URBIS

9 ROUSSELL ROAD, EASTERN CREEK M7 BUSINESS HUB

Community and Stakeholder Engagement Outcomes Report



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Project Code P0040302 Report Number Final

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We acknowledge, in each of our offices, the Traditional Owners on whose land we stand.

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1. INTRODUCTION

This community and stakeholder engagement outcomes report (report) has been prepared by Urbis Pty Ltd (Urbis) for Goodman Property Services (Aust) Pty Ltd (Goodman). The report informs part of the Environmental Impact Statement (EIS) to support the State Significant Development Application (SSDA) for warehousing and distribution use at 9 Roussell Road, Eastern Creek (the site).

The approach to community and stakeholder engagement for the project was prepared in line with the Department of Planning and Environment's (DPE) *Undertaking Engagement Guide: Guidance for State Significant Projects* and the International Association of Public Participation's (IAP2) Public Participation Spectrum.

1.1. THE SITE

Situated in the Blacktown Local Government Area (LGA), the site is around 5.6 hectares in size and sits within the M7 Business Hub. The proposal is located inside Eastern Creek's industrial precinct and forms part of Blacktown City Council's vision to strengthen the economy and create employment opportunities in the area.

The site adjoins the existing Coca Cola Amatil (CCA) warehouse and distribution centre and is currently owned by Goodman. Surrounding the site are existing, Goodman owned, industrial estates and standalone distribution facilities. The nearest residential area is around 1km to the south of the site in Horsley Park, separated by Wallgrove Road, Horsley Park and a vacant lot.

1.2. PROJECT CONTEXT

Goodman is preparing a State Significant Development Application (SSDA) for warehousing and distribution uses at 9 Roussell Road, Eastern Creek. The SSDA will be submitted through the Department of Planning and Environment (DPE).

The proposal seeks approval for 25,111sqm of new warehouse space, associated 1,360sqm of office space and around 200 car parking spaces. Proposed works include:

- Vegetation clearing and bulk earthworks
- Construction of a new warehouse building with associated office space and amenity
- Car parking, stormwater infrastructure and landscaping

If approved, the new warehouse and distribution centre will create around 200 jobs during construction and operation.

1.3. RESPONSE TO SEARS

Table 1 outlines the SEARs SSD-33701741 items for the project that relate to consultation and community and stakeholder engagement.

Table 1 Response to SEARs SSD-33701741

SEARs Item	Project Response
Engagement	
Detail engagement undertaken and demonstrate how it was consistent with the <i>Undertaking Engagement Guidelines for State Significant Projects</i> .	In accordance with NSW Department of Planning and Environment (DPE) expectations around early and effective engagement for state significant projects, an approach was prepared and implemented to ensure Goodman delivered an engagement program consistent with DPE's <i>Undertaking Engagement Guide: Guidance for State Significant Projects</i> .

SEARs Item	Project Response
	Goodman's approach aimed to connect with the relevant local and state government authorities and relevant community stakeholders. Refer to Section 2 of this document for a detailed overview of the approach
Detail how issues raised and feedback provided have been considered and responded to in the project.	Refer to Section 4 for an overview of feedback, methods of consultation and project response.
In particular, applicants must consult with:	See below
The relevant Department assessment team	Goodman engaged with relevant assessment teams, including: NSW Natural Resources Access Regulator NSW Department of Environment, Energy and Science (Biodiversity and Conservation). Refer to Section 4 of this report for detail on feedback, methods of consultation and project response.
Any relevant local councils	Goodman engaged with Blacktown City Council as part of stakeholder engagement. Refer to Section 4 of this report for detail on feedback, methods of consultation and project response.
Any relevant agencies (including the Western Parkland City Authority for development within the Western Parkland City).	Goodman engaged with relevant agencies as part of stakeholder engagement. Relevant agencies included: Transport for NSW, specifically: Planning and Programs Greater Sydney team WaterNSW (as an affected landowner). Refer to Section 4 of this report for detail on feedback, methods of consultation and project response. As directed by the Department of Planning and Environment (DPE) via project planner (Keylan), Goodman did not engage with the Western Parkland City Authority as the site sits outside the Western Parkland City boundary.
The community	Goodman engaged with the relevant community, particularly people or groups likely within close proximity, or likely to be impacted by the project.

