

# Mudgee Hospital Redevelopment (SSD 9211)

## Community Consultation

### A. Reporting on community and stakeholder participation:

*The community consultation process and supporting materials, need to outline how and when the community and other stakeholders have participated throughout the project and how required outcomes from participation have been achieved.*

*Supporting material can be placed in appendices (e.g. register of attendance to each information session, Q&A documents, evidence of digital/printed advertising, etc.)*

#### 1. Identified the issues raised and the response to each issue. Refer to Table 1:

Table 1: Identified Issues

No.	Issues Raised	Response
1	Clinical services	The new facility will provide clinical facility needs as identified in the MHS Clinical Services Plan (2016 – 2027).
2	Heritage	There are no existing buildings on the hospital site that are heritage listed. Plaques, memorial stones, artworks and archival photographs have been catalogued. As part of the Artworks strategy developed during the Design Development phase, these items may be incorporated into the new facility.
3	Future growth	The new facility will provide clinical facility needs as projected to 2027 as per the MHS Clinical Services Plan. The masterplanning completed during the early Design stages allows for future expansion of the new facility.
4	Parking	On-site parking during construction will be managed during the various stages of construction. The shortfall in parking numbers during construction may be accommodated through available on-street parking.
5	Traffic	Traffic access will be managed by the contractor. A Construction Management Plan will be in place to address traffic impact as a result of the construction works and to manage access for construction vehicles, staff and visitors.

#### 2. Provide a detailed list of the community and other stakeholder groups and how they participated. Refer to Table 2:

Table 2: Community and stakeholders' engagement

Community and stakeholder groups	Engagement Process	Details
<ul style="list-style-type: none"><li>• General MHS Staff</li><li>• Mudgee Hospital Departments<ul style="list-style-type: none"><li>○ Emergency Department</li><li>○ Inpatient Unit</li><li>○ Maternity Unit</li></ul></li></ul>	Advertising	<ul style="list-style-type: none"><li>• Emails sent to MHS staff</li><li>• Project Update newsletter distributed to MHS staff</li><li>• WNSWLHD Facebook page</li></ul>

<ul style="list-style-type: none"> <li>○ Perioperative Service</li> <li>○ Medical Imaging</li> <li>○ Front of House/ Administration</li> <li>○ Pathology</li> <li>○ Pharmacy</li> <li>○ Ambulatory Care</li> <li>○ Community and Allied Health</li> <li>○ Back of House/ Hotel Services</li> <li>• Western NSW Primary Health Network</li> <li>• WNSWLHD</li> <li>• Local Health Council</li> <li>• Blind Citizens Australia Western Area</li> <li>• Mudgee Vision Impaired Friendship Group</li> <li>• Redevelopment registered stakeholders</li> <li>• Mudgee Rotary Club</li> <li>• Mudgee Country Women's Association (CWA)</li> <li>• All MWRC Councillors (9 plus associated staff) – <ul style="list-style-type: none"> <li>○ Des Kennedy (Mayor)</li> <li>○ Paul Cavalier (Deputy Mayor)</li> <li>○ Russell Holden</li> <li>○ Alex Karavas</li> <li>○ Esme Martens</li> <li>○ John O'Neill</li> <li>○ Sam Paine</li> <li>○ Peter Shelley</li> <li>○ Percy Thompson</li> </ul> </li> <li>• Local Member for Dubbo – Troy Grant</li> </ul>		<ul style="list-style-type: none"> <li>• WNSWLHD internet/ intranet</li> <li>• Project newsletter distributed to MWRC and Local Health Council</li> <li>• FAQ/ Fact Sheet</li> </ul>
MHS Staff	All Staff Briefing - Information Session	10/11 July 2017 25 - 28 September 2017 23, 25, 27 October 2017 2 November 2017
NSW Ambulance, Police, Fire Brigade	Consultation	15 August 2017 (Ambulance) 5 September 2017 (Police) 7 February 2018
Local VMOs/GPs <ul style="list-style-type: none"> <li>○ Mudgee Medical Centre</li> <li>○ South Mudgee Surgery</li> </ul>	Project Update	8 August 2017 17 October 2017 10 April 2018
Local Aboriginal Groups – <ul style="list-style-type: none"> <li>○ Mudgee Local Aboriginal Land Council</li> </ul>	Consultation and Project Update	3 October 2017 20 November 2017 4 April 2018
Community Consultation Schematic Design Exhibition/ Pop-up (200+ visitors across both days)	Community Consultation	20/21 April 2018 Vacant shop front on Church St

**\*Note:** The information provided above can be supported with the attendance registers, Q&A documents and relevant documentation.

