

Appendix C – Engagement Outcomes Table

Stakeholder	How group was consulted	Issues discussed	Project response
State Government Agencies			
Department of Planning, Housing and Infrastructure (DPHI)	Pre-lodgement meeting held on 7 July 2025. Planning Focus Meeting held on 6 August 2025 with Willoughby City Council. Design progress meeting held on 17 December 2025.	Site suitability, built form, affordable housing, visual impacts, waste management, employment floorspace retention, bicycle route interface and solar access.	DPHI confirmed the site's suitability for high-density mixed-use development. Matters raised have been addressed through the evolving design and supporting technical assessments. Ongoing engagement with DPHI will continue as the design is refined.
Local Authority			
Willoughby City Council	Planning Focus Meeting held on 6 August 2025 with DPHI. Meeting held on 10 March 2026 regarding the Chatswood to St Leonards Bicycle Route.	Waste management, height and visual impacts, affordable housing tenure, retention of employment floorspace and bicycle route integration.	Council's feedback has informed the design and SSDA documentation. The interface with the proposed bicycle route will be considered in the detailed design. Further engagement with Council will occur prior to and during assessment.
State Government Agencies			
Sydney Trains / Transport for NSW	Email correspondence on 12 March 2026 regarding compliance with rail setback requirements.	Setback to rail corridor and protection of rail infrastructure.	Sydney Trains and TfNSW confirmed that the proposed 1.5 m setback to the rail corridor is compliant.

NSW Health aviation advisors and helicopter operators	Engagement by Avlaw via email and telephone between 22 January and 2 April 2026 with NSW Health aviation advisors, NSW Air Ambulance, Westpac Rescue Helicopter Service and Toll Helicopters.	Potential impacts on Royal North Shore Hospital helipad operations and flight paths.	Aviation assessments confirmed the proposal and crane operations are clear of operational airspace boundaries. No objections were received from consulted helicopter operators.
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Aboriginal Stakeholders

Aboriginal stakeholders and Registered Aboriginal Parties	Consultation undertaken by Artefact Heritage. Invitations issued on 13 October 2025. Public advertisement placed on 13 October 2025. Consultation with Registered Aboriginal Parties undertaken between 28 October 2025 and 16 January 2026.	Aboriginal cultural heritage values and potential impacts.	Six Aboriginal groups registered as RAPs and were consulted in accordance with statutory requirements. Feedback informed the Aboriginal Cultural Heritage Assessment Report at Appendix U.
First Nations communities	Listening to Country session held on 20 January 2026 with Elders and Knowledge Holders. Ongoing consultation through the ACHAR process.	Cultural values, Country-led design opportunities and landscape outcomes.	Outcomes informed the Connecting with Country Report and Draft Landscape Plans. First Nations design principles have been embedded in the proposal and will be finalised as part of the SSDA.

Surrounding Community

Surrounding community (local residents, businesses and	Community notification via letterbox drop to 6,864 surrounding properties on 27 October 2025. Direct email	Project overview, scale and built form. Construction timing and impacts. Traffic and access. Local amenity and social impacts.	Community members were provided with clear information about the Proposal and opportunities to engage. Issues raised were considered through supporting technical assessments, including traffic, social
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neighbouring landowners)	outreach to 12 local stakeholders and strata managing agents between 27 and 29 October 2025. Community information webinar held on 10 November 2025. In-person drop-in session held on 12 November 2025. Dedicated project phone number and email established and monitored until lodgement.	impact and urban design. Ongoing communication channels were established and will continue to be available as the SSDA progresses.	
Community webinar participants	Online community information webinar hosted by Aqualand and Colliers Urban Planning on 10 November 2025. Five community members attended.	▪ Project objectives, vision, built form and key impacts.	▪ Questions were responded to during the webinar. Information presented informed community understanding and feedback, with matters considered in the finalisation of technical studies.
Local stakeholder groups and institutions	Email notifications issued on 27 October 2025 to local stakeholder groups and institutions, including community organisations and neighbouring strata managers.	▪ Project awareness and opportunity to participate in engagement activities.	▪ Outcomes informed the Connecting with Country Report and Draft Landscape Plans. First Nations design principles have been embedded in the proposal and will be finalised as part of the SSDA.
Drop-in session attendees	Two-hour in-person drop-in session held on 12 November 2025. Four community members attended. Project factsheets and information display boards were exhibited.	▪ Detailed questions regarding design, amenity and local impacts.	▪ Direct discussion with the project team informed refinements and confirmed that issues raised are addressed through the SSDA documentation.