



**Our Ref.: WH/GBT/001**

**Date: 15<sup>th</sup> October 2020**

**NSW Government**

**Department of Planning, Industry and Environment**

4 Parramatta Square,  
12 Darcy Street,  
Parramatta NSW 2150

Attn : Planning Secretary

**SSD-9194 PROPOSED PURPOSE BUILT STUDENT ACCOMODATION  
DEVELOPMENTS AT 13-23 GIBBONS ST, REDFERN (SP 60485)**

**- Post Approval Documents \_ Community Communication Strategy**

Please find attached revised Community Communication Strategy revision 06 for your review and comment.

Refer to conditions compliance table below;

Section		
C5.	A Community Communication Strategy must be prepared to provide mechanisms to facilitate communication between the Applicant, Council and the community (including adjoining affected landowners and businesses, and others directly impacted by the development), during the design and construction of the development and for a minimum of 12 months following the completion of construction.	Refer to CCS Attached
C6.	The Community Communication Strategy must: (a) identify people to be consulted during the design and construction phases; (b) set out procedures and mechanisms for the regular distribution of accessible information about or relevant to the development; (c) provide for the formation of community-based forums, if required, that focus on key environmental management issues for the development; (d) set out procedures and mechanisms: (i) through which the community can discuss or provide feedback to the Applicant; (ii) through which the Applicant will respond to enquiries or feedback from the community; and (iii) to resolve any issues and mediate any disputes that may arise in relation to construction and operation of the development, including disputes regarding rectification or compensation. The Community Communication Strategy must be submitted to the Certifier and the Planning Secretary no later than one month before the commencement of any work. The Community Communication Strategy must be implemented for a minimum of 12 months following the completion of construction.	Refer to CCS Attached



C11.	Prior to the commencement of construction works, or as otherwise agreed by the Planning Secretary, the following must be made available for community enquiries and complaints for the duration of construction: (a) a toll-free 24-hour telephone number(s) on which complaints and enquiries about the carrying out of any works may be registered; (b) a postal address to which written complaints and enquiries may be sent; and (c) an email address to which electronic complaints and enquiries may be transmitted.	Refer to CCS Attached
D39	The Applicant shall ensure that the 24-hour contact telephone number is continually attended by a person with authority over the works for the duration of the development.	Refer to CCS Attached

Should you require any clarification do not hesitate to contact us. Many thanks.

Yours faithfully

**Aliza Teo**

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