

Licence - 2746

Licence Details	
Number:	2746
Anniversary Date:	30-September

Licensee

JALCO AUSTRALIA PTY. LIMITED

BUILDING 3 658 CHURCH ST

CREMORNE VIC 3121

Premises

JALCO HOUSEHOLD AND FABRIC CARE

277-303 WOODPARK ROAD

SMITHFIELD NSW 2164

Scheduled Activity

Chemical production

Fee Based Activity	<u>Scale</u>
Soap and detergents production	> 5000 T annual production capacity

Region

Metropolitan West - Sydney

4 Parramatta Square, 12 Darcy Street

PARRAMATTA NSW 2150

Phone: (02) 9995 5000 Fax: (02) 9995 6900

Locked Bag 5022

PARRAMATTA NSW 2124



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General Dictionary ------ 1



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Information about this licence

Dictionary

A definition of terms used in the licence can be found in the dictionary at the end of this licence.

Responsibilities of licensee

Separate to the requirements of this licence, general obligations of licensees are set out in the Protection of the Environment Operations Act 1997 ("the Act") and the Regulations made under the Act. These include obligations to:

- ensure persons associated with you comply with this licence, as set out in section 64 of the Act;
- control the pollution of waters and the pollution of air (see for example sections 120 132 of the Act);
- report incidents causing or threatening material environmental harm to the environment, as set out in Part 5.7 of the Act.

Variation of licence conditions

The licence holder can apply to vary the conditions of this licence. An application form for this purpose is available from the EPA.

The EPA may also vary the conditions of the licence at any time by written notice without an application being made.

Where a licence has been granted in relation to development which was assessed under the Environmental Planning and Assessment Act 1979 in accordance with the procedures applying to integrated development, the EPA may not impose conditions which are inconsistent with the development consent conditions until the licence is first reviewed under Part 3.6 of the Act.

Duration of licence

This licence will remain in force until the licence is surrendered by the licence holder or until it is suspended or revoked by the EPA or the Minister. A licence may only be surrendered with the written approval of the EPA.

Licence review

The Act requires that the EPA review your licence at least every 5 years after the issue of the licence, as set out in Part 3.6 and Schedule 5 of the Act. You will receive advance notice of the licence review.

Fees and annual return to be sent to the EPA

For each licence fee period you must pay:

- an administrative fee: and
- a load-based fee (if applicable).



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The EPA publication "A Guide to Licensing" contains information about how to calculate your licence fees. The licence requires that an Annual Return, comprising a Statement of Compliance and a summary of any monitoring required by the licence (including the recording of complaints), be submitted to the EPA. The Annual Return must be submitted within 60 days after the end of each reporting period. See condition R1 regarding the Annual Return reporting requirements.

Usually the licence fee period is the same as the reporting period.

Transfer of licence

The licence holder can apply to transfer the licence to another person. An application form for this purpose is available from the EPA.

Public register and access to monitoring data

Part 9.5 of the Act requires the EPA to keep a public register of details and decisions of the EPA in relation to, for example:

- licence applications;
- licence conditions and variations;
- statements of compliance;
- load based licensing information; and
- load reduction agreements.

Under s320 of the Act application can be made to the EPA for access to monitoring data which has been submitted to the EPA by licensees.

This licence is issued to:

JALCO AUSTRALIA PTY. LIMITED

BUILDING 3 658 CHURCH ST

CREMORNE VIC 3121

subject to the conditions which follow.



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1 Administrative Conditions

A1 What the licence authorises and regulates

A1.1 This licence authorises the carrying out of the scheduled activities listed below at the premises specified in A2. The activities are listed according to their scheduled activity classification, fee-based activity classification and the scale of the operation.

Unless otherwise further restricted by a condition of this licence, the scale at which the activity is carried out must not exceed the maximum scale specified in this condition.

Scheduled Activity	Fee Based Activity	Scale
Chemical production	Soap and detergents production	> 5000 T annual production capacity

A2 Premises or plant to which this licence applies

A2.1 The licence applies to the following premises:

Premises Details
JALCO HOUSEHOLD AND FABRIC CARE
277-303 WOODPARK ROAD
SMITHFIELD
NSW 2164
PART LOT 1 DP 1024505
THE PREMISES DETAILS EXCLUDES THE AREA OF THE LOT THAT IS OCCUPIED BY AUSTRALIAN LABORATORY SERVICES.

