

Temporary Transport Management Plan

Sydenham to Bankstown Line mid-year shutdown

July School Holidays 2022

transport.nsw.gov.au

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1. Executive Summary

The Sydney Metro City & Southwest will upgrade all 10 stations between Sydenham and Bankstown to meet current accessibility standards before converting the T3 Bankstown Line to Metro operations. This upgrade will include various construction activities that require the temporary closure of part or all of the rail line.

Stations between Sydenham and Birrong, along the T3 Bankstown Line, will be temporarily closed between **2am Saturday 2 and 2am Saturday 16 July 2022** due to Sydney Metro upgrade works. The T4 Illawarra line will not operate between Sydenham and Central between 2 and 3 July 2022.

The shutdown is needed to allow construction to take place on Sydney Metro, which will extend from Sydney's North West, under Sydney Harbour through new underground city stations to Bankstown.

Frequent bus services will replace trains between the closed stations during this period.

A Temporary Transport Plan has been successfully delivered across holiday periods in 2019, 2020 and 2021. Shutdowns of the T3 Bankstown Line are strategically planned to reduce the impact on customers by taking place during school holiday periods when demand across the network is typically at least 15% lower than during the school term. This planned shutdown has been cross-examined with Advanced Analytics and Insights' forecasting tool, which outlines the projected patronage demand for the period.

2. Transport Plan

a. Planned Rail Shutdown

To enable work to take occur between 2 July and 15 July 2022 (inclusive), the T3 Bankstown Line will be closed.

Between 2 July and 3 July 2022, the T4 Eastern Suburbs & Illawarra Line will be closed between Sydenham and Central, whilst the T3 Bankstown Line will be closed between Sydenham and Birrong.

Between 4 July to 15 July 2022, stations between Sydenham and Birrong will be closed on the T3 Bankstown line. The T4 Eastern Suburbs & Illawarra line will operate between Sydenham and Central.

Sydenham will remain open during the closure as an interchange station between train and replacement bus services. Trains will continue to operate west of Birrong Station and along the City Circle line.

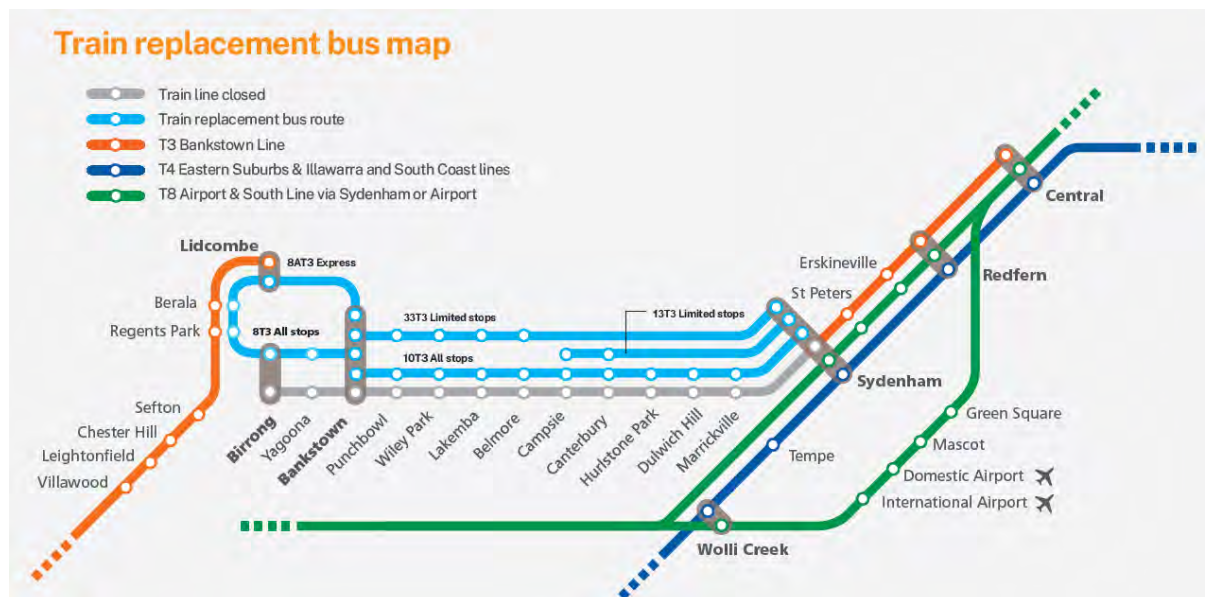


Figure 1: Replacement and alternative services – Sat 2 July to Fri 15 July 2022: TfNSW

b. Key features of the Temporary Transport Plan

- Frequent, all stops bus services connecting closed stations along the T3 Bankstown Line (Further detail in Appendix A).
- Express and limited stop services during peak and off-peak periods for trips towards Sydenham.
- Low floor accessible buses will be provided on the majority of services.
- Bus marshals will also be available during the busiest parts of the day to assist customers with accessibility needs.
- Train services will continue to operate between Saturday 2 to Sunday 3 July 2022 from Central Station onto the City Circle Line and from Regents Park Station towards Liverpool or Lidcombe:
 - Train services are available from Lidcombe Station to the City
 - Train services are available from Regents Park Station to Liverpool

- Train services will also continue to operate between Monday 4 July to Friday 15 July 2022 from Sydenham Station towards the City and from Regents Park Station towards Liverpool or Lidcombe:
 - Train services are available from Lidcombe Station to the City. Train services are available from Regents Park Station to Liverpool
 - Train services are available from Sydenham Station on the T4 Eastern Suburbs and Illawarra Line between Monday 4 July to Friday 15 July 2022.

3. Network Infrastructure

a. Bus Stop and Shelters

An audit will be conducted at each bus stop location to assess the need for additional lighting, infrastructure and facilities during the Sydenham to Bankstown mid-year shutdown (Appendix B).

To ensure bus services' safe and efficient operation, layover and temporary bus space details have been provided to the relevant Council's Local Traffic Committees (Appendix D). The Council's Local Traffic Committees have publicly endorsed these plans.

A site visit will be conducted in May to assess the lighting in place at each location. Temporary lighting towers will be installed at bus stops where existing lighting levels have been deemed to be low.

Appendix B outlines the location of bus stops and the facilities in place during the shutdown. It also details the locations where temporary lighting towers will be used during the shutdown. Any additional lighting will be directed towards customer areas (bus stops). Any environmental impacts will be assessed and lighting direction will be changed if there is an impact on surrounding dwellings.

Temporary Bus Stops will utilise existing awnings, or additional cover (marquees) will be provided. During the closure, there will be support staff around train stations, including customer service staff (Appendix F), bus marshals and traffic controllers, to help customers plan their journey and to guide them to their alternative bus or train service.

b. Existing Facilities at Interchange Stations

During the closure key interchange stations are Sydenham, Regents Park and Lidcombe. All stations have extensive facilities including lifts and wheelchair accessibility.

- Sydenham Station: Lifts and wheelchair accessibility. Complete stop information (<https://transportnsw.info/stop?q=10101326#/>)
- Regents Park Station: Lifts and wheelchair accessible. Complete stop information (<https://transportnsw.info/stop?q=214310#/>)
- Lidcombe Station: Lifts and wheelchair accessible. Complete stop information (<https://transportnsw.info/stop?q=214110#/>)

To account for the increase in customers interchanging at Sydenham from TTP buses, additional train services will be provided to maintain a rail service from Sydenham to Circular Quay via St Peters and Erskineville and return. Services will commence from and terminate at Sydenham with alternative locations on the T8 Airport and South Line during peak periods when increased services are operating.

To account for an increase in customers interchanging at Lidcombe from TTP busses, additional train services via the T2 Inner West and Leppington Line will be provided throughout the day. These services will also maintain a direct CBD connection for T3 customers not within the Trackwork area.

4. Network Plan

a. Network Management

Key corridors including Illawarra Road, Canterbury Road, The Boulevard, Sydenham Road and intersections along each route, have been assessed to determine any temporary changes required to allow buses to operate while maintaining traffic flow for other road users.

Due to the period of operation, there is a reduction in traffic demands. There is no requirement for Traffic Control Sites (TCS) to be modified. However, Network Operations specialists will be monitoring and adjusting traffic signal operations across the area in real-time to optimise the performance of the road network.

The temporary bus replacement routes have been planned to allow express bus routes to use main road corridors (e.g. Canterbury Road). In contrast, all station buses will predominantly use local roads to access stations. This decision reduces the impact on the network and gives customers greater flexibility during the planned shutdown.

To reduce the impact on the local community Sydney Metro and Customer Journey Planning (TFNSW) are working together to mitigate any impacts expected from construction activities. Ongoing meetings in the form of a Traffic Coordination Group and a Traffic & Transport Liaison Group form the collaborative approach to mitigating the impact on the community and ensuring Metro Construction works remain on track.

b. Network Performance Monitoring

During the planned shutdown crews will be rostered across the AM/PM peak to monitor and assist with the clearance of any incidents and manage unusual congestion on key replacement bus corridors. Network Operations specialists will monitor and adjust traffic signal operations (SCATS) across the area in real-time to optimise the performance of the road network.

