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INLAND RAIL – NARRABRI TO NORTH STAR – SSI 7474

ER MONTHLY REPORT

MAY | 2022

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Authorisation

Author Name:	Peter Hatton	Reviewer / Approver:	Steve Fermio
Position:	Environmental Representative	Position:	Environmental Representative
Signature:	Matten	Signature:	Shi
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Prepared for:

The Planning Secretary

Prepared by: WolfPeak Pty Ltd

T: 1800 979 716

W: www.wolfpeak.com.au

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1. KEY FINDINGS FOR THE REPORTING PERIOD

This Environmental Representative (ER) Monthly Report has been prepared in accordance with State Significant Infrastructure 7474 Condition of Approval A28(j), covering the period of 1 May to 31 May 2022.

Site inspections took place on 5 and 18 May, focussing on Stage 1 & 2 works including Spring, Ten Mile and Bobbiwaa Creeks, Stage 2 Pad 2 and Gurley Creek.

Housekeeping, No Go Zone signage and erosion and sediment controls at the sites inspected were generally well maintained although it was noted that contractor vehicles have been travelling through Gurley Creek. Trans4m has issued a directive that this practice is to cease.

Given the potential for conflicts between N2NS and Newell Highway Upgrade works, regular interface meetings between Trans4m and Laing O'Rourke Environment Managers are encouraged to try to minimise the environmental impacts of any conflicts.

A review of a selection of mitigation measures in the Soil and Water Management Plan in May found that in respect of these measures, the Plan was being implemented. Review of the Plan will continue to be checked during June due to the large number of mitigation and monitoring measures involved.

Eight environmental incidents were recorded by ARTC during May including five (related to FCWS fatalities / relocations) reported to DPE and DAWE and three minor incidents related to hydraulic oil / grease spills that were not required to be reported.

There were four complaints recorded during May, three of which remained open by the end of the month.

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2. BACKGROUND

The Australian Rail Track Corporation (ARTC) is responsible for the delivery of the Inland Rail – Narrabri to North Star Phase 1 Project (the Project). Trans4m Rail (a joint venture between John Holland and See Civil) is the Principal Contractor constructing the Project.

Approval of the Project was granted by the Minister for Planning and Public Spaces on 13 January 2020 (State Significant Infrastructure 7474), subject to a number of Conditions of Approval (CoA).

In accordance with CoA A24, WolfPeak were approved as the Project's Environmental Representatives (ER) by the Department of Planning, Industry and Environment (the Department, or DPIE) on 13 December 2020.

CoA A28(j) requires that for the duration of the works until 12 months after the completion of construction, the approved ER must prepare and submit to the Planning Secretary and other relevant regulatory agencies, for information, an Environmental Representative Monthly Report providing the information set out in the Environmental Representative Protocol under the heading "Environmental Representative Monthly Reports." The Environmental Representative Monthly Report must be submitted within seven (7) calendar days following the end of each month for the duration of the ER's engagement for the CSSI.

This Report has been prepared in accordance with CoA A28(j), covering the period from 1 to 31 May 2022.



3. **PROJECT ACTIVITIES**

During May construction work commenced in Stage 1 and main construction continued in Stages 2 & 3 as outlined in Table 1 below.

3.1 Minor construction ancillary facilities

A Minor Ancillary Facilities (MAF) was established in May at:

Edgeroi Laydown

3.2 Construction works, including upcoming works

The construction works undertaken in May 2022 and scheduled for June 2022 are presented in Table 2.

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Table 2: Construction works, including upcoming works

May 2022 – Works Completed	June 2022 – Works Planned
Stage 1 (CH574.700 - CH625.500)	Stage 1 (CH574.700 - CH625.500)
 All topsoil stripped from approx. CH580 – CH625. The entire formation boxed out from CH593 – CH625. Layer 1 and 2 stabilised from CH619 – CH625 and layer 1 or 2 stabilisation occurring between CH593 – CH609. Estabilishment of piling pads at Ten Mile Creek and Bobbiwaa Creeks. Piling completed at Ten Mile Creek. Foundation preparation and culverts installed at Spring Creek. Culvert installation occurring from CH578 – CH586. Culverts and wingwalls predominantly landed and awaiting apron slabs, scour rock and backfill. Seven (7) level crossings are currently under construction within Stage 1. Stage 2Aii (CH645.700 – CH641.900) & Stage 2Aii (CH647.000 - CH658.000) Fence installation approximately 90% complete through Stage 2Ai and 2Aii. Completed installation of the underground (pits and pipes) components associated with the Waterloo Combined Services Route (CSR). Stage 2B All Stage 2B foundation has been boxed out. Foundation under the 2 large culverts has been stabilised. Stage 3 (CH681.000 – CH760.500) Capping material has been placed from CH681 – CH740 and from CH755 - 758 (just south of North Star). 	 Topsoil strip to occur from south of Gate 2 (CH578) – approx. CH580. Continue stabilisation of layers 1 and 2 from CH593 – CH619. Pilling at Bobbiwaa Creek. Culvert installation to continue north from CH586. Continue construction of the 7 LX's currently under construction. Stage 2Ai (CH625.700 – CH641.900) & Stage 2Ai (CH625.700 – CH641.900) & Stage 2Ai (CH647.000 - CH658.000) Completion of fence installation within Stage 2Ai and 2Aii (i.e. remaining includes 800m at Tycannah and around level crossings). Installation of signalling and huts associated with the Waterloo Combined Services Route. Stage 2B Stabilise all of layer 1 through Stage 2B. Demolish the remaining culverts within Stage 2B and commence culvert install. Stage 3 (CH681.000 – CH760.500) Capping placement to occur from CH740 – CH755. Rail and sleeper placement to occur north from CH733. Landscaping to proceed from CH693 – CH716, including Gil Gil Creek. Removal of the Piling pad at Gil Gil Creek.



 Top and bottom ballast has been placed from CH681 – CH718 (Crooble). Landscaping has been completed from CH681 – CH693. All culverts from CH681 - CH742 (Yallaroi Creek) have been installed, with only 5 culverts remaining between CH742 – CH760. Removal of the piling pad at Croppa 	
 Removal of the piling pad at Croppa Creek. 	
- Sleeper and rail placement occurred	
from CH681 – 733.	

3.3 Changes to the Project

A modification application is currently being prepared to amend the SPIR project boundary. It is expected this will be submitted to DPE in June.

3.4 Community consultation and complaints received

A summary of the community consultation activities undertaken on the Project during May is provided in Table 3 below.



 Table 3: Community Engagement Summary

ENGAGEMENT CHANNEL AND VOLUME	PURPOSE
104 Emails and 59 Phone Calls	Landowner discussions, KRA survey, fencing, property discussions
6 Website updates	Lime stabilisation 101, Phase 2 project update, N2NS Construction update, Moree SAP, Mobile coverage, Phase 2 EIS update
3 Meeting with Councils	Croppa Creek GSC meeting re roads, MPSC and NSC Council Catch-ups.
12 Face to Face Stakeholder Meetings	ONVR, Croppa Creek construction, Property discussions, hydrology discussions
0 Community Info Sessions	
0 Media events	Due to caretaker mode with federal election
18 Works Notification	Individual LX upgrades, rail bridge upgrades - ongoing from April 2022
4 Agency Interactions	TfNSW, LLS, Telstra Working Group, Moree Secondary College

There were 4 complaints recorded in May 2022 (compared to 13 in April), of which 3 are yet to be closed out.

Complaints related to:

- Damage to school bus stop area
- Potential for flood damage to crops during construction
- Unsafe driving by project light vehicle
- Access to private driveway without obtaining permission

The current complaints / enquiries register is provided at Appendix A.

3.4.1 Incidents

8 environmental incidents (compared to 7 in April) were recorded by ARTC during May including:

- Five FCWS fatality / relocation events between 612.13 and 616.05 (reportable to DAWE and DPE)
- Two minor hydraulic oil and one minor grease spill events (not reportable)

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3.4.2 Non-compliances

There were no known non-compliances with the CoA during May.

3.5 Lessons learned

An environmental Lessons Learned Workshop from 2021 was facilitated by Trans4m and ARTC using the Collective Insight process. Senior Trans4m construction team participated in part to help shape and identify ways to help support the implementation of these actions.

Some of the key outcomes from the workshop were:

- Housekeeping / waste management has improved significantly in 2022 and this has been attributed to an updated Site Diary format that includes housekeeping as an item for Site Supervisors to check each day and increased ownership of sites by the latter. This has been a big focus for Stage 1.
- Need to establish monitoring equipment (e.g. Dust Deposition Gauges) and baseline noise monitoring for Stage 1 prior to mobilisation. This has occurred. Greater focus on monitoring of plant noise levels required.
- Need to incorporate more formal Erosion and Sediment Control Plan reviews into weekly environmental inspections and more frequent updating of ESCPs as works progress.

4. ER ACTIVITIES

4.1 Advice provided to the Proponent on the CoA and other authority conditions

Advice / approval documentation provided by the ER during the reporting period is included in Appendix B.

4.1.1 Information / advice requests

During the reporting period the ER provided advice on / reviewed:

- Reviewed Revision 2 of the CNVMP
- Reviewed Revision 2 of the HMP
- Reviewed a Consistency Assessment (no comments arising) in relation to Minor Ancillary Facilities in Stage 1

4.1.2 Ancillary facilities

There was 1 MAF (Stage 1 area) approved by the ER in May at:

Edgeroi Laydown

4.2 Environmental management plans and programs

4.2.1 Development



The CEMP and sub plans for the Project were approved by the Secretary's nominee on 7 May 2021. All of the sub plans have been revised and approved progressively since then.

4.2.2 Implementation

A review of a selection of mitigation measures in the Soil and Water Management Plan in May found that in respect of these measures, the Plan was being implemented. Review of the Plan will continue to be checked during June due to the large number of mitigation and monitoring measures involved.

4.2.3 Site inspections

Site inspections took place on 5 and 18 May, (Appendix C) focussing on Stage 1 & 2 works including Spring and Ten Mile Creeks, Bobbiwaa Creek, Stage 2 Pad 2 and Gurley Creek.

Housekeeping, No Go Zone signage and ERSED controls at the sites inspected were generally well maintained although it was noted on the 18 May inspection that contractor vehicles have been travelling through Gurley Creek. Trans4m has issued a directive that this practice is to cease.

Regular interface meetings between Trans4m and Laing O'Rourke Environment Managers to minimise potential conflicts between N2NS and Newell Highway Upgrade work are encouraged.

4.2.4 Audits

No audits were conducted during May on the Project.

4.2.5 Complaint resolution by ER

Nothing to report.

4.2.6 Meetings

Weekly Project Environment Team meetings have been established with environmental and management representatives from ARTC, Trans4m Rail and the ER. In addition to the issues outlined in Section 4.1, the meetings discussed the development of environmental plans and programs and requirements to be fulfilled during construction. The meetings continued through May 2022.

4.2.7 Documentation issued

Documentation issued by the ER is provided in Appendix B.

4.2.8 Communications with the Secretary

Other than the submission of the ER Monthly Reports, there have been no other written communications with the Secretary.

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5. ENVIRONMENTAL PERFORMANCE OF THE PROJECT

Site inspections took place on 5 and 18 May, (Appendix C) focussing on Stage 1 & 2 works including Spring, Ten Mile and Bobbiwaa Creeks, Stage 2 Pad 2 and Gurley Creek.

Housekeeping, No Go Zone signage and ERSED controls at the sites inspected were generally well maintained although it was noted on the 18 May inspection that contractor vehicles have been travelling through Gurley Creek. Trans4m has issued a directive that this practice is to cease.

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APPENDIX A – COMPLAINTS REGISTER