Note: Licensed area is described within the Lease where the premises is described as part 277 to 289 and whole 291 to 303 Woodpark Road, Smithfield. The licensed area is shown as a cross hatched section on plan ID (S08059-300) which is included at Schedule 2. The plan is held at EPA Ref. DOC19/379895.

A3 Other activities

A3.1 This licence applies to all other activities carried on at the premises, including:

Ancillary Activity	
Chemical Storage Facilities	

A4 Information supplied to the EPA

A4.1 Works and activities must be carried out in accordance with the proposal contained in the licence application, except as expressly provided by a condition of this licence.



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In this condition the reference to "the licence application" includes a reference to:

- a) the applications for any licences (including former pollution control approvals) which this licence replaces under the Protection of the Environment Operations (Savings and Transitional) Regulation 1998; and
- b) the licence information form provided by the licensee to the EPA to assist the EPA in connection with the issuing of this licence.

2 Limit Conditions

L1 Pollution of waters

L1.1 Except as may be expressly provided in any other condition of this licence, the licensee must comply with section 120 of the Protection of the Environment Operations Act 1997.

L2 Noise limits

L2.1 Noise generated at the premises must not exceed the noise limits at the times and locations in the table below.

Location	Day LAeq(15 minute)	Evening LAeq(15 minute)	Night LAeq(15 minute)	Night LAFmax
All residential receivers	44 dB(A)	43 dB(A)	38 dB(A)	52 dB(A)

- L2.2 For the purposes of demonstrating compliance with Condition L2.1:
 - a. Day means the period from 7am to 6pm Monday to Saturday and the period from 8am to 6pm Sunday and public holidays.
 - b. Evening means the period from 6pm to 10pm.
 - c. Night means the period from 10pm to 7am Monday to Saturday and the period from 10pm to 8am Sunday and public holidays.
- L2.3 The noise limits in Condition L2.1 apply under the following meteorological conditions:

Assessment Period	Meteorological Conditions
Day	Stability Categories A, B, C and D with wind speeds up to and including 3m/s at 10m above ground level.
Evening	Stability Categories A, B, C and D with wind speeds up to and including 3m/s at 10m above ground level.
Night	Stability Categories A, B, C and D with wind speeds up to and including 3m/s at 10m above ground level; or Stability Categories E and F with wind speeds up to and including 2m/s at 10m above ground level.



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- L2.4 If the meteorological conditions do not meet the conditions described in Condition L2.3, the noise limit is the equivalent of those described in Condition L2.1 plus 5 dB.
- L2.5 For the purposes of demonstrating compliance with Condition L2.3 or Condition L2.4, meteorological data must be obtained from the nearest, representative Bureau of Meteorology weather station.
- L2.6 For the purposes of determining the noise generated from the premises, the modifying factor corrections in Table C1 in Fact Sheet C of the *Noise Policy for Industry* (NSW EPA, 2017) must be applied, if appropriate, to the noise measurements by the noise monitoring equipment.
- L2.7 Noise measurements must not be undertaken where rain or wind speed at microphone level will affect the acquisition of valid measurements.
- L2.8 For the purpose of demonstrating compliance with the noise limits in Condition L2.1, the noise monitoring equipment must be located at the reasonably most affected external point at the location, but no closer than 3m to a vertical reflecting surface and between 1.2 to 1.5m above finished 1st floor level for two storey residences.
- Note: A noise level exceeding the limits in L2.1 measured at a location other than the reasonable most affected external point, but satisfying the other positional requirements of Condition L2.8 will be regarded as a non-compliance.

