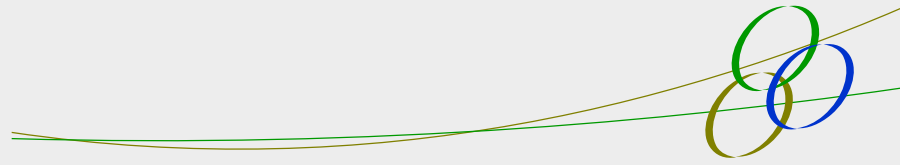


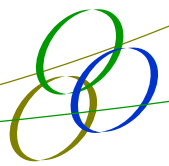
Appendix 5

Community Consultation Report



COMMUNITY CONSULTATION REPORT
GLENFIELD WASTE SERVICES
PROPOSED RECYCLING FACILITY
CAMBRIDGE AVENUE GLENFIELD

*Prepared for Glenfield Waste Services Pty Ltd
Prepared by Environmental Property Services*



Quality Assurance & Version Control Table				
Project: Community Consultation Report – Glenfield Waste Services				
Client:	Glenfield Waste Services Pty Ltd			
Rev No.	Date	Our Reference	Author	Reviewer
V01	12/11/2014	20141112_11009_GWS_Community&Stakeholder Report_Draft_V01	L. Irwin	T.Kelly
Final	15/01/2014	20151501_11009_GWS_Community&Stakeholder Report_Final	L. Irwin	T. Kelly
Checked by	T.Kelly			
Approved by	S.McCall			
ENVIRONMENTAL PROPERTY SERVICES				
Hunter 9 Yacaaba Street Nelson Bay NSW 2315 (02) 4981 1600		Sydney Level 33, 264 George Street, Sydney NSW 2000 (02) 9258 1985		
Website: www.enviroproperty.com.au				

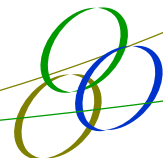


Table of Contents

1	Introduction	1
2	Project Background	2
2.1	Site Location	2
2.2	Proponent Details	2
2.3	Proposed Project	2
3	Consultation Strategy	4
3.1	Aims and Objectives	4
3.2	Consultation Program.....	4
3.2.1	Phase 1: Key Stakeholders.....	4
3.2.2	Phase 2: Community and Stakeholder Consultation	5
3.2.3	Phase 3: <i>Environmental Planning and Assessment Act 1979</i> assessment process ..	5
3.2.4	Phase 4: Construction and Operation of the Facility.....	6
4	Community and Stakeholder Consultation	7
4.1	Community and Stakeholder Identification	7
4.1.1	Local Stakeholders	7
4.1.2	Government Departments and Authorities	7
4.1.3	Services and Local Government Stakeholders	8
4.2	Consultation tools.....	8
4.2.1	Project Website	8
4.2.2	Advertising.....	9
4.2.3	Community Information Session	10
4.2.4	Project Fact Sheet.....	11
4.3	Community and Stakeholder Response	11
4.4	On-going Communication Measures.....	13
5	Conclusion	14

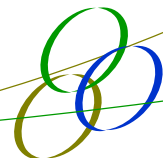
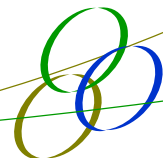


Table of Figures

Figure 3-1 Project Advertisement in the Campbelltown Macarthur Advertiser, October 2014.....9
Figure 3-2 Project flyers hand delivered to selected streets in Glenfield 10

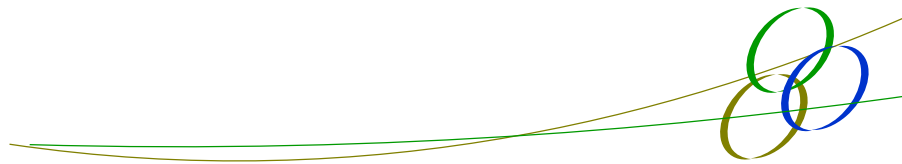
Appendices

- Appendix 1 – Community Information Day flyer
- Appendix 2 – Community Information Day fact sheet
- Appendix 3 – Community Information Day attendance registers