No.	Date received	Time receive Method d/initiat receive		CM Avoid Unique avic	lable/un	Chainage/suburb	Complaint/E nquiry/Feedb	Nature of Complaint	Number of people affected in relation to a	Details of Complaint	Response to Complaint	Method of Response	Date Responded	Time complaint Responded/res escalation	s procedure/tim	Status of
Week conclus	ding 8th January - 0 d	ed	Number	Identifier	odable		ack	complaint	complaint			Response		olved	ename	complaint
0																
1	ding 15th January - 1 14 January 2021	5pm Guley Site	20756		63	35km	Enquiry	info request re: gurley trial	1	Enquiry regarding Gurley Site operation during formation trial.	Detailed conversation and approach agreed by Site Operator and Construction Manager. Stakeholder satisfied with response from team.	Face2Face	14 January 2021	5.45pm		Closed out
Week conclue 0	ding 22nd January - 0	0 complaints receive	8										I			
Week conclue	ding 29nd January - 1	1 complaints receive	4	I								1	1			
1			13067		м	loree	Complaint	Native title	1	Complainant indicated we are trespassing and not talking to her or her family.	Inland Rail have spoken to the Stakeholder regarding Native Title concerns. Landowner is known to Inland Rail and has spoken on a number of occasions. Stakeholder satisfied with response. Inland Rail remains open to ongoing consultation with an effort to reach a resolution.	Telephone call	27 January 2021	4pm		Closed out
1	ding 5 February - 2 co 3 February 2021	3.48pm email	DPIE		М	loree	Enquiry	Local Business Enagement	1	Enquiry: Local Moree contractor, inquiring as to the degree of local tenders being accepted by Trans4m Rail. There was the suggestion made that perhaps they weren't 'walking the talk'.	IR provided response to the Department outlining procurement process/steps being undertaken by IR's contractor (Trans4m Rail). Stakeholder satisfied with response.	Telephone call	4 February 2021	5.34pm		Closed out
2	25 January 2021 ding 12 February - 1 (12933		Cr	roppa Creek	Enquiry	Tele- communications	1	Enquiry: Stakeholder raised concerns with impacts of construction on an already poor telecommunications network. How will this impact their operations?	Inland Rail met with stakeholder to provide update on internal and external discussions on this issue. Discussions ongoing.	Face2Face	15 February 2021	5.30pm		Closed out
week conclud	ding 12 February - 10	complaints received						Native					I			
1 Week conclue	9 February 2021 ding 19 February - 0		39662		м	loree	Enquiry	title/employmen t	1	Enquiry into how traditional owners are being contacted and what employment opportunities are available for Local Indigenous People.	Inland Rail have spoken to the stakeholder regarding Native Title concerns, as well as explained how the Moree skills academy is getting indigenous community ready to work on the project.	Face2Face	10 February 2021	3pm		Closed out
0																
Week conclue	ding 26 February - 1	complaint received	20000		I			Local Business			IR requested the contractor speak to the complainant to outlining procurement process/steps being undertaken			44		
1		9am hotline	39662		М	loree	Enquiry	Enagement	1	Enquiry into local Indigenous employment and supplier opportunities.	by the contractor.	Face2Face	23 February 2021	11am		Closed out
1		10am Walk-in	13067		м	loree	Complaint	Native title		Stakeholder claims that IR have all failed and failed to engage with the traditional owners of Moree. While the stakeholder stated that they would not speak with the IR representative, the stakeholder did state that they proposed to make a "class action" against Inland Rail for not engaging with the "traditional owners of Moree" and that the claim would include a 50km radius of Moree and that the "North Star mob" would also be submittine a "class action". Stakeholder did not provide specifics of		Telephone call	5 March 2021	10am	IR CH commuincated to stakeholderr and offered F2F meeting and not taken	Closed out
Week conclue	ding 12 March - 0 co	mplaint received											1			
Week conclue	ding 19 March - 0 co	mplaint received	· ·	1									<u> </u>			
0 Week conclus	ding 26 March - 0 co	mplaint received											<u> </u>			<u> </u>
0																
Week conclue	ding 01 April - 0 com	nplaint received	<u> </u>							l	1		T			
U Week conclue	ding 09 April - 1 com	plaint received		I							1					1
1	2 April 2021	4pm SMS	15268		6	urlev	Enquiry	Access	1	Enquiry into status of land access agreement. The rail line is inaccessible by road except through stakeholder's land and Contractor is requesting access before design issues have been resolved by the ARTC Project team.	Stakeholder's concerns will be escalated within IR. IR offered to bring forward meeting with stakeholder in which design issues will be addressed.	SMS	3 April 2021	2pm		Closed out
	ding 16 April - 1 com	1 F								······································	1					
0 Week conclus	ding 24 April - 0 com	nlaint received														
0																
1	ding 30 April - 1 com 29 April 2021 ding 7 May - 1 compl	10.15am Phone- in	13067		М	loree	Complaint	Native title	1	Stakeholder raised an issue regarding a cultural heritage issue in Moree –that others are working on country without knowledge or appropriate approval. IR have spoken to this stakeholder regarding the same issue previously.	IR explained that the guidelines provided for the cultural Heritage investigations and urged her to contact NTSCorp (lawyers for the NT applicant) to discuss with them.	Phone - out	29 April 2021	Aboriginal Par	who IR CH itive communcated to to stakeholderr and offered F2F meeting	Closed out
1	30 April 2021	10am email	22876			ALLAMALLAWA	Enquiry	Elooding imposts	1	During the recent flood event, stakeholder had ballast through his paddock and a blocked culvert.	Inland Rail asked Trans4m Rail to go on site, inspect and remove excess ballast. This occurred on Tuesday and	Face2Face	2 May 2021	morning		Closed out
Week conclue	30 April 2021 ding 14 May - 2 com			I	194		LIQUITY	Flooding impacts			farm manager has sign off on the works.	I dLEZFALE	2 IVIAY 2021	I		cioseu out
1	13 May 2021	4pm Hotline	49130		м	loree	Complaint		1	Stakeholder accusation of a threat of physical violence from an identified contractor employee.	Accused individual has not worked for the contractor for several weeks. Recommended that they go to the police. The culverts at Coolleearlee will be unblocked as soon as possible.	call	13 May 2021	6pm		Closed out
2 Week conclus	10 May 2021 ding 21 May - 1 comp	9am Social Pin	13665 Po		PA	ALLAMALLAWA	Enquiry	Flooding impacts		Stakeholder provided photos of a blocked culvert and missing ballast due to flooding. Requested better/more culverts in the area.	The hanging rail/lack of ballast will be fixed with main construction which is expected within a few months. The	email and Call	14 May 2021	11am		Closed out
1	14 April 2021	2pm Call to Cc	20801 nti	7521	Cr	rooble	Enquiry	Noise and Vibration	1	Stakeholder would like to better understand if vibration from the trains post construction and how it may affect/damage his house.	Stakeholder informed that home will not be affected vibration or only to a negligible degree, well short of risking damage to his house. Follow up meeting to be scheduled when stakeholder is the area to explain further.	email	19 May 2021	Зрт		Closed out
Week conclue	ding 28 May - 0 com	plaints received			1								I			
Week conclue	ding 06 June - 0 com	plaints received		I						l	I	I	I			I
0																
Week conclue	ding 11 June - 0 comp	plaints received	<u> </u>	<u> </u>												1
-	ding 18 June - 0 comp	plaints received			I					I	1	I				1

															Invoice processed 17	
1				12763	23				1						Sept with 7	
-				12705	25				1					Escalated to procurement and	day payment as per normal	
								interruption to						compensation	ARTC payment	
Week conclu	15 July 2021 Juling 25 June - 0 comp	12noon				NS	Complaint	farming		Request for compensation for livestock injury due to laydown and rail.	Compsensation in review.		17/09/2021	amount accepted	procedure	Closed out
week conclu	Jung 25 June - 0 comp		elved								ARTC noise mitigation is for operational noise not construction. Various informal discussions (29/10) occurred					
											with Peter regarding options. Some of these included:					
											@window glazing (not supported until noise assessment undertaken), @alternative accommodation and;					
1					25				1		®fencing options. (Peter has since advised the fencing around the workers accommodation with safety being the			Fencing agreed with landowner		
											priority - He has requested basic chain wire fencing or the like to keep kids and dogs safe within the yard whilst construction works and operational works are undertaken.			with and owner		
											construction works and operational works are undertaken.					
	21 July 2021		SMS			Croppa Creek	Complaint	Noise		Request for noise mitigation due to construction.	A formal discussion on fencing around the workers accommodation still needs to occur.	F2F	29 October 2021			Closed out
Week conclu	uding 2 July- 0 complai	nts receiv	ed phone call					interruption to				1		within the	1	
1	28 July 2021	16hrs	in	13659	26	LX3153	Complaint		1	LX3153 was not accessible due to earthworks.	Contractor coordinated with on-site super to arrange access ASAP.	Call out	28 July 2021	hour		Closed out
	uding 9 July- 0 complai	nts receiv	ed			r r					1	1			1	
0 Week conclu	 Juding 16 July- 0 compla	aints recei	ved													
0																
Week conclu	uding 23 July- 1 compl	aint receiv	ed							1	·					
1				12017					1	Staliabaldar would like black and an environt S. O. S. S. S.	Contractor adviced the site inspected they are to startic and an database of the 20 to 1 to 1 to 1 to 1 to 1 to			11am		
	18 July 2021	10pm	email			723km	Complaint	Flooding impacts		Stakeholder would like black soil road repaired after Contractor used heavy vehicles on after heavy rain.	Contractor advised the site inspected then a potential grade undertaken Friday 23 July or early next week pending dry weather. Contractor to determine if wash out points also need some gravel dumped.	call	19 July 2021			Closed out
Week conclu	uding 30 July- 1 compl					7.20Km	complaint						,			
1	23 July 2021	Noon	omailir		24	Gil Gil Creek	Comologie	Elooding	1	ROAD DAMAGE GSC - GIL GIL CREEK RD - TRUCK ON WET ROAD.	On-site inspection to occur once rain stops. Alex Eddy has agreed to assess impacts on Monday 26 July.	email	23 July 2021	2pm		Closed out
Week conclu	uding 6 August - 0 com				L [Gil Gil Creek	Complaint	Flooding impacts		ROAD DAIWAGE GSC - GIE GIE CREEK ND - TROCK ON WET ROAD.		email	23 July 2021			closed out
0																
	uding 13 August - 0 co	mplaint re	ceived									1				
0 Week conclu	Juding 20 August - 4 coi	mplaint rea	coived													
			Leiveu	12026	29			Unauthorirised	1	Gate was left open in one of his stock paddocks when no access	Information passed onto construction crews immediately. IR met landowner to determine fencing requirements,			10am		
1	17/8/2021	1pm	Call in	12036	29	Tackinbbri Cree	ek Complaint	access	1	permission given.	contractor briefed internally importance of gates being closed.	Call in	19/8/2021	TORIN	-	Closed out
2			Call to	12603	28				1	Stakeholder believes that construction should halt due to Covid lockdown				9am		
	17/8/2021	9am	contractor			Croppa Creek	Complaint	Covid		as new people coming to down poses an unacceptable risk.	Response did not allay concerns. While Contractor is working lawfully, this has not satisfied landowner.	Call in	17/8/2021			Closed out
3	16/8/2021	120000	Call to contractor	14371	27	Tycannah Cree	k Complaint	interruption to farming	1	Gate left open.	Contractor Internal briefing: highlighted importance of gates being closed. Landowner informed of briefing.	SMS	17/8/2021	9am		Closed out
-	10/ 8/ 2021	12110011	SMS to			Tycannan cree	K Complaine	interruption to			contractor internal orientig. Ingingrico importance or gates being closed, candowner informed or briefing.	Contractor called	17/8/2021			closed out
4	17/8/2021		contractor	46729	30	Mardel	Complaint	farming	1	Contractor dewater pipe is flooding paddock.	Contractor Environment team relocated the pipe. Informed landowner.	out	19 August 2021	12noon		Closed out
Week conclu	uding 27 August - 2 cou	mplaints re	sMS to					interruption to				Contractor called			1	
1	23/08/2021	2pm	contractor	14371	31	Tycannah Cree	k Complaint		1	Gate left open again.	Contractor called stakeholder to apologise - sent internal comms highlighting issue.	out	23/08/2021	14pm		Closed out
				21670	22									IR met MPSC (Wed		
2			Email to	31678	33				1	Concern with the hydrology design around Gurley Creek Road causing				15 Sept) this action now sits outside IR		
	22/08/2021	11am	Contractor			Gurley	Enquiry	Flooding impacts		unexpected flooding.	Contractor sent to IR - IR to provide hydrology report - Meeting pending with Council.			and is with Council		Closed out
Week conclu	uding 03 September- 1	complain	ts received					-								
															Met Oct 6th,	
															next meeting Oct 20th -	
															Contractor	
															Actions:	
															establish critical routes,	
1				21749	35				1					2pm	Tour of Stage	
														IR, Contractor and GSC have an		
														agreed roads	Construction info pack,.	
														maintenance	Meetings have	2
														approach and implemented an	occurred rgulaliry	
			Email to			Croppa Moree					Contractor to review Maintenance Dilapidation records in conjunction with an assessment of current road	Contractor		ongoing monitoring	g between both	
	30/8/2021	2pm	Contractor			Road	Complaint	Road damage		Croppa Moree Road - damage to [sealed] road due to increased traffic.	condition. Council meeting to be scheduled for next steps.	emailed back	30/8/2021	procedure	parties.	Closed out
week conclu	uding 10 September- 2	complain	is received													
															Met Oct 6th,	
															next meeting Oct 20th -	
														IR, Contractor and	Contractor	
1				21749	37				1					GSC have an agreed roads	Actions: establish	
														agreed roads maintenance	critical routes,	
		1												approach and	Tour of Stage	
															a a 🧰	
		11.10a	Email to			Croppa Moree					Contractor to review Maintenance Dilapidation records in conjunction with an assessment of current road condition. Council, IR and Cotractor to meet onsite on Tuesday 14th September to assess damage and resolve			implemented an ongoing monitoring	2, Provide Construction	
	7 September 2021	11.10a m	Email to Contractor			Croppa Moree Road	Complaint	Road damage			Contractor to review Maintenance Dilapidation records in conjunction with an assessment of current road condition. Council, IR and Cotractor to meet onsite on Tuesday 14th September to assess damage and resolve next steps.	Meeting on site	14 September 2021	implemented an ongoing monitoring procedure		Closed out