Note: Definition of Terms

- Noise Policy for Industry the document entitled "Noise Policy for Industry" published by the NSW Environment Protection Authority in October 2017.
- Noise 'sound pressure levels' for the purposes of conditions L2.1 to L2.4.
- L_{Aeq (15 minute)} the value of the A-weighted sound pressure level of a continuous steady sound that, over a 15 minute time interval, has the same mean square sound pressure level as a sound under consideration with a level that varies with time (AS1055.1-1997).
- Lafmax the maximum sound pressure level of an event measured with a sound meter satisfying AS IEC 61672.1-2004 set to 'A' frequency weighting and fast time weighting.

L3 Hours of operation

- L3.1 The hours of operation of the premises are limited to the following:
 - a) Internal manufacturing and movements of forklifts inside the warehouse and production building:
 - · Monday to Friday, 24 hours;
 - Saturday, 12 am to 10 pm;
 - Sunday and Public Holidays, no work permitted.
 - b) External forklift movements between the warehouse and production building using only the path identified as "Forklifts manoeuvring between buildings" on Figure 5-3 of the document "Noise Impact Assessment for Jalco powders Pty Ltd, 277-303 Woodpark Road, Smithfield" (201048_NIA_Rev11) Benbow Environmental, 11 January 2021:
 - · Monday to Friday, 24 hours;



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- · Saturday, 12 am to 10 pm;
- Sunday and Public Holidays, no work permitted.
- c) External forklifts and truck movements other than those described in L3.1 b):
- Monday to Saturday, 7 am to 10 pm;
- Sunday and Public Holidays, no work permitted.
- d) Bulk powder truck deliveries:
- Monday to Saturday, 7 am to 6 pm;
- Sunday and Public Holidays, no work permitted.
- e) All forklift re-fuelling:
- Monday to Saturday, 7 am to 10 pm;
- Sunday and Public Holidays, no work permitted.

3 Operating Conditions

O1 Activities must be carried out in a competent manner

O1.1 Licensed activities must be carried out in a competent manner.

This includes:

- a) the processing, handling, movement and storage of materials and substances used to carry out the activity; and
- b) the treatment, storage, processing, reprocessing, transport and disposal of waste generated by the activity.

O2 Maintenance of plant and equipment

- O2.1 All plant and equipment installed at the premises or used in connection with the licensed activity:
 - a) must be maintained in a proper and efficient condition; and
 - b) must be operated in a proper and efficient manner.

4 Monitoring and Recording Conditions

M1 Monitoring records

- M1.1 The results of any monitoring required to be conducted by this licence or a load calculation protocol must be recorded and retained as set out in this condition.
- M1.2 All records required to be kept by this licence must be:
 - a) in a legible form, or in a form that can readily be reduced to a legible form;
 - b) kept for at least 4 years after the monitoring or event to which they relate took place; and



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- c) produced in a legible form to any authorised officer of the EPA who asks to see them.
- M1.3 The following records must be kept in respect of any samples required to be collected for the purposes of this licence:
 - a) the date(s) on which the sample was taken;
 - b) the time(s) at which the sample was collected;
 - c) the point at which the sample was taken; and
 - d) the name of the person who collected the sample.

M2 Recording of pollution complaints

- M2.1 The licensee must keep a legible record of all complaints made to the licensee or any employee or agent of the licensee in relation to pollution arising from any activity to which this licence applies.
- M2.2 The record must include details of the following:
 - a) the date and time of the complaint;
 - b) the method by which the complaint was made:
 - c) any personal details of the complainant which were provided by the complainant or, if no such details were provided, a note to that effect;
 - d) the nature of the complaint;
 - e) the action taken by the licensee in relation to the complaint, including any follow-up contact with the complainant; and
 - f) if no action was taken by the licensee, the reasons why no action was taken.
- M2.3 The record of a complaint must be kept for at least 4 years after the complaint was made.
- M2.4 The record must be produced to any authorised officer of the EPA who asks to see them.

M3 Telephone complaints line

- M3.1 The licensee must operate during its operating hours a telephone complaints line for the purpose of receiving any complaints from members of the public in relation to activities conducted at the premises or by the vehicle or mobile plant, unless otherwise specified in the licence.
- M3.2 The licensee must notify the public of the complaints line telephone number and the fact that it is a complaints line so that the impacted community knows how to make a complaint.
- M3.3 The preceding two conditions do not apply until 3 months after: the date of the issue of this licence.

