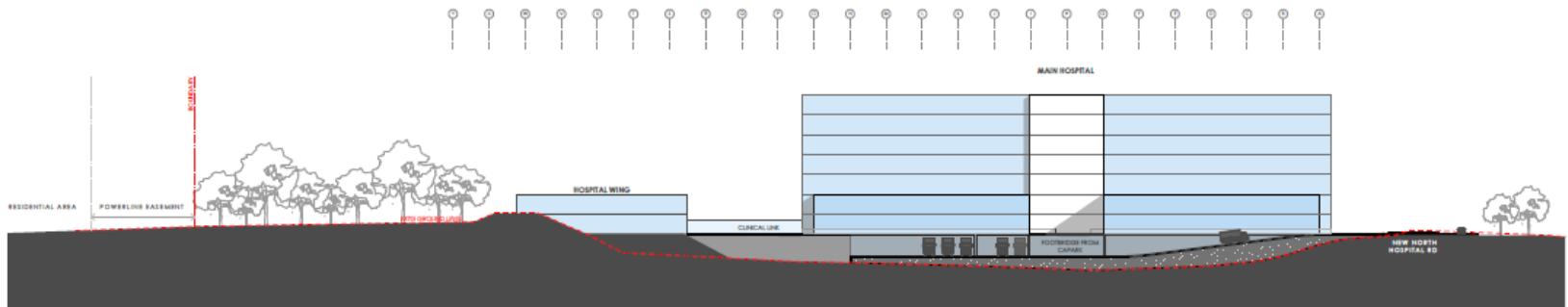
Concept Plan



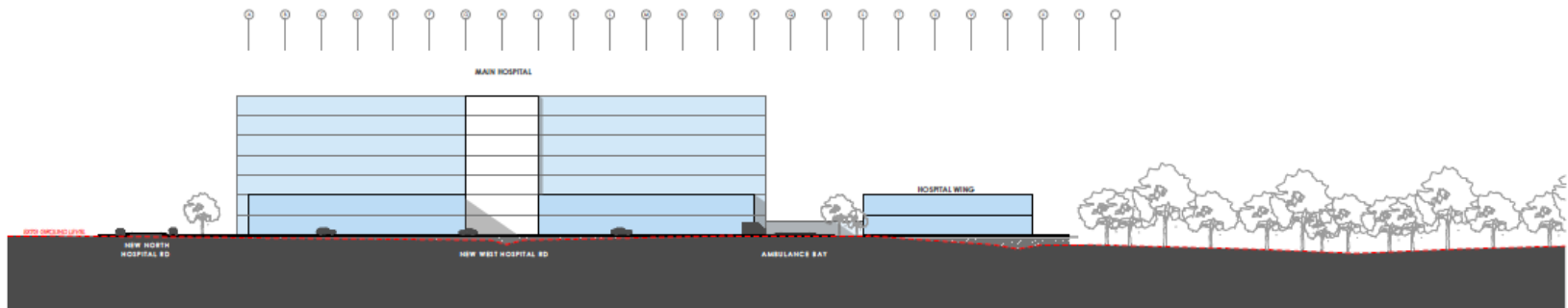
Elevations – North and South



Elevations – East and West

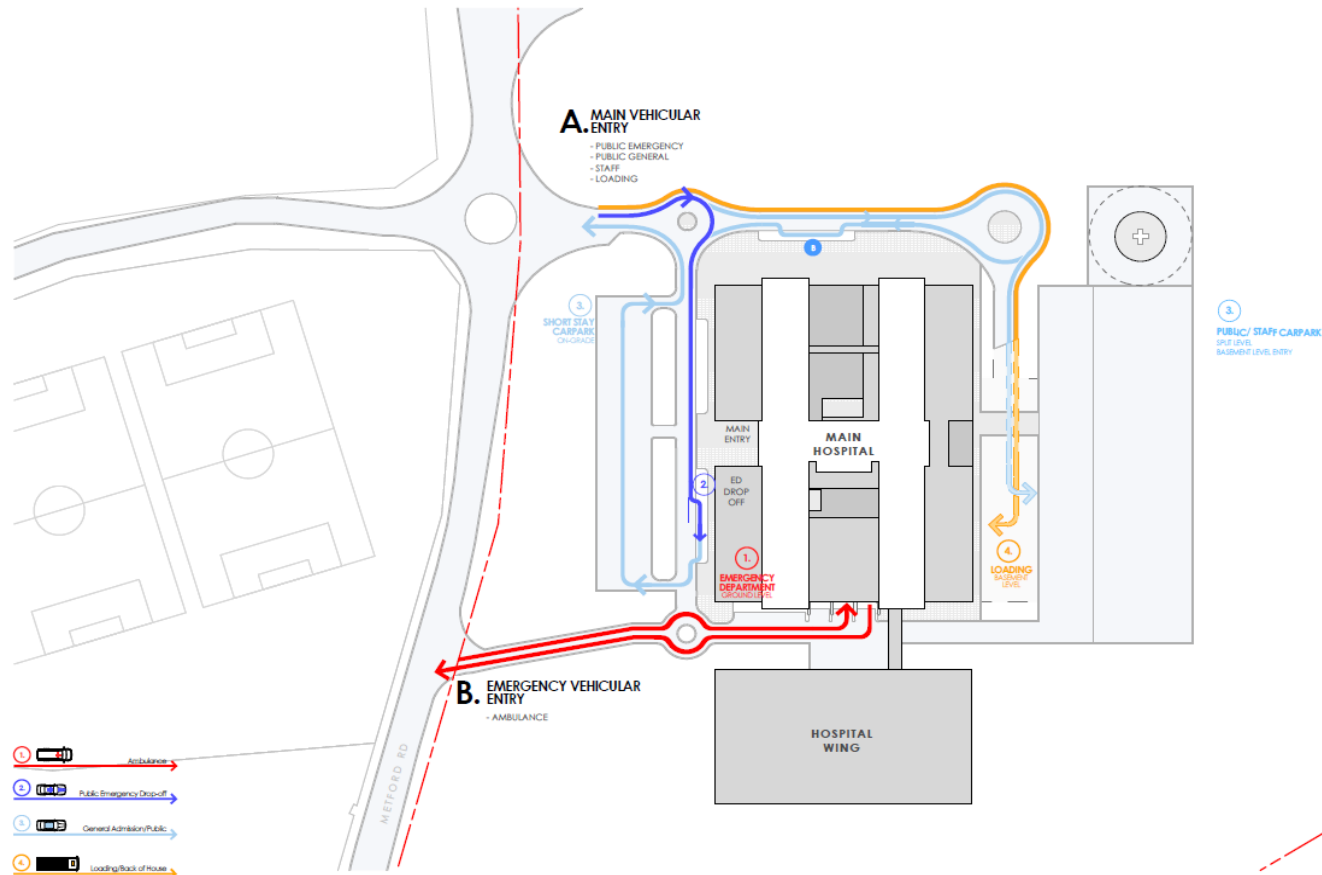


1 - EAST ELEVATION



2 - WEST ELEVATION

Access and Parking



Bus and Drop Off Locations



Staged EIS Submission

STAGE 1 – Q2 2018	STAGE 2 – Q4 2018
■ Concept design ■ Site clearance and preparatory works	■ Detailed design ■ Hospital construction

Stage 1 EIS Submission

Concept Design

- Location of building within the site
- Building envelope
- Access points and circulation