A dedicated Transport Commander will patrol the network.

Dedicated tow-trucks will be on-call to manage the Canterbury Road corridor and at critical interchanges at Sydenham, Campsie and Bankstown, clearing incidents and vehicles illegally parked.

5. Walking and Cycling

a. Sydenham to Bankstown Walking and Cycling Strategy

Sydney Metro developed the Sydenham to Bankstown Walking and Cycling Strategy, to identify opportunities and works to connect stations with the surrounding communities, by connecting to or enhancing existing pedestrian and cyclist paths.

The strategy aims to encourage walking and cycling as a first/last mile transport mode and to expand the functional metro station catchment areas to maximise the percentage of customers who access metro stations through sustainable modes. The walking and cycling strategy also identifies opportunities and works to improve east-west pedestrian and cyclist facilities between Sydenham and Bankstown.

The Strategy was finalised in 2021 and provided to Inner West Council and Canterbury Bankstown Council to inform the planning of their Active Transport networks. To support the TTP, widening of the footpath at Railway Parade at Sydenham was completed. Existing bike parking will be available at stations along the alignment with 36 bike parking spaces at Sydenham and 24 bike parking spaces at Bankstown. Similarly, existing walking and cycling facilities will be utilised during the shutdown.

The Sydenham to Bankstown Walking and Cycling Strategy identifies works to be delivered by Sydney Metro and 'complementary infrastructure' items to be provided by other parties, such as local councils. Improved east-west walking and cycling connections will be delivered by Sydney Metro as part of the Sydney Metro City & Southwest project as required under Condition E53 of the project approval. These connections are still being developed and subject to change. Any walking and cycling works proposed during the mid-year shutdown on behalf of Sydney Metro would be those incorporated into the station delivery packages, including station plazas, connecting footpaths and interchange facilities.

Several other infrastructure options are also identified that could be delivered by stakeholders as part of other projects or considered for further investigation. The Sydney Metro City & Southwest project will safeguard opportunities for stakeholders to deliver these other infrastructure options in the future.

As part of the trip planning, walking and cycling options are provided on the Transportnsw.info website as well as replacement bus services, making it easy for customers to plan their walking or cycling route. The Transportnsw.info website also provides information for customers on facilities available at each station, including cycle parking.

b. Walking and Cycling management during the Possession

During the mid-year Possession, temporary restrictions and disruptions to pedestrian and cycling access may occur. Under the Sydney Metro City and Southwest, Sydenham to Bankstown Upgrade Condition of Approval E52, safe pedestrian and cyclist access will be maintained around construction sites during the mid-year Possession.

In circumstances where pedestrian and cyclist access is restricted or removed due to construction activities, an alternate route which complies with the relevant standards will be provided and signposted.

In addition, Sydney Metro's Construction Contractors would undertake condition surveys to confirm changes to routes proposed to be used by pedestrians and/or cyclists are suitable (e.g. suitably paved and well lit), with identified modification requirements discussed with the Inner West and/or Canterbury-Bankstown councils and implemented prior to the use of the routes.

Under Sydney Metro City and Southwest Sydenham to Bankstown Upgrade Revised Environmental Mitigation Measure TC7, where existing cycle facilities (e.g. bike parking) would be temporarily unavailable at a station during the mid-year possession, suitable replacement facilities would be provided while the facility is unavailable.

6. Customer Engagement and Information

a. Customer Analysis

From the analysis of historical opal data, the school holiday periods see a reduction in patronage demand, particularly during the AM peak period where demand is typically concentrated in a smaller timeframe.

In addition, a rail line closure during a school holiday period benefits the bus procurement arrangements with a reduced demand on the bus fleet due to no school-based operations.

The available school holidays of July, October and December/January were reviewed against historical opal demand, known special events and the approved Sydney Trains Annual Works Program for viability. There is minimal change in overall or peak period demand across the three school holiday periods with the determination due to the impact on major special events and the Sydney Trains Annual Works Program.

October school holidays would have been in conjunction with the NRL/AFL finals series and the NRL Grand Final causing an impact. The December/January school holidays coincides with New Year's Eve celebrations causing an impact. Hence the July school holidays are within a period that has no significant special events and will have no major impacts.

Expected effects of daily patronage due to Covid-19

The Advanced Analytics and Insights team developed a forecasting tool in TfNSW for determining the expected patronage during the July 2022 school holiday period. The forecasting tool uses a machine learning model which utilises historical opal tap-on/tap-off data to forecast the patronage volumes for future years. The tool forecasts the volumes for all five modes of transport (Bus, Ferry, Light Rail, Road and Train). The predicted values from the forecasting tool are categorised into the following three groups:

1. Upper-band prediction
2. Model prediction (Average)
3. Lower-band prediction

For predicting the expected patronage usage along the T3 Bankstown Line, the 'Upper-band prediction' values were utilised as the preferred range of data best to indicate the highest number of patronage predictions. The forecasting tool predicted that the overall train patronage demand would be 27 percent (27%) lower than the 2019 patronage volumes for the same school holiday period in July (pre-pandemic levels). The reduction percentage is directly in relation to current patronage demand due to the impact of Covid-19 on customers and the community.

Figure 1 from the forecasting tool shows the historical and predicted patronage volumes.

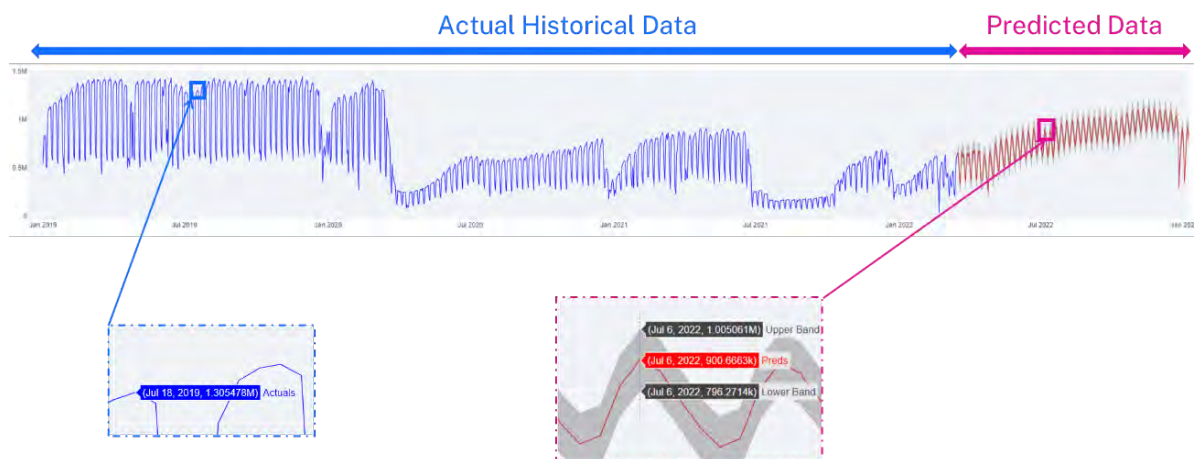


Figure 1 A screenshot from the forecasting model

Figure 2 shows the monthly patronage demand for the T3 Bankstown line between January 2019 and February 2022. It is evident from Figure 2 that both the Covid-19 Delta outbreak and the Covid-19 Omicron outbreak had contributed to a significant drop in passenger demand and volumes across the network. It is assumed that without any further Covid-19 outbreaks, the passenger demand will be 27 percent (27%) lower than the pre-pandemic levels in July 2022, which is indicated by the blue line in the graph below.

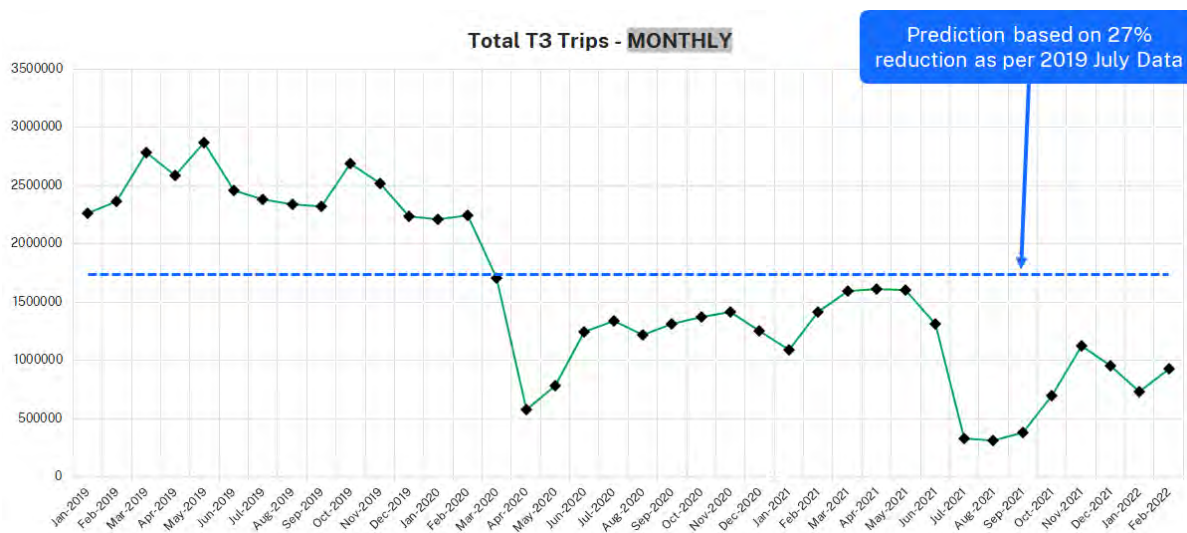


Figure 2 Historical monthly trips along T3 Bankstown line between January 2019 and February 2022.

b. Stakeholder Engagement

A comprehensive stakeholder management plan has been implemented to inform and engage transport customers, businesses and the local community before the Sydenham to Bankstown Line shutdown.