SEARs Item	Project Response
	Refer to Section 4 of this report for detail on feedback, methods of consultation and project response.
If the development would have required an approval or authorisation under another Act but for the application of s 4.41 of the EP&A Act or requires an approval or authorisation under another Act to be applied consistently by s 4.42 of the EP&A Act, the agency relevant to that approval or authorisation.	Not applicable

2. COMMUNITY AND STAKEHOLDER ENGAGEMENT STRATEGY

Community and stakeholder engagement throughout the development of the SSDA was achieved through the implementation of the engagement strategy outlined in this section.

2.1. ENGAGEMENT OBJECTIVE AND APPROACH

Urbis Engagement was engaged by Goodman to prepare and execute a community and stakeholder engagement strategy (strategy) for the proposed warehouse and distribution centre (the site) at 9 Roussell Road. Eastern Creek.

In accordance with NSW Department of Planning and Environment (DPE) expectations around early and effective engagement for state significant projects, the approach was prepared and implemented to ensure Goodman delivered an engagement program consistent with DPE's *Undertaking Engagement Guide: Guidance for State Significant Projects*.

The engagement approach was adapted from the International Association of Public Participation's (IAP2) Public Participation spectrum. The spectrum (Figure 1) describes goals for public participation and the corresponding promise to the public.

For this engagement strategy, the engagement objective aligned to the goal of **consulting and informing** with stakeholders and the community. This means our objective was to provide balanced and objective information to assist stakeholders in providing feedback on the project.

Figure 1 IAP2 Public Participation Spectrum

	INFORM	CONSULT	INVOLVE	COLLABORATE	EMPOWER
GOAL	To provide the public with balanced and objective information to assist them in understanding the problem, alternatives, opportunities and/or solutions	To obtain public feedback on analysis alternatives and/or decisions	To work directly with the public throughout the process to ensure that public concerns and aspirations are consistently understood and considered.	To partner with the public in each aspect of the decision including the development of alternatives and the identification of the preferred solution.	To place final decision- making in the hands of the public.
PROMISE	We will keep you informed.	We will keep you informed, listen to and acknowledge concerns and aspirations, and provide feedback on how public input influenced the decision.	We will work with you to ensure that your concerns and aspirations are directly reflected in the alternatives developed and provide feedback on how public input influenced the decision.	We will look to you for advice and innovation in formulating solutions and incorporate your advice and recommendations into the decisions to the maximum extent possible.	We will implement what you decide.

Source: IAF2

To achieve this objective, the engagement approach involved:

- Providing consistent, relevant, jargon-free and up to date information on the proposal, impacts, benefits, and the SSDA process through accessible, tailored open lines of communication.
- Providing methods for monitoring and opportunities for the community to give feedback to help inform the planning process.
- Responding appropriately and in a timely manner to concerns or questions raised by the community and stakeholders.

- Facilitating information flow to the project team by establishing working relationships to ensure stakeholder and community views and local knowledge are appropriately incorporated into the design of the project.
- Managing expectations by closing the feedback loop by sharing how stakeholder and community views influenced the proposal.

2.2. STAKEHOLDERS

As outlined in the SEARs, DPE defines the stakeholders for this project as the relevant Department assessment team, any relevant local councils, any relevant agencies (including the Western Parkland City Authority for development within the Western Parkland City) and the community. As described in DPE's *Undertaking Engagement Guide: Guidance for State Significant Projects*, the community is anyone (individuals, groups of individuals or organisations) interested in or are likely to be affected by the project.