## B. Evaluating community and stakeholder participation:

Identify measures and evidence of success, through implementation of techniques to meet the participation outcomes. A format for evaluating success is shown in Table 3:

Table 3: Evaluation of outcomes from participation

Outcome	Techniques to Achieve the Outcome	Results to Measure the Outcome	Evaluating the Success of the Outcome
a) Respond to the values and opinions from the community and other stakeholders	Community and Project update sessions	<ul style="list-style-type: none"> <li>11 sessions in total</li> <li>People who attended the information sessions discussed the below priorities:               <ol style="list-style-type: none"> <li>CT service</li> <li>Helipad</li> </ol> </li> </ul>	<ol style="list-style-type: none"> <li>CT service will be provided in the new facility.</li> <li>The existing helipad is not part of the project scope.</li> </ol>
b) Inform the staff on the proposed development	Information sessions	<ul style="list-style-type: none"> <li>10 sessions in total</li> <li>People who attended the information sessions discussed the below priorities:               <ol style="list-style-type: none"> <li>Parking</li> <li>Traffic access</li> </ol> </li> </ul>	<p>Information sessions were held during the Masterplanning, Concept and Schematic Design phases to inform all staff of the design of the facility at each stage.</p> <ol style="list-style-type: none"> <li>Onsite parking during construction will be managed during the various stages of construction.</li> <li>Traffic access will be managed by the contractor. A Construction Management Plan will be in place.</li> </ol>
c) Inform the community on the proposed development	2-day exhibition (20/21 May) showing Schematic Design. Collateral included printed and digital advertising material to inform the community on the proposal	<ul style="list-style-type: none"> <li>228 people attended across both days</li> <li>People provided feedback related mainly to MRI, parking, mental health, heritage, maternity and future growth</li> </ul>	Feedback was received and recorded in a log (refer appendix). Project team members were assigned to follow up on members of the community that had specific queries.

**\*Note:** *The Department will review the success of the chosen techniques in meeting the participation outcomes as part of its evaluation during the assessment of the project.*

### C. Appendix

- MHR Consultation Register (May 2017 – May 2018)
- Mudgee Schematic Design Exhibition – Summary (20/21 April 2018)
- Mudgee Hospital Community Exhibition – Feedback Forms (20/21 April 2018)
- Feedback Log – SD Community Consultation Pop-up (20/21 April 2018)
- MHR Community Meeting (14 August 2017)

## **Mudgee Hospital Redevelopment – Community Exhibition/Pop Up 20 & 21 April 2018**

### **Summary Report**

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The Mudgee Hospital Schematic Design was placed on exhibition and staff, stakeholders and the local community were invited to view and comment on the designs through the following activities:

#### **Exhibition Details:**

A two-day exhibition was held in a vacant shop front on Church Street (main street) Mudgee.

Collateral included:

- 6 x easels with display boards featuring artist impressions of site, entrance, waiting areas, rooms and all floor plans
- pop up banners from LHD, Mudgee Health Council, NSW Government, Hospital in the Home and Indigenous Health
- 2 x laptops where people could view fly-throughs
- Chairs and tables with newsletters and feedback forms
- Attendance register which recorded numbers, contacts, key issues and comments

#### **Media:**

- Media release of images by local MP, Troy Grant
- Radio interviews by 2MG and ABC with local MP, Troy Grant; SPD Mark Lamond in the fortnight prior to the exhibition
- Two x quarter page advertorials in the Mudgee Guardian on the Tuesday prior to the exhibition and the first day of the exhibition, Friday 20 April
- 2MG Radio interview with HSM Judy Ford on the first morning of the exhibition
- Mudgee Guardian interview (unscheduled, onsite) on day one of exhibition

