

SYDE

37 Archer Street, Chatswood State Significant Development Application

Prepared for Hyecorp by Gyde Consulting

9 May 2025

gyde.com.au



Acknowledgment of Country



Towards Harmony by Aboriginal Artist Adam Laws

Gyde Consulting acknowledges and pays respect to Aboriginal and Torres Strait Islander peoples past, present, Traditional Custodians and Elders of this nation and the cultural, spiritual and educational practices of Aboriginal and Torres Strait Islander people. We recognise the deep and ongoing connections to Country – the land, water and sky – and the memories, knowledge and diverse values of past and contemporary Aboriginal and Torres Strait communities.

Gyde is committed to learning from Aboriginal and Torres Strait Islander people in the work we do across the country.

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Project: 37 Archer Street, Chatswood

Report Version: Draft for client review

Disclaimer

This report has been prepared by Gyde Consulting with input from a number of other expert consultants (if relevant). To the best of our knowledge, the information contained herein is neither false nor misleading and the contents are based on information and facts that were correct at the time of writing. Gyde Consulting accepts no responsibility or liability for any errors, omissions or resultant consequences including any loss or damage arising from reliance in information in this publication.

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This Engagement Outcomes Report has been prepared by Gyde Consulting to accompany a detailed State Significant Development Application (SSDA) for the development of a mixed use residential tower with infill affordable housing at 37 Archer Street, Chatswood NSW 2067. The site consists of attached townhouses within a large rectangular lot. The legal description of the site is outlined in Table 1 below.

Table 1 Legal Description

Property Address	Title Description
37 Archer Street, Chatswood NSW 2067	SP 38065
Project Site Area	2,201m ²

This report has been prepared in response to the requirements contained within the Secretary's Environmental Assessment Requirements (SEARs) dated 12 July 2024 and issued for the SSDA (SSD-73277714).



1. Project Overview

1.1 Purpose of the Report

This Engagement Outcomes Report has been prepared by Gyde Consulting (Gyde) on behalf of Hyecorp to support a State Significant Development Application (SSDA) for the proposed development of 37 Archer Street, Chatswood within Willoughby Local Government Area. The site is legally described as SP 38065. The site has an area of 2,201m².

A high level of community and stakeholder engagement was undertaken to ensure that key stakeholders and the community had access to information about the proposal, and opportunities to provide feedback on the project.

This report provides a summary of all community and stakeholder engagement undertaken during the development of the SSDA, and responds to item 26 of the In-Fill Affordable Housing Secretary's Environmental Assessment Requirements (SEARS) issued on 12 July 2024.

It provides a summary of the key issues raised during consultation with the community and stakeholders, and how these issues have been responded to by the project team in the development of the SSDA.

Consultation with stakeholders and the community will continue following the lodgement of the SSDA as a part of the planning process.

1.2 The Proposal

The application seeks consent for the demolition of existing structures on the site and the development of a residential apartments (including affordable housing), commercial office space, food and beverage uses and retail tenancies with servicing areas and parking contained within the building's basement.

A publicly accessible through site-link is also proposed providing a direct connection between Archer and Bertram Streets and allowing opportunities for outdoor dining and passive recreation.

Specifically, the SSDA seeks development consent for:

 Demolition of existing buildings, structures and trees.

- Excavation of the site to a basement depth of RL RL71.85mm.
- Construction of a mixed-use building to 28 storeys (RL184.25m) comprising residential and commercial uses.
- The development of 125 apartments (including 28 affordable housing units) with residential amenities and services, commercial office space, food and beverage tenancies and retail uses.

The proposal is for a 28-storey building with 6-levels of basement below. The development contains the following uses:

- Residential apartments: A total of 125 apartments (including 28 affordable housing units) comprising 29 x 1 bed apartments, 55 x 2 bed apartments, 30 x 3 bed apartments and 11 x 4 bed apartments with recreational facilities at Level 8.
- Office tenancies: occupying levels 2 and 3.
- Retail tenancies: double storey retail units fronting Bertram Street.
- Food and beverage tenancies: ground level.
- Basement parking: 154 car spaces, 9 motorbike spaces, 28 bicycle spaces and end of trip facilities.
- Servicing and plant equipment.
- Publicly accessible landscaped through site link
- The gross floor area (GFA) for the proposed development is described below:
- Total GFA: 14,230sqm
 - Residential GFA: 12,318sqm
 - Non-residential GFA: 1,912sqm

Affordable housing will be provided in the form of a monetary contribution and floorspace within the proposed development.