		2 September 2021	2pm	Visited Moree Office	88990	36		Croppa Moree Road	Complaint	Rubbish	1	Stakeholder - there is an increase in rubbish on the side of the road along Croppa-Moree Road.	Contractor raised concerns of general waste - staff were issued with a reminder in tool box meetings and via emai 'please ensure all rubish in placed in bins. It is everyones responsibility to keeep all work sites clean.	Contractor Face to face	10 September 2021	7am		Closed out
Wee	k conclud	ing 17 September- 3	complain	nts received	1	1	1	1		1				1	T	1	г	
	1			Email to	12017	39		Croppa Moree			1	The road remained impassable even after ealier treatment - urgent fix	Meeting scheduled with council next week - following this meeting, appropriate action and assessment will be determined for future road maintenance. A formal response regarding Crooble Road will be provided post the	Contractor sent		11am	22/09 -IR met wth GSC. @ Contractor to provide mitigation measure to council. 30/11/ - GSC and contractor have agreed to a joint road repair program. Program was communicated with landowner who was satisfied	
	1	17/09/2021	11am	contractor Email to				Road	Complaint	Road damage		required for harvest.	Council meeting next week.	email	17/09/2021		with the approach.	Closed out
	2	15/09/21	2pm	NSW Farmers	14371	7520		Tackinbbri Creek	Complaint	Survey impacts	1	Survey Pegs were placed/found in cropping land and placed without permission. Landowner removed pegs.	Contractor called stakeholder on September 22nd - 2 (concrete) control marks were placed near LX3166 without permission. They were removed Wed 21st.	Call from Contractor	21 September 2021	2pm		Closed out
				F2F	37313	7522		Moree	Complaint	General	1	IR Rep and Member for Parkes were approached by a concerned stakeholder. Stakeholder raised local Inigenous and Cultural Heritage issues. Quite agitated. Stakeholder is well known (and within IR and Trans4m Rail teams) for her vocal approach to the project.	IR suggested that they set up a meeting with stakeholder and MP to discuss concerns. Key messages to be prepared by IR for the meeting when requested.	F2F	17/09/2021	10am	Action sits outside IR - Meeting set for member for Parks Office - MP's Office	
	k conclud	ing 24 September- 0	complain	its received -	NEW AUDIT	SYSTEM - NE	EW COLUMNS	F, Q and R added				1			Ι		Γ	
		ing 1 October - 0 con	nplaints re	eceived	1	1	1	1	1	1	I	1	1	1	1	1	<u>I I</u>	
	0		-															
Wee	k conclud	ing 8 October - 1 con	nplaints r	eceived				_	-			1						-
	1 6	oth October 2021	5pm	Hotline	58704	7525	Avoidable	Pallamallawa	Complaint	Social Cost	1	Contractor staff driving through Pallamallawa at excessive speeds and not complying with Covid regulations at the pub.	After contractor talked to complainant, contractor raised internally, road safety/speed focus on internal meetings with reference to specifics in the complaint.	Call	10 July 2021	1300		Closed out
Wee		ing 15 October - 2 co	. ·		I			1 diferine indire				enderland and enderland a new best				l	II	
	1	11th October 2021	10am	Email	7526	12086	Avoidable	Colleearlee Creek	Complaint	Access/Survey	2nd	Landowner has refused access to his property and roads due to survey pegs placed in Cropped Land (possibly ARTC owned land) - same complaint as row 85, pegs likley placed at the same time.	Email apology, F2F at North Star Event, Stakeholder open to compromise as long as harvest is uninturruped. Contractor talked to stakeholder to confirm that traffic signage was infact installed - Contractor emailed copy of	Email and F2F	11/10/2021 and 15/10/2021	11am	none	Closed out
	2			Email to	7527	58520		CROOBLE/YAMBO			1		traffic management plan to Gwydir Council - Internal comms to ask earthworks team to inform traffic control			11am		
Wee		Sth October 2021 ing 22 October - 1 co	-	contractor received	<u> </u>		ļ	ON RD LX	Complaint	Road damage		lack of signals at closed level crossing with large hole in the road.	team of changes in road quality	Call	10 August 2021		none	Closed out
	1			Call to	7528	58704			Geneticit		1		Further Contractor briefing on the issue, with contractor project director highlighting it's importance for social	Voice Mail from	24/40/2021	5pm	IR advised that there will be a community info session 8th Nov, Information and to list license plates of suspected planned Nov	
Wee		21/10/2021 ing 29 October - 7 co					Avoidable	Pallamallawa	Complaint	Social Cost		Repeat complaint and complainant: (row 92) speeding in Pallamaliawa	contract. Community meeting planned in the area and will be incorportaed into the agenda	Contractor	21/10/2021		speeding vehicles 8th	Closed out
	1			Call to contractor	7533	20802	Avoidable	Colleearlee Creek	Complaint	interruption to farming	1	Star Picket found on ground - picked up by header	Contractor apologised for the incident. Contractor Enviro team are undertaking works to remove pickets near crops. Stakeholder confirmed they removed others. Contractor to inform IR when works is completed in all of Stage 3.	Call	25/10/2021	5pm	Landowner conern escualted to IR Director. IR Director to call landowner to discuss next steps be resolved	Closed out
	2	27/10/2021	2pm	Call to contractor	7534	?	Avoidable	Gwydir Highway	Complaint	Road Safety	1	Cyclist concerned about driver behaviour	Contractor investigated and advised stakeholder that speed and driver behavior education program is ongoing	Call	27/10/2021	2pm	Contractor contracted stakeholder and council to ensure safety and wellbeing of stakeholder was followed up. Safety investigation confirmed no further follow-up required No esculation,	Closed out
	3	27/10/2021	11am	SMS to contractor	7536	12017	Avoidable	Croppa Creek	Complaint	Access/Survey	1	Stakeholder informed contractor that the location of Survey Pegs on road alignment hazzard for tires	Contradctor advised stakeholder to remove any pegs and a staff memeber will be onsite to tomorrow to remove any more. Contractor working with survey team to find better solution which is not a risk to machinary.	Call	27/10/2021	7pm	landowner satified with removal of pegs, no further issue with contraction pathway	Closed out

4			Email to	7535	13702				interruption to	1	Driving outside Roundaries into paddock blocked dam blocking access to	Boundaries: adding additional flagging today; Dam: Raised with earthworks super; Telecoms: well known issue ,	Contractor sent		11am	Stakeholder concerns escualted to Contractor and IR Directors. Miitigaiton measures agreed with stakeholder.	strategy ongoing and agree, ongoing Weeds management	
	26/10/21	11am	Email to contractor			Avoidable	Colleearlee Creek	Complaint	interruption to farming		paddock, overloaded telecomms, weeds in the corridor,.	senior leadership aware, no immidiate solution; onging Weeds management strategy in place: Contractor will spray this week .	Contractor sent email	28/10/2021		Ongoing reviews required	strategy in place	Closed out
5	25/10/2021	Noon	Call	7537	12036	Avoidable	Tackinbbri Creek	Complaint	Unauthorirised access	1	Stakeholdes concerns with contractor use of private road	Landowner understood that in this particular case it was for emergency access however he still thought the project needs to advise their staff of the no access through his private property. Unauthorized Access is an ongoing issue - IR will produce further signage to re-enforce private property - no access.	Call	25/10/2021	Noon			Closed out
6	27/10/2021	5pm	Email in	7538	58972	Avoidable	Belatta	Complaint	interruption to harvest	1	Interruption to electricity on scheduled EE outage in the Bellata zone, resulting in disruption GrainCorp/harvest operations.	Outage postponed until March-2022.	Email out	28/10/2021	4pm			Closed out
7	29/10/2021	11am	Email in	7539	13702	Avoidable	Colleearlee Creek	Complaint	interruption to harvest	1	Driving outside boundaries into paddock.	Contractor informed stakeholder that flagging is to show boundary is being completed today, and will inform when they are finished. The issue will be raised at internal meetings to highlight issue and landholder concerns.	Email out	29/10/2021	11am	concerns escualted to Contractor and IR Directors.		Closed out
Week conclu	uding 5 November - 3	complain	ts received		1											escalated to	сп ѕроке го	
1	2 November 2021	3pm	Call	7541	12170	Avoidable	Moree	Complaint	Native title	1	Cultural Heritage artifacts have been removed and should be displayed for tourism purposes. Stakemoder unmappy that she was not informed sooner about the	Artifacts are stored in Sydney and will be returned.	Call			Cultural Heritage SME	stakeholder on Nov 3rd -	Ongoing
2	2 November 2021	1pm	Call	7542	38425	Avoidable	Bobbiwaa	Complaint	Safety/power outage/Harvest	1	laydown (in the corridor) at the entrance to her property affecting sight lines as the enter the highway. She also expressed concern about the 5th	Informed stakeholder about delivery schedule and what will not be stored on the pad. investigations will continue and will inform the traffic management plan.	Email	12 November 2021	3pm			Closed out
3	1 November 2021	11am	d media event	7543	37313	Avoidable	Moree	Complaint	Native title	1	Stakeholder upset at recent Cultural Heritage incidents.	Ongoing concerns - CH issues will be dealt at the program level.	F2F			Cutlrual Heritage Manager for direct		Ongoing
Week conclu	uding 12 November -	3 complai	nts received		1	1	1	1	1	· [1			1		
1	9 November 2021	3pm	F2F	7545	59107	Avoidable	Moree	Complaint	Covid	1	Moree shopkeeper asked Indegenous Trans4m Rail staff member to update him on recent travels relating to current COVID concerns in the community. Contractor staff took offence and was visibly agitated with the owner. Owner called IR to complain anbout contractors behaviour.	Contractor advised IR the staff member did not work on the project at the time of the incident. This wsa communicated back to the shop owner.	Email	10 December 2021	3pm			Closed out
2				7546						1	Holes/low spots left near level crossing caused by contractor truck				multiplo	Gravel has been requested from		
2	9 November 2021	11am	SMS	7546	13702	2 Avoidable	Colleearlee Creek	Complaint	interruption to harvest	1	movements creating risk to harvest truck movements - request for gravel to fill them.	Contractor pumped water out of holes and will continue monitoring. Heavy rain expected.	F2F	10 November 2021	multiple	contractor but rain delaying the fix.		Closed out
3	12 November 2021	9am	SMS	7548	7520	Avoidable	Tackinbbri Creek	Complaint	interruption to Farming	1	Perecived Interruption to weed spraying by contractor, causing delay.	Contractor informed IR and wider team of access as per spraying protocol	Email	12 November 2021	noon			Closed out
Week conclu	uding 19 November -	3 complai	ts received Call to						Flooding,	1		1				IR and stakeholders		
1	15 November 2021	9am	hotline and email	7549	27906	Unavoidable	Bumble Creek	Complaint	interruption to Farming	3	Extra water on little Bumble Creek causing standing water in paddock risking livestock.	IR called stakeholder, arranging a face-to-face meeting on Monday onsite.	Email and Call	15 November 2021	4pm	met on site 26/11. further		Closed out
2	18 November 2021	7pm	email	7550	59260	Avoidable	Crouble	Complaint	Social Cost	1	Speeding in Crooble, claim of trucks going 100kph in a 60 zone.	Contractor addressed speeing in Tool box and internal briefing specifically addressing driver behavious and community safety.	Email and Call	2 December 2021	10.30am	no esculation required.		Closed out
3	19 November 2021	12noon	email to DPIE	7551	59260	Avoidable	Moree	Complaint	Covid	1	Aboriginal Elder stakeholder raised concerns about contractor covid requirements for worker/potential workers and that some workers don't have contracts stating leave and WHS requirements	IR responded to DPIE addressing concerns	Email	23 November 2021		No further response required at t his stage		Closed out
Week conclu	uding 26 November -	0 complai	nts received								·	1						
U Week conclu	uding 3 December - 0	complaint	s received								I	I						L
o																		
Week conclu	uding 10 December - 3	3 complai	nts received		1	1	1	1	1	1			1	1			ongong	
1	7 December 2021	2pm	F2F with Contractor	7551	59381	Unavoidable	North Star	Complaint	LX Safety	1	Raised safety concerns/sight distances around Level Crossings near North Star School	16/12. Stakehdoer will promote safety messages in the school.	F2F with Contractor	7 December 2021	2pm	Ir to Meet School and provide LX designs	ongong between school and contractor in	Ongoing
2	7 December 2021	3pm	F2F with Contractor	7552	12037	Unavoidable	North Star	Complaint	Social Cost	1	Trucks are damaging local roads	contract for assurated stakenologic that roads would be left as they were round or better (as per agreement with council). Flooding condititions have damaged roads more than expected. Contractor to contact council to discuss current road conditions and develop a plan for maintenance.	F2F with Contractor	7 December 2021	3pm			Closed out
3	8 December 2021	2pm	Email to Contractor	7554	58520	Avoidable	Crooble Rd	Complaintt	Worker Behaviour	1	Contractor speeding in Crooble. Request for better signage	Email to inform stakeholder of measures to reduce speeding such as driver education programes		8 December 2021	5pm			Closed out
4			F2F with	7553	12763				interruption to	1		Fencing and gate design in the area being refined with ARTC and T4MR whoch would allow stock crossing at LX			1pm	provide landowner stock crossing IFC		
Week conclu	9 December 2021 uding 17 December - 3	1pm 3 complai	Contractor nts received			Unavoidable	LX992	Complaint	Farming		Inability to cross rail due to closure of informal level crossing	922	Meeting	7 December 2021		design		Ongoing
1	15 December 2021	12noon	Email to Contractor	7555	21796	Avoidable	Pallamallawa	Complaint	Social Cost	1	Stakeholder requested smaller speed limit and dust control on Stanester Rd	Contractor has informed senior management who will provide oversight, SMS to all contractors asking to drive to conditions. request to the stakeholder to get number plates of offending vehicles.	Email	15 December 2021	12noon			
2	22 December 2021	4pm	F2F	7559	12763	Avoidable	Croppa Creek	Complaint	Flooding	1	Construction has caused new waterflows and flooding stakeholder bike track	Contractor mobilised onsite to divert waterflow to the intended channel	F2F with Contractor	23 December 2021	12noon			Closed out
3	24 December 2022	5pm	Email in	7558	12796	Avoidable		Complaint	Fencing	1	Stakeholder complaining that new fencing is not constructed fast enough (old fencing has been removed)	emailed issued to contractor seeking construction schedule. Contractor emailed stakeholder stating timing and delays due to required survey and covid	Contractor email	18 January 2021	12noon			Closed out
Week conclu 0	uding 24 December -	0 complaiı	nts received]
•	uding 31 December - (0 complaiı	nts received															
0 Week conclu	uding 7 January - 0 co	mplaints r	eceived															
0																		
Week conclu 0	uding 14 January - 0 c	omplaints	received															
Week conclu	uding 21 January - 0 c	omplaints	received															