Stage 1 EIS Submission

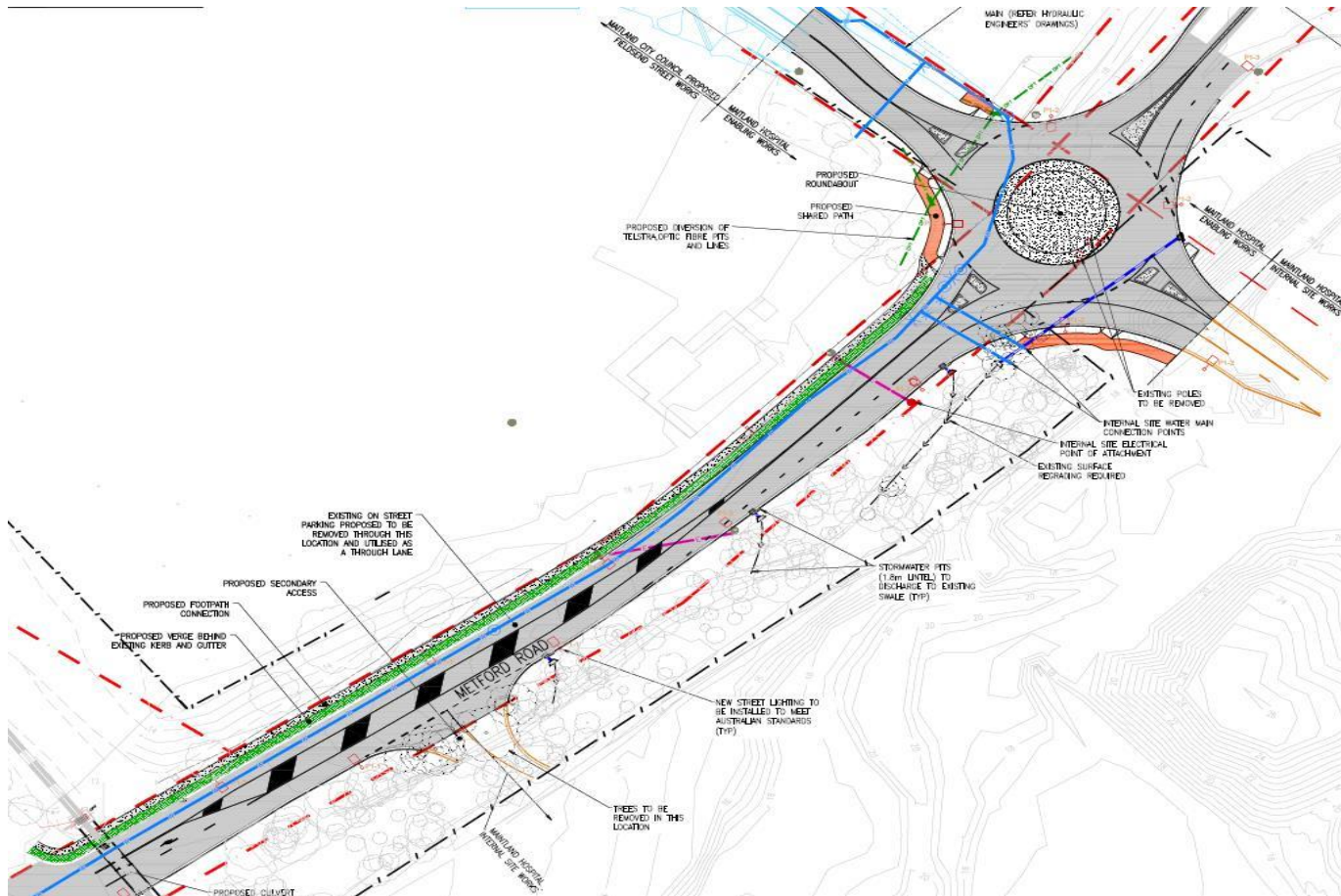
Site Clearance and Preparatory Works

- Site office and construction compound - including connection of compound to services
- Connection of temporary and permanent services for the new facility - water, sewer, power, gas
- Removal of existing temporary fencing and installation of construction fencing and signage
- General clearance of site vegetation within the footprint of hospital construction works but with retention of the majority of native vegetation around the site's perimeter in areas less impacted by historical mining activities.
- Chipping of cleared vegetation (excluding weed species) to use on site for ground stabilisation/erosion control in the period prior to commencement of Stage 2
- Offsite disposal of surplus cleared vegetation and weeds to green waste recycling facility or another beneficial reuse
- Site stabilisation (such as establishment of erosion and sediment controls) in preparation for Stage 2
- Bulk earthworks to establish the required site levels and create a stable landform in preparation for hospital construction.
- Associated in-ground infrastructure and works may include formation of building foundations, drainage works and excavation of sub-level structures
- Construction of internal un-sealed road ways for use during construction and in preparation for final road formation in Stage 2
- Construction of a hard, un-sealed sub-base for temporary construction parking spaces and in preparation for final carpark formation in Stage 2
- Site management

Stage 1 Extent of Works



Enabling Works



Media Release



\$450 million new Maitland Hospital underway

25 January 2018

The new Maitland Hospital at Metford will deliver a new emergency department, more surgical theatres and a new day chemotherapy service, providing excellent health care for the community well into the future, Minister for Health Brad Hazzard said today.

“As the community is aware, we had been considering a partnership with a not-for-profit provider in the hope that it would deliver even bigger and better free public health services,” Mr Hazzard said.

“I have always said that the community would continue to receive free public health care no matter what and that we would evaluate proposals on the basis that there is a greater benefit to the community than can be delivered by Government funding alone.

“After much consideration, we have decided on a public health-led approach for the brand new Maitland Hospital at Metford.