M4 Other monitoring and recording conditions

Requirement to monitor noise

- M4.1 Attended noise monitoring must be undertaken in accordance with L2.6 and must:
 - a) occur bi-annually in a 12-month period;
 - b) occur during each day, evening and night period as defined in the Noise Policy for Industry for a

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minimum of:

- 1.5 hours during the day;
- · 30 minutes during the evening; and
- 1 hour during the night.
- c) occur for two consecutive operating days.

5 Reporting Conditions

R1 Annual return documents

- R1.1 The licensee must complete and supply to the EPA an Annual Return in the approved form comprising:
 - 1. a Statement of Compliance,
 - 2. a Monitoring and Complaints Summary,
 - 3. a Statement of Compliance Licence Conditions,
 - 4. a Statement of Compliance Load based Fee,
 - 5. a Statement of Compliance Requirement to Prepare Pollution Incident Response Management Plan,
 - 6. a Statement of Compliance Requirement to Publish Pollution Monitoring Data; and
 - 7. a Statement of Compliance Environmental Management Systems and Practices.

At the end of each reporting period, the EPA will provide to the licensee notification that the Annual Return is due.

- R1.2 An Annual Return must be prepared in respect of each reporting period, except as provided below.
- R1.3 Where this licence is transferred from the licensee to a new licensee:
 - a) the transferring licensee must prepare an Annual Return for the period commencing on the first day of the reporting period and ending on the date the application for the transfer of the licence to the new licensee is granted; and
 - b) the new licensee must prepare an Annual Return for the period commencing on the date the application for the transfer of the licence is granted and ending on the last day of the reporting period.
- R1.4 Where this licence is surrendered by the licensee or revoked by the EPA or Minister, the licensee must prepare an Annual Return in respect of the period commencing on the first day of the reporting period and ending on:
 - a) in relation to the surrender of a licence the date when notice in writing of approval of the surrender is given; or
 - b) in relation to the revocation of the licence the date from which notice revoking the licence operates.
- R1.5 The Annual Return for the reporting period must be supplied to the EPA via eConnect *EPA* or by registered post not later than 60 days after the end of each reporting period or in the case of a transferring licence not later than 60 days after the date the transfer was granted (the 'due date').
- R1.6 The licensee must retain a copy of the Annual Return supplied to the EPA for a period of at least 4 years after the Annual Return was due to be supplied to the EPA.



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- R1.7 Within the Annual Return, the Statements of Compliance must be certified and the Monitoring and Complaints Summary must be signed by:
 - a) the licence holder; or
 - b) by a person approved in writing by the EPA to sign on behalf of the licence holder.

Note: The term "reporting period" is defined in the dictionary at the end of this licence. Do not complete the Annual Return until after the end of the reporting period.

Note: An application to transfer a licence must be made in the approved form for this purpose.

R2 Notification of environmental harm

- R2.1 Notifications must be made by telephoning the Environment Line service on 131 555.
- R2.2 The licensee must provide written details of the notification to the EPA within 7 days of the date on which the incident occurred.
- Note: The licensee or its employees must notify all relevant authorities of incidents causing or threatening material harm to the environment immediately after the person becomes aware of the incident in accordance with the requirements of Part 5.7 of the Act.

R3 Written report

- R3.1 Where an authorised officer of the EPA suspects on reasonable grounds that:
 - a) where this licence applies to premises, an event has occurred at the premises; or
 - b) where this licence applies to vehicles or mobile plant, an event has occurred in connection with the carrying out of the activities authorised by this licence,
 - and the event has caused, is causing or is likely to cause material harm to the environment (whether the harm occurs on or off premises to which the licence applies), the authorised officer may request a written report of the event.
- R3.2 The licensee must make all reasonable inquiries in relation to the event and supply the report to the EPA within such time as may be specified in the request.
- R3.3 The request may require a report which includes any or all of the following information:
 - a) the cause, time and duration of the event;
 - b) the type, volume and concentration of every pollutant discharged as a result of the event;
 - c) the name, address and business hours telephone number of employees or agents of the licensee, or a specified class of them, who witnessed the event;
 - d) the name, address and business hours telephone number of every other person (of whom the licensee is aware) who witnessed the event, unless the licensee has been unable to obtain that information after making reasonable effort;
 - e) action taken by the licensee in relation to the event, including any follow-up contact with any complainants;
 - f) details of any measure taken or proposed to be taken to prevent or mitigate against a recurrence of such an event; and
 - g) any other relevant matters.
- R3.4 The EPA may make a written request for further details in relation to any of the above matters if it is not



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satisfied with the report provided by the licensee. The licensee must provide such further details to the EPA within the time specified in the request.