0																		
Week conclu	uding 28 January - 1 c	omplaints	received		1	1					-	1		1		1		
1	25 January 2022	10am	Call to hotline	7562	67554	Avoidable	Pallamallawa	Complaint	Social Cost	1	Contractor Ute kicked stone which damaged stakeholder car	Contractor advsied internal education around driver behaviour and to contact directly if any future concerns	Call from Contractor	25 January 2022	12noon			Closed out
Week conclu	uding 4 February - 1 c	omplaints	received												-			
1	28 January 2022	10am	F2F with Contractor Call in and	, 7564	12036	Unavoidable	Bushs Access RD	Complaint	Access to site	1	3 events- 2xF2F and one call re: same issue - Landowner is denying access to public road due to ongoing outstanding issues he has with the design affecting his land/farming	Contractor passed on issues to ARTC. They are well known to ARTC discussions are continuing.	F2F with Contractor	28 January 2022	10am	Escatlated to ARTC Snr Management		Closed out
	oding 11 February - 1 08 February 2022	2pm	F2F with contractor	7574	none recorded	Avoidable	Wongabindie Road	Complaint	LX Safety	2	Stakeholders stated that the LX pads were fimsy when driving accross which creates a sizable gap between the pad. This risks some drivers	Sent to Contractor for rectification	Call	10 February 2022	2pm			
Week conclu	Juding 18 February - 3	complaints			recorded						missing the pads and fall between the tracks risking injury.							Closed out
1	14 February 2022	6pm	Email to Contractor	7576	32009	Avoidable	Croppa Creek	Complaint	Dust	1	landowner complainig about dust affecting business	Additional mitigation measures (watercarts) on site. Notification also provided in Daily brief.	Contractor email	15 February 2022	10am			Closed out
2	15 February 2022	3pm	SMS to Contractor	7577	46832	Avoidable	Boolooroo Rest Area	Complaint	Social Cost	1	Stakeholder claims that IR ute (due to light on top) swiped stakehdoler car at speed, damaging wing mirror.	Investigation indicated that this was not a Contractor Vehicle. 23/3: Stakeholderr fixed car and does not want compensation due to car being unidentified	Call from Contractor	15 February 2022	10am			Closed out
3	11 February 2022	2pm	f2f	7579	70759	Avoidable	Between Narrabri and Moree	Complaint	Biodiversity	1	Stakeholder noted that Parthenium (a Weed of National Significance) was being slashed up to the verge, despite signage stating these are no-go zones. This weed's presence was not noted in the EIS.	Stop work order was issued immediately. IR to meeting stakeholder to agree on weed management measures and that stakeholder was asked to comment on the biodiversity plan and did not mention the presence of this protected weed.	f2f	11 February 2022	2pm	NSC inland and contractor to work trhough weed management strategy		Closed out
Week conclu	uding 25 February - 1	complaints	-		1	1							1					
1	23 February 2022	6pm	Face to Face	7580	12036	Unavoidable	Tikitare	Complaint	Level Crossing	1	Stakeholder has level crossing design width issues and ongoing property concerns. Raised with senior management	Discussions ongoing, Raised with senior management	f2f	23 February 2022	6pm			Ongoing
Week conclu	uding 4 March - 4 con	nplaints red	ceived	·	·	·	·	·	·	·	· · · · · · · · · · · · · · · · · · ·	· · · · · · · · · · · · · · · · · · ·	·	·	·	•	¹	
1	27 February 2022	3pm	Call to Contractor	7580	70839	Avoidable	Moree	Complaint	Social Cost	1	Workers taking shortcut across vacant land to access work camp	Contractor identified offending vehicle, raisied at daily brief	Call to contractor	27 February 2022	3pm			Closed out
2	28 February 2022	12noon	email to contractor	7581	38425	Avoidable	Bobbiwaa Creek	Complaint	LX Safety	1	Workers partially obstructing driveway causing poor visibility at level crossing.	Traffic management plan is approval, onsite workers acknowledged fault. ARTC have advised landowner that this issue has been raised with the construction team and no further incidents have occurred at this site since	Email from contractor	28 February 2022	12noon			Closed out
3	28 February 2022	2pm	Call to contractor	7582	65389	Unavoidable	Boonery Park Road	Complaint	Road damage	1	Due to restricted access elsewhere, increased works traffic on this road which is now degraded due to this increase in traffic and weather. Stakeholder requests regular road maintenance to maintain access for locals	ec28/3: 250T gravel was placed and the road was graded. Condition of road now satisfactory. Ongoing monitoring to occur	Call from Contractor	28 February 2022	2pm			Closed out
4	3 March 2022	12noon	Call to contractor	7584	63910,	Avoidable	Croppa Creek	Complaint	Property Access Property Damage	2	Driveway Damaged due to contractor truck lost and bogged due to rain.	Driveway repaired immediately with digger. light vehicle parking area moved to ensure access. all relevent workers onformed of the importance of access in this area	F2F	3 March 2022	12noon			Closed out
Week conclu	uding 11 March - 4 co	mplaints re	eceived											•				
1	9 March 2022	4pm	Call to contractor	7916	32009	Avoidable	Croppa Creek	Complaint	Social Cost	1	insufficint notification re: level crossing, dust, contractor heavy vehicles blocking access	commitment to improve communications and to inform construction crew about parking. Water carts to be monitored as already increased.	Call from Contractor	9 March 2022	4pm			Closed out
2	8 March 2022	5pm	email to contractor	7917	12030	Avoidable	PALLAMALLAWA	Complaint	Social Cost	1	Damage to garden bed due to driveway being used to turn trucks	Complaints added to daily brief, addition info from stakeholder required to compensate/repair	Email from contractor	8 March 2022	6pm			Closed out
3	10 March 2022	9am	SMS to Contractor	7918	68067	Avoidable	Croppa Creek	Complaint	Social Cost	1	Swearing on UHF Channel	UHF channel changed, work crew advised of complaint, added to morning Brief	SMS from Contractor	10 March 2022	9am			Closed out
4	9 March 2022	9am	Call and email to contractor	7919	58520	Avoidable	GII Gil Creek level crossing	Complaint	LX Safety	1	Temporary road is too narrow due to grade with insufficient sight lines. rasied with Council also	Temporary road no longer required. Stakeholder and Council informed with photo evidence. Stakeholder still feels LX lacks signage and need veg removal. Onsite meeting held 25/3 with contractor and council	Email from contractor	09/03/2022, 18/03/2022, 25/03/2022	5pm			Closed out
Week conclu	uding 18 March - 1 co	mplaints re	eceived				1							1				
1	15 March 2022	10am	email to contractor	7920	67065	Unavoidable	PALLAMALLAWA	Complaint	Design, inturruption to Farming	1	Stakeholder has concerns about Culvert design, LX design width, delayed payment for LX closure, weeds in containment areas, deliation of private land and corridor without fencing	Contractor informed landowner that they have passed on design issues (culverts, corridor deliation and LX) to ARTC. Contractor committed to spraying relevent areas.	Email from contractor	15 March 2022	11am	ongoing conversations, rain delaying work	all contractor deliverables closed out. LX width and incentive closure to be finalised.	Ongoing
Complaints l	before 25 March - 1 c	omplaints	received								·							
1	25 March 2022	10am	SMS	7922	12036	Avoidable	Tikitare Creek	Complaint	Social Cost	1	Contractor vehicle driving in the centre of the road not allowing overtaking	g Contractor indentified driver and has been spoken to, stakeholder informed.	SMS	25 March 2022	12noon			Closed out
Complaints I	before 1 April- 1 com	plaints reco	eived								•							
1	1 April 2022	12noon	Email	7924	60748	Avoidable	Bobbiwaa Creek	Complaint	Access, Safety	1	Stakeholder reported sight obstruction as he enters his property from the Highway at speed. requests keeping the interface free of traffic/plant	IR acknowledge incident and the ongoing safety concerns and will work with the contractor to mitigate	Email out	1 April 2022	12noon			Closed out
Complaints I	before 8 April- 2 com	plaints rece	eived			1	1							1				
1	5 April 2022	12noon	Call to Contractor	7926	32009	Unavoidable	Croppa Creek	Complaint	Flooding	1	Pooling of water near driveway	Meeting with nearby residents held in 2021 reviewing drainage design. Confirmed the drainage works will occur in the next day, in preparation for next rain event. This is permanent works.	Call from Contractor	5 April 2022	2pm			Closed out
2	8 April 2022	12noon	Call to Contractor	7928	21004	Unavoidable	Bellata	Complaint	Construction nosie and vibration	1	house.	Contractor explained that he was not triggered as an affected noise and vibreation reciever and constrcution would not compromise his house and that approvals from state and federal gov has already been recieved.	Call from Contractor	8 April 2022	12noon			Closed out
3	3 April 2022	12noon	SMS	7927	58767	Avoidable	Bobbiwaa	Complaint	Access	1	Private land was used for works staging/briefing, with no approval or permission from the landowner.	IR spoke to contractor about complaint. IR apologised to stakeholder	Call	3 April 2022	`12noon			Closed out
Complaints I	before 14 April- 3 con	nplaints re	ceived								·							
1	9 April 2022	12non	Call to Contractor	7929	12036	Unavoidable	Tikitare Creek	Complaint	Design, inturruption to Farming	1	Water pooling at LX, causing difficult access to farm plant	Immidiate dewatering occured onsite, followed by earthworks 2 days later.	Call from Contractor	9 April 2022	12noon			Closed out
2	12 April 2022	12non	Call to Contractor	7930	67065	Avoidable	PALLAMALLAWA	Complaint	Social Cost	1	Driver behvauour - Contractor trucks driving too fast. Stakeholder reminder to maintain the roadway after construction	Contractor to provide internal coms to slow down	Call from Contractor	12 April 2022	12noon			Closed out

3	14 April 2022	3pm	Call to Contracto	r 7931	12036	Unavoidable	Tikitare Creek	Complaint	Access, inturruption to Farming	1	farm plant unable to cross LX, new waterway is now across farm	Site is prepperd for stabisation, onsite workers belive the road to be driveable - Earthworks supervisor arranged to meet with stakeholder the following morning (Good Friday). Note: regular on site discussion with earthworks crew, no additional concerns raised to date.	F2F	14-17 Apr 2022	n/a		Closed out
omplaints	before 22 April- 5 co	mplaints re	eceived	•		•	•	•			·	· · ·	•	•	•		
1	19 April 2022	3pm	Call to Contracto	r 7932	63114	Unavoidable	PALLAMALLAWA	Complaint	Property Damage	1	Trucks using paddock for turning	Investigation found no contractor trucks in the area. Internal comms told of importance of using official turning places	Call from Contractor	19 April 2022	4pm		Closed out
2	21 April 2022	2pm	Call to Contracto	7933	63910	Avoidable	Croppa Creek	Complaint	Property Damage and worker behaviour	1	Stakeholder concerned about road damage and pot hole on driveway. Contractor staff also seen giving an offensive finger gensture to stakeholder.	contractor advised that this behaviour is not acceptable and that it will be raised as an issue with Senior Management in addition to Tool Box briefings. pot hole assosiated with drainage works at LX and resolved.	Call from Contractor	21 April 2022	4pm		Closed ou
3	20 April 2022	10am	Call to Contracto	r 7934	37364	Unavoidable	Tikitare Creek	Complaint	Design	1	Stakeholder unhappy with the constrructed public LX width and his abaility to move plant	After being contacted with the final LX design, stakeholder was happy with the earth works undertaken by the project team and the final width of the crossing.	Call from Contractor	22 April 2022	4pm		Closed ou
4	21 April 2022	4pm	Call to Contracto	r 7935	63038	Avoidable	PALLAMALLAWA	Complaint	Fencing	1	Newly constructed fencing already falling over	As at 6 May, this matter has now been resolved. Fencing reinstalled with revised design.	Call from Contractor	6 May 2022	4pm		Closed out
5	22 April 2022	8am	Call	7936	58520	Avoidable	Crooble	Complaint	Dust	1	Unhappy with dust next to Crooble hall casuing reduced visabilty for drivers would like daily water trucks	contractor arranged trucks in the area to be redirected to Crooble. confirmed that there is no deliveries on Sun and Mon. Contractor to monitor dust	Call	22 April 2022	8am		Closed ou
omplaints	before 29 April- 1 co	mplaints re	eceived	I					1		anvers. Would like daily water tracks		1	1		1	
1	27 April 2022	3pm	Email to Contracto	r 7937	72069	Avoidable	PALLAMALLAWA	Complaint	Social Cost	1	Stakeholder informed principle contractor of specific sub contractot drivingt too fast through township	Principle Contractor informed sub contractor of complaint and to change their driver behaviour. Contractor responsed to Social media comment	Social Media Comment	28 April 2022	12noon		Closed ou
omplaints	before 6 May- 2 com	plaints rec	eived	•	•	•	•	•			•	·	•	•	•		
1	29 April 2022	10am	SMS	7938	12763	Avoidable	Croppa Ck	Complaint	Fencing	1	gates have been removed without permission/notice	IR apologised outliinng fencing solution during and after construction - contractor to reinstall and make paddock stock proof until stock can be moved overthe weekend.	call	29 April 2022	2pm		Closed ou
2	2 May 2022	11am	Call to Contracto	r 7940	47419	Avoidable	Croppa Ck	Complaint	Access	1	school bus stop area has been degraded due to constuction	Contractor created a bus stop pad with gravel and sweep path - stakehdoler inspected and is satisfied	Call from Contractor	5 May 2022	11am		Closed ou
	2 May 2022 before 13 May- 0 co		Contracto	7940	47419	Avoidable	Croppa Ck	Complaint	Access	1	school bus stop area has been degraded due to constuction	Contractor created a bus stop pad with gravel and sweep path - stakehdoler inspected and is satisfied		5 May 2022	11am		Closed or
			Contracto	r 7940	47419	Avoidable	Croppa Ck	Complaint	Access	1	school bus stop area has been degraded due to constuction	Contractor created a bus stop pad with gravel and sweep path - stakehdoler inspected and is satisfied		5 May 2022	11am		Closed or
Complaints 0		mplaints re	Contracto	r 7940	47419	Avoidable	Croppa Ck	Complaint	Access	1	school bus stop area has been degraded due to constuction	Contractor created a bus stop pad with gravel and sweep path - stakehdoler inspected and is satisfied		5 May 2022	11am		Closed o
Complaints 0	before 13 May- 0 co	mplaints re	Contracto	r 7940 7942	47419 60748	Avoidable	Croppa Ck Bobbiwaa Ck	Complaint	Access Flooding, inturruption to Farming	1	school bus stop area has been degraded due to constuction Stakeholder had concerns about lack of flooding mitigation affecting farming during construction	Contractor created a bus stop pad with gravel and sweep path - stakehdoler inspected and is satisfied IR reponded with consruction schedule outlining flooding mitigation at each step as well liability if crops are damaged before construction.		5 May 2022 15 May 2022	11am 12pm	Escalated to Project director	Closed o Ongoing
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complaints 0 complaints 1 complaints 1 2	before 13 May- 0 col before 20 May- 1 col 15 May 2022 before 27 May- 2 col 27 May 2022	mplaints re mplaints re 10am mplaints re 11am 1pm	Contracto eccived F2F Call F2F	7942 7944	60748	Avoidable	Bobbiwaa Ck Moree	Complaint	Flooding, inturruption to Farming Social Cost	1	Stakeholder had concerns about lack of flooding mitigation affecting farming during construction stakeholder reported contractor ute overtaking a turning truck with clear signage not to	IR reponded with consruction schedule outlining flooding mitigation at each step as well liability if crops are damaged before construction.	Contractor Email Call	15 May 2022 27 May 2022	12pm 11am	1	Ongoinį Ongoinį
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Total open Complaints since week concluding 15 January 2021