#### **Staff & Stakeholder outreach:**

- Hospital Staff Briefing one week prior to the exhibition
- Mudgee Medical Centre staff briefing two weeks prior to exhibition
- Notices placed on hospital walls and brochures at reception
- Notices to LHD and material provided for updated project page on WNSWLHD website
- Briefing for Council staff and elected representatives, week of exhibition

#### **Community outreach:**

- Community newsletters sent to project database, local council, community groups and stakeholders previously involved in project
- Invitations sent to community groups and stakeholder groups offering SD group briefings
- Hand-delivered newsletters and 'mini-brief' to Church Street retail outlets
- Letterboxing newsletter to current hospital neighbours

#### **Results**

- Great response, excellent numbers (over 100 each day)
- Overwhelmingly positive responses and community very excited about the project
- Very keen interest in MRI, parking, mental health, heritage, maternity, future growth, more services

**People requiring follow-up:**

Name	Issue	Contact details	Action by
[REDACTED]	Former volunteer at the Wellness Centre (when it was a day care centre) when she first arrived in Mudgee 35 years ago. Would love to come to opening.	[REDACTED]	ST
[REDACTED]	Worked at the old hospital in the house and then at the current hospital. Would love to come to the opening.	[REDACTED]	ST
[REDACTED]	Very passionate teenage historian – wants to be involved in any heritage planning or activities.	[REDACTED]	JW/KB ST
[REDACTED]	Former nurse, provided lots of old photos. Worked at the current hospital from 1960, for 37 years. Very emotional about building being demolished, but accepts it needs to be done. Would love to come to opening and be involved in any history project.		JW/KB ST
[REDACTED]	Needs a phone call from Judy regarding mental health treatment issues (re her son).	[REDACTED]	JF
[REDACTED]	Looks very decorative but not enough maternity beds or area. Will premi births still have to be taken out of town?	[REDACTED]	KB/JF

**Event Pics for public use:**

**Day one**

- Kate and Ned Dickson
- Rob and Darill Clements
- Yvonne Benson, former nurse
- Stuart and Mudgee locals (didn't wish to give names)

**Day two**

- Daphne and Judy Ford
- Katie Babula and local family – Narelle Moerkerk, daughters Holly and Lara