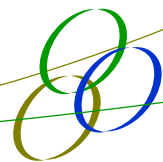


Abbreviations and Terms

ABBREVIATION	DESCRIPTION
C&D	Construction and Demolition
C&I	Commercial and Industrial
DGRs	Director General Requirements
DP&E	Department of Planning and Environment
GWS	Glenfield Waste Services
SSD	State Significant Development



“THIS PAGE HAS BEEN LEFT BLANK INTENTIONALLY”



1 INTRODUCTION

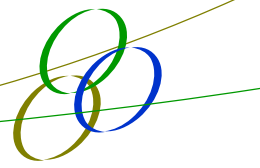
Glenfield Waste Services (GWS) is proposing to develop a Materials Recycling Facility on land owned by the GWS Group within the bounds of the current landfill site at Glenfield, NSW.

As a State Significant Development (SSD), community and stakeholder engagement is a central component of the project assessment process. Recognising the importance of genuine consultation, GWS prepared a detailed Consultation Program at the project inception stage to facilitate effective and on-going consultation methods. The Consultation Program sets out the preferred methods and stages of consultation to ensure as many people as possible who are affected by or interested in the proposal have the opportunity to be consulted during the assessment process.

The purpose of this report is to outline the consultation process and tools used to achieve a broad level of consultation in the surrounding area based on the Consultation Program. The following sections provide an overview of the consultation already undertaken regarding the proposed recycling facility, and outlines the methods to maintain on-going contact throughout the construction and operational phases.

The objectives of this report are to:

- Summarise the broad range of consultations undertaken over the past 12-18 months;
- Analyse the comments, views and concerns raised by stakeholders and the community; and
- Demonstrate how the genuine consultation process has informed the development; and
- Outline the ongoing communication tools to be implemented for the life of the project.



2 PROJECT BACKGROUND

2.1 Site Location

The proposed materials recycling facility will be located within the existing GWS site located along Cambridge Avenue, Glenfield NSW 2167.

Covering an area of approximately 5 hectares, the facility will extend across the following allotments:

- Lot: 1 DP: 113201;
- Lot: 2 DP: 333578;
- Lot: 3 DP: 736881;
- Lot: 3 DP: 735524; and
- Lot: 91 DP: 1155962

2.2 Proponent Details

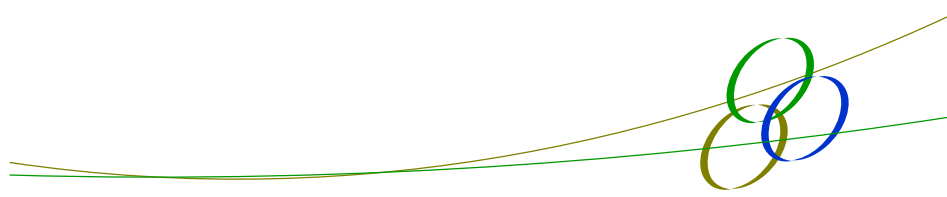
Glenfield Waste Services is located across 10 land titles, all held in ownership by either; JC & FW Kennett Pty Ltd or Figela Pty Ltd with one title also held jointly with HL Kennett. The land owners also comprise ownership of the operational entity of GWS, being L.A Kennett Enterprises Pty Ltd.

Accordingly, the applicant for the proposal is L.A. Kennett Enterprises Pty Ltd.