The purpose of the project is to provide a highquality mixed-use development in an accessible location within the Chatswood CBD, providing new market and affordable housing opportunities complemented by commercial and retail uses within this well serviced location.



2. Consultation Approach

2.1 SSDA Engagement

As the project meets the threshold for State Significant Development (SSD), community and stakeholder engagement must respond to the NSW Government *Undertaking Engagement Guidelines for State Significant Projects* (March 2024).

To facilitate effective engagement, proponents will be expected to:

- provide clear and concise information about the project and its impacts
- implement activities that encourage and facilitate participation
- report back on what was heard, what has or hasn't changed, and why.

Proponents should tailor their engagement activities, so information is appropriate in content and context for the audience. Engagement also needs to be proportionate to the scale,

The *Guidelines* require the proponent to:

- Plan early identity stakeholders and consider appropriate and effective engagement activities
- Engage as early as possible to identify, avoid or manage issues without significant cost or delay
- Ensure engagement is effective provide the information and opportunities that allow stakeholders to engage in a meaningful way
- Ensure engagement is proportionate to the scale and impact of the project
- Be innovative use innovative means to enable participation from a broad spectrum of the community
- Be open and transparent about what can be influenced.

Implement the community participation objectives

The community and stakeholder engagement strategy for this project was developed to meet these requirements.

A comprehensive engagement approach was designed to give community members and stakeholders multiple opportunities to hear about the proposal and provide meaningful feedback to inform the final design of the project.

2.2 SEARs

This report provides a summary of all community and stakeholder engagement undertaken during the development of the SSDA, and responds to item 26 of the In-Fill Affordable Housing Secretary's Environmental Assessment Requirements (SEARS) issued on 12 July 2024.

Item 26. Community engagement

Detail engagement undertaken and demonstrate how it was consistent with the Undertaking Engagement Guidelines for State Significant Projects. Detail how issues raised, and feedback provided have been considered and responded to in the project. In particular, applicants must consult with:

- the relevant Department assessment team.
- any relevant local councils.
- any relevant agencies.
- the community.

If the development would have required an approval or authorisation under another Act but for the application of s 4.41 of the EP&A Act or requires an approval or authorisation under another Act to be applied consistently by s 4.42 of the EP&A Act, the agency relevant to that approval or authorisation.



2.3 Social Impact Assessment

As part of the SSDA, a Social Impact Assessment (SIA) has been prepared for the 37 Archer Street, Chatswood.

The Social Impact Practitioner has been involved in the design of the Community and Stakeholder Engagement Strategy for the project.

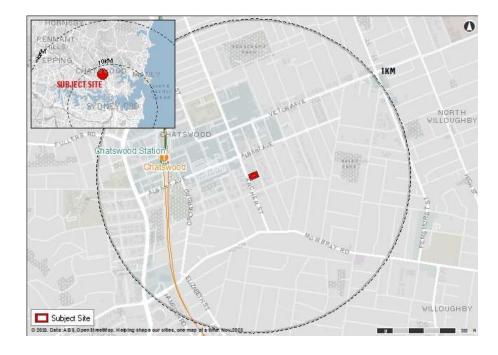
The project has aimed to embed social impact throughout the project through clear identification of stakeholders that are most likely to be impacted.

Social impact integration in the engagement process has included:

- Co-design of the Community and Stakeholder Engagement Strategy
- Co-design of the online community survey

Consistent with the community consultation objectives of DPHI's SIA Guideline, community and stakeholder objectives for this SIA include:

- to provide meaningful opportunities across the project planning lifecycle for communities to understand both the nature and complexity of potential positive and negative impacts, ensure inputs from the community inform the development of purposeful enhancement and mitigation measures.
- to use culturally appropriate methodologies to ensure Aboriginal and culturally diverse communities are engaged, and their perspectives, insights and feedback valued and considered.
- to tailor and organise engagement to ensure a range of views, concerns and community aspirations are heard.
- to target engagement to understand and respond to the degree of potential impacts experienced by different residents and communities across the social locality.
- to ensure inputs, outputs and measures to enhance and / or mitigate impacts are reported back to the community.