Meetings commenced in April and will continue until early June. These meetings include Council, Local MPs, Community & Business Groups, Health and Education facilities. The in-depth schedule of engagement is attached (Appendix F).

In addition, local residents have been informed of proposed parking changes via:

- Letter box drop notification
- Station signage posters
- Online website

c. Customer Information

A mix of channels will be used to make customers aware of the shutdown and the alternative transport options including:

At station and on mode:

- Station Posters
- Information Screens
- Guard Announcements
- Customer brochures (Appendix A).

Websites:

- transportnsw.info
- mysydney.nsw.gov.au
- sydneymetro.info

Apps:

- Opal Travel App
- Third party Apps (e.g. Tripview, NextThere)

Social Media:

- Twitter
- Facebook

Stakeholder Communication:

- Community notifications
- Stakeholder emails
- Multi-lingual customer brochures
- Newsletter content

d. Wayfinding and Customer service

To assist customers with wayfinding and navigating their way to rail replacement buses and alternative train services, a comprehensive wayfinding and customer service strategy has been developed. This includes:


- Wayfinding signage at stations and bus stops
- Guard announcements at open stations
- During the busiest parts of the day, bus marshals, station staff, and additional customer service staff assist customers with accessible needs (Appendix A).
- Customer service street teams will also inform customers about the closure prior to the shutdown and assist commuters with information on the location of bus stops.

Appendix F details starting locations for customer service staff during the shutdown in and around each station. This will be monitored during the shutdown and amended based on operational requirements and feedback.

7. Appendices


- a. [Appendix A – Replacement Buses on T3 Bankstown Line Customer Brochure](#)
- b. [Appendix B - Temporary Bus Stop Infrastructure Assessment](#)
- c. [Appendix C – Temporary Transport Plan Bus Routes](#)
- d. [Appendix D – Bus Stop & Layover locations including Temporary Parking Changes](#)
- e. [Appendix E – Stakeholder Consultation List](#)
- f. [Appendix F – Customer Information Staffing Locations](#)

Appendix A – Replacement Buses on T3 Bankstown Line Customer Brochure



As part of the Sydney Metro City & South-west project, the T3 Bankstown Line is being upgraded and converted to metro standards between Sydenham and Bankstown.

For more information on the Sydney Metro project, visit sydneymetro.info





Trackwork

Saturday 2 –
Friday 15 July

**Buses replace trains on
the T3 Bankstown Line**

You must wear a face mask on public transport.

Allow extra travel time and plan ahead at transportnsw.info



Frequently asked questions

Will there be ongoing train line closures during construction of the Sydney Metro?

The T3 Bankstown Line will remain open for the majority of the construction period. Work to upgrade stations from Sydenham to Bankstown will be coordinated with regular planned trackwork to minimise travel disruptions.

Trackwork will continue and we will provide updates about any further trackwork each year until the line is fully upgraded to Sydney Metro standards.

To complete the metro upgrade, a final train line closure will be required for major work that can only be carried out when trains are not operating.

Do I need an Opal card to use the replacement buses?

You will need an Opal card or contactless credit or debit card to pay for travel on train replacement buses.

Will stations remain open even though trains won't be running?

Some train stations on the T3 Bankstown Line between Sydenham and Bankstown will be closed completely during the 12 day period, including concourses and toilet facilities within stations. Sydenham and Bankstown stations and their facilities will remain open.



For more information about the Sydney Metro City & Southwest project, visit sydneymetro.info

Trackwork for Sydney Metro upgrade

Replacement buses and alternative services

T3 Bankstown Line

- Buses replace trains between Lidcombe and Sydenham via Bankstown
- Trains run to a changed timetable between Liverpool and City via Regents Park, stopping at all stations between Cabramatta and Lidcombe
- For travel between Sydenham and Bankstown, use replacement bus routes:
 - 10T3 – All stops between Sydenham and Bankstown
 - 33T3 – Limited stops: Sydenham to Belmore, then all stops to Bankstown

- 13T3 – Limited stops: Sydenham to Canterbury, then Campsie
- For travel between Bankstown and Lidcombe, use replacement bus routes:
 - 8T3 – All stops between Bankstown and Lidcombe
 - 8AT3 – Express: Bankstown then Lidcombe

Train replacement bus map



Appendix B - Temporary Bus Stop Infrastructure Assessment

Route	Direction	Stop	Station	TSN	STOP_NAME
10T3	Inbound	1	Bankstown Station	2200343	Bankstown Station, Stand G
10T3	Inbound	2	Punchbowl Station	2196295	The Boulevarde opp Broadway
10T3	Inbound	3	Wiley Park Station	219526	The Boulevarde after King Georges Rd
10T3	Inbound	4	Lakemba Station	219518	Lakemba Station, The Boulevarde
10T3	Inbound	5	Belmore Station	219226	Bridge Rd opp Canterbury League Club
10T3	Inbound	6	Campsie Station	219417	Campsie Station, Beamish St, Stand C
10T3	Inbound	7	Canterbury Station	219321	Canterbury Station, Canterbury Rd, Stand E
10T3	Inbound	8	Hurlstone Park Station	219312	Floss St opp Hurlstone Park Station
10T3	Inbound	9	Dulwich Hill Station	220433	Dulwich Hill Station, Dudley St
10T3	Inbound	10	Marrickville Station	2204102	Illawarra Rd opp Marrickville Station
10T3	Inbound	11	Sydenham Station	220450	Sydenham Station, Railway Pde, Stand E
10T3	Outbound	1	Sydenham Station	2204125	Sydenham Station, Railway Pde, Stand C
10T3	Outbound	2	Marrickville Station	2204101	Marrickville Station, Illawarra Rd
10T3	Outbound	3	Dulwich Hill Station	220432	Dudley St opp Dulwich Hill Station
10T3	Outbound	4	Hurlstone Park Station	219311	Hurlstone Park Station, Floss St
10T3	Outbound	5	Canterbury Station	219377	Canterbury Rd at Tincombe St
10T3	Outbound	6	Campsie Station	219411	Campsie Station, Beamish St, Stand B
10T3	Outbound	7	Belmore Station	219227	Canterbury League Club, Bridge Rd
10T3	Outbound	8	Lakemba Station	219527	The Boulevarde opp Lakemba Station
10T3	Outbound	9	Wiley Park Station	2195109	The Boulevarde opp Wiley Park Station
10T3	Outbound	10	Punchbowl Station	2196242	Punchbowl Station, The Boulevarde
10T3	Outbound	11	Bankstown Station	220018	Restwell St at Stewart Lane
13T3	Inbound	1	Campsie Station	219416	Campsie Station, South Pde, Stand E
13T3	Inbound	2	Canterbury Station	219321	Canterbury Station, Canterbury Rd, Stand E
13T3	Inbound	3	Sydenham Station	220450	Sydenham Station, Railway Pde, Stand E
13T3	Outbound	1	Sydenham Station	2204125	Sydenham Station, Railway Pde, Stand C
13T3	Outbound	2	Canterbury Station	219377	Canterbury Rd at Tincombe St
13T3	Outbound	3	Campsie Station	219413	ANZAC Mall, Beamish St
33T3	Inbound	1	Bankstown Station	2200343	Bankstown Station, Stand G
33T3	Inbound	2	Punchbowl Station	2196295	The Boulevarde opp Broadway
33T3	Inbound	3	Wiley Park Station	219526	The Boulevarde after King Georges Rd
33T3	Inbound	4	Lakemba Station	219518	Lakemba Station, The Boulevarde
33T3	Inbound	5	Belmore Station	219226	Bridge Rd opp Canterbury League Club
33T3	Inbound	6	Sydenham Station	220450	Sydenham Station, Railway Pde, Stand E
33T3	Outbound	1	Sydenham Station	2204125	Sydenham Station, Railway Pde, Stand C
33T3	Outbound	2	Belmore Station	219227	Canterbury League Club, Bridge Rd
33T3	Outbound	3	Lakemba Station	219527	The Boulevarde opp Lakemba Station
33T3	Outbound	4	Wiley Park Station	2195109	The Boulevarde opp Wiley Park Station
33T3	Outbound	5	Punchbowl Station	2196242	Punchbowl Station, The Boulevarde
33T3	Outbound	6	Bankstown Station	220018	Restwell St at Stewart Lane
8AT3	Inbound	1	Lidcombe Station	2141286	Lidcombe Station, Church St
8AT3	Inbound	2	Bankstown Station	2200373	Bankstown Station, Stand C
8AT3	Outbound	1	Bankstown Station	220080	Bankstown Station, Stand J
8AT3	Outbound	2	Lidcombe Station	214197	Lidcombe Station, Railway St, Stand C
8T3	Inbound	1	Lidcombe Station	2141286	Lidcombe Station, Church St
8T3	Inbound	2	Berala Station	2141275	Campbell St opp Berala Station
8T3	Inbound	3	Regents Park Station	214321	Amy St opp Regents Park Library
8T3	Inbound	4	Birrong Station	214376	Birrong Station, Hudson Pde
8T3	Inbound	5	Yagoona Station	219911	Yagoona Station, Hume Hwy
8T3	Inbound	6	Bankstown Station	2200373	Bankstown Station, Stand C
8T3	Outbound	1	Bankstown Station	220080	Bankstown Station, Stand J
8T3	Outbound	2	Yagoona Station	219915	Hume Hwy opp Yagoona Station
8T3	Outbound	3	Birrong Station	214376	Birrong Station, Hudson Pde
8T3	Outbound	4	Regents Park Station	214341	Regents Park Library, Amy St
8T3	Outbound	5	Berala Station	2141276	Berala Station, Campbell St
8T3	Outbound	6	Lidcombe Station	214197	Lidcombe Station, Railway St, Stand C