The stakeholders for the project have been categorised into three groups (DPE and Council, agencies and community), as shown in the Figure 2 below.

Figure 2 Stakeholder categorisation



Figure 3 shows the site and the surrounding local landowners, businesses and stakeholders (the relevant community). The relevant community was identified as being likely impacted by or interested in the proposal during construction and operation because of their proximity to the site.

While the proposal is unlikely to impact any residential neighbours, some of the relevant community (particularly those industrial neighbours located directly next to the site) could be impacted by noise, dust and slight increases to construction vehicle traffic during construction. During operation, the relevant community are unlikely to be impacted by traffic given the lack of proposed changes to the local road network.

As the proposal is located within Eastern Creek's growing industrial precinct and forms part of Precinct 2 of the Western Sydney employment area (WSEA), the relevant community is already experiencing similar impacts from other projects and is likely to understand the type of impact from this proposal. Therefore, engagement with the relevant community focused on the potential impacts of this proposal outlined above, specifically: noise and slight increases to traffic during construction and operation.

Figure 3 Community catchment areas





2.3. STAKEHOLDER ENGAGEMENT APPROACH

To ensure a coordinated approach, Urbis Engagement collaborated with Goodman to engage with various stakeholder groups for the proposal. The stakeholder matrix in Table 2 outlines the stakeholders, engagement objective and forms of engagement.

Table 2 Stakeholder identification

Stakeholder	Engagement objective	Forms of engagement
Government authorities:		
The relevant Department assessment team:	Consult: Obtain feedback on the proposal.	Direct email consultation
 NSW Department of Natural Resources Access Regulator 		
 NSW Department of Environment, Energy and Science (Biodiversity and Conservation) 		
Any relevant local councils, specifically: Blacktown City Council	Consult: Obtain feedback on the proposal.	Direct email consultation
Relevant agencies		
Transport for NSW, specifically: Planning and Programs Greater Sydney team	Consult: Obtain feedback on the proposal and understand how the proposal may impact each agencies service.	Direct email consultation

Stakeholder	Engagement objective	Forms of engagement
WaterNSW (as an affected landowner)		
Community		
Surrounding local landowners, businesses and stakeholders, particularly:	Consult: Obtain feedback on the proposal and provide balanced and objective information to assist in	Community newsletter 1800 number
 Businesses within the M7 Business Hub 	understanding the proposal's impacts and benefits.	Engagement email
 Wallgrove Road 		
 Wonderland Drive 		
 Kangaroo Avenue 		
 Beach Street 		
 Raffles Glade 		
 Eucalyptus Place 		
 Grevillea Street 		
 Honeycomb Drive 		
Hanson Place		
Mini Link Road		
 Southridge Street 		
 Capicure Drive 		
 Roberts Road 		
 Eastern Creek Drive 		
 Lenore Drive 		
 Old Wallgrove Road 		
Burley Road		
 Ferrers Road 		
 Peter Brock Drive 		

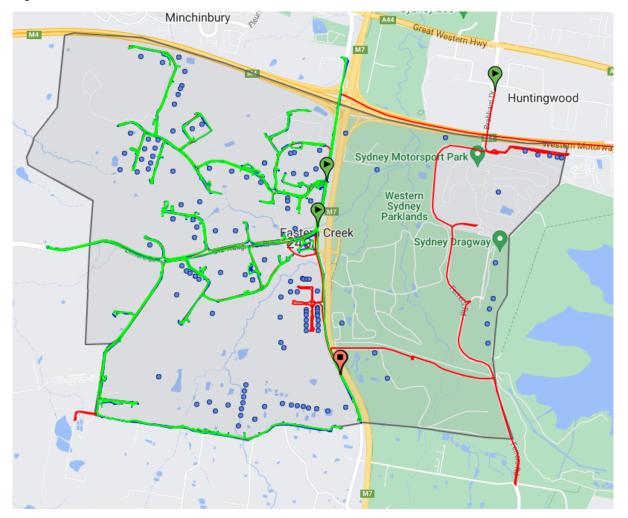
3. FORMS OF ENGAGEMENT

3.1. COMMUNITY NEWSLETTER

The community newsletter outlined key features of the project and invited feedback. It included details of the project email and phone number managed by Urbis Engagement to answer questions and collect feedback.