R4 Other reporting conditions

Noise monitoring report

- R4.1 A noise compliance assessment report must be submitted to the EPA within 30 days of the completion of the bi-annual monitoring. The assessment must be prepared by a competent person and include:
 - a) an assessment of compliance with noise limits presented in Condition L2.1 and L2.3; and
 - b) an outline of any management actions taken within the monitoring period to address any exceedances of the limits contained in Condition L2.1 and L2.3.

6 General Conditions

G1 Copy of licence kept at the premises or plant

- G1.1 A copy of this licence must be kept at the premises to which the licence applies.
- G1.2 The licence must be produced to any authorised officer of the EPA who asks to see it.
- G1.3 The licence must be available for inspection by any employee or agent of the licensee working at the premises.

G2 Other general conditions

G2.1 Completed Programs

Program	Description	Completed Date
Stormwater Pollution Reduction Program	Investigation of possible improvements to the stormwater	31-July-2003
Stormwater improvement project	Investigate and improve effectiveness of existing bulk liquid chemical storage arrangements, pollution containment, general housekeeping and stormwater management.	13-December-2010
Identification of Fugitive Emission Sources and Associated Controls	The objective of this Pollution Study is to undertake a review of all air emission sources from the activities and/or processes carried out on the premises.	09-June-2017
Pollution Prevention and Stormwater Management	Reduce risk of any leaks, spills or escapes of chemicals causing pollution to land or water	24-February-2021



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Dictionary

General Dictionary

3DGM [in relation
to a concentration
limit1

Means the three day geometric mean, which is calculated by multiplying the results of the analysis of three samples collected on consecutive days and then taking the cubed root of that amount. Where one or more of the samples is zero or below the detection limit for the analysis, then 1 or the detection limit respectively should be used in place of those samples

Act Means the Protection of the Environment Operations Act 1997

activity Means a scheduled or non-scheduled activity within the meaning of the Protection of the Environment

Operations Act 1997

actual load Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

AM Together with a number, means an ambient air monitoring method of that number prescribed by the

Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales.

AMG Australian Map Grid

anniversary date

The anniversary date is the anniversary each year of the date of issue of the licence. In the case of a

licence continued in force by the Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the

commencement of the Act.

annual return Is defined in R1.1

Approved Methods Publication Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

assessable pollutants

Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

BOD Means biochemical oxygen demand

CEM Together with a number, means a continuous emission monitoring method of that number prescribed by

the Approved Methods for the Sampling and Analysis of Air Pollutants in New South Wales.

COD Means chemical oxygen demand

composite sample Unless otherwise specifically approved in writing by the EPA, a sample consisting of 24 individual samples

collected at hourly intervals and each having an equivalent volume.

cond. Means conductivity

environment Has the same meaning as in the Protection of the Environment Operations Act 1997

environment protection legislation Has the same meaning as in the Protection of the Environment Administration Act 1991

EPA Means Environment Protection Authority of New South Wales.

fee-based activity

Means the numbered short descriptions in Schedule 1 of the Protection of the Environment Operations (General) Regulation 2009.

general solid waste (non-putrescible)

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

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flow weighted composite sample	Means collecti
general solid waste (putrescible)	Has the

a sample whose composites are sized in proportion to the flow at each composites time of

e same meaning as in Part 3 of Schedule 1 of the Protection of the Environmen t Operations Act 1997

grab sample Means a single sample taken at a point at a single time

hazardous waste Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act 1997

licensee Means the licence holder described at the front of this licence

load calculation protocol

Has the same meaning as in the Protection of the Environment Operations (General) Regulation 2009