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Train Station	Bus stop TSN	Bus Stop Location	Shelter Required	Awning	Existing Bus Stop Shelter	Marquee Provided	Additional Lighting Required	CCTV Required
Bankstown	2200343	Bankstown Station, Stand G	Yes	No	Yes	Yes 2 x (6m x 3m) & 1 x (3m x 3m)	Lighting Required	Bus Interchange - Yes
Belmore	219226	Bridge Rd before Belmore Rd	Yes	No	No	Yes x 1 (6m x 3m)	No	No
Belmore	219227	Bridge Rd after Belmore Rd	Yes	No	No	Yes 1 x (6m x 3m)	No	No
Berala	2141275	Berala Station, Campbell St	No	No	Yes	No	No	No
Berala	2141276	Berala Station, Campbell St	No	Yes	No	No	No	No
Birrong	214376	Birrong Station, Hudson Pde	Yes	No	No	1 x (6m x 3m)	No	No
Campsie	219417	Campsie Station, Beamish St, Stand C	No	Yes	No	No	No	No
Campsie	219411	Campsie Station, Beamish St, Stand B	Yes	Yes	No	No	No	No
Campsie	219416	South Pde After Beamish St	Yes	No	No	Yes 1 x (6m x 2m)	Lighting Required	Duke St - Yes
Campsie	219413	Beamish St before Anzac Mall	No	No	No	No	No	No
Canterbury	219321	Opp Canterbury Station, Canterbury Rd	Yes	No	No	Yes 1 x (6m x 2m)	No	No
Canterbury	219377	Canterbury Station, near Tincombe St	Yes	Yes	No	Yes 1 x (6m x 2m)	No	No
Dulwich Hill	220433	Dulwich Hill Station, Dudley St	No	No	Yes	Yes 1 x (6m x 3m)	Lighting Required	No
Dulwich Hill	220432	Dudley St opp Dulwich Hill Station	Yes	No	No	No	No	No
Hurlstone Park	2193115	Crinan St Hurlstone Park Station	No	No	Yes	Yes 1 x (3m x 3m)	No	No
Hurlstone Park	2193116	Hurlstone Park Station, Crinan St	No	No	Yes	No	No	No