It was distributed on Wednesday 25 May 2022 by letterbox drop to 249 residents and businesses surrounding the site. The newsletter distribution footprint is outlined in Figure 4 below. The community newsletter included in Appendix A.

Figure 4 Newsletter distribution zone



3.2. PROJECT EMAILS AND STAKEHOLDER BRIEFINGS

Goodman corresponded through emails and meetings with relevant government authorities (including DPE Assessment teams and Blacktown City Council) and relevant agencies identified in Section 2.3.

A detailed summary of feedback has been outlined in Section 4 of this report.

3.3. EMAIL AND PHONE LINE

Members of the public were invited to contact Goodman through a phone number and email address managed by Urbis Engagement. These contact details enabled stakeholders and the community to provide feedback on the project.

At the time of writing this report, no enquiries have been summitted through the phone number and email address.

4. ISSUES RAISED

Table 3 Issues raised and project response

Stakeholder	How this group was consulted	Issues and feedback discussed	Project response			
Government authorities						
The relevant Department assessment team, specifically: NSW Department of Natural Resources Access Regulator	Goodman reached out to NSW Department of Natural Resources Access Regulator via email on 17 May 2022. The email included an overview of the proposal, draft plans and an opportunity to provide feedback or ask questions. Goodman sent a follow up email on 26 May 2022 following no response to previous email.	NSW Department of Natural Resources Access Regulator responded via email on 6 July 2022, outlining: They generally look at impacts on watercourses, riparian areas and licencing for water take which fall under point 12. It was confirmed they will provide comments after lodgement.	Goodman will continue to consult and provide progress updates with the NSW Department of Natural Resources Access Regulator and offer the opportunity to comment / provide feedback on plans.			
 NSW Department of Environment, Energy and Science (Biodiversity and Conservation) 	Goodman reached out to NSW Department of Environment, Energy and Science (Biodiversity and Conservation) via email on 17 May 2022. The email included an overview of the proposal, draft plans and an opportunity to provide feedback or ask questions.	No feedback received to date from NSW Department of Environment, Energy and Science (Biodiversity and Conservation).	Goodman will continue to consult and provide progress updates with the NSW Department of Environment, Energy and Science (Biodiversity and Conservation) and offer the opportunity to comment / provide feedback on plans.			

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Stakeholder	How this group was consulted	Issues and feedback discussed	Project response
	Goodman sent a follow up email on 26 May 2022 following no response to previous email.		
Any relevant local councils, specifically: Blacktown City Council (BCC)	Goodman reached out to BCC via email on 17 May 2022. The email included an overview of the proposal, draft plans and an opportunity to provide feedback or ask questions. Feedback was also provided by BCC on initial plans by in a prelodgement meeting.	Recent feedback from Council notes a detailed assessment of the revised development and associated comments will be provided by Council through the Major Project Portal after lodging the SSDA to DPE. Initial feedback provided during the prelodgement meeting included: Note that the newer version is a larger version of the previous development in terms of floor area, but the overall layout is not too dissimilar to the one presented at the pre-lodgement meeting. BCC noted that the building is now larger in floor area (both warehouse and office) and still does not meet the onsite required parking.	Plans have been revised following Council's feedback during the prelodgement meeting. Goodman will continue to consult with BCC and offer the opportunity to comment / provide feedback on plans.
		The applicant is to check that Council's Land Property section agrees to giving their consent for the proposed right of way given it is shown proposed on land owned	Goodman has requested to speak to the relevant person in Council's Land Property section to discuss the proposed right of way for access on the site.