Local context map Source: Urbis 2024



3. Stakeholders

The following table outlines the stakeholders that were targeted for engagement. Engagement with stakeholders will be ongoing throughout various stages of the SSDA and delivery of the proposed upgrades.

ocal planning compliance roject scope, design, and timing. onstruction impacts, eg noise, dust and heavy vehicles. raffic, access, public transport, and parking impacts
verall project design and scope lignment of the project with relevant government riorities, projections, strategies, and plans.
ompliance with standards, policy, and regulatory equirements, including planning requirements.

Wider Community	Project Interest			
Local residents	 Project scope, design, and timing. Visual and amenity impacts. Overshadowing and solar access Construction noise, dust, and heavy vehicles. Traffic, access, public transport and parking impacts 			
Wider local community	 Project scope, design, and timing. Visual and amenity impacts. Construction impacts, eg noise, dust, and heavy vehicles. Traffic, access, public transport and parking impacts 			
Local Aboriginal community	 Recognition and respect for Aboriginal heritage and culture in the local area and in relation to the project Protection of culturally significant objects or sites 			



4. Engagement Methods

A variety of engagement methods were applied to ensure that the community had a range of opportunities to view information about the project and provide feedback directly to the project team.

Method		Purpose
	Community enquiries	Contact information was made available on the project website to provide a point of contact for neighbours, community members and stakeholders to access information from the project team.
	Project website	A dedicate webpage was made available at https://www.hyecorp.com.au/our-collection/37-archer/ , providing information about the project scope, renders of the proposed building and access to the community survey and contact information.
200	Community drop in	A community drop-in session was held on Tuesday 26 November 2024 at the Dougherty Community Centre in Chatswood, allowing members of the community to speak with the project team and view more detailed project plans.
	Community survey	A community survey was developed to provide an opportunity to provide feedback about the development proposal and how it may impact the local community. The survey was advertised in the community flyer and made available from the project webpage.
-	Community flyer	A flyer was distributed to approximately 1,100 residences and businesses within a 500m radius of the site. The distribution area was bound by the train line, Mowbray Road, the shopping precinct and Stanely Street.
لـــاا		The flyer provided information about the proposal, renders of the project, an invitation to the community drop-in session, information about the planning process, and a link to the project website and community survey.
	Stakeholder meetings	A range of stakeholder meetings were held during project development, including with Government Architect, Willoughby Council, Aboriginal representatives, utility providers and DPHI.
88	Walk on Country	A Walk on Country site visit was held on 3 September 2024 with representatives of the local Aboriginal community and members of the project team.



5. Stakeholder Consultation

The project team has worked closely with key stakeholders, including local and state government, to progress the design and development of the proposed 37 Archer Street development.

A register of engagement with key stakeholders is provided below.

Stakeholder	Date	Forum
Willoughby City Council	22 September 2025	Briefing on Design Excellence Competition
Department of Planning, Housing and Infrastructure	23 January 2025	Design Excellence Competition and SSDA Pathway discussion
Department of Planning, Housing and Infrastructure	2 May 2024	Design competition strategy briefing
WSP Connecting with Country team	30 August 2024	Connecting with Country briefing
First Nations stakeholders	3 September 2024	Walk on Country
Design Competition Jury	14 October 2024	Design Competition Final Submission presenations
Willoughby City Council	19 February 2025	SSDA briefing meeting
Department of Planning, Housing and Infrastructure	19 February 2025	SSDA briefing meeting
Willoughby City Council	23 April 2025	Email advising Council of the need to remove two street trees.
Willoughby City Council	8 May 2025	Provision of an updated Arboricultural Report to Council via email.



6. Connecting with Country

All SSDA applications should be informed by the NSW Government Architect's Connecting with Country Framework.

Connecting with Country principles were integrated into the project early in the design development face. All participants in the design competition had access to the project briefing, Walk on Country and post-walk discussion. This ensured that Connecting with Country principles were built into project design from the early stages.

Meeting	Focus
30 August 2024	Connecting with Country briefing WSP briefing to Hyecorp, competition architects and landscape architects.
3 September 2024	Walk on Country with indigenous elders and competition participants.
3 September 2024	A briefing session was held after the Walk on Country.

For more information please refer to the Connecting with Country report submitted as part of the SSDA.



7. Community Participation

7.1 Community survey

A community survey was designed to seek community feedback on the project and also provide input into the Social Impact Assessment.

The community survey was available on the project webpage, and was advertised in the community flyer which was distributed to over 1,000 local residents and businesses.

The survey was available online from November 2024 to April 2025.