2.3 Proposed Project

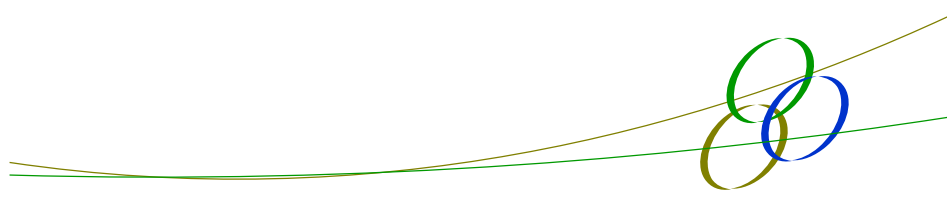
GWS is proposing to develop a materials recycling facility, 'the Project', located within the southern portion of the Glenfield site. The Project includes the expansion and relocation of the existing recycling activities and will be constructed across approximately 5 hectares in four differentiated but contiguous areas, positioned to avoid existing landfill cells. Each of the internal areas will facilitate the recycling of different materials, with an annual processing capacity of 450,000 tonnes. The proposed waste streams to be received and processed on site include:

- Commercial and Industrial (C&I);
- Construction and Demolition (C&D);
- Foundry sand;
- Virgin Excavated Natural Material – including sandstone; and
- Excavated Natural Material.



The objectives of the proposed material recycling facility are to:

- Provide adequate, safe and efficient recycling opportunities for a variety of C&I and C&D wastes;
- Ease the pressure on Sydney's landfill supply constraints;
- Provide a more environmentally sustainable waste processing option as compared to landfilling activities; and
- Contribute to the State Government's recycling goals set out in the *NSW 2021* document.



3 CONSULTATION STRATEGY

The Consultation Program was developed at the project inception stage to ensure that consultation was undertaken in a comprehensive and constructive manner for the proposed recycling facility. The following sections outline the objectives of the Consultation Program and the specified consultation framework.

3.1 Aims and Objectives

The main objective of the Consultation Program is to provide accurate information through a diverse range of consultation tools, so the local community and relevant stakeholders are able to provide comments and feedback to GWS during the project assessment stage.

This overarching objective is divided into three key strategic objectives within the Consultation Program, including:

1. Raise awareness of the proposal with adjacent and affected landowners, local Council, Government Agencies, key stakeholders and community groups;
2. Provide the opportunity for all community, key stakeholders and interested parties to comment and provide feedback on the proposal; and
3. Provide the opportunity for the proponent to interact with the local community, key stakeholders and interested parties to establish and maintain open and good working relationships.

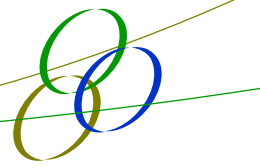
3.2 Consultation Program

The Consultation Program for the proposed recycling facility is broken into four distinct phases, providing a logical consultation sequence from project inception and assessment through to the construction and operational phases.

The consultation phases are as follows:

3.2.1 Phase 1: Key Stakeholders

Phase 1 was undertaken with the key stakeholders, including the NSW Department of Planning and Environment (DP&E), (formerly Department of Planning and Infrastructure), prior to the lodgment for the request of the Director-General's Requirement (DGRs).



During this phase, GWS undertook the following:

- Communicated with adjacent residents, key community groups, Local Aboriginal Councils/Corporations and Government Agencies prior to the project proposal application and approval process;
- Face to face meetings with key stakeholders, Local Aboriginal Councils/Corporations and Government Agencies;
- Introductory briefing with Campbelltown and Liverpool City Councils and key Government Agencies; and
- Follow up meetings with local Councils, Local Aboriginal Councils/Corporations and other Government Agencies.

3.2.2 Phase 2: Community and Stakeholder Consultation

Phase 2 operates in conjunction with Phase 1 of the Consultation Program, together providing a variety of consultation tools that assist in reaching key stakeholders and community residents and groups. Phase 2 included the development of a database for the key contacts, project information material (factsheets) and the design and activation of a project website.

