

17 April 2024

**Re: Huntlee Arcare  
Estimated Job Creation**

The letter has been prepared in response to the Planning Secretary's Environmental Assessment Requirements (SEARs) in relation to the proposed residential care facility to be operated by Arcare and in particular the following SEARs item.

*2. Capital Investment Value and Employment*

- .....
- *Provide an estimate of the retained and new jobs that would be created during the construction and operational phases of the development, including details of the methodology to determine the figures provided.*

**Knowles Group Experience**

The Knowles Group is a privately owned group of companies established in 1976, with interests in residential aged care and retirement living developments.

The Knowles Group owns and operates Arcare which is now one of the largest for-profit residential aged care providers in Australia with more than 4,500 operational residential aged care beds across 51 locations located in Victoria, NSW and Queensland. Further residential care facilities are under construction in each of those states and in ACT and SA.

J&G Knowles is part of the Knowles Group. J&G Knowles is a fully integrated construction management and project management business and is actively involved in the construction phase of developments undertaken by the Knowles Group including the Arcare residential care facilities.

**Construction Jobs**

Knowles Group has years of experience and knowledge to estimate the construction jobs that will be created by the proposed development at Huntlee.

During construction, we estimate between 30 to 40 full time equivalent construction jobs will be created during the construction phase which is estimated to be between 12-18 months. The number of jobs created will vary at different stages of construction.

**Employment Jobs**

As outlined in the Operational Plan of Management, based on Arcare's experience, a total of 106 staff will be employed at the residential care facility. This includes:

- Management / Front of House Staff (e.g. facility Manager, administration staff, reception and sales staff).
- Care Staff (including registered nurses, enrolled nurses, personal care works, lifestyle staff).
- Back of House Staff (including kitchen, laundry, general housekeeping).
- Maintenance staff (such as grounds and building maintenance).

In addition to the above staff, a range of visiting health care professionals will also attend the site to attend to the residents' individual needs. This could include General Practitioners(GPs), physiotherapists, podiatrists, dietitians, speech pathologists and

community care support person. Some of these jobs are likely to already exist in the region, but the residential care facility could contribute to some job creation in these allied industries.

Should you have any questions in relation to these job estimates please feel free to contact me.



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Arcare is a wholly owned entity of the Knowles Group and is a leading service provider in the Aged Care sector