Survey Respondents

A total of 5 community members completed the survey, as follows:

Relationship to site	No.
Site neighbour	1
Local resident	3
Other – relative of resident	1

Local residents all lived within the Chatswood LGA, while the relative of a local resident is located interstate.

Response to the proposal

The overall response to the proposal across all questions was positive.

The survey asked whether respondents felt the proposed development will be positive for the local community. No respondents indicated that the proposal would have a negative impact.

Positive for the community	No.
Very positive	3
Neutral	2
Negative	0

Comments included:

• It will enhance Chatswood as an important hub for the north shore area and improve the affordability of the people who can't afford owning a house in the area.

- '[I] long for good projects locally!'
- 'Large development for residential, commercial, community, amenity and affordable housing'
- 'Depends on the quality of the development and the cost of the apartments.'

Respondents were asked to indicated which parts of the proposal will most benefit the local community, and could select multiple responses:

Benefits for the local community	%
High quality housing	60%
Affordable housing	40%
Housing close to transport, shops and services	100%
Landscaped public through-link	20%
Café and restaurant options	n/a
Retail and office spaces	20%
More housing choice in Chatswood	60%

Construction considerations

When asked to identify potential construction considerations, one resident wanted to minimise any view of the car park and concrete retaining walls for neighbours. Two respondents wanted impacts on neighbouring residents to be considered during construction.

Respondents indicated that they were 'not too concerned' about traffic and parking, and 'somewhat concerned' about dust, noise and vibration, as well as temporary access changes.

Additional comments

Final comments on the proposal included:

- 'Build more 2-bedders'
- 'Need to have more communal area and functions in the building'.
- 'I am looking for a property around this area please update me and pls let me know price guide.'



7.2 Community drop in

A community drop in session was held on Tuesday 26 November 2024, 4pm to 6:30pm at the Dougherty Community Centre in Chatswood, in close proximity to the Archer Street site.

The session was attended by the social impact practitioner, the project architect, the Hyecorp project manager, and the community and stakeholder engagement manager.

The community drop in session was advertised in the community flyer, which was distributed to over 1,000 local residents and businesses in the local area.

Only one community member attended the community drop in session. The community member was a resident of Bertram Street and wanted more information about the project.

While the community member did not raise specific concerns about the project, the following topics were raised during the conversation:

- Community benefit of a through-link between Betram and Archer Streets
- Potential overshadowing of immediate properties (not related to his property)
- Impacts of traffic access from Bertram Street
- High levels of daytime parking on Bertram Street related to community facilities such as the Police Station
- Opportunities for other residents to sell apartments for future developments.
- Opportunities for outdoor café seating in the public thoroughfare

The low level of participation in the community drop in session, as well as the low numbers and predominantly positive responses to the survey, indicates a low level of community concern the project proposal.

The area has a high level of rental properties, and it can be expected that renters are less likely to invest in long term changes to the local area.

The proposal is also in line with Willoughby Council's long term strategic plans for the area as detailed in the *Chatswood CBD 2036 Strategy*. The need for increased housing, and associated uplift, in the area is well socialised with the local community.



8. Key Issues and Project Response

Key themes were consistent across all communications channels, with a number of key issues being raised across multiple forums.

Community facilities					
Key Issues	Project Response	Report			
Community facilities	The potential for open air dining as part of the new public thoroughfare was supported by community	Design Report			
Overshadowing					
Key Issues	Project Response	Report			
Potential overshadowing of properties close to the site	The building form is narrow in structure, minimising the impacts of overshadowing on nearby properties, as the shadow will move relatively quickly.	Design Report			
Access and parking					
Key Issues	Project Response	Report			
Pedestrian connectivity	Plans to incorporate a through-link between Betram and Archer streets, improving local connectivity, were supported by community	Design Report			
Concerns that on-street parking is already difficult due to local services such as the police station, and will be further exacerbated by the development.	Approximately 154 car parking spaces will be provided within the development. Only one car parking space will be removed from Bertram Street to accommodate the new driveway.	Design Report			
Visual impacts					
Key Issues	Project Response	Report			
View impacts of onsite car parking and retaining walls should be minimised for site neighbours	The car park will be underground and will not be visible from neighbouring properties.	Design Report Landscape Report			
Construction management					
Key Issues	Project Response	Report			
Construction noise, vibration and dust	A Construction Environmental Management Plan will be developed to manage impacts during construction.	CEMP			
Tree removal					
Key Issues	Project Response	Report			
Removal of street trees from Bertram Street	Arborist report indicates that the removal of two street trees on Betram Street is required to mitigate construction impacts.	Arboricultural Report			



9. Conclusion

A comprehensive engagement program was undertaken to ensure that impacted residents, the local community and local businesses had a range of opportunities to hear about the proposed development, view project plans, and provide feedback about the proposal to the project team.

