

Steve-Watt Constructions Pty. Limited

(Incorporated in NSW)

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REF:SAOP:GC

02th September 2020

By Email – info@ctpg.com.au

Dear Sir/Madam,

**RE: SAOP – AUSTRAL – STAGE 3B:
COMMUNITY COMMUNICATION STRATEGY**

This Community Communication Strategy provides mechanisms to facilitate communication between the Owner, Head Contractor, the relevant Council and the community (including adjoining affected landowners and businesses, and others directly impacted by the development), during the design and construction of the development and for a minimum of 12 months following the completion of construction of all construction phases .

(a) People to be consulted during the design and construction phases;

- i School community
- ii Adjoining neighbours (mostly vacant as the properties are owned by the client)
- iii Liverpool Council

(b) Procedures and mechanisms for the regular distribution of accessible information about or relevant to the development;

- i School mail circulation and Compass Forums
- ii Letterbox drops
- iii Verbal and written communication with Liverpool Council

(c) Procedures and mechanisms for the regular feedback on accessible information about or relevant to the development;

- i School Community – Compass and direct school liason
- ii Neighbours – Phone contact with SWC site supervisor via phone numbers distributed and on our site signage
- iii Verbal and written communication with Liverpool Council
- iv SWC website www.steve-watt.com has an enquiries form accessible 24hrs a day to the public

(d) Procedures and mechanisms through which the community can discuss or provide feedback to the Applicant;

i) As setout in b) and c) above

(ii) Resolution of any issues and mediation to any disputes that may arise in relation to construction and operation of the development, including disputes regarding rectification or compensation. SWC will call a meeting with the relevant community and other relevant stakeholders to mediate any substantial unrest.

(e) Specific requirements around traffic, noise and vibration, visual impacts, amenity, flora and fauna, soil and water and contamination.

i See project CEMP

ii Neighbours – Phone contact with SWC site supervisor via phone numbers distributed and on our site signage

iii SWC website www.steve-watt.com has an enquiries form accessible 24hrs a day to the public

Yours faithfully

STEVE-WATT CONSTRUCTIONS PTY LTD



**ROBERT STEVENSON
MANAGING DIRECTOR**