APPENDIX B – DOCUMENTATION ISSUED BY ER

Minor Ancillary Facility Checklist

1. Criteria for Minor Ancillary Facilities

The Project's Conditions of Approval (CoA) allows for the establishment and operation of Minor Ancillary Facilities on the Narrabri to North Star (N2NS) Project. Condition A21 states:

CoA A21 Facilities including lunch sheds, office sheds, material lay down sites, stockpile areas, areas used to assemble infrastructure, and portable toilet facilities can be established and operated where they satisfy the following criteria:

- (a) are located within the construction boundary; and
- (b) have been assessed by the ER to have
 - *i.* low amenity impacts to surrounding residences and businesses, after consideration of matters such as compliance with the interim Construction Noise Guideline (DECC, 2009), traffic and access impacts, dust and odour impacts and visual (including light) impacts, and
 - ii. Low environmental impact with respect to waste management and flooding, and
 - iii. No impacts on biodiversity, soil and water and heritage items beyond those already approved under the other terms of this approval.

This Minor Ancillary Facility Checklist has been prepared to assess the proposed Minor Ancillary Facility against the requirements of CoA A21 and all other environmental requirements. Mitigation measures have also been provided to ensure that any environmental risks or impacts to the Community are suitably managed.

These facilities will be located in accordance with the criteria listed in Table 2 and submitted to the Project's Environmental Representative (ER) for approval prior to site works commencing.

Site Name:	Minor Ancillary Facility (Edgeroi Signals Laydown)		
Location:	CH593.1 (Edgeroi, NSW)		
Chainage:	CH593.1- CH593.3		
Program*:	Construction: May 2022 Occupation: May 2022 – April 2023		
Land Use:	RU1 – Primary Production (Source: Narrabri Shire Council LEP)		
Footprint / Size:	<3,600m ²		
Use:	 Minor Ancillary Facility (Edgeroi Signals Laydown) will be utilised for the following purposes: Trailer based (mobile) site office, port-o-loo and generator. Carparking for site personnel. General Storage Laydown and structures Conduits and signalling pits 		
Site Surroundings:	 Minor Ancillary Facility (Edgeroi Signals Laydown) is surrounded by: North: Rail Line, LX543, Caroona Ln, Edgeroi township, agricultural (cropping) land. East: Rail line, Newell Highway, sparsely vegetated land, and agricultural (cropping) land. South: Rail line, and agricultural (cropping) land. West: Agricultural (cropping) land. 		

Table 1: Minor Ancillary Facility – Site Description

	Access to Minor Ancillary Facility (Edgeroi Signals Laydown) will be provided via Tarlee Road, off the Newell highway to CH593.35. Major public access gate will be constructed. See Appendix D.
Site Establishment Process:	 The below sets out the scope of works for the proposed Minor Ancillary Facility: The proposed footprint of the MAF will be demarcated in the field using hivisibility flagging (or other approved method) and "No-Go Zone" signage. Topsoil will be stripped and utilised for erosion and sediment controls. The topsoil stockpiled / windrowed will be hand seeded. Establishment of the site's erosion and sediment controls will be progressively installed in accordance with the site's Progressive Erosion and Sediment Control Plan. Mobilisation of site facilities: The trailer based (caravan-style) site office, port-o-loo and generator will be mobilised to site. The site compound will be assessed in the field for visual impact to neighbouring sensitive receivers. If the visual impact is deemed moderate or high, ATF style fencing and screening will be installed. Unless specified in a TfNSW approval, anti-gawking screens will not be applied adjacent this MAF location.

*NOTE: Subject to weather and unexpected site conditions

Table 2: Minor Ancillary Facility - Criteria

Criteria	Compliant (Y) Yes (N) No	Comments
Located within the construction boundary as defined by the approval (CoA A21(a)).	Y	Minor Ancillary Facility (Edgeroi Signals Laydown) occurs on land that occurs within the Project's Submission Preferred Infrastructure Report (SPIR) Construction Impact Zone and the CIZ – Construction WIP (20210909). Refer to Appendix A for the location.
Compliance with the Interim Construction Noise Guideline (CoA A21(b)(i)	Y	Nine (9) sensitive (residential) receivers were identified within 1km of the proposed MAF (Edgeroi Signals Laydown) site.
		298.96m NNS_Rx0741
		363.38m NNS_Rx0742
		397.47m NNS_Rx0743
		378.30m NNS_Rx0744
		389.26m NNS_Rx0745
		452.65m NNS_Rx0746
		510.38m NNS_Rx0747
		491.94m NNS_Rx0748
		546.13m NNS_Rx0749
		The TfNSW Noise Estimator Tool was used to predict the anticipated noise impact associated with the site operation of the proposed MAF (Edgeroi Signals Laydown). One (1) noise scenario was run representing worse possible case

Criteria	Compliant (Y) Yes	Comments	
	(N) No		
		scenario (i.e. the most noise intensive activity – site operation) NOTE: The noise assessment assumes all plant / equipment will be operating simultaneously and operating at the nearest boundary to the landholder. The scenario being:	
		Scenario 1: MAF operation (i.e, front end loader, & Crane Truck 20 tonne).	
		The extracts from the noise model are provided in Appendix C.	
		The findings of the noise assessment can be summarised by the following:	
		- Sensitive receivers are located at the following locations:	
		 NN3_Rx0741, located 298.96m North of the proposed MAF. This sensitive receiver is expected to experience noise impacts of 48dB, which is 8dB above the daytime NML for the Project. Refer to Appendix C. NN3_Rx0742, located 363.38m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 45dB, which is 5dB above the daytime NML for the project. NN3_Rx0743, located 397.47m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 44dB, which is 4dB above the daytime NML for the project. NN3_Rx0744, located 378.30m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 44dB, which is 5dB above the daytime NML for the project. NN3_Rx0744, located 378.30m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 45dB, which is 5dB above the daytime NML for the project. NN3_Rx0745, located 389.26m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 45dB, which is 5dB above the daytime NML for the project. NN3_Rx0746, located 453.65m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 43dB, which is 3dB above the daytime NML for the project. NN3_Rx0747, located 510.38m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 41dB, which is 1dB above the daytime NML for the project. NN3_Rx0748, located 491.94m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 41dB, which is 1dB above the daytime NML for the project. NN3_Rx0748, located 546.13m North-East of the MAF. This Sensitive Receiver is expected to experience noise impacts of 41dB, which is 1dB above the daytime NML for the project. 	
		MAF. This Sensitive Receiver is expected to	

Criteria	Compliant (Y) Yes (N) No	Comments
		- The noise assessment also identified that no sensitive receivers will be highly noise impacted (>75dB) by the works.
		Prior to site establishment works commencing, all potentially impacted landholder/s will be consulted regarding potential noise impacts associated with the establishment and operation of MAF (Edgeroi Signals Laydown).
At least 50m from watercourses and outside the 5% AEP flood zone	Y	The proposed MAF (Edgeroi Signals Laydown) is located not located within 50m of any waterways.
(CoA A21(b)(ii))		The proposed MAF (Edgeroi Signals Laydown) site is within the area impacted by the existing 5% AEP local (blue highlighted in Appendix A). With the prediction of a flood event by BOM, materials will be located to higher grounds at the nearest MAF location.
Not within areas identified as threatened	Y	Approximately <3,600m ² (~100%) of the proposed MAF (Edgeroi Signals Laydown) site is mapped as
communities or species habitats beyond those already approved under the terms of the project approval (CoA A21(b)(iii)		- Zone 0 - Cleared/Non-native Vegetation All vegetation within the SPIR CIZ has been accounted for within the clearing limits detailed in CoA Table E1 and will be offset in accordance with ARTC's Biodiversity Offset Strategy.
No significant impacts to utilities, primarily gas and electricity	Y	The establishment and operation of MAF (Edgeroi Signals Laydown) will not result in significant impacts to existing gas, electrical, water or communications utilities.
Not on or near sites with known Aboriginal or non- Aboriginal heritage (CoA A21(b)(iii)	Y	No areas or items of Aboriginal or non-Aboriginal significance have been identified within the area impacted by the proposed MAF (Edgeroi Signals Laydown) site.
		The Aboriginal Cultural Heritage Management Plan, Narrabri to North Star – Separable Portion 1 (N2NS SP1), dated 18th December 2020 has been reviewed and there are no areas or items that require further salvage or survey.
Safe access to the road network and rail corridor and low impacts on traffic and access (CoA A21(b)(i)	Y	Access to Minor Ancillary Facility (Edgeroi Signals Laydown) will be provided via Tarlee Road, off the Newell highway to CH593.35. Major public access gate will be constructed. See Appendix D.
		The Stage 1 Construction Traffic Management Sub Plan (TMP) has been prepared and approved by TfNSW. The TMP includes the upgrade of 10 Major and 18 Minor Construction Gates within Stage 1 in accordance with a TfNSW approved RoadNet Design. These construction gates will be used to access the MAFs within Stage 1.
Relatively flat land	Y	Minor Ancillary Facility (Edgeroi Signals Laydown) is located on relatively flat land with <1m fall across the site.
Low environmental impact with respect to waste	Y	The establishment and operation of the proposed MAF (Edgeroi Signals Laydown) will generate minor waste

Criteria	Compliant (Y) Yes (N) No	Comments	
management and flooding (CoA A21(b)(ii)		 volumes. These waste streams will generally consist of the following: Wastewater Wastepaper / cardboard Rubbish and debris Food waste The volumes of waste generated will be reduced and reuse will be maximised by implementing the mitigation measures detailed in Section 2 below. Flooding risk has been addressed above.	
No impacts on biodiversity, soil and water, and heritage items beyond those already approved under SSI 7474 approval (CoA A21(b)(iii)	Y	The environmental impacts associated with the establishment and operation of Minor Ancillary Facility (Edgeroi Signals Laydown) are considered minor and consistent with those impacts approved under SSI 7474.	
Boundary screening around all facilities adjacent to and visible from sensitive receivers for the duration of use of the ancillary facility unless otherwise agreed with the relevant council and affected residents, business operators or landowners (COA A22)	Y	Minor Ancillary Facility (Edgeroi Signals Laydown) will be assessed for visual impact from any surrounding sensitive receivers. Screening will be applied where the MAF site represents a moderate to high visual impact. Anti-gawking screens will be applied were required by a TfNSW Approval.	

A locational map, environmental constraints and co-ordinates have been provided in Appendix A and B.

2. Mitigation Measures

Based on the site details and environmental constraints identified in Table 1 and Table 2 above, the key environmental risks associated with the establishment and operation of the Minor Ancillary Facility (Edgeroi Signals Laydown) include:

- Dust and associated impacts to air quality resulting from access and use; and
- Noise impacts to surrounding sensitive receivers.

With the implementation of the mitigation measures detailed in Table 3 below, these impacts are considered to be minor and consistent with those impacts assessed and approved under CSSI 7474.