**Mudgee Hospital Redevelopment - consultation (June 2017 to May 2018)\***

\*Not including project governance meetings/workshops/PUGs

Date	Consultation type	Audience	Project team members	Questions/themes (for external consultation)
19-May-17	LHD Executive kick-off meeting	LHD Executive	SL, CL	
22-Jun-17	Hospital kick-off meeting	Mudgee Health Service department managers	SL, CL, TSA, EG, KN, JF	
10-Jul-17	All staff briefings	All staff	ML, SL, CL, KN, JF	
10-Jul-17	Health Council briefing	Health Council	ML, SL, CL, KN, JF	
11-Jul-17	All staff briefings	All staff	ML, SL, CL, KN, JF	
11-Jul-17	Mid-Western Regional Council initial briefing	Mayor and General Manager	ML, SL, CL	
8-Aug-17	Branding Workshop	Working group membership	SL, CL, KN, JF	
8-Aug-17	GP VMO briefing (Mudgee Medical Centre)	GPs	SL, CL, KN, JF	
8-Aug-17	Auxiliary briefing	Auxiliary	SL, CL, KN, JF	
14-Aug-17	Community meeting	Mudgee community, local media	SL, KN, JF	
15-Aug-17	Ambulance briefing	Mudgee Ambulance staff	SL, JF	
28-Aug-17	Attend Mine Managers meeting	Mine Managers	ML	
5-Sep-17	Mudgee Police briefing	Mudgee Police	SL,JW	
12-Sep-17	Mid-Western Regional Council update	Council	SL, TSA	
21-Sep-17	Mudgee Medical Centre	GPs and Practice Manager	SL, JW	Re proposed entrance options
25-Sep-17	MHR-Staff information session	see staff attendance list	JW	
26-Sep-17	MHR- Staff information session	see staff attendance list	JW	CSD review re; feasibility of centralising CSD
	Meeting re CSD	CSD service review	JW, RB,RB,TK,EM,DB	
27-Sep-17	MHR-Staff information session	see staff attendance list	JW	
28-Sep-17	MHR-Staff information session	see staff attendance list	JW	
29-Sep-17	Hospital grounds - Landscape design site visit	James -Taylor Brammer	JW	
3-Oct-17	Meeting with Local Aboriginal Lands Council	Tony & Alicia Lonsdale	JW	
9-Oct-17	Hosp Aux Ladies/Volunteer workers information presentation	Hospital Auxillary & Volunteers	JW	
10-Oct-17	Meeting with Eastaugh & Carroll Funerals	Managers - Peter & John	JW	Overview of plans/MHR
17-Oct-17	GPVMO Meeting	local GPVMOs	SL,AT,RB,JF,JW	3 main concerns raised 1. Need for CT service in the new facility 2. CSD service 3. Reduction in maternity beds
23-Oct-17	MHR- Staff information sessions Health Council Briefing	Staff see attendance list Health Council members	JW ,JF	BC - Does the MHR design allow for future expansion DS - old MHS v's new how much bigger ?
25-Oct-17	MHR-Staff information session	see staff attendance list	JW	
27-Oct-17	MHR- Staff information session	see list	JW	
27-Oct-17	Health Council member briefing Mary Lovette	Mary Lovette	JW	
2-Nov-17	MHR- Staff information Session	see staff attendance list	JW	Introduced Jane de Bruyn - meet & greet day
6-Nov-17	Meeting with Macquarie Valley Funerals	Sharon & Peter Liptcroft	JW	Overview of plans/MHR
14-Nov-17	Primary & Community Health meeting	PACH staff	JW	Office decant and relocation
20-Nov-17	Consultation Meeting Mudgee Local Aboriginal Lands Council	Tony & Alicia Lonsdale Members of LALC, Kellyanne Johnson &	JW,MD,SH	PP presentation feedback / question re: AHIS
23-Nov-17	Opportunistic information session presented at the Rural & Remote taining day	ED Medical Officers, ED nursing staff	JW	Emergency department design
29-Nov-17	Community consultation+ Jane de Bruyn PP Presentation Open Office -Blacktown	PACH staff & Managers	JD, JW	Open Office plan design - plan to visit Blacktown & RNS offices
30-Nov-17	Blacktown Hospital - Office Visit	Met with Nathan Fergusuon	JW,EC,KE,RH,SH,MD	Met with PO Nathan Ferguson to review and discuss activity based office design
7-Dec-17	PP Presentation & Feedback re. Blacktown & RNS office visit	PACH staff - see attendance lists	JW	IT support - All staff Mobile / Laptop
11-Dec-17	PP Presentation & Feedback re. Blacktown & RNS office visit	PACH staff - see attendance lists	JW	
5-Feb-18	Visit to Mudgee Psychology to discuss leasing of rooms	Alison Nippress	JW	Discuss lease costs and look at suitability of rooms available.
5-Feb-18	Consultation meeting with Gora Singh Mann re: Artwork loan agreement	Gora Singh Mann, Ann Wormald	JW	Two of the Aboriginal Artworks were gifted all other paintings on loan. An artwork inventory recorded and loan agreement discussed. Gora happy to continue and extend loan agreement and to be involved in the Art & Culture committee.
7/02/2018	Mudgee Police MHR briefing	Police Senior Srig Jeff Boone	SL, JW, SG	Front of hospital car parking space allocated to police. Preference for gunsafe to be located in the ED back airlock. Commissioning exercise drills to be arranged prior to go live.
7/02/2018	Ambulance MHR briefing	Dan Clarke, Robert Foxail, Ambo Off. Allen	SL, JW, SG	Check Ambo parking bay is fully covered. Commissioning exercise drills to be arranged prior to go live.
7/02/2018	Mudgee Fire Service MHR briefing	Craig Underwood, Craig Muscat	SL, JW, SG	Check with engineer:- Repeater panel boards ? will be installed in the new hospital. Ladder used by fire service 10.5 m long. Commissioning exercise drills to be arranged prior to go live. Stairwell - Fire extraction
13/02/2018	Mudgee Mid Western Council - Interagency Meeting	Local and surrounding Community Agencies - Chair Marrison Quintana	JW	Presented MHR overview
14/02/2018	Mudgee Hospital Auxiliary Meeting	Members of Hospital Auxiliary	JW, SL	MHR - Update
15/02/2018	Meeting Mudgee Innr Rugby League Club re consideration lease club house	Secretary James Hughes	JW	Discuss leasing costs and look at suitability of Club House
20/02/2018	Mudgee / Gulgong Access Committee meeting - Mid Western Council	Community representatives - chair Fiona Turner	JW	Presented MHR overview
20/02/2018	Mudgee Health Service WH&S meeting	WH&S representatives - Chair-Calli Van der Bruggen	SL,JW	Presented MHR overview
14/03/2018	Vision Impaired Friendship (VIP)Group	Chair Mary Lovette and regular members of the group	JW	Presented MHR overview
4/04/2018	Consultation Meeting Mudgee Local Aboriginal Lands Council	Alicia Lonsdale	JW	MHR - Update
9/04/2018	MHS All Staff Briefing for SD Launch	MHS Staff	SL,KB,ST,JW	SD & Fly Through presentation
10/04/2018	Medical Staff Briefing	MMC & South Mudgee MO	SL,KB,ST,JW	SD & Fly Through presentation
13/04/2018	Meeting Mudgee Innr Rugby League Club	James Hughes - Club President	JW, CHC staff	View premise and discuss lease club house
18/04/2018	Presentation to Mid Western Regional Councillors	Council Offices	JW, KB, EG, BK, AT, TK, IL, RN	Schematic Design presentation
18/04/2018	Presentation to Mid Western Regional Council staff	Council Offices		Schematic Design presentation
20/04/2018	Community Exhibition (Full day)	17/19-41 Church St Mudgee	ST, KB, JF, SL, ML	Schematic Design display
21/04/2018	Community Exhibition (Half day)	17/19-41 Church St Mudgee	ST, KB, JF, SL, ML	Schematic Design display