“I want to reassure the people of Maitland and surrounding areas that they are getting a world-class hospital, and the NSW Liberal & Nationals Government is focused on making that happen as soon as possible.”

Services to be provided at the new Maitland Hospital include:

- Emergency services
- Medical, surgical, paediatric and maternity services
- Critical care services for adults and babies, including a special care nursery
- Operating theatres, delivery suites and assessment rooms
- Palliative care and rehabilitation services
- Mental health services
- Satellite renal dialysis
- A new chemotherapy service
- Expanded oral health service
- A range of ambulatory care and outpatient clinics

“Labor has put the new hospital at risk by reckless statements which could have delayed the whole project. The NSW Government is not willing to let the Maitland community become pawns in Labor’s game-playing. The community deserves this new hospital,” Mr Hazzard said.

Some \$5 million has been allocated in the 2017/18 State Budget and planning for construction will commence immediately. More than \$4 billion is being invested in regional and rural NSW on health projects.

“The new Maitland Hospital is part of a regional building boom which is not only bringing much-needed health facilities to country NSW, but is also generating thousands of construction and health-related jobs in local communities,” Mr Hazzard said.

Community flyer

Health Partnership Program

The NSW Government is seeking to establish a partnership program with non-government hospital operators to provide sustainable public health services to the local community now and into the future.

The new Maitland hospital is one of five initial locations selected for the program.

This program will bring the expertise and the resources of the public and non-government systems together to deliver high quality care to patients, carers and their families now and into the future.

What is happening?

Expressions of interest are invited from experienced hospital operators to provide health services to public patients at the new Maitland hospital.

This represents the first stage of a procurement process. If the proposals received from non-government operators do not result in submissions that create genuine value, a traditional approach will be adopted to ensure the delivery of the new Maitland hospital redevelopment in accordance with the 2015 election commitment.

What are the benefits?

Partnering with a non-government hospital operator means infrastructure and service costs will be shared with the hospital operator, enabling high-quality care to be delivered at a reduced cost to the taxpayer.

Most importantly, the community will benefit from greater choice for patients to support current and future healthcare needs.

Staff will be working in a modern facility on a wider range of health services with the latest technology, making it an attractive place to work.

There will be no change to the way public patients access free health services. Public patient services will remain fully funded for the long term by the NSW Government.

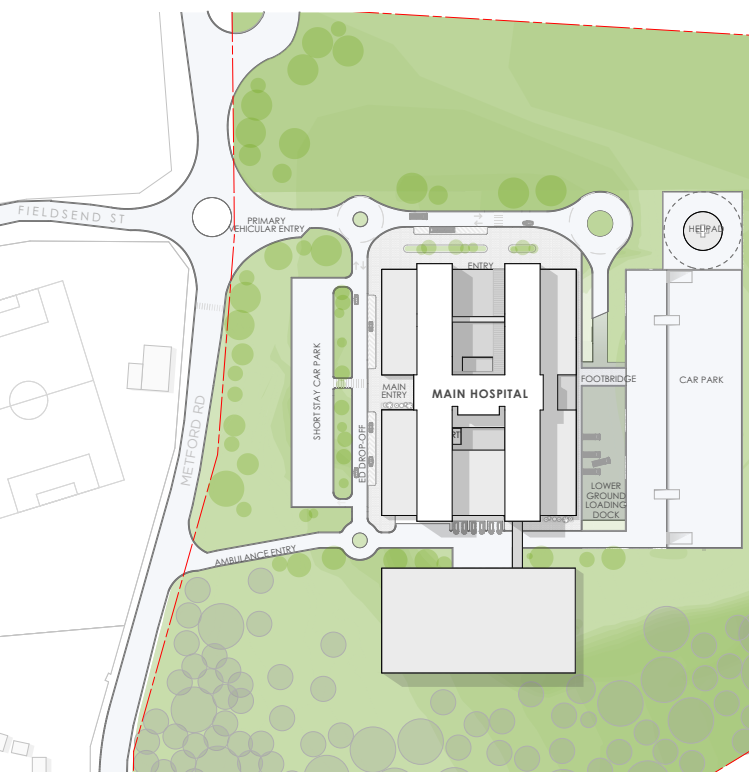
Do you have a question?

If you have any questions about the new Maitland hospital project, please visit the **Project [website](#)**.



New Maitland Development

Community Information Session



The NSW Government has committed \$450 million to developing the New Maitland Hospital, which will be built on the old CSR brickworks site in Metford (see map below).