Stakeholder	How this group was consulted	Issues and feedback discussed	Project response
Relevant agencies		by Council. If not, an alternative design will need to be prepared. The applicant is to engage with Council's property team for the endorsement and process of the right of way.	
 Transport for NSW (TfNSW), specifically: Planning and Programs Greater Sydney team 	Goodman has reached out to TfNSW via an email on 17 May 2022. The email included an overview of the proposal, draft plans and an opportunity to provide feedback or ask questions. Response received from TfNSW on 25 May 2022 noting receipt of email and advising a response will be circulated accordingly.	TfNSW advised via email on 17 June 2022, that the proposal has been reviewed and issued requirements for traffic, transport and accessibility and raises no further comments. TfNSW noted the requirements set out in the Planning Secretary's Environmental Assessment Requirements should be addressed in the Environmental Impact Statement (EIS) and be submitted to TfNSW for review. Upon receipt of the EIS, TfNSW will undertake a comprehensive review and respond accordingly.	Goodman will submit the Environmental Impact Statement (EIS) to TfNSW for review and respond to subsequent comments accordingly. Goodman will continue to consult with TfNSW as plans progress and offer the opportunity to comment / provide feedback on plans.
 WaterNSW (as an affected landowner) 	Goodman consulted with the WaterNSW via an email to Justine Clarke on 17 May 2022.	WaterNSW provided comments on the draft plans that were submitted. General themes of these comments included:	The EIS directly addresses how the proposal meets the requirement set out in WaterNSW's 'Guideline for Development Adjacent to the Upper

Stakeholder	How this group was consulted	Issues and feedback discussed	Project response
	The email included an overview of the proposal, draft plans and an opportunity to provide feedback or ask questions.	 The site's proximity to the Warragamba Pipelines requires development to satisfy the development with WaterNSW's 'Guideline for Development Adjacent to the Upper Canal and Warragamba Pipelines' (September 2021). Additionally, the development must be contained to Goodman's land and not impede on WaterNSW's adjoining property. WaterNSW noted support for the proposed buffer between the proposed building and the pipelines corridor. 	Canal and Warragamba Pipelines' (September 2021).
		 Stormwater drainage must not impede the flows from WaterNSW's land or direct stormwater into the pipeline's corridor. 	Goodman accepts this information to ensure storm water drainage does not impede on the flow from WaterNSW's land or direct stormwater into the pipeline's corridor. Please refer to the Storm Water Report prepared as part of the EIS for further information.
		 Flooding impacts must be assessed, particularly in relation to increased water levels in Reedy Creek. 	A detailed assessment has been prepared which is addressed in the Flood Report prepared by Advisian. The flood report has been prepared as part of the EIS and submitted to DPE as part of the submission.

Stakeholder	How this group was consulted	Issues and feedback discussed	Project response
		 Hazard analysis must be taken to ensure no risk of exposure to Warragamba Pipelines including explosion or fire. 	An assessment is being undertaken to confirm whether a hazard analysis I requirement.
		Request for information: Where and how the development will be serviced by utilities. Utilities should not cross or connect over the Warragamba Pipelines corridor.	A service plan has been prepared as part of the 'Infrastructure Delivery, Management and Staging Plan' by Orion Consulting, Engineers. The Infrastructure Delivery, Management and Staging Plan' and associated service plan have been submitted as part of the EIS.
Relevant community:			
Surrounding businesses and stakeholders as outlined, including: Businesses within the M7 Business Hub Residents / businesses located at the following:	A community newsletter was sent on Wednesday 25 May 2022 to 249 residents and business located nearby the proposed site. The newsletter outlined key features of the project and invited feedback. It included details of	At the time of writing this report, no enquiry emails or phone calls have been received from a near neighbour following the letterbox drop.	Goodman will respond accordingly to any future enquires received post lodgement. Goodman will continue to consult with neighbouring businesses as plans progress.
Wallgrove Road	the project email and phone number managed by Urbis		
 Wonderland Drive 	Engagement to answer questions and collect feedback.		
Kangaroo Avenue			