KEY	
ML	Mark Lamond - Senior Project Director
SL	Stuart Landrigan - Project Director (Planning)
KB	Katie Babula - Project Director (Delivery)
JF	Judy Ford - MHS Health Service Manager
JW	Jo-Anne Whitson - Project Officer
CL	Catherine Lee - Senior Project Manager (TSA)
AT	Alison Tham - Project Manager (TSA)
RB	Robyn Brigden - Senior Health Planner (TSA)
SG	Shalini Ghandi - Project Manager (TSA)
TK	Taya Kirris - Senior Project Manager (TSA)
EG	Ernest Girardi - Director , Architect (STH)
BK	Bill Kaloudis - Architect (STH)
KN	Kylie Neville - Communication Lead
ST	Sarah Taylor - Communications Manager
RB	Ray Bilby - Consultant CSD
EM	Eric Mowat - MHS CSD Tech
TK	Trish Kempton - MHS NUM OT
AW	Ann Wormald - MHS Pharmacist
IL	Iain Lynch - Project Manager (CWPM)
RN	Richard Nesbitt - Design Manager (CWPM)

**Mudgee Hospital Community Exhibition – Friday 20 & Saturday 21 April, 2018**

	Name	Email	Comments
1			Love the design
2			Very impressed, great building, can't wait to see it. <ul style="list-style-type: none"> <li>• Posed for iphone pics</li> <li>• Own local B &amp; B</li> </ul>
3			Very positive. She came from England with husband (Doctor) who worked at Mudgee hospital from the early 1960s, for 50 years
4			Very positive - Friend of
5			<ul style="list-style-type: none"> <li>• Teenager – VERY keen on local history</li> <li>• Wants to be involved in heritage issues</li> <li>• Wishes the current building could be kept</li> </ul>
6			mother. "Hurry up and get it done – looks fabulous"
7			"I am so sorry there is no children's ward as I am a grandmother of 7 in Mudgee. Driving one to Dubbo Hospital at 11pm as there was no ambulance to take him to Dubbo... We had to take him ourselves as they would not admit him due to no childrens ward.
8			He is the Training Services Manager at NSW Dept Industry. Looking at links to hospital for future training.
9			Love the design. "It's about time, we need it."
10			
11			Interested in paediatric services
12			<ul style="list-style-type: none"> <li>• There wasn't enough notice given of the exhibition</li> <li>• 3D model would be beneficial</li> <li>• Concerns about parking access to medical centre...it's already hard at the moment but what will it be like once all the contractors start – is it possible they could use Nicholson Street?</li> </ul>
13			<ul style="list-style-type: none"> <li>• Worked at hospital for 36 years – started in 1960</li> <li>• Very emotional about it being demolish</li> <li>• Will bring down some pics of her in nursing uniform</li> <li>• Former Matron sent so many old pics to the tip!!</li> <li>• Remembers when wards were also nursing homes, and unlocked and "We never lost anyone!"</li> </ul>
14			
15			Looking good – pleased to see good provision of services for the bereaved