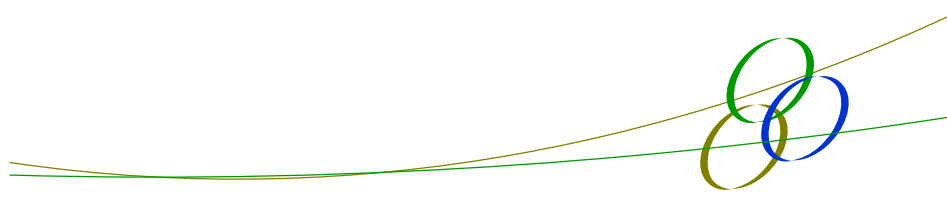
Community Consultation undertaken during Phase 2 included the following:

- Newspaper advertisement in the local Campbelltown Macarthur Advertiser and Liverpool City Champion to advise of the proposal and invite residents to an open information session;
- Preparation and activation of the project website where information and regular are provided for public access;
- Allocation of a two-day Community Information Session;
- Project flyer and invitation to Community Information Session hand delivered to surrounding community residences; and
- Community information Session held at the Glenfield Waste site along Cambridge Avenue, Glenfield.

3.2.3 Phase 3: *Environmental Planning and Assessment Act 1979* assessment process

The key objectives for Phase 3 of the Consultation Program are to:

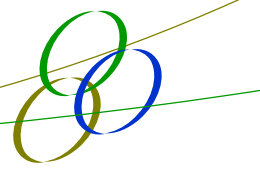
- Respond to the Director-General's Requirements;
- If necessary, respond to community submissions made with respect to the proposal; and
- If necessary, incorporate community comments into the Environmental Impact Statement, prior to finalisation and lodgment.



3.2.4 Phase 4: Construction and Operation of the Facility

The anticipated objectives for the final phase of consultation, following lodgment and approval of the Development Application, is to:

- Maintain ongoing consultation with adjacent landholders, interested community parties, local Councils, key Government Agencies and local Aboriginal Councils/Corporations where necessary; and
- Maintain channels of open communication to allow any concerns to be raised and rectified as they arise – including maintenance of the project website and a complaints line for direct contact.



4 COMMUNITY AND STAKEHOLDER CONSULTATION

Community and Stakeholders for the proposed recycling facility incorporate individuals and groups who have a substantial interest in the project proposal and/or residents adjacent to the site. These groups have been captured in a project database and have been updated during the relevant project consultation phases. The following sections identify the community members and stakeholders who fall within this group, followed by a description of the tools used to genuinely communicate with these groups.

4.1 Community and Stakeholder Identification

As mentioned, a database of key community and stakeholder contacts has been prepared for the proposed materials recycling facility. This database has been relied upon during the inception and assessment phases of the project, and will continue to provide base contact information during the construction and operational phases post development approval. The benefit of the database is the flexibility to allow certain individuals, stakeholders and community groups to be added to the consultation register at any time. The groups identified within this database include the following:

4.1.1 Local Stakeholders

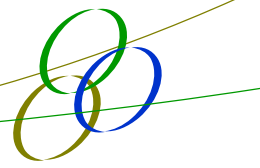
The relevant local stakeholders generally include:

- Adjacent landowners and residents;
- Local Aboriginal Land Councils; and
- Local community groups.

4.1.2 Government Departments and Authorities

The relevant government departments and authorities who have been consulted regarding the proposal include:

- Commonwealth Department of Sustainability, Environment, Water, Population and the Communities;
- NSW Department of Trade and Investment;
- NSW Office of Environment and Heritage (Environment Protection Authority);
- NSW Department of Planning and Environment;
- NSW Department of Primary Industries;
- NSW Office of Water; and
- NSW Roads and Maritime Services.



4.1.3 Services and Local Government Stakeholders

Based on the scale and current services provided to the site, Campbelltown City Council remains the sole relevant Local Government and services stakeholder for the proposal.

4.2 Consultation tools

The following consultation tools and methods have been adopted to provide genuine and effective opportunities for community and stakeholder consultation. A variety of tools have been selected to provide the greatest level of exposure and opportunity for interested and concerned parties to provide comments and feedback.