Stakeholder	How this group was consulted	Issues and feedback discussed	Project response
 Beach Street 			
 Raffles Glade 			
 Eucalyptus Place 			
 Grevillea Street 			
 Honeycomb Drive 			
 Hanson Place 			
 Mini Link Road 			
 Southridge Street 			
 Capicure Drive 			
 Roberts Road 			
 Eastern Creek Drive 			
 Lenore Drive 			
 Old Wallgrove Road 			
 Burley Road 			
 Ferrers Road 			
 Peter Brock Drive. 			

FUTURE COMMUNITY AND STAKEHOLDER 5. ENGAGEMENT

Goodman welcome feedback on the proposal. Goodman will continue to keep stakeholders and the community informed of the project approval process through the exhibition and determination phases by:

- Providing information through a letterbox drop on how the community's views have been addressed
- Enabling the community to seek clarification about the project through the two-way communication channels.

DISCLAIMER

This report is dated 18 July 2022 and incorporates information and events up to that date only and excludes any information arising, or event occurring, after that date which may affect the validity of Urbis Pty Ltd (Urbis) opinion in this report. Urbis prepared this report on the instructions, and for the benefit only, of Goodman (Instructing Party) for the purpose of Outcomes report (Purpose) and not for any other purpose or use. To the extent permitted by applicable law, Urbis expressly disclaims all liability, whether direct or indirect, to the Instructing Party which relies or purports to rely on this report for any purpose other than the Purpose, and to any other person which relies or purports to rely on this report for any purpose whatsoever (including the Purpose).

In preparing this report. Urbis was required to make judgements which may be affected by unforeseen future events, the likelihood and effects of which are not capable of precise assessment.

All surveys, forecasts, projections and recommendations contained in or associated with this report are made in good faith and on the basis of information supplied to Urbis at the date of this report, and upon which Urbis relied. Achievement of the projections and budgets set out in this report will depend, among other things, on the actions of others over which Urbis has no control.

In preparing this report, Urbis may rely on or refer to documents in a language other than English, which Urbis may arrange to be translated. Urbis is not responsible for the accuracy or completeness of such translations and disclaims any liability for any statement or opinion made in this report being inaccurate or incomplete arising from such translations.

Whilst Urbis has made all reasonable inquiries it believes necessary in preparing this report, it is not responsible for determining the completeness or accuracy of information provided to it. Urbis (including its officers and personnel) is not liable for any errors or omissions, including in information provided by the Instructing Party or another person or upon which Urbis relies, provided that such errors or omissions are not made by Urbis recklessly or in bad faith.

This report has been prepared with due care and diligence by Urbis and the statements and opinions given by Urbis in this report are given in good faith and in the reasonable belief that they are correct and not misleading, subject to the limitations above.

APPENDIX A COMMUNITY NEWSLETTER

9 ROUSSELL ROAD, EASTERN CREEK M7 BUSINESS HUB



May 2022



Property company Goodman is planning to develop a new warehouse with associated office space, at 9 Roussell Road, Eastern Creek. The warehouse will be located behind the existing Coca Cola Amatil facility.

The site, located within the M7 Business Hub, is part of Eastern Creek's growing industrial precinct and supports Blacktown City Council's vision to create a stronger economy and more jobs in the local area.

If approved, the new warehouse and distribution centre will create around 200 jobs during construction and operation.

The warehouse is being designed to minimise impacts on the local environment and our neighbours. Being in a major industrial precinct, the site is mainly surrounded by other industry.

ABOUT THE PROJECT

Goodman will seek planning approval through the NSW Department of Planning and Environment (DPE), as a State Significant Development Application (SSDA). If approved, the new warehouse and distribution centre would be supported by office space, around 200 car spaces, and landscaping.

