

**SUMMARY OF ISSUES  
RAISED AT COMMUNITY  
INFORMATION  
SESSIONS**

APPENDIX H

## Appendix H – summary of issues raised at Community Information Sessions

During the community information sessions held by Sydney Metro (i.e. during the exhibition of the EIS), the following key issues were raised by the attendees:

- General project information
- Connections existing stations & Metro station
- OSD & design
- Station link
- Sydney Metro West

The sentiments of the attendees in relation to these key issues have been captured in the table below.

General project information	<ul style="list-style-type: none"> <li>• <b>Alignment:</b> It was suggested that the alignment would be better placed in areas without functioning train to divert commuters away from the CBD which is already congested</li> <li>• <b>Completion dates:</b> Questions were asked about the completion date for the overall metro and integrated station development.</li> </ul>
Connections existing stations & Metro station	<ul style="list-style-type: none"> <li>• <b>Pedestrian connections:</b> Concerns were raised about the need to upgrade street level pedestrian connections to accommodate more people.</li> <li>• <b>Underground pedestrian concourse:</b> General question where raised about underground connections to Town Hall and exiting nearby stations, and between Pitt Street North and South Metro stations</li> <li>• <b>Station entry at Pitt St South:</b> Questions were asked seeking to clarify the location of the entry to Pitt St south</li> <li>• <b>Public open space:</b> Feedback was given about the need for public places to sit near the station and around the precinct</li> </ul>
OSD & design	<ul style="list-style-type: none"> <li>• <b>Built form:</b> Comments were made about the need for interesting and inspiring buildings in the CBD</li> <li>• <b>Scale:</b> Question were asked about the overall size and scale of the developments in comparison with other buildings in the area</li> <li>• <b>Timing/concept of OSD:</b> Questions were asked about the timing of the OSD relative to the rest of the station</li> <li>• <b>Land uses:</b> Questions were asked about proposed land use and if these had been confirmed</li> <li>• <b>Ground floor retail:</b> Suggestions were made to incorporate ground floor retail like in Tokyo to activate street frontages</li> <li>• <b>Princeton Apartments:</b> Concerns were raised about</li> </ul>

	<p>the potential impacts of the proposal on the amenity of residents in Princeton Apartments, particularly apartments at the lower levels with north facing windows.</p> <ul style="list-style-type: none"> <li>• <b>Value capture:</b> Questions were asked about building development funding, and if the purpose of the over station development was to fund the metro</li> <li>• <b>Connectivity:</b> Questions were asked if there was direct access to platforms from buildings above the station</li> <li>• <b>Operational impacts:</b> Questions were asked about operational impacts such as waste removal, building servicing.</li> <li>• <b>Construction</b> Questions were asked about operational impacts such as waste removal, building servicing.</li> <li>• <b>Heights:</b> Questions were asked how the heights of the building were determined, and if sun access plane was considered</li> </ul>
Station link	<ul style="list-style-type: none"> <li>• <b>ECRL closure:</b> Questions were asked about the length of time of the closure, what alternative mode of transportation were provided, the frequency / timetable, and the route of the buses.</li> </ul>
Sydney Metro West	<ul style="list-style-type: none"> <li>• <b>Link with Metro West:</b> Questions were asked about the link between Metro West and Metro C&amp;SW at its location.</li> <li>• <b>Station locations:</b> General questions were asked about the locations of Metro West stations, and when they will be finalised.</li> </ul>