

Tony Sheppard
Project Delivery Director – Warringah Freeway Upgrade
Transport for NSW
20-44 Ennis Road
Milsons Point, NSW 2061

30/06/2025

Western Harbour Tunnel and Warringah Freeway Upgrade (SSI-8863)

Community Communication Strategy, Revision 11 (condition B3)

Dear Mr Sheppard,

I refer to the revised Warringah Freeway Upgrade and Western Harbour Tunnel Community Communication Strategy (CCS) Revision 11, dated 29 May 2025 submitted in accordance with condition B3 of SSI-8863.

I note that the CCS, Revision 11:

- has been revised to include two new sub-sections relating to responding to complex complaints and management of complaints made via third-party platforms (Section 11.6 and Section 11.7), in response to observations raised by the Warringah Freeway Upgrade Independent Environmental Representative; and
- has been reviewed by Transport for NSW who raised no issues.

As nominee of the Planning Secretary, I approve the Community Communication Strategy (Revision 11, dated 29 May 2025) under condition B3 of SSI-8863.

Please note if there are any inconsistencies between the approved document and the conditions of approval, then the requirements of the conditions of approval will prevail.

Please ensure that the CCS is placed on the project website in accordance with condition of approval B15.

If you wish to discuss the matter further, please contact Tanja Ibsen on tanja.ibsen@dpie.nsw.gov.au.

Yours sincerely



Dominic Crinnion
Director
Infrastructure Management

Infrastructure Management

As nominee of the Planning Secretary