

19 March 2020

Ms Megan Fu

Principal Planner, Social and Infrastructure Assessments

Infrastructure Assessments | Department of Planning, Industry and Environment

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Clarence Correctional Centre
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SSDS 3836 D07 Aboriginal Cultural Heritage

Dear Ms Fu

As the Operators of the Clarence Correctional Centre, Serco acknowledge our responsibility to build relationships with the local Aboriginal and Torres Strait Islander groups who have identified themselves as contact points. This includes obtaining their input into the cultural induction provided to all staff at Clarence Correctional Centre.

To meet the requirements of Serco's Reconciliation Action Plan, the company has developed an on-line cultural induction package that includes both general information and sensitivity to assist with interacting with all stakeholders. This induction package is completed by all staff nationally. We have now included in this induction package information made available to us on culturally significant sites within the Clarence Valley.

However we are committed to improving our cultural induction by incorporating feedback from the Yaegl Local Aboriginal Land Council and the Garby, Jagun and Yurrandgi Elders. Consultation with these parties has been delayed due to the outbreak of the Covid 19 virus. A meeting with the Elders was scheduled for 19 March 2020 however the Elders have asked that this be re-scheduled once existing Government restrictions on meetings has been rescinded and medical advice reviewed accordingly. In addition the CEO of the Yaegl Local Aboriginal Land Council has advised she is unwell and cannot provide feedback at this time.

We will maintain contact with these parties to seek their input and will provide the Department of Planning, Industry and Environment with an updated cultural induction package once all input has been incorporated. In addition we will provide regular updates as we receive feedback from these parties as to their availability to continue with the consultation process.

Attached please find a hard copy of our cultural induction slides which references the omission of local feedback under Section 7.23 Module 6, Section 3 Significant Lands. We will re-induct all staff with this package once this has been finalised.

We hope these undertakings meet the Department's requirements for consultation on the cultural induction. We would also confirm Serco's commitment to on-going consultation throughout the term of our contract as we deliver services to a diverse inmate cohort, including Aboriginal and Torres Strait Islanders.

Yours sincerely



Mr Glen Scholes
General Manager

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