

Scott Lawrence
Environment Manager
Transport for NSW – Northern Project Office
PO Box 576
Grafton, NSW, 2460

23/12/2022

Subject: Coffs Harbour Bypass (CSSI-7666) - OOHW Application Dual Watermain Works

Dear Mr Lawrence

I refer to your letter of request to undertake out-of-hours work (OOHW) submitted to the Planning Secretary for approval as required by the approved OOHW Protocol, under condition E40 of the project approval for the Coffs Harbour Bypass (CSSI-7666) (the OOHW application).

The OOHW application proposes to undertake works on dual watermains at the intersection of the Pacific Highway and Old Coast Road, Korora, outside approved hours, and is supported by noise and vibration assessment prepared by Quickway using KNOWnoise. I acknowledge and thank you for your response to the Department's review comments, and requests for additional information.

The Department has carefully reviewed the OOHW application and is satisfied that you have provided appropriate justification for the out-of-hours work, which are required to reduce the period that a recycled watermain is completely disconnected. Notwithstanding this, the Department considers it is imperative that you actively manage the potential noise impacts of the works, as per your commitments in the OOHW application and noise and vibration assessment, and in close consultation with nearby sensitive receivers, including through targeted, timely notifications and offers of respite to the most affected residents. Accordingly, as nominee of the Secretary, I approve the request to undertake the proposed OOHW under condition E40 subject to the following requirements:

1. Individual respite offers must be offered to receivers where the impacts are assessed as being moderately intrusive. This offer should include offers of respite that allow people to leave their residence for a break (eg movie tickets).
2. Works should not be scheduled to occur on any Public Holiday. If works are required to be undertaken on a Public Holiday, and cannot be avoided, TfNSW must provide the Department with further written justification of the timing of the works at least 24 hours prior to the works occurring. The department will consider this further information and will advise TfNSW if the works are acceptable to proceed on the proposed dates.
3. The OOHW community notification must be updated with relevant times/dates, and distributed to the noise-affected community. Notification of works to affected receivers must be undertaken as soon as the 5 day window is identified with a minimum of 24 hours notice.
4. Notification must be undertaken by letterbox drop or email; and be detailed on the project website. The notification of the works must clearly outline the reason that the work is required to be

undertaken outside standard construction hours, include a diagram that clearly identifies the location of the proposed works in relation to nearby cross streets and local landmarks, and include details of relevant time restrictions that apply to the proposed works.

5. In addition to the notifications detailed in the OOHW application and referenced above, residences that are likely to be moderately impacted by the works must also be doorknocked on 9th January (or alternate date when the letterbox drop notification is issued) and at least 24 hours prior to the OOHW commencing to ensure that the relevant information is received.
6. The Secretary must be notified of the proposed start date of the OOHW as soon as it is identified and at least 24 hours prior to commencement.
7. All OOHWs must be carried out in accordance with the Noise and Vibration Impact Assessments contained in Appendix C of the OOHW application received by the Department on 20 December 2022.
8. All proposed noise and vibration mitigation and management measures recommended in the OOHW application must be implemented.
9. At the request of a Department of Planning and Environment officer, a validation monitoring report must be prepared that includes:
 - a. Confirmation that verification noise monitoring was carried out in accordance with relevant standards;
 - b. Numerical and/or graphical representation of the OOHW noise/vibration monitoring results;
 - c. A map indicating noise/vibration monitoring locations;
 - d. An analysis of the noise/vibration monitoring results including a description of works being measured, predicted noise levels (PNLs), vibration criteria, and details of any exceedances of PNLs/vibration goals;
 - e. Details of any corrective action taken in response to any exceedances;
 - f. A summary of any complaints received during the OOHW, and the Proponent's response to those complaints & response times; and
 - g. Any other information the Department officer requests.

Please ensure that the relevant OOHW documents are made publicly available on the project website at the earliest convenience.

If you wish to discuss the matter further, please contact Rebecca Eddington on (02) 9585 6469.

Yours sincerely



Dominic Crinnion
Acting Director
Infrastructure Management

As nominee of the Planning Secretary