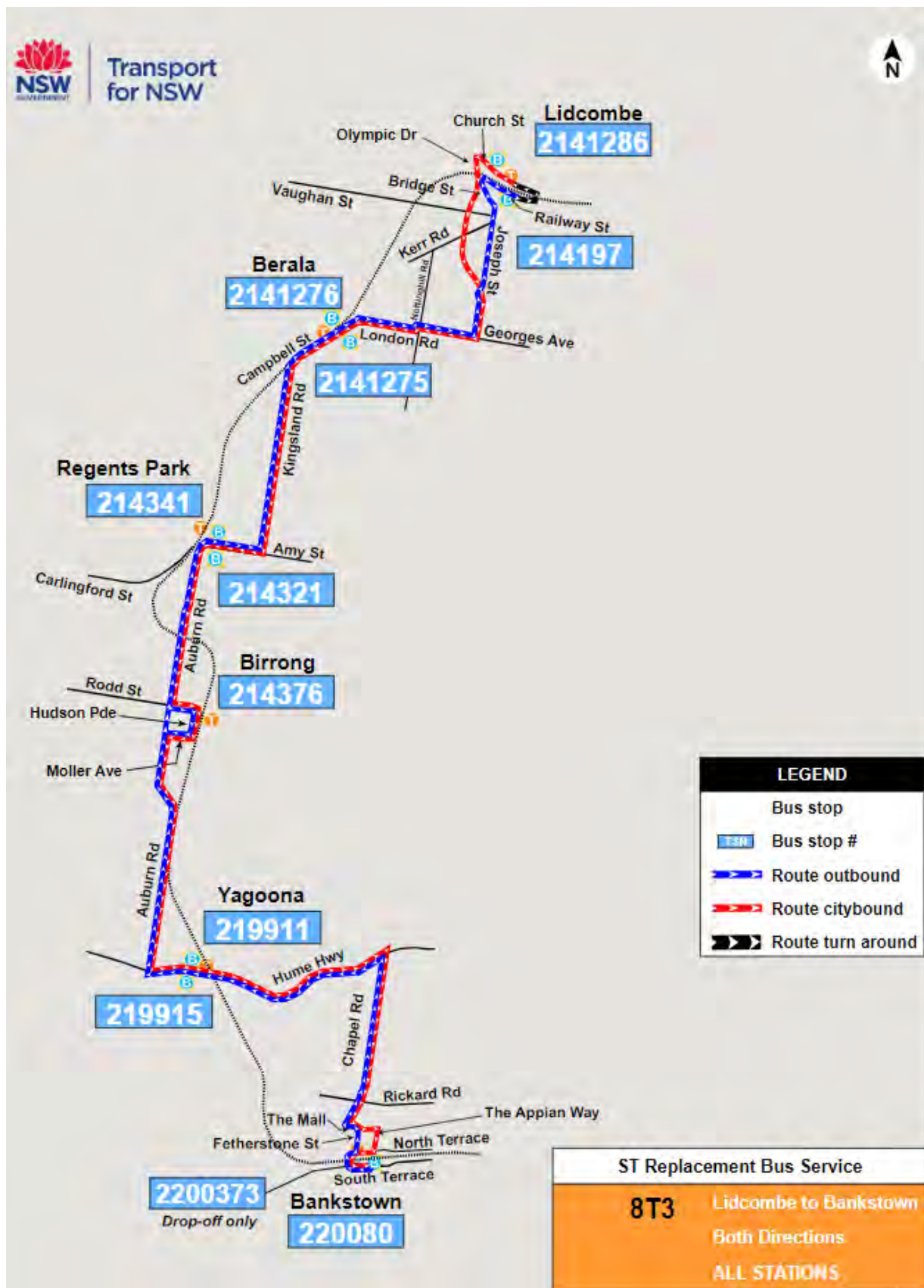
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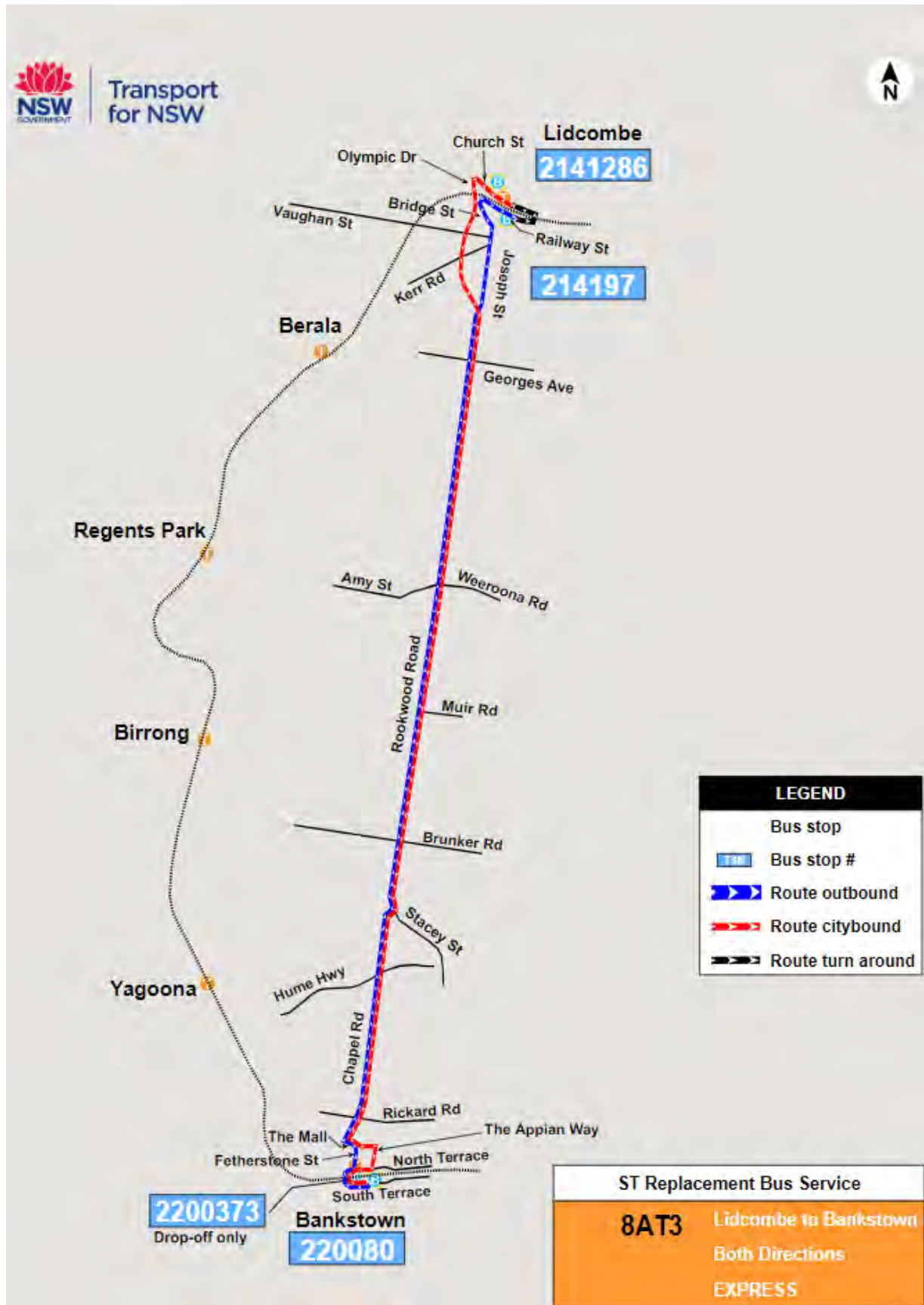
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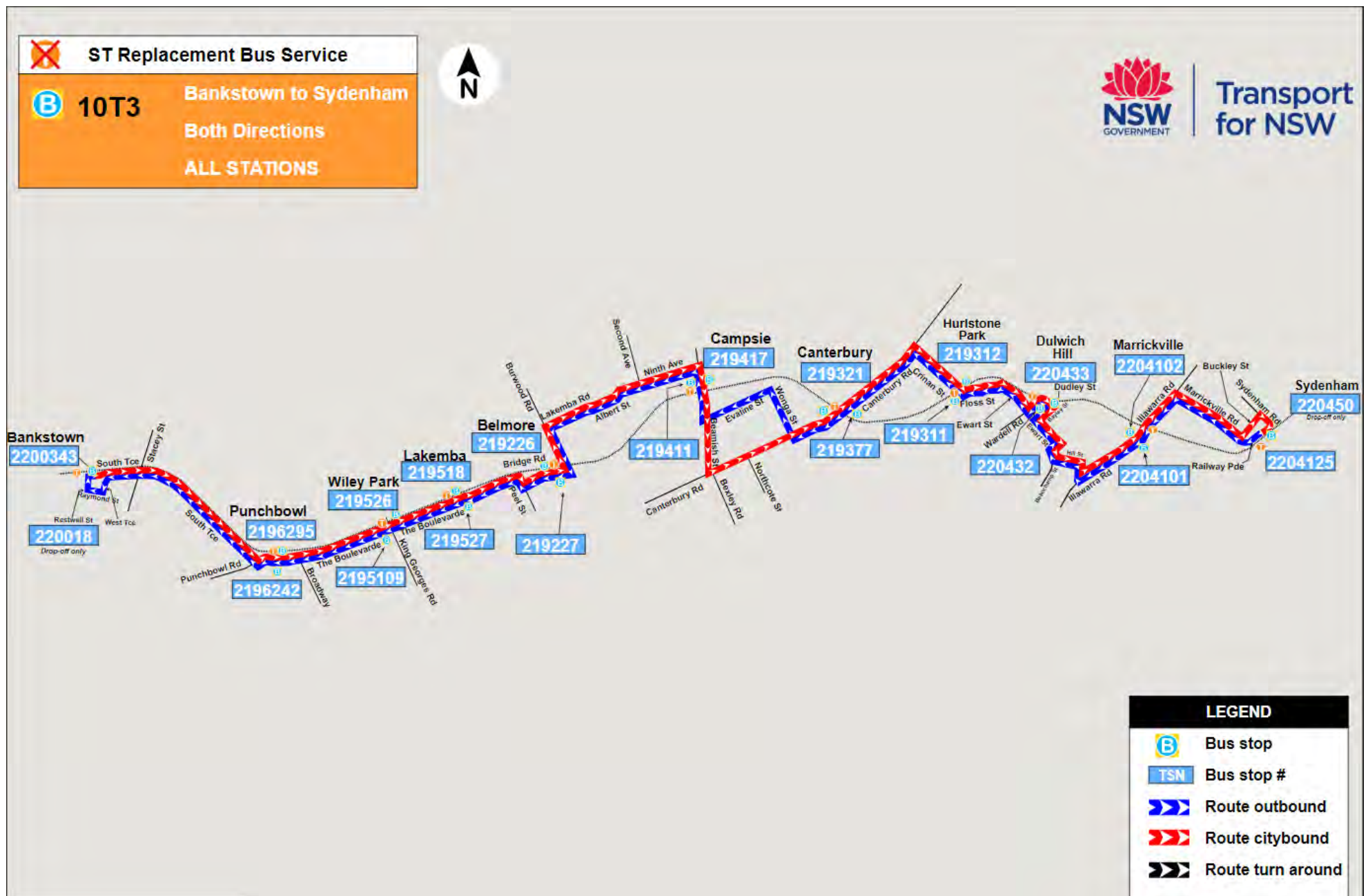
Train Station	Bus stop TSN	Bus Stop Location	Shelter Required	Awning	Existing Bus Stop Shelter	Marquee Provided	Additional Lighting Required	CCTV Required
Lakemba	219518	Lakemba Station, The Boulevarde	Yes	No	Yes x 1	Yes 1 x (6m x 3m)	Lighting Required	No
Lakemba	219527	The Boulevarde opp Lakemba Station	Yes	Yes	No	No	No	No
Lidcombe	2141286	Lidcombe Station, Church St	Yes	No	No	Yes 1 x (9m x 3m)	No	Church St - Yes
Lidcombe	214197	Lidcombe Station, Railway St	No	Yes	Yes	No	No	No
Marrickville	2204102	Illawarra Rd opp Marrickville Station	No	Yes	No	No	No	No
Marrickville	2204101	Marrickville Station, Illawarra Rd	Yes	Yes	No	No	No	No
Punchbowl	2196282	The Boulevarde opp Broadway	No	Yes	No	Yes 1 x (3m x 3m)	No	No
Punchbowl	2196281	Punchbowl Station, The Boulevarde	No	Yes	No	No	Lighting Required	No
Regents Park	214321	Regents Park Station, Amy St	No	No	Yes	No	No	Amy St - Yes
Regents Park	214341	Regents Park Station, Amy St	No	Yes	No	No	No	No
Sydenham	220450	Sydenham Station, Railway Pde, Stand C	No	No	No	Yes 2 x (6m x 3m) &	Yes 1 x Railway Pde Stand C	No
Sydenham	2204125	Railway Pde Before Gleeson Ave	Yes	Yes	No	Yes 1 x (3m x 3m)	Yes 1 x Lighting at Lower Railway Pde	Lower Railway Pde - Yes
Wiley Park	219526	The Boulevarde after King Georges Rd	Yes	No	No	Yes 1 x (6m x 2m)	Lighting Required	No
Wiley Park	2195109	The Boulevarde opp Wiley Park Station	Yes	No	Yes	Yes 1 x (6m x 2m)	Lighting Required	No
Yagoona	219911	Yagoona Station, Hume Hwy	No	No	Yes	No	No	No
Yagoona	219915	Yagoona Station, Hume Hwy	No	Yes	No	No	No	No

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Appendix C – Temporary Transport Plan Bus Routes







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ST Replacement Bus Service

13T3

Campsie to Sydenham
 Both Directions
 EXPRESS



LEGEND	
	Bus stop
	Bus stop #
	Route outbound
	Route citybound
	Route turn around

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Appendix D – Bus Stop & Layover locations including Temporary Parking Changes