4.2.1 Project Website

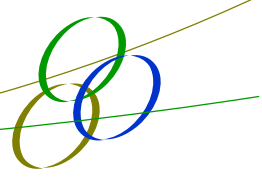
GWS have created a website dedicated to the proposed materials recycling facility at Glenfield. The URL for the active website is: www.glenfieldrecycling.com.

The website contains the following information:

- An introduction and outline of the proposal;
- Aerial and 3D images to visually demonstrate the design, location and scale of the proposed recycling facility;
- A regularly updated information page to be used as a quick reference status report;
- A contact page including a map, contact phone number and email enquiry form; and
- An option to subscribe to a project newsletter allowing regular updates directly to an individual's email account.

The advantages of the project website as an online consultation tool include:

- It enables provision of information to the public in an online forum that supports face-to-face communication initiatives;
- It provides a flexible information access point for the online community with 24 hour availability;
- It provides an alternative communication stream for project feedback;
- It allows access to data such as website activity which can be used to gauge interest in the project both generally, and at different phases of the project lifetime;
- It provides a communication tool that can be instantly updated to allow real-time project updates as necessary; and
- It caters to those community members and stakeholders who prefer text and online forms of communication to participate in the development of the proposal.



4.2.2 Advertising

The following advertising methods have been adopted for the proposal:

Newspaper Advertisement

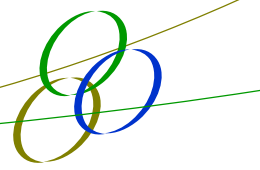
The Project proposal was advertised in two local newspapers including:

- The Liverpool City Champion; and
- The Campbelltown Macarthur Advertiser.

Two advertisements were run in each of these newspapers on Wednesday October 1st and Wednesday October 8th, 2014. The purpose of the advertisement was to advise of the proposed recycling facility and invite the community to attend the Open Information Sessions held on site. A copy of the advertisement placed in the Campbelltown Macarthur Advertiser on the 1st October 2014 is show in Figure 3-1 below:



Figure 3-1 Project Advertisement in the Campbelltown Macarthur Advertiser, October 2014



- Provision of both a weekday and weekend date enabled access for individuals who may work either during the week or on weekends;
- Provision of a morning and afternoon timeslot enabled a wide coverage of accessible time for residents;
- These dates fell outside of the school holiday and public holiday periods where portions of the population may have been away from their usual residence;
- These dates fell outside of organised sporting seasons such as cricket, soccer, netball and football which generally fall on a Saturday morning; and
- The provision of an 'after hours' timeslot up until 6pm enabled residents to attend after work hours if necessary.

A number of representatives were available on each day, where all interested and/or concerned parties were able to learn more about the proposal and exchange their concerns and suggestions face to face. Fact sheets and contact details were provided to all parties attending the information sessions.

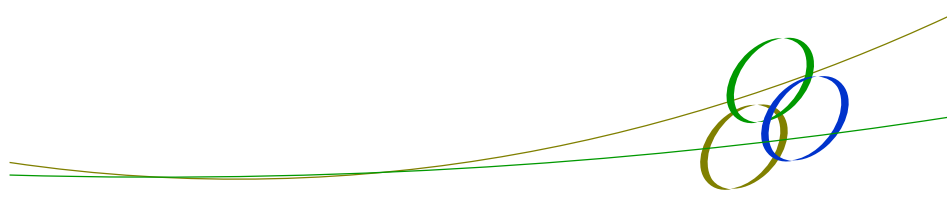
In addition, the invitation and information flyer was hand delivered in excess of three (3) weeks prior to the session allowing sufficient notice.

4.2.4 Project Fact Sheet

A Project fact sheet was developed and provided to attending parties during the Community Information Session. These fact sheets provided key information about the proposal including a project description, 3D model images of the proposal and an aerial view of the site, hours of operation, staffing and site access. A copy of the Fact Sheet is attached at Appendix 2 for review.