Has the same meaning as in the Protection of the Environment Operations Act 1997 local authority

material harm Has the same meaning as in section 147 Protection of the Environment Operations Act 1997

MBAS Means methylene blue active substances

Minister Means the Minister administering the Protection of the Environment Operations Act 1997

mobile plant Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

motor vehicle Has the same meaning as in the Protection of the Environment Operations Act 1997

O&G Means oil and grease

percentile [in relation to a concentration limit of a sample]

Means that percentage [eg.50%] of the number of samples taken that must meet the concentration limit specified in the licence for that pollutant over a specified period of time. In this licence, the specified period of time is the Reporting Period unless otherwise stated in this licence.

Includes all plant within the meaning of the Protection of the Environment Operations Act 1997 as well as

motor vehicles

pollution of waters [or water pollution]

plant

Has the same meaning as in the Protection of the Environment Operations Act 1997

premises Means the premises described in condition A2.1

public authority Has the same meaning as in the Protection of the Environment Operations Act 1997

regional office Means the relevant EPA office referred to in the Contacting the EPA document accompanying this licence

reporting period For the purposes of this licence, the reporting period means the period of 12 months after the issue of the licence, and each subsequent period of 12 months. In the case of a licence continued in force by the

> Protection of the Environment Operations Act 1997, the date of issue of the licence is the first anniversary of the date of issue or last renewal of the licence following the commencement of the Act.

restricted solid waste

TM

Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

scheduled activity

Means an activity listed in Schedule 1 of the Protection of the Environment Operations Act 1997

special waste Has the same meaning as in Part 3 of Schedule 1 of the Protection of the Environment Operations Act

1997

Together with a number, means a test method of that number prescribed by the Approved Methods for the

Sampling and Analysis of Air Pollutants in New South Wales.



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TSP	Means total suspended particles
TSS	Means total suspended solids
Type 1 substance	Means the elements antimony, arsenic, cadmium, lead or mercury or any compound containing one or more of those elements
Type 2 substance	Means the elements beryllium, chromium, cobalt, manganese, nickel, selenium, tin or vanadium or any compound containing one or more of those elements
utilisation area	Means any area shown as a utilisation area on a map submitted with the application for this licence
waste	Has the same meaning as in the Protection of the Environment Operations Act 1997
waste type	Means liquid, restricted solid waste, general solid waste (putrescible), general solid waste (non-putrescible), special waste or hazardous waste

Ms Nadia Kanhoush

Environment Protection Authority

(By Delegation)

Date of this edition: 16-December-1999



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End Notes	
1	Licence transferred through application 140311, approved on 10-Apr-2001, which came into effect on 30-Sep-2000.
2	Licence varied by change to trading name, issued on 08-May-2001, which came into effect on 08-May-2001.
3	Licence varied by notice 1019367, issued on 14-Aug-2002, which came into effect on 14-Aug-2002.
4	Licence varied by notice 1027483, issued on 21-May-2003, which came into effect on 15-Jun-2003.
5	Licence varied by notice 1028671, issued on 03-Jul-2003, which came into effect on 03-Jul-2003.
6	Licence transferred through application 145189, approved on 02-Nov-2007, which came into effect on 28-Sep-2007.
7	Condition A1.3 Not applicable varied by notice issued on <issue date=""> which came into effect on <effective date=""></effective></issue>
8	Licence varied by notice 1098865, issued on 20-Mar-2009, which came into effect on 20-Mar-2009.
9	Licence varied by notice 1112334, issued on 23-Apr-2010, which came into effect on 23-Apr-2010.
10	Licence varied by notice 1122556, issued on 11-Feb-2011, which came into effect on 11-Feb-2011.
11	Licence varied by notice 1525243 issued on 10-Oct-2014
12	Licence format updated on 01-May-2015
13	Licence format updated on 22-Mar-2016
14	Licence varied by notice 1551872 issued on 30-May-2017
15	Licence varied by notice 1579363 issued on 16-May-2019
16	Licence varied by notice 1602484 issued on 15-Dec-2020

Licence varied by notice 1607248 issued on 29-Apr-2021