

1879N Bioyd Street -/James WSWA CRM:0297587

From: DPIE Water Licensing Service Desk Mailbox <waterlicensing.servicedesk@dpie.nsw.gov.au>

Sent: Thursday, 16 April 2026 12:55 PM

To: Tim Bischof <tim.bischof@envsolutions.com.au>

Subject: FW: RE: 25-27 Boyd Street, Tweed Heads - WSWA CRM:0297587

Hi Tim,

Thanks for taking my call this morning.

To recap our earlier conversation, if you have **not** submitted the revised Dewatering Management Plan and revised Aquifer Interference Plan to Planning, you may apply directly to the Licensing and Approvals team. We can then review these documents as part of a Water Supply Work Approval application for dewatering.

If, however, you have already submitted these documents to Planning, there is no need to apply for an approval through Licensing and Approvals, as your dewatering approval will already have been assessed by Planning as part of your SSD application.

It's important to avoid having the same documents assessed by both Planning and Licensing and Approvals, as this would duplicate the review process. The choice is for you and your client to decide whether to:

- submit the documents through the Planning portal and proceed via the Planning assessment pathway, or
- apply to Licensing and Approvals for a water supply work approval for dewatering, but not submit the documents to Planning.

Please note, as the approval application will require a technical referral to the Department's Hydrogeology team, the timeframe for us is 4 - 6 months.

Additionally, as discussed, under the Water Access Licence Exemption for coastal infrastructure, there are reporting requirements that apply. I've attached the logbook you'll be required to complete in accordance with the exemption.

Please let me know if you'd like to discuss this further or if you need any clarification.

Kind regards,

Paula Harvison ([she/her](#))
Water Regulation Assistant

Licensing and Approvals | Water Group
NSW Department of Climate Change, Energy, the Environment and Water

Important information about delays - see [Assessment timeframes](#)