4.3 Community and Stakeholder Response

A total of nine (9) interested parties attended the community information session over the course of two days, with all attendees recorded in the Register of Attendance database for the project. Copies of the attendance register for each day of the information session can be seen in Appendix 3.



Notably, no serious concerns were raised with respect to the proposal. Attending parties were generally interested in the purpose and design of the proposal, and did not raise specific apprehensions. This is consistent with the response received through other consultation methods, with no email or phone enquiries resulting from the project website, nor have any requests been received to subscribe to a regular project update list. Following the open information sessions, attendees were sent a follow up email with a link to the project website and a copy of the information presented on the day was attached. For reference, the follow up email read as follows:

Good morning,

On behalf of Glenfield Waste Services and EPS, we would like to thank you for your attendance at our Open Information Session on Saturday 11th October regarding the proposed Materials Recycling Facility.

We are now in the process of finalising our specialised reports and continuing to prepare the Environmental Impact Statement.

Please find attached a copy of the information presented on the day for your records.

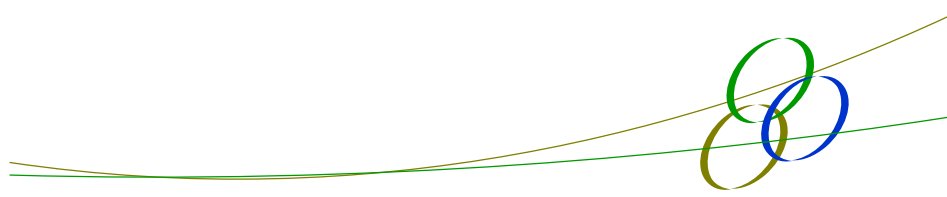
*We will continue to provide updates on the status of the project via our project website:
<http://www.glenfieldrecycling.com>*

Please do not hesitate to contact us at any time if you have further queries.

Best regards,

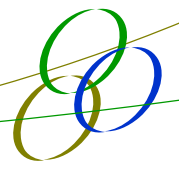
It is noted that Local Aboriginal Groups have been consulted with directly as part of a separate consultation process, and their interest has been recorded in the Cultural Heritage Impact Assessment prepared for the project.

Generally, the response and interest from the community has been positive, and indicates a broad acceptance of the proposed materials recycling facility.



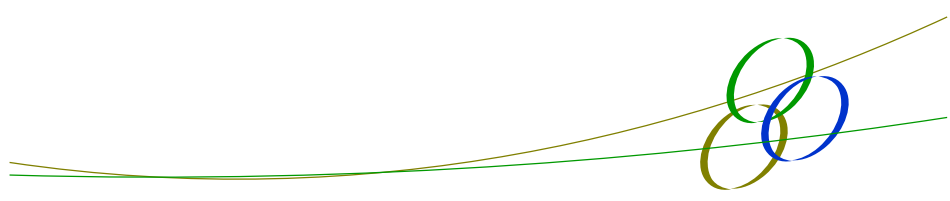
4.4 On-going Communication Measures

Notwithstanding the current positive response toward the proposal, GWS intends to maintain an open dialogue with members of the community throughout the construction and operational phases of the project. To facilitate this dialogue, the project website will remain in existence for a minimum period of 2 years (expected September 2016) with a contact number and email enquiry form. Further, a business hours contact number will be displayed on site for any complaints or queries, with a message bank for afterhours enquiries. Any complaints or queries received after hours will be followed up as soon as possible within the next business day.



5 CONCLUSION

The outcomes of the Community Information Day indicate there is insubstantial interest from the local community of Glenfield, or the wider Campbelltown and Liverpool regions. It is considered that the comprehensive Consultation Program developed at the project inception stage has facilitated a process of genuine and effective community consultation. Recognising the on-going consultation measures to be maintained during the construction and operational phases, it is not anticipated that any adverse impacts upon the community or local stakeholders will arise with respect to the proposal.