Table 3: Minor Ancillary Facility – Mitigation Measures

	Measure/Requirement	Responsibility	Timing/ frequency
1)	Site inductions will include the following specific components for biodiversity, noise, dust, surface water, erosion & sediment control management:	Environmental Manager	Pre- construction
	 Awareness of General Environmental Duty and Duty to Notify, (legislative obligations) The requirement for erosion and sediment control devices to be implemented and maintained in accordance with the Erosion & Sediment Control Plan Waste Management 		

	Measure/Requirement	Responsibility	Timing/ frequency
	 The mapped, native vegetation occurring within and adjacent the site and the significance of the TEC. The No-Go Zones for the MAF, incl. the significance of this control and the environmental constraints it's protecting i.e. mapped TEC, threatened species, etc. Hours of operation. General noise related mitigation measures. 		
2)	Progressive Erosion and Sediment Control Plans (PESCPs) will be developed by Trans4m Rail Environmental Coordinators and reviewed by a CPESC throughout the site establishment phase.	Environmental Manager	Pre- construction
3)	Controls must be in place to prevent tracking dirt and mud onto roads. These will be detailed in the CPESC Approved ESCP.	Construction Supervisor	Construction
4)	Spoil, mud or the like spilt onto sealed roads to be removed within 24hrs or before end of shift (5pm AEDT if Newell HWY is affected) through use of a street sweeper or other means. Controls to minimise mud-tracking onto public roads will generally include rumble grids (i.e. similar to Pad 2), stabilised site access (i.e. rock, gravels, etc) or sheeting of the MAF with clean rock material (i.e. similar to Pad 4).	Construction Supervisor	Construction
5)	Mobile plant and vehicles, including deliveries must use designated travel routes, site access routes, site access tracks and lay down areas.	Construction Supervisor	Construction
6)	Any activities requiring the discharge of construction water off site will be undertaken in accordance with the PESCP.	All personnel / Environmental Manager	Construction
7)	Slashing limits (incl. vegetation to be retained) must be clearly identified and physically demarcated on-site. Slashing, clearing or other ground disturbance activities must not occur outside these areas unless otherwise approved in writing by the Environment Manager, or suitable delegate.	Construction Supervisor	Construction
8)	Groundcover to be re-established as soon as practicable to prevent erosion during construction.	Construction Supervisor	Construction
9)	In the event that an area or item of heritage significance, threatened species, contaminated material or asbestos containing materials (ACM) are discovered or suspected on-site, then all works affecting the find must cease immediately, the area secured and relevant Trans4m Rail's Unexpected Finds Procedure / Protocol will be implemented. Trans4m Rail's Environmental Manager (or delegate), ARTC and the Project Environmental Representative must be immediately notified of any unexpected finds. Other stakeholders (e.g. NSW EPA, OEH, DPIE, WaterNSW, Council, local landholders, etc) may also be notified depending on the nature and scale of the unexpected find.	All personnel / Construction Supervisor	Construction
10)	Any spills or leaks of chemicals, fuels, oils, effluent or any other hazardous substance that occurs during site establishment must be managed and reported in accordance with Trans4m Rail's Environmental Incident Response and Reporting Procedure.	All personnel / Construction Supervisor	Construction
11)	Refuelling activities must always be closely supervised. Plant and equipment being refuelled must not be left unattended for any period of time.	All personnel / Construction Supervisor	Construction
12)	The land on which ancillary facilities, laydowns areas, access tracks and all other temporary works are located shall be rehabilitated to at least their pre-construction condition or better, unless otherwise agreed by the landowner.	Construction Supervisor	Construction

	Measure/Requirement	Responsibility	Timing/ frequency
13)	Weather forecast will be reviewed daily (via http://www.bom.gov.au/) and additional measures implemented where unfavourable weather conditions (i.e. hot, dry weather, high wind speed (>10m/s)) are anticipated. Measures to be implemented during unfavourable weather conditions may include a reduction of speed, a modified construction methodology, alternative plant and equipment, altering the scheduled works or program for the day, additional water carts or ceasing dust generating activities until conditions are more favourable. Dust will be monitored and managed in accordance with the mitigation measures detailed in Project's CSWMP. In addition to this, the following measures will be undertaken; -Where practical, the MAF carpark and trafficked areas will be sheeted with clean rock / gravel materialIncreased training and surveillance of dust by key Project personnel (i.e. Superintendents, Supervisors, Operators etc)Stockpiling and material handling will be avoided in MAFs adjacent the Newell HwyLong term stockpiles (>1 month) will be compacted using an excavator bucket and soil binder applied (where practicable)Where practicable, soil binder will be used on highly trafficked areasMaterial i.e. gravel, ballast, etc will be watered down prior to loading, handling and movement.	Environmental Manager / Construction Supervisor	Construction
14)	The following dust control measures will be utilised to suppress dust being generated from access roads, laydown areas, ancillary facilities and all other exposed surfaces; water application via watercarts and alternative means (i.e. sprinklers, hoses), sealing or stabilisation of highly trafficked areas, dust screens, application of geofabric or jute mat or the application of soil binding agents. The frequency of use will be modified depending on the prevailing wind and weather conditions. <i>If dust impacts the Newell HWY at any stage, all works will cease until causation has been rectified</i> .	Construction Supervisor	Construction
15)	Exhaust systems of construction plant, vehicles and machinery will be maintained in accordance with manufacturer's specifications to ensure that emissions do not exceed EPA regulations. Periodic visual checks will be undertaken daily.	Construction Supervisor	Construction
16)	Waste will be segregated and collected on a regular basis to ensure odours associated with waste do not become an issue to surrounding sensitive receivers. All waste will be collected and disposed of at a licensed facility.	All personnel	Construction
17)	All works will be undertaken in accordance with the standard construction hours detailed in Condition of Approval E1.	Construction Supervisor	Construction
18)	Notification undertaken during construction would inform relevant stakeholders of the work locations and timing, and the potential for noise impacts.	Community Engagement Team	Construction
19)	Boundary screening will be erected if a site inspection determines that the MAF could significantly impact sensitive receivers.	Environment Manager / Construction Supervisor	Construction

3. Certification

This Minor Ancillary Facility Checklist provides a true and fair review of the proposed activity for the Inland Rail N2NS upgrade project.

Signed:

Name: Georgia Pianko

Position: Trans4m Rail Environmental Advisor Junior Date: 05/05/2022

Áu

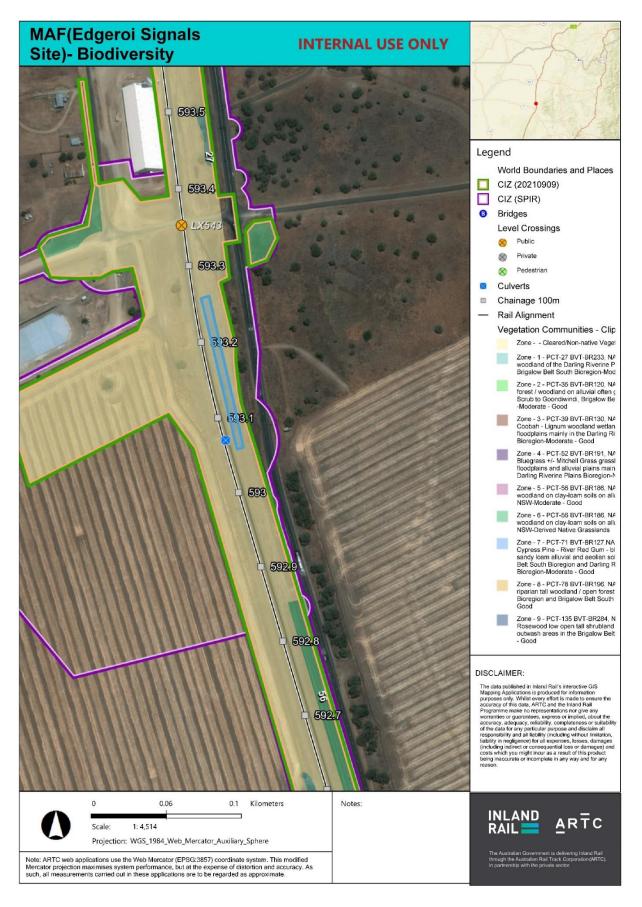
Signed:

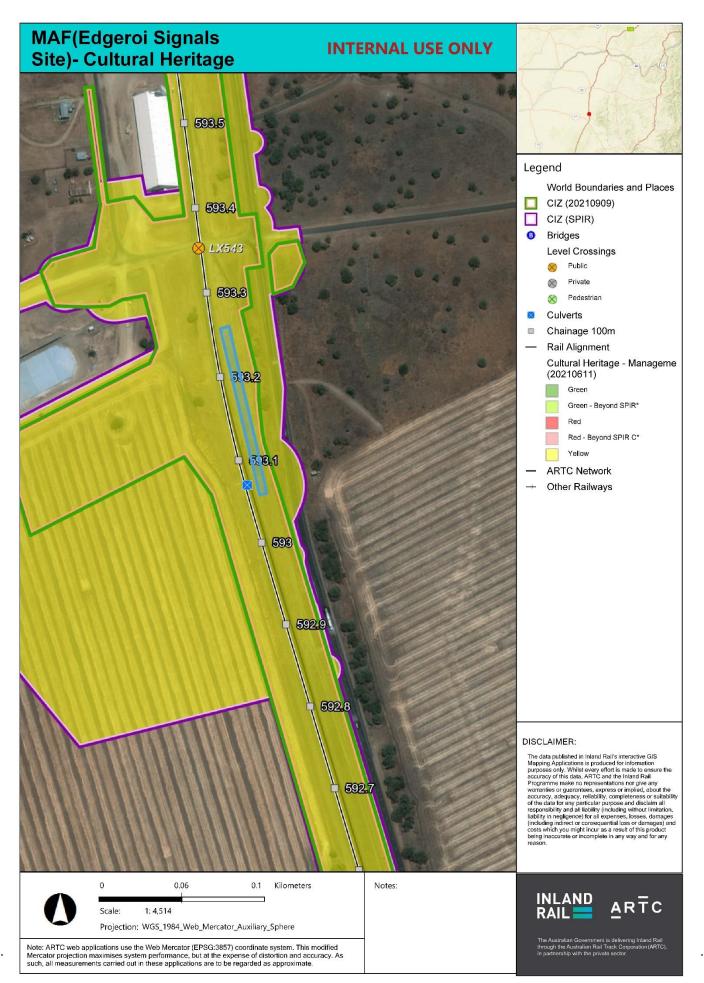
Name: Steve Fermio

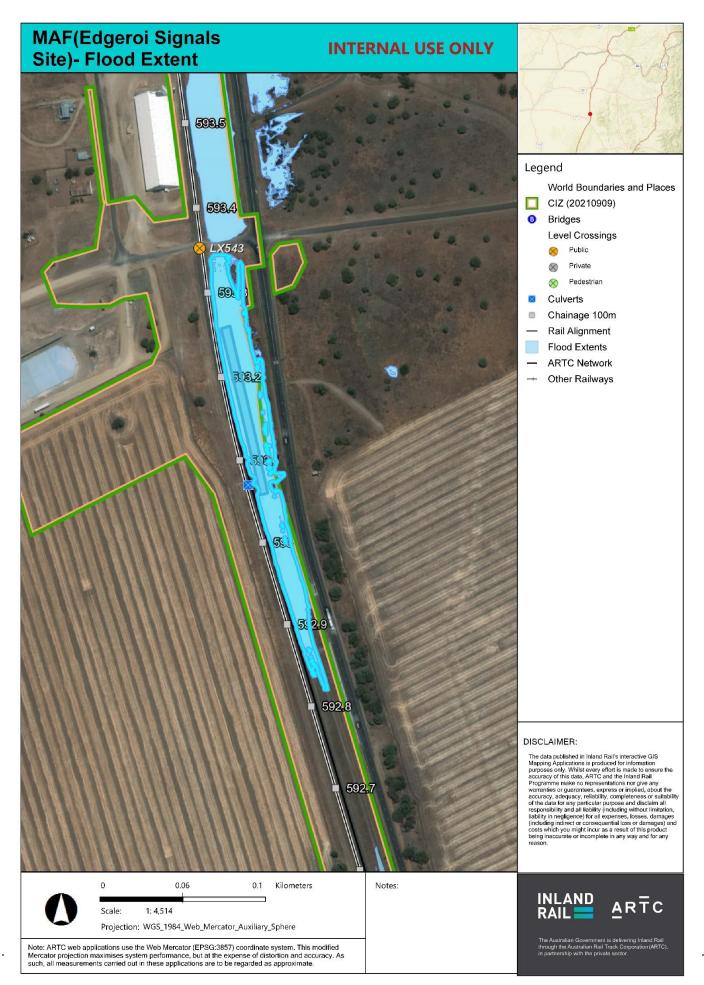
Position: Environmental Representative

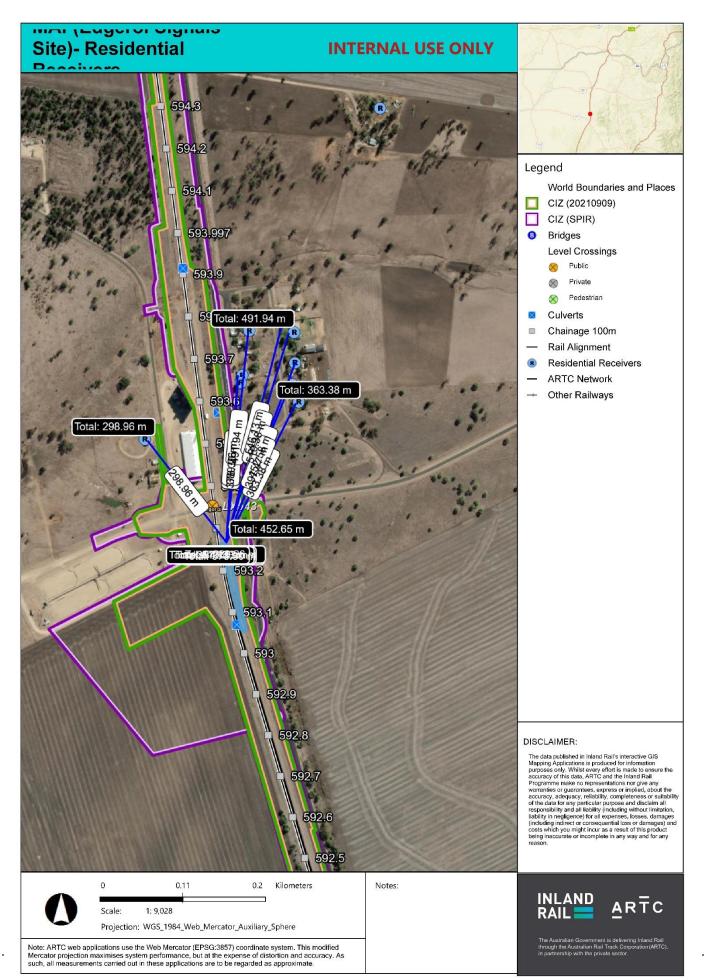
Date: 16 / 5 /2022

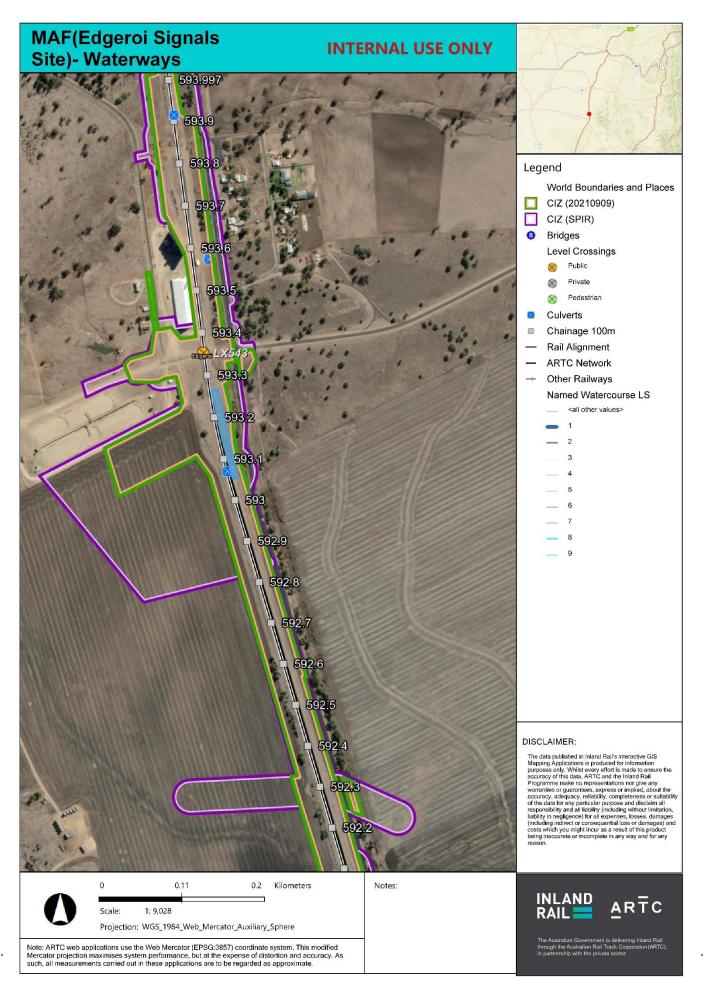
Appendix A: Site Location (incl. Environmentally Sensitive Areas)





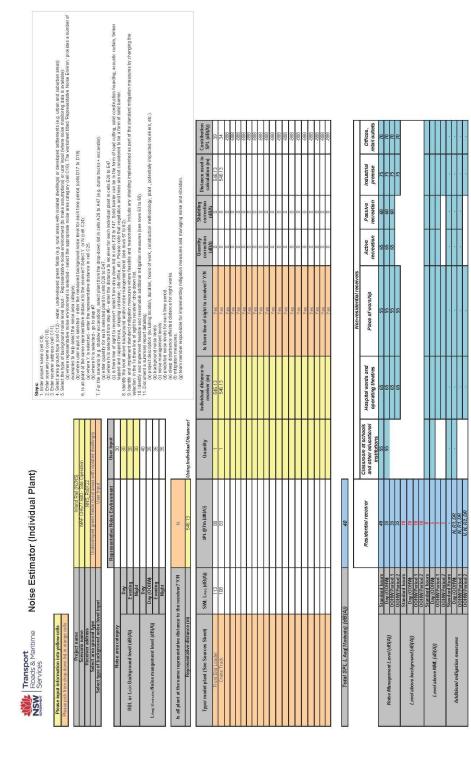






Appendix B: Site Location (Co-ordinates)

1	Lat: 30.11823° S
T	Lon: 149.79888° E
2	Lat: 30.11821° S
-	Lon: 149.79901° E
3	Lat: 30.12010° S
•	Lon: 149.79936° E
4	Lat: 30.12004° S
•	Lon: 149.79951° E



Appendix C: Noise Estimator

Appendix D: Vehicle Movement Plan (VMP)

TRANS 4.M RAIL _____

Plan Principles

Requirements working in and around Mobile Plant:

- The work area is designed to eliminate the need for workers, light vehicles or other mobile plant to
- enter any Plant Operating Zone (POZ).
 Fencing to be positioned to stop mobile plant from accidently moving into an area where there
- Pedestrian barriers to prevent people entering the POZ
- Mobile plant temporarily halted prior to a worker entering the POZ.

VMP Details

Emergency Contacts:

Greg Hopkins – Gen. Super. – 0428 051 699 Adam Boston – Safety Manager – 0436 844 608

Emergency Response Team:

Greg Hopkins – ER Warden – 0428 051 699 Dave Rumble – Com Officer – 0427 291 859

First Aid Aider:

heape I

Robert White - EW Super. - 0447 679 053

- Entry and exit points displayed.
- Project road rules, including speed limits, give way; stop and traffic direction etc. must be adhered to at all times
- Site wide speed limit is 40km/h unless signposted otherwise
 Prior to entering site, personnel are to be briefed
- by the relevant worksite supervisor on current site conditions
 Driver must not use any route to enter or exit site
- Driver must not use any route to enter or exit site other than that shown on the diagram
- Pedestrian Access only permitted in work area with approval of Supervisor and Positive Comms



Legend						Plan approval/acceptance	Plan Date: 11/03/2022
	Public Access		Alignment Access	Main Alignment Works Zone	Supervisor: Ian Lambert – Earthworks Supervisor – 0427 276 643 Scott Karabel – Earthworks Supervisor – 0418 468 530 UHF Channel:	Signature:	
1	All Traffic IN	1	All Traffic OUT			 VMP must be briefed to all members of the work group at the Prestart Meeting an Changing conditions (e.g., new, or extra work group, new work area) must be cap VMP is Mandatory to all works areas and must be approved prior to works comm Ensure vehicles do not obstruct highway or level crossing when transiting to and the Pedestrian Access will be finalised on site. 	tured, plan amended, and changes agreed. encing.



APPENDIX C – ER INSPECTION REPORT



INLAND RAIL PROJECT – NARRABRI TO NORTH STAR CSSI 7474

ENVIRONMENTAL REPRESENTATIVE'S INSPECTION REPORT

Date: 05 May 2022





SECTION 1: SUMMARY

Project: Inland Rail = Narrabri to North Star	Client: ARTC	Principal Contractor: Trans4m				
Inspection by: Peter Hatton (Alternate Environmental Representative)	Date: 05/04522	Time: 7.00am to 11.00am				
Inspection report no: 220505	Pages: 15	Issued to: ARTC, Trans4m				
Sites / locations inspected: Stage 1 works including Spring Creek and	Ten Mile Creek					
Weather conditions: Cloudy South Easterly winds 15km/h, 20°C 9.8m	ns rain in past 24 hours (BoM Moree))					
Works observed: Bridge demolition and construction preparation work	ks, including piling / crane pads, for at Spring Creek and To	en Mile Creek				
Summary of key findings and recommendations:						
1. Duration of the inspection was reduced because of other conflict	ing project commitments. There was no management plar	n review.				
2. Impacts on work activities by overnight rain.						
3. The sites are well established and organized and housekeeping	is of a high standard.					
4. Site set-up / establishment works at Ten Mile have been comple	4. Site set-up / establishment works at Ten Mile have been completed. Drilling rig due on-site next week					
5. Bridge demolition works underway at Spring Creek.						
6. Silt in Spring Creek removed from the work area and spread for drying and subsequent re-use where geotechnically feasible						
7. Previous ER inspection findings have either been closed out or are in progress.						
8. Examples of environmental components of daily briefing notes were provided for erosion and sediment controls and fauna spotter catcher activities						

COMMERCIAL IN CONFIDENCE

Project No.: 136



SECTION 2: OPEN ISSUES / ACTIONS FROM PREVIOUS INSPECTIONS AND REVIEWS

This Section presents the status on issues and actions identified in previous reporting periods. Open actions remain until closed. Closed actions are removed from the following Inspection Report.

Unique ID	Document / requirement reference	Requirement	Finding	Action proposed / implemented	Status
20210908- 119 Lon:149.819 Lat:-29.636 Tycannah Creek Tributary	NA	In September 2021 it was noted there was a risk of embankment fill material washing over edge of bridge prior to the embankment being cut back to final shape. Recent inspections have confirmed material has been stabilised with soil binder and hydroseeding.	Design process to be reviewed to understand how constructability factored in (or not) & any lessons learned arising	Wing walls on upstream and downstream top edges of culvert being redesigned to better contain rail embankment material. It is planned to retrofit these during the next Stage 2 possession in April 2022	Progressing

COMMERCIAL IN CONFIDENCE



SECTION 3: PROJECT REQUIREMENT / PROCESS / DOCUMENT REVIEW

This Section presents the outcomes from reviews of compliance with Conditions of Approval, and Project Strategies, Plans and Programs for the current Reporting Period. The review is conducted on select requirements based on the likely risks for the works being undertaken. The review is not exhaustive nor does it constitute an audit.

Unique ID	Document / requirement reference	Requirement	Finding	Action proposed / implemented	Status
		No document reviews were conducted during the reporting period			

SECTION 4: INSPECTION

This Section presents the outcomes from an inspection of the project construction site, works and environmental protection measures for the current Reporting Period.

ISSUE PRIORITY L	EVEL & DEFINITIONS
High	May potentially result in a significant/major environmental incident/damage.
g.i	Must be addressed immediately or within timeframe as agreed / advised at time of inspection.
Medium	May potentially result in a medium/moderate environmental incident/damage.
Must be addressed within 3 business days or within timeframe as agreed / advised at time of inspection.	
Low	Observation not classified as high or medium risk but still needs to be rectified in a timely manner.
LOW	Must be addressed within 5 business days or as agreed / advised at time of inspection.
•	Observation for further consideration.
U	
000	Observation of good practice.
	No corrective action required.

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Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220505_1 Spring Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kiometerage: 578.12 Date: 05-05.2022 08:50:21	Upstream turbid water under Newell Highway Bridge. Indicative of water quality upstream of the construction site	For noting	Closed

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Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220505_2 Ten Mile Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kilometerage: 600.47 Date: 05-05-2022 09:13:47	Ten Mile site prepared for drilling rig Fine gravel material reduces risk of downstream impacts in the event of overtopping events	Control	Closed

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Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220505_3 Ten Mile Creek	Line Name: Main NWV Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek + Mungindi Single Line Kilometerage: 600.49 Date: 05-05-2022 09:14:26	Silt curtain downstream of the work site. Curtain is designed to float as water levels rise	For noting	Closed

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Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220505_4 10 Mile Creek	Line Name: Main NW Single Network Control Board: Train Order Control Baee Code: 10018 Werris Creek - Mungindi Single Line Kiometerage: 600.46 Tat: 05-05-2022 09:17:59	Red / brown clay soils which contrast with black cracking clays more commonly encountered on the site No Go Flagging visible in background	For noting	Closed

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Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220505_5 Project wide Daily Briefing notes	<section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header><section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header></section-header>	Daily Briefing – Project Wide Explanation of fauna spotter -catching process	Solution of the second	Closed

COMMERCIAL IN CONFIDENCE

Project No.: 136



Unique ID	Photo	Finding	Priority	Status
220420_6 Project Wide Daily Briefing notes	<text><text><section-header><section-header><complex-block><complex-block></complex-block></complex-block></section-header></section-header></text></text>	Daily Briefing – Project Wide Examples of effective erosion and sediment controls installed on the project	For noting	Closed

COMMERCIAL IN CONFIDENCE

Project No.: 136



SECTION 5: AUTHORISATION

This Section provides authorization from the ER that the information presented is, to the best of our ability, true and correct.

Name: Peter Hatton	Position: Alternate Environmental Representative		
Signature:	Date: 05/05/22		
Mettom			

COMMERCIAL IN CONFIDENCE

Project No.: 136



SECTION 6: NEXT INSPECTION

This Section plans the next inspection in consideration of issues and risks, and active or upcoming works. It enables adequate access arrangements to be made.