	Name	Email	Comments
16			<ul style="list-style-type: none"> <li>• Need wider cover over the drop off area for slow and elderly people</li> <li>• Car park spaces should be angled to make them easier to access and quicker for people to enter and exit.</li> </ul>
17			Interested in bed numbers, services provided, layout and contingency for future planning (brother is a Dr in Newcastle)
18			<ul style="list-style-type: none"> <li>• Access, fire doors, access to LG floor from higher level,</li> <li>• Building fire compliance.</li> <li>• When someone with a disability was left at front entrance how does she get to her next port of call?</li> <li>• Are there handrails around the walls?</li> <li>• She did meet with Jo Whitson at the recent Vision impaired group meeting.</li> <li>• Tactile for direction points</li> <li>• Wants an entrance on LGF</li> </ul>
19			Concerned about the management of dementia patients and mental health patients (security, wandering off, bothering other patients) How will we manage 'out of control' people?
20			"The proposed hospital looks such a big improvement to the old hospital. I lived in Hornsby (SYD) near the local hospital and it has some new buildings which make that hospital a lot better and I am sure the new hospital in Mudgee will be the same. I am impressed with the new plans"
21			<p>It all looks very pretty but what about functionality?</p> <p>Flexible wards/maternity is worrying – there should be dedicated space for each function built for the future. 'Flexible spaces' sounds like cost cutting and a reduction in service</p> <p>Staff numbers are a concern – does the upgrade factor in increased staff numbers?</p> <p>If there is space for renal numbers we expect them to be fully staffed</p> <p>Flexible birthing/bed suites are a concern</p> <p>Community health needs to be looked at after concern about consulting space and office spaces for our community health workers. In short, we need at a minimum the space and facilities we have now.</p>
22			<p>The two ante-natal assessment rooms are directly across from the labour wards- therefore pregnant mums attending antenatal clinics in these rooms may hear women in the late stages of Labour – terrible.</p> <p>There is a mountain of clinical evidence that shows fear contributes to a woman's labour outcomes (poor outcomes) and this is not good for women or babies.</p>

	Name	Email	Comments
			Why would we set up first time mums with fear by allowing this? Google it – and you will see the evidence
23			Member of Historical Society – gave her my number in case they would like a speaker to come and do a presentation.
24			
25			Keep informed of developments
26			ED – privacy between beds is critical CT Scan is an improvement but residents need access to MRI before treatment Is there a helicopter pad to transfer patients to Orange? Make sure parking is plentiful – not like Orange and Dubbo Overall it is much improved on the current hospital but can't see how it would be better for stroke victims PLEASE plan for transfers as well as treatment
27			Great interest in heritage as she used to work in the wellness centre as a volunteer 34 years ago
28			It looks very decorative but there does not appear to be enough maternity beds or area. Will premature birth still have to be taken out of town?
29			Covered walkway across to the medical centre should be installed from the beginning as I am sure it will get used a lot. North facing roofs should have solar panels Pitch of roofs should be high enough for tradespeople to walk in the centre with easy access to services
30			The design looks great – can't wait to have state of the art building and facilities Great having x-rays close to emergency and operating theatres

**Mudgee Community Consultation Pop-up**  
Feedback Log - *prepared by Project team*

[illegible]