TRAFFIC AND ACCESS

The site is 8km south-west of Blacktown and 16km south-east of Penrith, in the Blacktown City Council local government area.

Access to the site will be via a driveway on Roussell Road, which provides direct access to the M4 and M7 Motorways.

A detailed traffic assessment is being prepared as part of the Environmental Impact Statement (EIS) and will be submitted as part of the planning application. The assessment will carefully consider all potential impacts on the local road network during both construction and operation, including management of trucks and other vehicles entering and exiting the site.

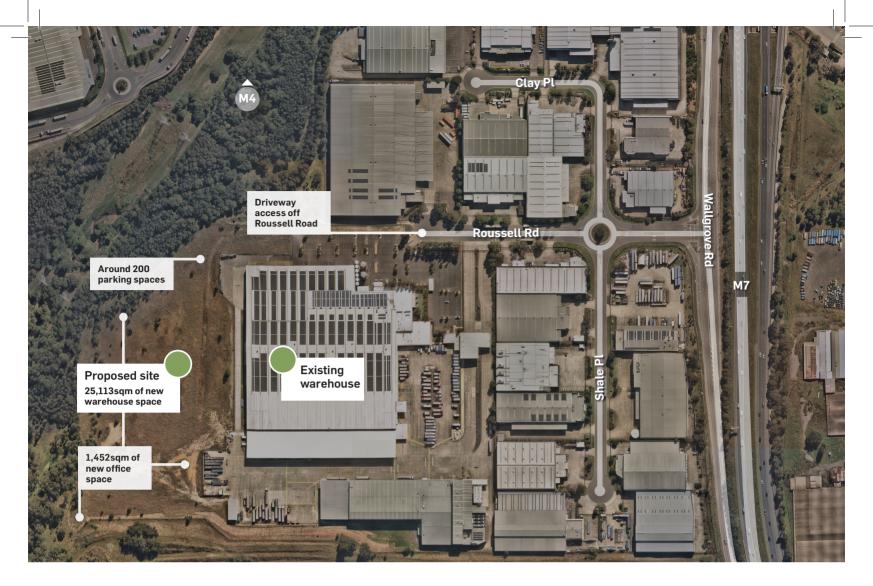
MANAGING IMPACTS DURING CONSTRUCTION

If the planning application is approved, a construction management plan will be prepared to manage any impacts during construction. Measures may include barriers and screens to contain dust and maintaining a clean worksite. During construction, care will also be taken to restrict and minimise noise and traffic movements.

A particular focus will be on minimising the impact of surrounding businesses and residences in the nearby area.

ABOUT GOODMAN

Goodman is a global property expert in logistics and business space. Goodman owns, develops and manages industrial property in 14 countries. Goodman owns a number of sites in the M7 Business Hub and will draw on its global expertise to manage construction and operations in way that is respectful to our neighbours.



PLANNING PATHWAY



As part of its planning application, Goodman is preparing an Environmental Impact Statement (EIS) to assess any potential impacts from the construction and operation of the proposal and suggest mitigation measures. During this phase, Goodman is consulting with its neighbours and surrounding community.

MID 2022

A formal SSDA will be lodged in mid 2022. Following lodgement, DPE will publicly exhibit the proposal and at this point, the community can make formal submissions on the proposal.

LATE 2022

Goodman is expecting a determination within six to nine months of lodging the planning application.

2023

Construction likely to begin.

2024

Operations likely to begin.

PROVIDE YOUR FEEDBACK

Goodman has appointed Urbis Engagement to collect feedback and provide further information about the new warehouse proposed for the site at 9 Roussell Road, Eastern Creek.

Goodman is committed to open and transparent engagement with the community and welcomes all feedback.

All feedback received will be collated and inform part of the planning application.

You can reach the team on:

engagement@urbis.com.au



1800 244 863