Scheduled date: 18/05/22

Proposed site / location: Stage 1 Spring Creek, Ten Mile Creek and Stage 2b north of Penneys Road

Document review: Soil and Water Management Plan with focus on monitoring requirements

COMMERCIAL IN CONFIDENCE

Project No.: 136



INLAND RAIL PROJECT – NARRABRI TO NORTH STAR CSSI 7474

ENVIRONMENTAL REPRESENTATIVE'S INSPECTION REPORT

Date: 18 May 2022





SECTION 1: SUMMARY

Project: Inland Rail = Narrabri to North Star	Client: ARTC	Principal Contractor: Trans4m
Inspection by: Peter Hatton (Alternate Environmental Representative)	Date: 18/05/22	Time: 7.30 am to 3.30 pm
Inspection report no: 220518	Pages: 19	Issued to: ARTC, Trans4m

Sites / locations inspected: Stage 1 works including Spring Creek and Bobbiwaa Creek and Stage 2 Pad 2 and Gurley Creek

Weather conditions: 8.00 am - Clear and sunny, west south west winds 15km/h, 9.8°C, 0.0 mms rain in past 24 hours (BoM Moree)

Works observed: Site stabilisation for culvert installation at Spring Creek and site awaiting Drilling operations at Bobbiwaa Creek and previous works at Gurley Creek bridge

Summary of key findings and recommendations:

- 1. The sites are well established and organized and housekeeping is of a high standard.
- 2. Bridge demolition at Spring Creek complete and site stabilisation works are underway for culvert installation
- Site stabilisation and drill pad construction complete at Bobbiwaa complete. Pile casings on-site awaiting pile installation. Piles will be driven and sensitive receivers for noise and vibration have been identified, Vibration monitors to be installed on adjoining Newell Highway bridge
- 4. Drilling works are underway at Ten Mile Creek only observed from a distance because of machinery operations on the site
- 5. Observations were made at Pad 2 in Stage 2. Well establish site, Spill kits for fuel an oil and general purpose were noted
- 6. Gurley Creek Lay down area inspected. Further use unlikely. Recommended that site <u>clean-upclean-up</u> is completed and rehabilitation and landscaping works are brought forward to take advantage of favourable seasonal conditions
- 7. Noted that implementation of weed control measures has commenced in area adjacent to Gurley Creek
- 8. Noted that contractor vehicles have been travelling through Gurley Creek. Trans4m has issued a directive that this practice is to cease
- 9. Encourage regular interface meetings between Trans4m and Laing O'Rourke Environment Managers to minimise potential conflicts between N2NS and Newell Highway Upgrade works



SECTION 2: OPEN ISSUES / ACTIONS FROM PREVIOUS INSPECTIONS AND REVIEWS

This Section presents the status on issues and actions identified in previous reporting periods. Open actions remain until closed. Closed actions are removed from the following Inspection Report.

Unique ID	Docume nt / requirem ent referenc e	Requirement	Finding	Action proposed / implemented	Status
202109 08-119 Lon:14 9.819 Lat:- 29.636 Tycann ah Creek Tributar y	NA	In September 2021 it was noted there was a risk of embankment fill material washing over edge of bridge prior to the embankment being cut back to final shape. Recent inspections have confirmed material has been stabilised with soil binder and hydroseeding.	Design process to be reviewed to understand how constructability factored in (or not) & any lessons learned arising	Wing walls on upstream and downstream top edges of culvert being redesigned to better contain rail embankment material. It is planned to retrofit these during the next Stage 2 possession in April 2022	Progres sing

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SECTION 3: PROJECT REQUIREMENT / PROCESS / DOCUMENT REVIEW

This Section presents the outcomes from reviews of compliance with Conditions of Approval, and Project Strategies, Plans and Programs for the current Reporting Period. The review is conducted on select requirements based on the likely risks for the works being undertaken. The review is not exhaustive nor does it constitute an audit.

Uniqu e ID	Document / requiremen t reference	Requirement	Finding	Action proposed / implemented	Statu s
18052 2 -1	SWMP Rev1 Section 7. 2,3 Surface Water Quality Page 57	Baseline and construction phase surface water quality monitoring will be undertaken at nominated locations prior to and during the construction phase of the Project	Construction phase water quality monitoring undertaken upstream prior to, and during construction activities	No further action required	Clos ed
18052 2-2	SWMP Rev1 Section 7. 2,3 Surface Water Quality Page 58	Ongoing construction-phase monitoring of the ephemeral watercourses would be undertaken biannually ideally following rainfall generating runoff. Monitoring at each watercourse would include an upstream location (no impact from construction) and a downstream location for the field parameters detailed above. Assessment of the upstream and downstream results would be undertaken against the relevant WQO's and any significant (>10% variation) deterioration of water quality will be investigated	As per above	No further action required	Clos ed
18052 2	SWMP Rev1 Section 7. 2,3 Surface Water Quality Page 58	Any significant changes (>10% variation) to the water quality within the ephemeral watercourses will be posted to Trans4M Rail's Project website and reported to ARTC, the Project ER, NSW EPA and DPI Fisheries as per the Reporting requirements detailed within the Monitoring Program. The report will also identify any non- compliances, possible causes and corrective actions taken by the Project	Recommended that ER be included in the list of reportees	Implement the recommendation	Open

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SECTION 3: PROJECT REQUIREMENT / PROCESS / DOCUMENT REVIEW

This Section presents the outcomes from reviews of compliance with Conditions of Approval, and Project Strategies, Plans and Programs for the current Reporting Period. The review is conducted on select requirements based on the likely risks for the works being undertaken. The review is not exhaustive nor does it constitute an audit.

18052 2	Table 7-4 COA C14(b)	Water Usage Monitoring Program – Water usage will be monitored during construction at representative locations along the construction alignment. Water meter data (i.e. input) and water truck data (i.e. output) will be analysed to identify any issues (e.g. leaks). Water usage data will be compared against Trans4m Rail's construction water balance	Water usage monitoring program has been established. Includes monitoring water transport by water trucks	No further action required	Clos ed
18052 2	Table 7-4 COA C14(c)	Water Usage Monitoring Program – Water usage will be monitored during construction at representative locations along the construction alignment. Water meter data (i.e. input) and water truck data (i.e. output) will be analysed to identify any issues (e.g. leaks). Water usage data will be compared against Trans4m Rail's construction water balance	Dust monitoring program has been established as required. Some results are not explained by construction and non- construction traffic and operations	No further action required	Clos ed
1805 22	E35 (a) & (b	Air Quality Monitoring Program - Local air quality will be monitored prior to, during and following construction at representative locations along the construction alignment. Monthly dust monitoring will be undertaken in accordance with the Air Quality Monitoring Program (incl. Depositional Dust Monitoring Procedure) (refer Appendix D) and in accordance with DEC's "Approved Method for the Sampling and Analysis of Air Pollutants in NSW" guidelines	Dust monitoring program has been established as required. Some results are not explained by construction and non- construction traffic and operations	No further action required	Clos ed
Sustain	ability				
Receivi	ng Water Qua	lity			
18052 2	Table 8.1 Level 1	Measures to minimise adverse impacts to receiving water environmental values during construction and operation have been identified and implemented.	ESCP Plans are implemented (e.g. at Bobbiwaa) Stabilised access roads	No further action required	Clos ed
18052 2	Table 8.1 Level 2	Monitoring of water discharges and receiving waters is undertaken at appropriate intervals and at times of discharge during construction	Dewatering permits required	No further action required	Clos ed

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SECTION 3: PROJECT REQUIREMENT / PROCESS / DOCUMENT REVIEW

This Section presents the outcomes from reviews of compliance with Conditions of Approval, and Project Strategies, Plans and Programs for the current Reporting Period. The review is conducted on select requirements based on the likely risks for the works being undertaken. The review is not exhaustive nor does it constitute an audit.

Conservation of on-site resources

18052 2	Table 8.1 Level 2	Conservation of topsoil and subsoil has been considered The requirements for Level 1 are achieved All subsoil and topsoil impacted by the project is_separated and protected from degradation, erosion or mixing with fill or waste 95% of all topsoil (by volume) retains its productivity and is beneficially re- used on or nearby to the projects Opportunities to improve topsoil productivity of previously disturbed areas have been identified and incorporated into the project	Stockpile and re-use of excavated soil Consultation with landscape contractor Soil amelioration mechanisms	No further action required	Clos ed
Contan	nination and r	emediation			
18052 2	Table 8.1 Level 2	Site assessment follows the recommended approach in Schedule A 'Recommended general process for assessment of site contamination' of National Environment Protection (Assessment of Site Contamination) Measure 1999	Remediation of diesel spill 150 litres followed procedures Minor asbestos contamination Ch 707 Milguy	No further action required	Clos ed
		The requirements for Level 1 are achieved			
18052 2	Table 8.1 Level 2	Remediation options are identified and selected using a sustainability hierarchy Sustainability appraisal of remediation options is undertaken against the sustainability indicators in Table 1 of 'A Frame work for Assessing the Sustainability of Soil and Groundwater Remediation'	Appraisal undertaken as required	No further action required	Clos ed

SECTION 4: INSPECTION

This Section presents the outcomes from an inspection of the project construction site, works and environmental protection measures for the current Reporting Period.

ISSUE PRIORITY LEVEL & DEFINITIONS

High May potentially result in a significant/major environmental incident/damage.

COMMERCIAL IN CONFIDENCE

Project No.: 136

CSSI 7474_ER Inspection Report_220518_Rev2.0



SECTION 4: INSPECTION

This Section presents the outcomes from an inspection of the project construction site, works and environmental protection measures for the current Reporting Period.

	Must be addressed immediately or within timeframe as agreed / advised at time of inspection.
Medium	May potentially result in a medium/moderate environmental incident/damage. Must be addressed within 3 business days or within timeframe as agreed / advised at time of inspection.
Low	Observation not classified as high or medium risk but still needs to be rectified in a timely manner. Must be addressed within 5 business days or as agreed / advised at time of inspection.
Ο	Observation for further consideration.
99	Observation of good practice. No corrective action required.

Uniqu e ID	Photo	Finding	Priority	Status
22051 8_1 Spring Creek	Image: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kilometerage: 577.99 Date: 18-05-2022 09:29:11	Pitfall trap near Stage One gate 2. Not currently operating. Can be reactivated as required	For noting	Closed

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Uniqu e ID	Photo	Finding	Priority	Status
22051 8_2 Gate 2	Image: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kiometerage: 578.2? Bate 18-05-2022 09:36:43	Steel sleepers salvaged from previous track. They will be transported to ARTC site near Premer and re-used in maintenance projects	For noting	Closed



Uniqu e ID	Photo	Finding	Priority	Status
e ID 22051 8_3 Spring Creek		Site preparation / stabilisation for installation of box culverts	For noting	Open
	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kilometerage: 582.66			
	Date: 18-05-2022 09:54:17			



Uniqu e ID	Photo	Finding	Priority	Status
22051 8_4 Spring		Western side of stockpile adjacent to the fence	For noting	Open
Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Kilometerage: 582.67 Date: 18-05-2022 09:57:34	Careful management required to enable sediment controls to be established at the base of the stockpile without causing damage to the fence		

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Uniqu e ID	Photo	Finding	Priority	Status
22051 8_5 Bobbi waa Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Line Kilorneterage: 582.78	Piling pad construction at Bobbiwaa Creek crossing completed Site is ready for piling operations to begin Risk of downstream pollution has been minimisedmi nimized	For noting	Closed
	Date: 18-05-2022 10:19:55			



Uniqu e ID	Photo	Finding	Priority	Status
22051 8_6 Bobbi waa Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 10018 Werris Creek - Mungindi Single Li Kilometerage: 586.19 Date: 18-05-2022 10:20:05	Site stabilisation works adjacent to Bobbiwaa Creek to minimise erosion Good ESCP practice	For noting	Closed



Uniqu e ID	Photo	Finding	Priority	Status
22051 8-7	bocation data unavailable Latitude: Longitude: Date: 18-05-2022 11:28:48	Pile casings in place at Bobbiwaa Creek awaiting installation during the piling operation Example of good housekeepin g practice	For noting	Closed



Uniqu e ID	Photo	Finding	Priority	Status
22051 8-8 Gurley Creek laydo wn pad	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 99111 Werris Creek - Mungindi Single Line Kilometerage: 641.52 Date: 18-05-2022 11:36:19	Currently site clean-up and rehabilitation planned for late in the project. Given that the site is unlikely to be required for on-going project works Trans4m is encouraged to bring the works forward to take advantage of current excellent seasonal conditions	High For consider ation and action	Opem Open



Uniqu e ID	Photo	Finding	Priority	Status
22051 8-9 Gurley Creek crossi ng		Evidence of vehicles crossing through Gurley Creek. Tans4m has issued an instruction that this practice is to cease It is noted that following completion of construction the track is to be maintained for future maintenance works access. Ongoing management of this crossing (and others) will be a consideration for ARTC	High	Open

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Uniqu Photo e ID	Finding	Priority	Status
22051 8-10 Gurley Creek	Johnson Grass adjacent to the N2NS alignment, Trans4m has developedha s developedha s developed and implemented a program to control Johnson Grass within the project area.	High	Open

COMMERCIAL IN CONFIDENCE



Uniqu e ID	Photo	Finding	Priority	Status
22051 8-11 North of Gurley Creek	Line Name: Main NW Single Network Control Board: Train Order Control Base Code: 99111 Werris Creek - Mungindi Single Line Kilometerage: 641.58 Date: 18-05-2022 11:58:21	Stabilised berm adjacent to waterway to minimise sediment run-off from the stockpile into the adjoining waterway	High For noting	Closed



SECTION 5: AUTHORISATION

This Section provides authorization from the ER that the information presented is, to the best of our ability, true and correct.

Name: Peter Hatton	Position: Alternate Environmental Representative
Signature:	Date: 19/05/22
Mer Hom	



SECTION 6: NEXT INSPECTION

This Section plans the next inspection in consideration of issues and risks, and active or upcoming works. It enables adequate access arrangements to be made.

Scheduled date: 01/06/22

Proposed site / location: Stage 3

Document review: Soil and Water Management Plan General Implementation Measures Table 7.1 (SW1 to SW30)



APPENDIX D – CEMP REVIEW SCHEDULE

N2NS CEMP - Sub Plan Implementation Review Schedule											
CoA	Document	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	ост	NOV
Lessons Learned Workshop	Trans4m to host process	x									
A21	MAF approvals		x								
B1/B6	Communication Strategy & Complaints Management System					x					
C1/C2	Construction Environmental Management Plan (CEMP)						x				
C4/8	Traffic and Transport Management Plan		x								
C4	Construction Noise and Vibration Management Sub Plan & OOHW Protocol					x					
C4/9	Biodiversity Management Sub Plan			x							
C4/10	Soil and Water Management Sub Plan				x						
C4/11	Heritage Management Sub Plan						x				
C12	Flood Emergency Management Sub Plan & Site Specific Flood Preparation Plans				x						