Appendix 1

Community Information Session flyer



MATERIALS RECYCLING FACILITY

Community Information Open Day

Please join us for an open information session to discuss the proposed Materials Recycling Facility development within the existing Glenfield Waste site.

When: Friday 10th of October 2014 between 2pm and 6pm, and Saturday 11th of October 2014 between 9am and 12pm.

Where: Cambridge Avenue, Glenfield NSW 2167 (Main Entry Gate)

Who: GWS and Environmental Property Services personnel will be hosting the event and will remain available to answer any queries throughout the day

An opportunity to meet with us face to face and find out more about the proposed recycling facility. We look forward to seeing you on site!



Fact Sheet

Glenfield Waste Services (GWS) is a family owned and operated business, servicing the Wider Sydney Region since 1979. The site currently provides both landfill and recycling services, and is looking to increase its capacity to process recycled materials to promote sustainable waste management into the future. Accordingly, GWS are proposing to relocate the existing recycling services to the southern portion of the Glenfield Site. The relocation and application to increase the site's recycling capacity has been proposed as a result of changes to the Environmental Protection Authority waste levy and licensing requirements.

Project Description:

The facility will have a capacity to process recycling of 450,000 tonnes per annum of non-putrescible waste, primarily Commercial and Industrial, and Construction and Demolition waste for reuse in secondary markets. The proposal will be located across approximately 5ha in four differentiated but contiguous areas and positioned to avoid existing landfill cells.

Materials Received:

Anticipated waste classifications which are to be accepted and processed on site are:

- Commercial and Industrial waste (typically paper/cardboard, plasterboard, ceramics, natural and manufactured timbers, metal, green waste, plastics (hard and soft) and glass);
- Construction and Demolition waste (typically asphalt, concrete, brick, crushed concrete, concrete plant washout, concrete waste from batching plants);
- Foundry sand;
- Virgin Excavated Natural Material (VENM) – including sandstone; and
- Excavated Natural Material (ENM).

In line with the current process adopted at GWS, the Recycling Facility will not accept hazardous materials such as asbestos and chemical waste.

Hours of Operation:

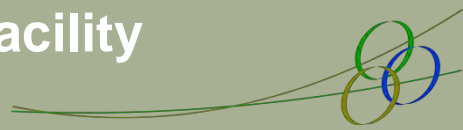
The facility will operate within the approved hours nominated by the regulating authority. Consistent with current hours the recycling facility is proposed to operate between the hours of 6.30am to 4.30pm Monday to Friday and 8am to 4pm on Saturdays. Access until 6pm Monday to Friday may be required for maintenance.

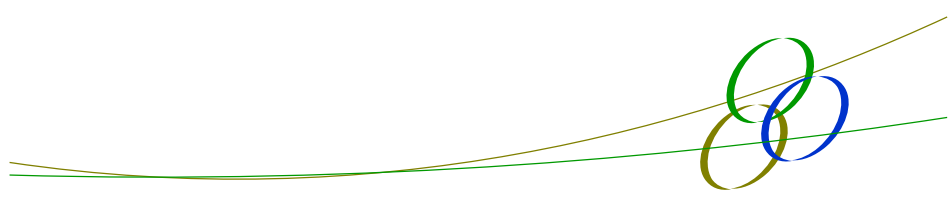
Site Access:

Traffic access to the facility will utilise the existing main southern entry of the GWS site which enters from Cambridge Avenue. A one-way internal road will be constructed which will guide traffic along the perimeter of the facility before re-joining the existing GWS internal road network to facilitate site traffic egress at Railway Parade.