While a range of opportunities were provided for the community to provide feedback on the proposal, there was a low level of community participation in the community drop in session and community survey.

Community support

Members of the community that did participate in the community engagement through completing surveys and attending the drop in session were overwhelmingly positive about the project, and indicated support for the following aspects of the proposal:

- High quality, affordable housing in Chatswood
- Increased housing diversity
- Housing close to public transport
- A new public through-link between Archer and Bertram Streets
- Potential new community facilities, such as outdoor dining and retail spaces in the throughlink area.

Response to feedback

The project team has taken feedback from the community, Council, NSW Government agencies, First Nations representatives and other key stakeholders on board, and considered the issues raised within the design and planning for the project proposal.

In particular, the project team has:

- Undertaken a Connecting with Country early in the design phase, to ensure the Connecting with Country principles were integrated into the design from the early stages.
- Considered how services and amenities can be provided to support the wider community, as well as the residents of the new apartments.
 For example, with the inclusion of a public through-link and associated outdoor dining opportunities.
- Improved pedestrian connectivity through the site, where no through-access is currently available between Bertram and Archer Streets.
- Minimised the removal of on street car parking spaces through design
- Planned to minimise the removal of mature trees, and on street parking.

Feedback from stakeholders has been considered by the project team and will inform the development of the State Significant Development Application for submission in May 2025.

The community will have ongoing access to information about the project at https://www.hyecorp.com.au/our-collection/37-archer/

Continued engagement will take place with stakeholders and the community during public exhibition process of the SSDA, as well as during future stages of the planning development process.

Appendix A-ECommunity Engagement Materials





Appendix A: Community flyer



HAVE YOUR SAY

Engagement with community and local businesses will contribute to the design and delivery of the proposed development.

There will be multiple opportunities for members of the community to provide feedback about the proposal

A community drop-in session will be held on

TUESDAY 26 NOVEMBER 2024, 4:00PM - 6:30PM DOUGHERTY COMMUNITY CENTRE 7 VICTOR STREET CHATSWOOD

We would like to hear what you think about the early planning for this project. Please scan the below barcode or visit hyecorp.com.au/37archer to complete a survey about the proposal and how it can benefit your local community.



If you have any questions about the project or would like more information from the project team, please contact us:

Email: community@hyecorp.com.au

AFFORDABLE HOUSING

The proposed development at 37 Archer Street apartments will provide the much-needed opportunity to specifically cater to key worker tenants from vital institutions such as the Royal North Shore Hospital, Chatswood Police Station and local schools and TAFE institutions. It's distinct from social housing, providing accessible options for those who serve our community.

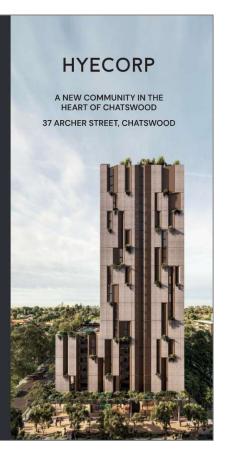
Here at HYECORP, we're eager to seize this opportunity to contribute positively to our community. We are excited about this development and remain committed to creating a vibrant and inclusive community for our Chatswood residences. Your support and enthusiasm for these initiatives are greatly appreciated as we work towards realizing this

THE PLANNING PROCESS

When planning, design, and all accompanying technical studies have been completed, a State Significant Development Application (SSDA) will be submitted to the NSW Department of

supporting documentation will be placed on public exhibition for a minimum of 28 days, and members of the community will be invited to make a submission about the proposal

reviewed by the DPHI and a determination will be made by the department, or referred to a planning panel for determination if required.





HYECORP is an end-to-end developer building luxury projects from the ground up, on Sydney's Lower North Shore.

With nearly 30 years' experience in the residential sector, Hyecorp specialise in creating innovative and sustainable residential properties and retirement villages.

A State Significant Development Application is being prepared by Hyecorp for a new development located at 37 Archer Street, Chatswood.