Lidcombe

- Proposed Bus Zone impacting 28 parking spaces – 45 degree angled parking (100m total)
- Currently signed 2P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat Required 4 to 15 July (12 total)

- Relocated Taxi Zone impacting 4 parking spaces (24m total)
- Currently combination of signed & unrestricted (1 parking space) 2P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat (6m)
- Unrestricted parking 3 spaces (18m)
- Required 4 to 15 July (12 total)

- Relocated Taxi Zone impacting 3 parking spaces (22m total)
- Currently signed ½ P 8:30 am – 6 pm Mon – Fri & 8:30 am – 12:30 pm Sat
- Required 4 to 15 July (12 total)

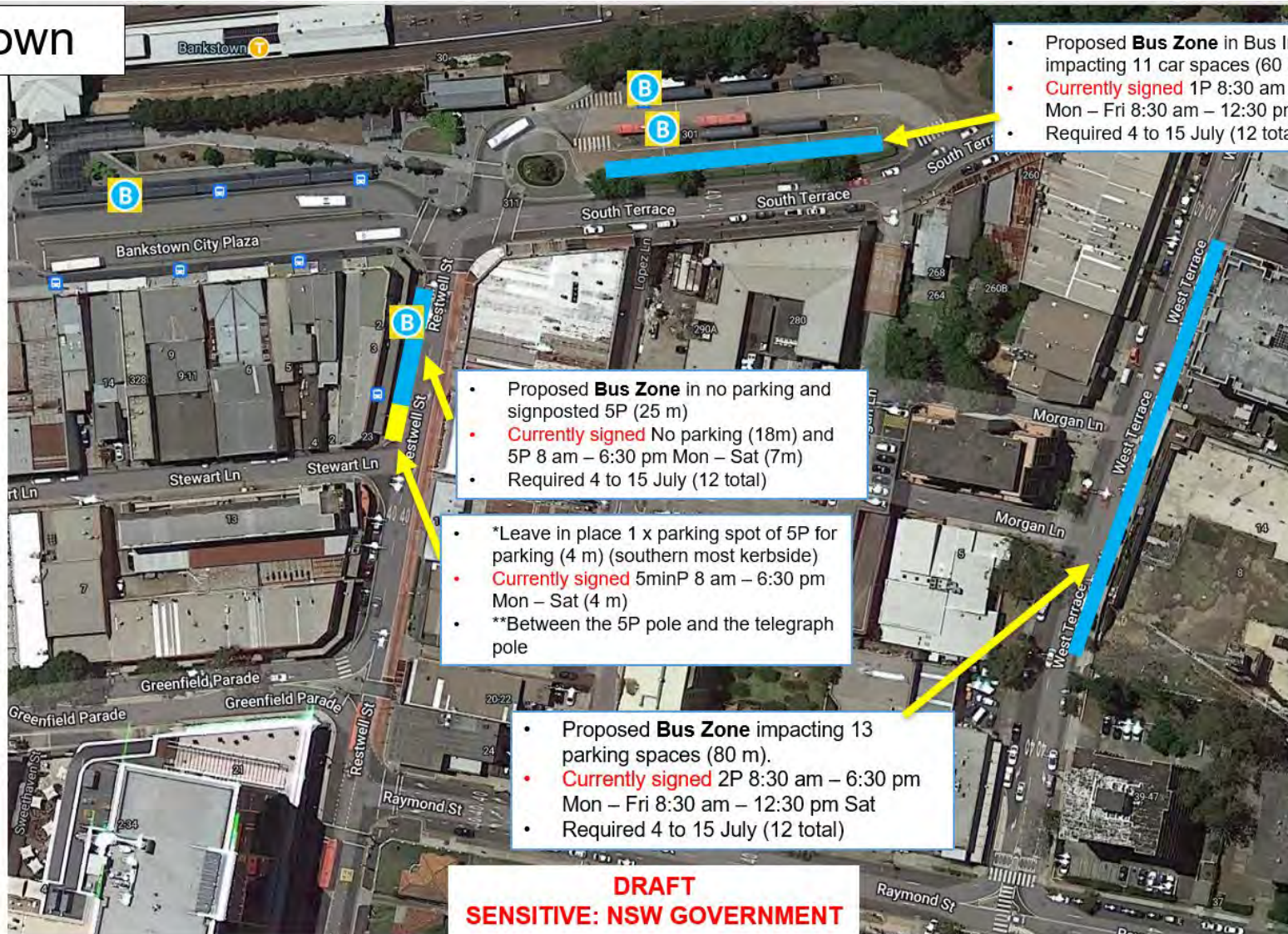
- Proposed Bus Zone impacting 6 taxi spaces (45m total)
- Currently signed Taxi Zone
- Taxi Zone relocated on opposite side of Church St
- Required 4 to 15 July (12 total)



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Bankstown



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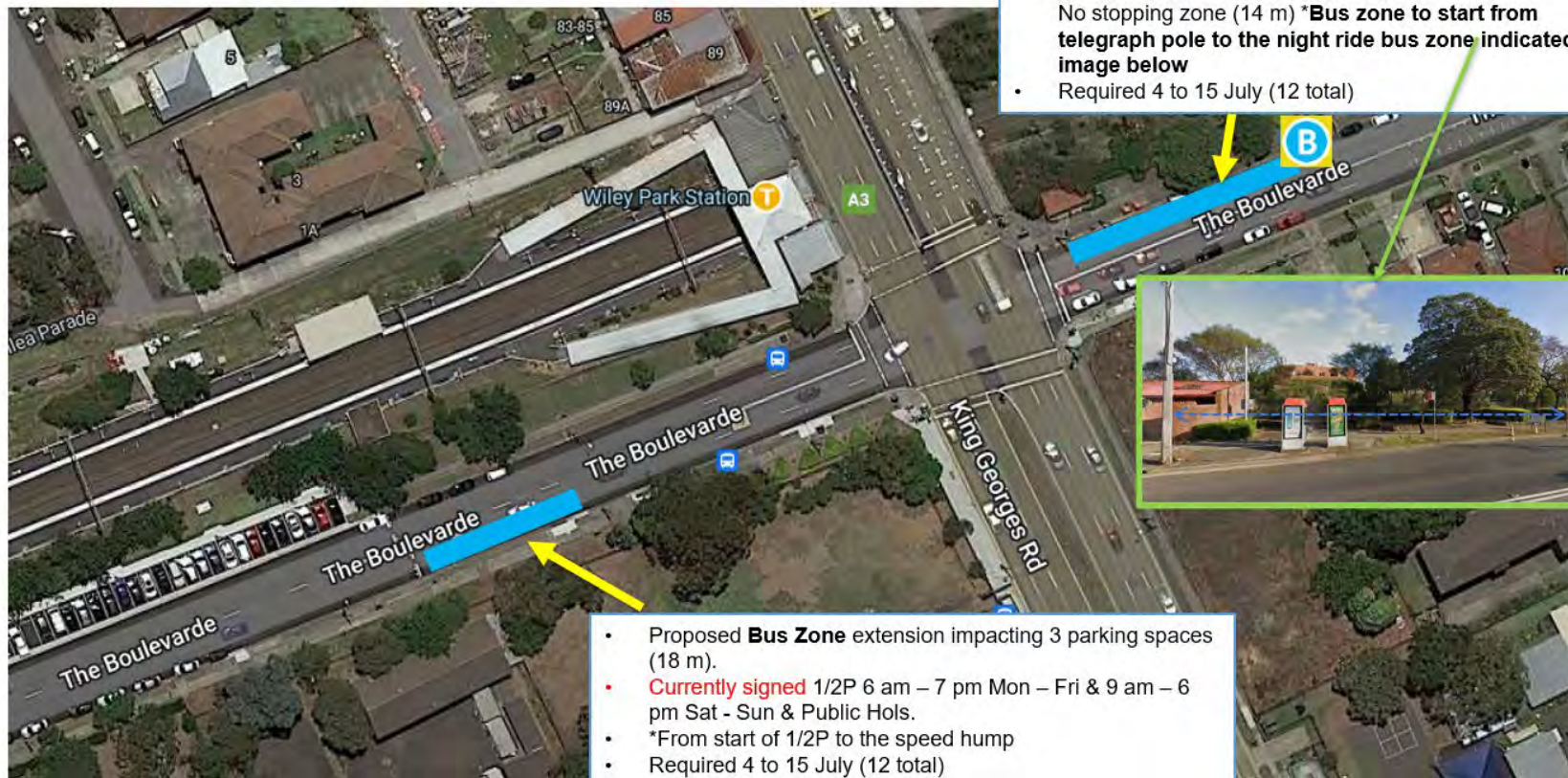
Punchbowl