Summary:

GWS wishes to further reduce waste sent to landfill by increasing the proportion of recycling undertaken onsite. Recycling presents a more environmentally sustainable option compared to landfilling. In addition to assisting to ease the pressure on Sydney's well documented landfill supply constraints, recycling conserves raw materials, energy and water, and reduces the production of greenhouse gas emissions and other pollutants. Accordingly, it is considered that the Glenfield Waste site is uniquely positioned to provide a materials recycling facility and the proposal represents a logical solution to waste management and landfill supply constraints in the wider Sydney metropolitan area.





Appendix 2

Community Information Session fact sheet

Fact Sheet

Glenfield Waste Services (GWS) is a family owned and operated business, servicing the Wider Sydney Region since 1979. The site currently provides both landfill and recycling services, and is looking to increase its capacity to process recycled materials to promote sustainable waste management into the future.

Accordingly, GWS are proposing to relocate the existing recycling services to the southern portion of the Glenfield Site. The relocation and application to increase the site's recycling capacity has been proposed as a result of changes to the Environmental Protection Authority waste levy and licensing requirements.

Project Description:

The facility will have a capacity to process recycling of 450,000 tonnes per annum of non-putrescible waste, primarily Commercial and Industrial, and Construction and Demolition waste for reuse in secondary markets. The proposal will be located across approximately 5ha in four differentiated but contiguous areas and positioned to avoid existing landfill cells.

Materials Received:

Anticipated waste classifications which are to be accepted and processed on site are:

- Commercial and Industrial waste (typically paper/cardboard, plasterboard, ceramics, natural and manufactured timbers, metal, green waste, plastics (hard and soft) and glass);
- Construction and Demolition waste (typically asphalt, concrete, brick, crushed concrete, concrete plant washout, concrete waste from batching plants);
- Foundry sand;
- Virgin Excavated Natural Material (VENM) – including sandstone; and
- Excavated Natural Material (ENM).

In line with the current process adopted at GWS, the Recycling Facility will not accept hazardous materials such as asbestos and chemical waste.

Site Access:

Traffic access to the facility will utilise the existing main southern entry of the GWS site which enters from Cambridge Avenue. Trucks will be entering via Cambridge Avenue to an inspection point and then proceed to a receival area. A one-way internal road will be constructed which will guide traffic along the perimeter of the facility before re-joining the existing GWS internal road network to facilitate site traffic egress at Railway Parade.



Hours of Operation and Staffing:

The facility will operate within the approved hours nominated by the regulating authority. Consistent with current hours the recycling facility is proposed to operate between the hours of 6.30am to 4.30pm Monday to Friday and 8am to 4pm on Saturdays. Access until 6pm Monday to Friday may be required for maintenance.

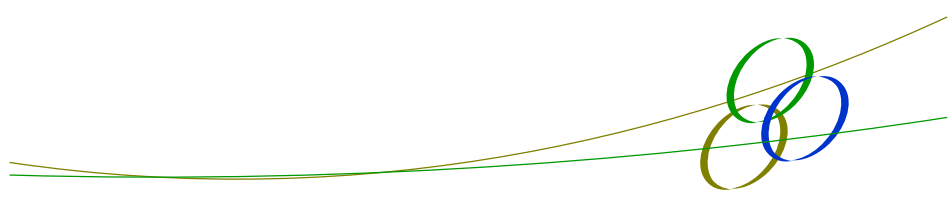
The proposed recycling facility is anticipated to employ 20 staff during the operational stage of the development.

Summary:

GWS wishes to further reduce waste sent to landfill by increasing the proportion of recycling undertaken onsite. Recycling presents a more environmentally sustainable option compared to landfilling. In addition to assisting to ease the pressure on Sydney's well documented landfill supply constraints, recycling conserves raw materials, energy and water, and reduces the production of greenhouse gas emissions and other pollutants.

Accordingly, it is considered that the Glenfield Waste site is uniquely positioned to provide a materials recycling facility and the proposal represents a logical solution to waste management and landfill supply constraints in the wider Sydney metropolitan area.





Appendix 3

Community Information Session Attendance Register