The proposal will provide high quality residential housing, affordable housing for essential workers, commercial and retail floorspace.

It is ideally located within walking distance of local shopping centres, restaurant, cafes and transport options.

WHAT IS PROPOSED?

The general design/built form outcome of the development was determined through a competitive design excellence

The winning submission was made by Fuse Architects in conjunction with Black Beetle landscape architects.

The proposed development includes:

- » mixed-use development with basement parking accessed from Bertram Street
- » affordable housing for essential workers
- » retail and office floorspace over three levels
- » a landscaped, publicly accessible throughsite link between Archer and Bertram Streets.

Retail offerings may include cafes and restaurants.

The project will provide:

- » 27 storey building
- » 130 apartments
- » 25% affordable housing
- » 170 parking spaces
- » 1900m² retail and commercial space

High quality amenity for residents will include

- » A rooftop swimming pool and terrace
- » Gymnasium
- » Electric vehicle charging
- » Bicycle parking



[Document Title] 5



Appendix B: Project website





[Document Title] 6



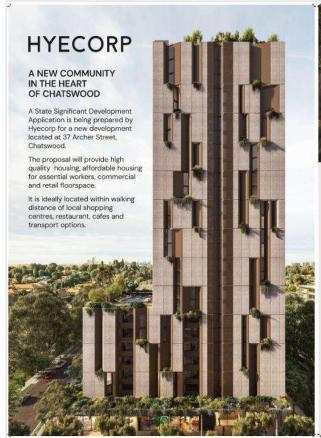
Appendix C: Community survey



3. Do you thin positive for th			ment at 37	Archer Stree	t will be
0 - Negative		5 - Unsure		10 - Positi	ve
•					\supset
4. Please expl	ain your an	swer to ques	stion 3.		
				<u> </u>	
5. Which pa community?			ou think wil	I most benef	it the local
High qua	ity housing				
Affordabl	e housing for	essential worl	kers		
Housing o	lose to public	c transport, sh	ops and serv	ces	
Landscap	ed, public thr	rough-link bety	ween Archer a	and Bertram St	reets
Cafe and	restaurant op	otions			
Retail and	d office space	es			
More hou	sing choice ir	n Chatswood			
Other (pl	ease specify)				
	X X				
				K	
6. Is there any construction of			be conside	ed during	
7. How concer construction?	ned are yo	u about the	following in	npacts during	
	Not at all concerned	Not too concerned	Neutral	Somewhat concerned Ve	ry concerned
Noise, dust,	Concerned	Concerned	Neutrai	Concerned ve	C Concerned
vibration Traffic impacts					
Parking					
Temporary road or access changes	•	•	•	•	•
Other (please sp	ecify)				
8. Do you hav Archer Street,			s about the	proposal for	37
				<i>a</i>	
9. If you would provide your r for any other p	name and e	kept informe mail address	ed about the s. Your deta	e project, ple ils will not be	ase e used
Name					
Email Address					



Appendix D: Community drop-in information boards





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The proposed development at 37 Archer Street will include affordable housing options. These apartments will provide the much-needed opportunity to specifically cater to key worker tenants from vital institutions such as the Royal North Shore Hospital, Chatswood Police Station, and local schools and TAFE institutions. It's essential to clarify that affordable housing is distinct from social housing, providing accessible options for those who serve our community.

Here at HYECORP, we're eager to seize this opportunity to contribute positively to our community. We are excited about this development and remain committed to creating a vibrant and inclusive community for our Chatswood residences. Your support and enthusiasm for these initiatives are greatly appreciated as we work towards realizing this vision together.



THE PLANNING PROCESS

When planning, design, and all accompanying technical studies have been completed, a State Significant Development Application (SSDA) will be submitted to the NSW Department of Planning, Housing, and Infrastructure (DPHI).

Following review by DPHI, the SSDA and all supporting documentation will be placed on public exhibition for a minimum of 28 days, and members of the community will be invited to make a submission about the proposal.

The SSDA and public submissions will be reviewed by the DPHI and a determination will be made by the department, or referred to a planning panel for determination if required.

HAVE YOUR SAY

Engagement with community and local businesses will contribute to the design and delivery of the proposed development.

There will be multiple opportunities for members of the community to provide feedback about the proposal.

We would like to hear what you think about the early planning for this project. Please scan the below barcode or visit hyecorp.com.au/37archer to complete a survey about the proposal and how it can benefit your local community.



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