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SENSITIVE: NSW GOVERNMENT

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Wiley Park



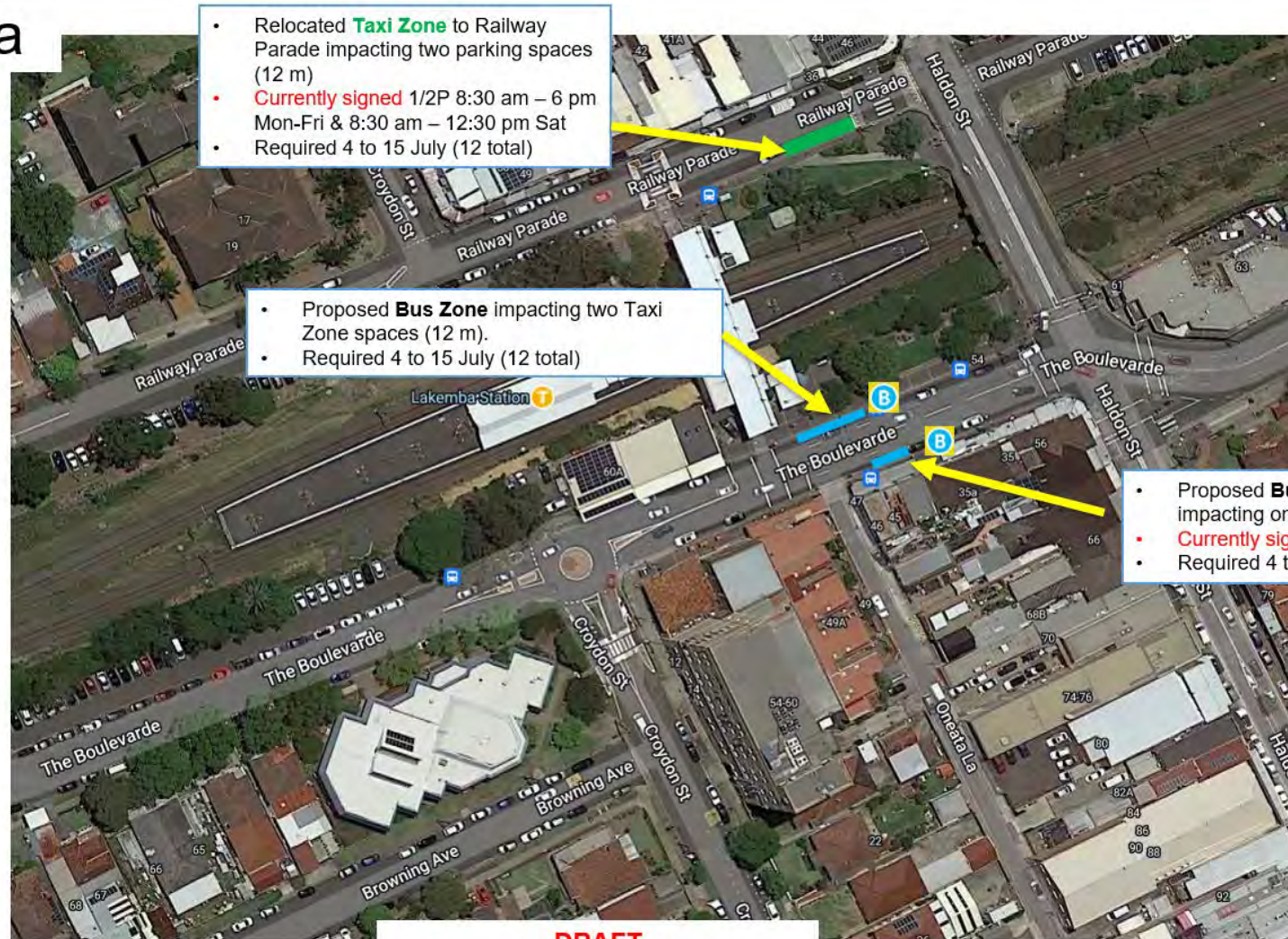
- Proposed **Bus Zone** impacting three parking spaces and no stopping zone (32 m total).
- **Currently signed** 1/2P 6 am – 7 pm Mon – Fri & 9 am – 6 pm Sat - Sun & Public Hols (18 m)
No stopping zone (14 m) ***Bus zone to start from telegraph pole to the night ride bus zone indicated in image below**
- Required 4 to 15 July (12 total)

- Proposed **Bus Zone** extension impacting 3 parking spaces (18 m).
- **Currently signed** 1/2P 6 am – 7 pm Mon – Fri & 9 am – 6 pm Sat - Sun & Public Hols.
- *From start of 1/2P to the speed hump
- Required 4 to 15 July (12 total)

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Lakemba



- Relocated **Taxi Zone** to Railway Parade impacting two parking spaces (12 m)
- **Currently signed** 1/2P 8:30 am – 6 pm Mon-Fri & 8:30 am – 12:30 pm Sat
- Required 4 to 15 July (12 total)

- Proposed **Bus Zone** impacting two Taxi Zone spaces (12 m).
- Required 4 to 15 July (12 total)

- Proposed **Bus Zone** extension impacting one parking space (7 m).
- **Currently signed** P5 min
- Required 4 to 15 July (12 total)

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Belmore



Campsie

- Extend existing Bus Zone impacting three parking spaces (17 m).
- **Currently signed** 1/2P 8:30am - 9:30pm Mon - Sun AND Loading Zone 6:30am - 8:30am Mon - Sun
- Required 2 to 15 July (14 total)

- Proposed Bus Zone impacting eight parking spaces (58 m).
- **Currently signed** No Parking 8:30 – 9:30 am & 2:30 – 3:30 PM School Days (11 m); unrestricted parking (47 m)
- Required 2 to 15 July (14 total)

- Proposed Bus Zone impacting six parking spaces (40 m).
- **Currently signed** No Parking 8:30 – 9:30 am & 2:30 – 3:30 PM School Days
- Required 2 to 15 July (14 total)

- Proposed Bus Standby Zone impacting four parking spaces (24 m).
- **Currently signed** unrestricted parking
- Required 2 to 15 July (14 total)

- Proposed Bus Zone impacting three parking spaces (21 m).
- **Currently** unrestricted parking (3 spaces)
- Required 2 to 15 July (14 total)

- Proposed Bus Zone impacting fourteen parking spaces (85 m).
- **Currently signed** unrestricted parking
- Required 2 to 15 July (14 total)

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Canterbury



- Proposed Bus Zone impacting nine parking spaces (56 m).
- **Currently signed** Clearway 6 am – 7 pm Mon-Fri & 9 am – 6 pm Sat-Sun & Public Holidays
- Required 4 to 15 July (12 total)

• Proposed no stopping extension impacting three parking spaces (20 m).
 • **Currently signed** unrestricted parking
 • Required 4 to 15 July (12 total)

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Dulwich Hill



OFFICIAL

Marrickville

- Proposed Bus Zone extension impacting one parking space (7 m).
- **Currently signed** 1P 8:30 am – 6 pm
- Triple based weight bollard will be required as per image
- Required 4 to 15 July (12 total)



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Sydenham

- Proposed Bus Zone impacting 46 parking spaces (122 m).
- **Currently signed** All-day parking
- Required 4 to 15 July (12 total)

- Proposed Bus Zone impacting eleven parking spaces (32 m).
- **Currently signed** 4P 8:30 am – 6 pm Mon - Fri
- Required 4 to 15 July (12 total)

- Proposed Bus Zone impacting nine parking spaces (58 m).
- **Currently signed** unrestricted parking
- Required 4 to 15 July (12 total)

- Proposed Bus Zone Extension impacting fourteen parking spaces (50 m).
- **Currently signed** unrestricted parking
- Rear to kerb parking
- Required 4 to 15 July (12 total)

- Proposed Bus Zone impacting three parking spaces (18 m).
- **Currently signed** 2P 8 am – 10 pm Mon - Fri
- Required 4 to 15 July (12 total)

- Proposed Bus Zone Extension impacting two parking spaces (12 m).
- **Currently signed** 1P 9 am – 3:30 pm Mon – Fri and No Parking 6 am – 9 am & 3:30 pm – 6:30 pm
- *Picture above of proposed bus zone extension*
- Required 4 to 15 July (12 total)

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Appendix E – Stakeholder Consultation List

Engagement and Communications schedule – Sydenham to Bankstown Temporary Transport Plan July 2022 (TTP)

Timing	Stakeholder group	Approach	Tool	Responsible
12 weeks out	Minister's Office (MO)	<ul style="list-style-type: none"> Brief MO on TTP (train plan, bus plan and high level customer communications strategy) 	<ul style="list-style-type: none"> Email 	Ryan Kennedy (OCCO)
12 weeks out	Local Councils <ul style="list-style-type: none"> Canterbury Bankstown Inner West Cumberland 	<ul style="list-style-type: none"> Initial briefing on TTP and proposed parking changes 	<ul style="list-style-type: none"> Slide pack 	Dee De Silva (CJP) Johnathan Kontalis (CJP)
	Local Councils <ul style="list-style-type: none"> City of Sydney 	<ul style="list-style-type: none"> Initial briefing on TTP and proposed parking changes 	<ul style="list-style-type: none"> Email 	Dee De Silva (CJP)
	Residents and businesses	<ul style="list-style-type: none"> Media release inviting community to have their say on parking changes 	<ul style="list-style-type: none"> Media release 	Ryan Kennedy (OCCO)
12 weeks out	Residents and local business within the LGAs of: <ul style="list-style-type: none"> Canterbury Bankstown Inner West Cumberland 	<ul style="list-style-type: none"> Raise awareness and collate feedback on the proposed kerbside changes 	<ul style="list-style-type: none"> Letter box drop notification Online website Collate feedback, and prepare Traffic Committee submissions 	Nicola Thompson (C&P)