Health Infrastructure and Hunter New England Health will host a new Maitland Hospital information stand at Stockland Green Hills Shopping Centre on Saturday 19 May from 9:00am to 4:00pm.

The community is invited to view the new designs, speak with the project team and learn more about your new Hospital.

The stand will be located on the Ground Level (near the travelator). There will be visual displays of the proposed development and more detailed information on the project.

Please come along, bring your questions and find out more about this exciting development in your community.

If you can't make the Information Session please visit www.hnehealth.nsw.gov.au.



The New Maitland Hospital will include;

- Emergency department
- Chemotherapy chairs
- Surgical services
- Critical care beds
- Maternity services
- Paediatric care
- Inpatient beds
- Mental health services
- Rehabilitation services
- Palliative care
- Outpatient clinics

The New Maitland Hospital will be open to the public early 2022.



New Maitland Hospital Development

The purpose of this form is to seek your feedback on the New Maitland Hospital development and better understand what is important to you.

Please fill out the form and place it in the feedback box provided, or email to:

HNELHD-NewMH@hnehealth.nsw.gov.au

1. I am from

- ☐ Metford or Morpeth
- ☐ Ashtonfield, Louth Park or East Maitland
- ☐ Thornton, Beresfield, Woodbury, Tenambit or Chisholm
- ☐ Maitland, Telarah, Rutherford or Gillieston Heights
- ☐ Raymond Terrace or Nelson Bay
- ☐ Kurri Kurri
- ☐ Cessnock
- ☐ Dungog
- ☐ Singleton or Muswellbrook
- ☐ Newcastle or Lake Macquarie
- ☐ Other (please specify)

2. Why are you interested in the New Maitland Hospital? Tick all that apply

- ☐ I have heard about the new hospital and would like to know more
- ☐ I am interested in the range of clinical services to be provided at the new hospital
- ☐ I use/have used the services of the existing Maitland Hospital and am interested in how this will change
- ☐ I live or own a property near the new hospital or near the existing Maitland Hospital
- ☐ I work in or own a business near the new hospital or near the existing Maitland Hospital
- ☐ I attend a school or attend activities near the new hospital
- ☐ I have a strong interest in the environment surrounding the new hospital
- ☐ I have cultural heritage interests in the area of the new hospital
- ☐ Other (please specify)

3. How important are the following issues to you?

Please mark in each box: 1 = very important, 2 = Somewhat important, 3 = unimportant

- ☐ Traffic, parking and public transport
- ☐ How the hospital will look
- ☐ Noise impacts during construction
- ☐ Noise impacts once open
- ☐ Biodiversity (flora and fauna)
- ☐ The types of clinical services to be offered at the new hospital
- ☐ The existing Maitland Hospital site
- ☐ Other (please specify)

Please provide additional detail on what you consider most important:

4. Do you have any further feedback on the New Maitland Hospital?



Project Description

New Maitland Hospital will offer a wide range of health services closer to home including:

- Emergency department
- Inpatient beds
- Chemotherapy chairs
- Mental health
- Surgical
- Rehabilitation
- Critical care beds
- Palliative care
- Paediatrics
- Outpatient clinics
- Maternity

The NMH will consist of a central building with up to eight storeys, as well as a separate two storey hospital wing to the south. The NMH will include car parks and a helipad to cater for emergency patient transport.

The NMH will be delivered by Health Infrastructure in partnership with Hunter New England Local Health District (HNELHD).

Why is the new hospital needed?

There is a clear need to provide the District with the capability and capacity to meet the changing healthcare needs of the Lower Hunter population, which continues to grow, age and develop. The new hospital, located on a greenfield site, provides a unique opportunity to deliver better health outcomes for the community. New technologies and cutting edge treatments are being considered in the design.