**Mudgee Community Consultation Pop-up**  
Feedback Log - prepared by Project team

Visitor No.	Parking	Mental Health	Bathurst	Heritage	Specialist	Childrens W	Like	Palliative care	Maternity	No comment	About time	Physio area	MR!	Comments
112														
113														
114														
115														
116														
117														
117														helipad
118														
119														
120														
121														
122														good explanation
123														expansion zone
124														ladies aux
125														ladies aux
126														
127														
128														
129														
130														
131														
132														
133														
134														insufficient
135														insufficient
136														insufficient
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141														
142														
143														
144														
145														contractor opportunities
146														
147														
148														
149														
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151														
152														like aux spot
153														CT
154														oncology
155														access issues
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164														
165														
166														
167														
168														great info session
169														bed numbers
170														
171														pv cells, drop off area
172														
173														
174														
175														
176														
177														
178														
179														
180														
181														
182														access
183														
184														traffic at Church
185														
186														chemo
187														
188														
189														
190														access
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207														
208														
209														
210														
211														
212														
213														pathology
214														
215														
216														
217														
218														
219														
220														
221														
222														patient transport drop off

**Mudgee Community Consultation Pop-up**  
Feedback Log - prepared by Project team

Visitor No.	Parking	Mental Health	Bathurst	Heritage	Specialist	Childrens W	Like	Palliative care	Maternity	No comment	About time	Physio area	MRI	Comments
223														
224														
225														church st intersection
226														accom for out of town patients
227														
228														

71/228 did not say like

22/228 no opinion

## **Mudgee Hospital Redevelopment – Community meeting 14 August 2017**

### **Presenters:**

- Hon Troy Grant MP, Member for Dubbo
- Hon Brad Hazzard MP, Minister for Health
- David Ballantyne, Director of Planning, Health Infrastructure
- Scott McLachlan, Chief Executive, Western NSW LHD

### **Questions:**

- Denis – queried location of new health service, and wants to ensure architectural consistency with heritage values of the town.
  - Answer – Currently looking at corner where Community Health building is, however this will be further investigated through Master Planning. Architect will be sympathetic where possible.
- John (Health Council chair) – commented that the Health Council has undertaken community consultation on services and needs and will feed into planning.
- Hugh – is a patron of the Auxiliary. Asked about use of old hospital buildings, don't want to see them demolished rather used for housing, commercial, etc.
  - Answer – There will be investigations into the options for use of the old buildings, which may contain hazardous materials.
- Max - Echo support for architecture consistency, also said adequate parking would be needed, referenced inadequate parking at Orange and Bathurst.
  - Answer - Parking will be considered during planning.
- Steven – Asked about the design, and whether it would be single level. Commented that all funding should be used for services, not to keep old buildings. Also asked about better road access to Orange.
  - Answer – The design will be considered during the planning stages, currently looking at single versus multi-story as the latter gives closer footprint for the various departments.
  - Answer (Troy Grant re roads) – A feasibility study has commenced on upgrading on the direct road (and bridge) between Mudgee and Orange.
- Norm – Referenced inadequate parking at Orange Health Service. Also asked about the Helipad location, noting the design at Orange (rooftop) works well.
  - Answer - Parking will be considered during planning, as will the location of the helipad.
- Jeff – agreed with heritage consistency. Queried whether there is one model for all redevelopments.
  - Answer – Each redevelopment is tailored to the specific facility and area/region, as will be the case with Mudgee.

- Jasmine – Will there be a CT and MRI machine in the Mudgee Health Service in the future? And will there be staff to run these?
  - Answer – The scope of the redevelopment is set by the CSP, which identified that certain services will still be delivered at the base hospitals (Dubbo, Orange, Sydney), however there may be other opportunities to look at this and this will be discussed later in planning.
- Karen – Personal experience where her child was sent to Dubbo for oxygen – will this be able to be delivered at Mudgee? What is the status of E health? Is Community health in the scope?
  - Answer – There are additional beds in the scope, including beds earmarked for children. The LHD is a leader in implementing and delivering E health services, such as Telehealth. Yes Community Health is part of the redevelopment.
- Sandy – Is there the option of a new ambulance station at the new Health Service site.
  - Answer – Yes there are opportunities for future expansion at the Health Service site.
- Use of private health at public hospital – will this continue?
  - Answer – yes, and this will be expanded.
- Couple of questions regarding work force attraction with a new facility and master planning. HI was approached afterwards regarding operations of the CT, but deferred that to future discussions.