TRANSPORT

8 weeks out	Sydney Airport including Airlines	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Briefing – slide pack Provide copies of the brochure at later date Provide content for distribution to travellers via established airport and airline channels at later date 	Dee De Silva and Jim Niahos (Sandra Nicholson to coordinate meeting)
8 weeks out	Minister's Office (MO)	<ul style="list-style-type: none"> Email MO proposed engagement & marketing plan 	<ul style="list-style-type: none"> Powerpoint Pack 	Ryan Kennedy (OCOO)
6 weeks out	Accessible Transport Advisory Committee (ATAC)	<ul style="list-style-type: none"> Provide stakeholders with Accessible information regarding TTP Share briefing pack with ATAC forum members 	<ul style="list-style-type: none"> Briefing pack via Sean Webber Provide copies of the brochure (accessible copies) 	Nicola Thompson
4 weeks out	Emergency Services	<ul style="list-style-type: none"> Provide stakeholders with Accessible information regarding TTP 	<ul style="list-style-type: none"> Powerpoint presentation 	Dee De Silva and Jim Niahos
4 weeks out	Point 2 Point industry (Inc. NSW Taxi Council, Uber, Ola etc.)	<ul style="list-style-type: none"> Raise awareness of the proposed temporary kerbside changes impacting taxi ranks at Lakemba and Belmore Stations Present at P2P forum 	<ul style="list-style-type: none"> Present and P2P forum Forward copies of the brochure Email contacts with the taxi changes Signage for taxi zone impacts 	Dee De Silva and Jim Niahos

TRANSPORT

4 weeks out	Residents and local businesses near Central Station	<ul style="list-style-type: none"> Provide businesses & residents an overview of parking changes (3 days only) 	<ul style="list-style-type: none"> Letterbox drop 	Nicola Thompson
4 weeks out	Customers and community	<ul style="list-style-type: none"> Media release to raise awareness Share proposed bus routes 	<ul style="list-style-type: none"> Media release Website update (MySydney) Customer brochure 	Ryan Kennedy
4 weeks out	Local MPs <ul style="list-style-type: none"> MP for Summer Hill MP for Canterbury MP for Lakemba MP for Bankstown 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program Offer a briefing – Minister's Office to confirm Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> Slide pack (if briefing required) Email Customer brochure 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Briefings for MPs (if requested) – Adam Berry and Hugh Lawson (TBC)</p> <p>MO Rep to attend (TBC)</p>
4 weeks out	Local Councils <ul style="list-style-type: none"> Mayor for Bankstown Mayor for Inner West 	<ul style="list-style-type: none"> Provide stakeholders with further information about the TTP program Offer a briefing - Minister's Office to confirm (for Mayor/councillor briefings) Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> Slide pack (if briefing required) Email Customer brochure 	<p>Emails – Dee De Silva</p> <p>Council Officer briefings – Dee De Silva and Jim Niahos</p> <p>Briefings for Mayors (if requested) - Adam Berry and Hugh Lawson (TBC)</p>
4 weeks out	Business Associations <ul style="list-style-type: none"> Canterbury Bankstown Chamber of Commerce 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails and offer briefings Briefing – slide pack 	Emails – Nicola Thompson (from TTP Comms inbox)

TRANSPORT

	<ul style="list-style-type: none"> • Belmore Shopkeepers Association • Australia Arab Business Council • Marrickville Business Association • Marrickville Chamber of Commerce • Dulwich Hill Urban Centre Committee 	<ul style="list-style-type: none"> • Overview of the engagement undertaken with local businesses for kerbside changes 	<ul style="list-style-type: none"> • Provide copies of the brochure (translated) • Provide content for distribution to members 	Briefings if requested – Dee De Silva and Jim Niahos
4 weeks out	Health <ul style="list-style-type: none"> • NSW Health • Bankstown Hospital • Canterbury Hospital • Medical Centres 	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send emails and offer briefings • Briefing – slide pack • Provide copies of translated brochures • Provide content for distribution to members 	Emails – Nicola Thompson (from TTP Comms inbox) Briefings if requested – Dee De Silva and Jim Niahos
4 weeks out	Education (Western Sydney University, Sydney University, University of NSW, Macquarie University, Wollongong University, and TAFE Bankstown, Padstow, Campsie, Petersham, Ultimo)	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program to ensure students and staff are informed of the changes. 	<ul style="list-style-type: none"> • Send email with a copy of the customer brochure • Prepare content for Uni to distribute 	Emails – Nicola Thompson (from TTP Comms inbox) Working with Metro Place Managers and Community & Place for assistance
4 weeks out	Event organisers	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program • Share information with event organisers to 	<ul style="list-style-type: none"> • Send emails • Provide copies of the brochure • Coordinate with TMC to distribute, and 	Emails – Nicola Thompson (from TTP Comms inbox) Danielle Razzouk to forward to relevant Event organisers

TRANSPORT

		ensure getting to and from events is communicated to event goers	advise stakeholders using existing communications channels	
4 weeks out	Culturally and Linguistic Diverse Communities <ul style="list-style-type: none"> Ethnic Communities' Council of NSW Bankstown Multicultural Youth Services Workers with Youth Network The Multicultural Network Islamic Radio Network 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure + translated brochures Provide content for distribution to members 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro Place Managers and Community & Place for assistance</p>
4 weeks out	Shopping Centres <ul style="list-style-type: none"> Bankstown Centro Roselands Centro 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro Place Managers and Community & Place for assistance</p>
4 weeks out	Hotels <ul style="list-style-type: none"> Travelodge Hotel Bankstown Gardenview Hotel Rydges Bankstown Cambridge Lodge Campsie Hotel Station House Hotel Oasis on Beamish Wiley Park Hotel 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro Place Managers and Community & Place for assistance</p>

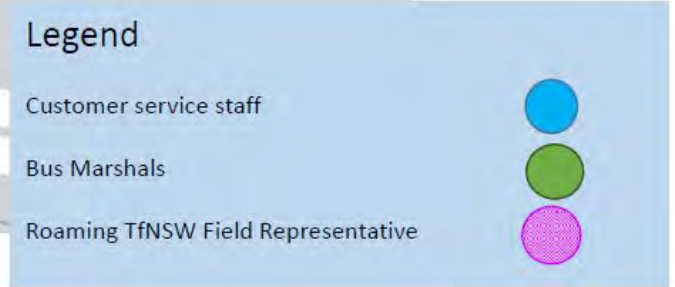
TRANSPORT

	<ul style="list-style-type: none"> Lakemba Hotel 			
4 weeks out	Clubs and sporting facilities <ul style="list-style-type: none"> Bankstown RSL Club Bankstown Sports Club Bankstown - Canterbury Bull Dogs 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro Place Managers and Community & Place for assistance</p>
4 weeks out	Places of Worship (refer to stakeholder list)	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro and Place Managers for assistance</p>
4 weeks out	Aged care facilities (refer to stakeholder list)	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro and Place Managers for assistance</p>
4 weeks out	Community Centres (via council community services) <ul style="list-style-type: none"> Bankstown Community Services Centre Bankstown Senior Citizens' Centre 	<ul style="list-style-type: none"> Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> Send emails Provide copies of the brochure Provide content for distribution to staff and customers 	<p>Emails – Nicola Thompson (from TTP Comms inbox)</p> <p>Working with Metro and Place Managers for assistance</p>

TRANSPORT

4 weeks out	Corporate audience	<ul style="list-style-type: none"> • Provide stakeholders with information about the TTP program 	<ul style="list-style-type: none"> • Send newsletter (TDM Newsflash) • Provide copies of the brochure • Provide content for distribution to staff and customers 	Email – Erin Chapman (CJP)
2 weeks out	Customers and local residents	<ul style="list-style-type: none"> • Customer communication marketing campaign is live • Proactive local media commences 	<ul style="list-style-type: none"> • Transport Info news story • Trip Planner live • Social posts • Print ads • Station posters • Announcements • Trackwork notifications • Sydney Metro construction notification (TBC date) • Street teams at stations to raise awareness prior to the shutdown • Media release • Hard copy brochures 	<p>Jess Casey (Marketing)</p> <p>Karina D'Silva/Mounira Hijazi (Street teams)</p> <p>Ryan Kennedy (Media)</p> <p>Annie Ly (Sydney Trains trackwork notification)</p> <p>Juliana Stackpool (Sydney Metro construction notification)</p>

Appendix F – Customer Information Staffing Locations



OFFICIAL

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Berala Station



OFFICIAL



Birrong Station



Legend

Bus Marshals	
Roaming TfNSW Field Representative	
TTP Staff toilet	

Yagoona Station