New Maitland Site Map

Location

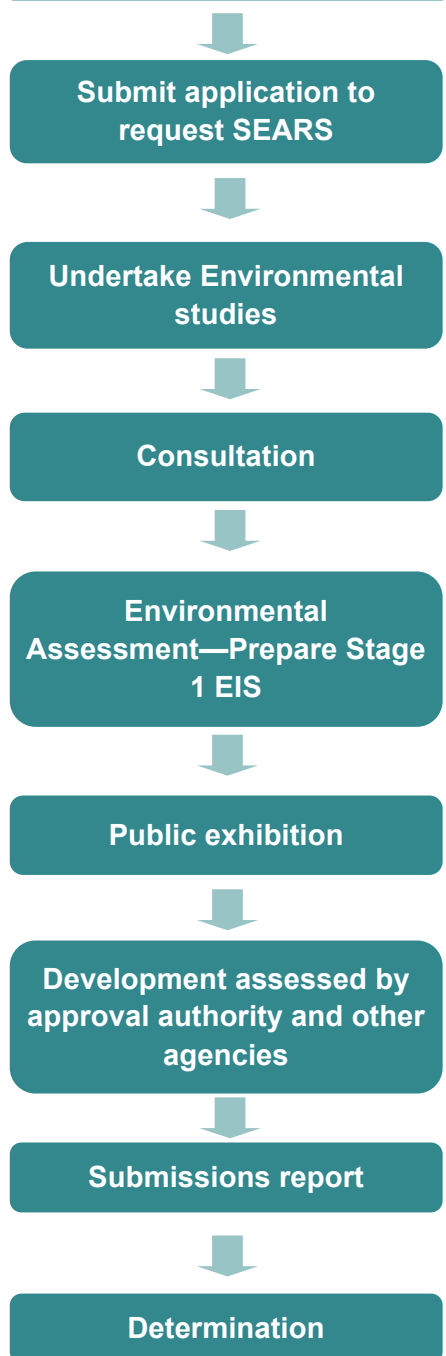
The NMH is being built on part of the old CSR brickworks site along Metford Road in Metford, NSW (see map below). The site was chosen after a rigorous selection process that considered more than 35 sites. The Metford site meets all the required criteria; is approximately 15 minutes from the Hunter Expressway; is close to the New England Highway and other major link roads; and close to an existing train station and public transport routes.

The Project Team seek your patience during the next 12 months and wish to advise that strategies will be in place to keep disruption to a minimum.

For inquiries
mailto:HNELHD-NewMH@hnehealth.nsw.gov.au



Stage 1 Development Approval Process



Work underway

Earlier this year enabling works commenced along Metford Road, including relocating utilities and constructing a new roundabout at the main hospital entrance.

Health Infrastructure has engaged environmental specialists to assess the potential impacts of all aspects of the proposed development. From this, we will design measures to minimise any potential impact on the surrounding environment.

Staging

The development has been split into three stages :

- Enabling Works which includes the construction of a new roundabout on Metford Road, which are already underway and will be completed in late 2018
- Stage 1 includes a Concept Design of the hospital, site clearance and preparatory works. It is expected the Stage 1 works will commence in late 2018
- Stage 2 will include detailed design, construction, commissioning and operation of the hospital. Stage 2 will commence after Stage 1 is approved by the NSW State Government. It is expected these works will commence in early 2019 and the hospital will be opened in 2022

NEXT STEPS :

The public exhibition period for the project's Environmental Impact Statement (EIS) will be advertised in the local papers, on www.hnehealth.nsw.gov.au) and on www.planning.nsw.gov.au. The EIS will also be on public display at various locations including the Council chambers, local libraries and online.



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WORKS BEGIN ON NEW MAITLAND HOSPITAL

30th Nov 2017

Parliamentary Secretary for the Hunter Scot MacDonald MLC today unveiled the concept design for the new Maitland Hospital while confirming enabling works have begun onsite.

Mr MacDonald toured the site with representatives from Health Infrastructure and Hunter New England Local Health District and inspected the preliminary work that will prepare the Metford site for the hospital's construction.

"The Maitland and lower Hunter community will be excited to see construction begin on their new \$450 million Hospital" Mr MacDonald said.

"By partnering with one of the world class not-for-profit health providers, we will bring together the expertise and the resources of the public and non-government sectors to deliver high quality care to patients, carers and their families now and into the future. This includes full public patient access as they currently receive".

Fencing and signage have been erected to establish the site and a new main entry point will be built. A new roundabout on Metford Road will be constructed as part of the enabling works.

Services to the site will be upgraded, including a new water main and the relocation of above and below ground services such as gas mains, power and communications cables.

Enabling works are being carried out by Donnelley Constructions Pty Ltd and expected to be completed before the end of 2018.

The Request for Proposal process is on track with a shortlist to be released shortly.

The not-for-profit health providers will then be invited to provide proposals to partner with the NSW Government to operate the state-of-the-art new Maitland Hospital.

The artist impression will be supplied to the not-for-profit health providers as a reference for design.

