



**Sydney**

Level 34, 259 George Street, Sydney NSW 2000

**T** +61 (0)2 9234 3888

**Melbourne**

Level 27, 101 Collins Street, Melbourne VIC 3000

**T** +61 (0)3 9221 6136

**Canberra**

Level 1, The Realm, 18 National Circuit, Barton, ACT 2600

**T** +61 (0)2 6198 3417

[www.apa.net.au](http://www.apa.net.au)

# Northside Group Wentworthville Clinic

Consultation Outcomes Report for Proposed Extension  
Updated 15 November 2021



# Contents

<b>Introduction .....</b>	<b>3</b>
Report Overview .....	3
Proposal Summary .....	3
<b>Community and Stakeholder Engagement.....</b>	<b>4</b>
Purpose.....	4
Engagement Objectives.....	4
Secretary's Environmental Assessment Requirements (SEARs).....	4
Stakeholders .....	5
Communication and Engagement Activities .....	5
Engagement Outcomes .....	6
Next Steps.....	7
<b>Appendix.....</b>	<b>8</b>
Community Flyer .....	8
Near Neighbour Letter .....	9
Media Coverage.....	10
Virtual Community Session – Participant Emails.....	11
Virtual Community Session – Presentation .....	12
Virtual Community Session – Follow-up Information .....	15
Feedback Form .....	19

# Introduction

## Report Overview

This Consultation Outcomes Report has been prepared to document community consultation undertaken to inform the State Significant Development (SSD) application for the proposed extension to the existing Northside Group Wentworthville Clinic.

Consultation outcomes have been used in the preparation of an environment assessment that responds to the Secretary's Environmental Assessment Requirements (SEARs), issued by the NSW Department of Planning, Industry and Environment (DPIE).

This report summarises the community engagement undertaken for this stage of the proposal by outlining:

- The planning requirements for consultation.
- The consultation process undertaken with the local community and stakeholders.
- A summary of feedback received, and issues raised.
- How feedback has been considered in the development of the SSD application.

## Proposal Summary

An extension to the existing Northside Group Wentworthville Clinic is being planned to support the mental health and wellbeing of young people in the local community.

Plans are for a dedicated Adolescent and Young Adult Mental Health Service to provide inpatient care and day programs to young people aged 14 to 25 years old.

This would build on the Clinic's adult programs, extending the services it has been offering to the people of Western Sydney since 2002.

	<b>Design Features</b>  Three-storey extension to be a seamless addition to the existing building.  High quality landscaping and new lighting to improve surrounding amenity.  Multipurpose rooms at each corner of the building to give a sense of activity at the site.   Artist impression of Northside Group Wentworthville Clinic proposed extension from Lytton Street.
<b>Health Benefits</b>  New Adolescent and Young Adult Mental Health Service.  Nine future-focused consulting suites supporting state of the art care.  A refurbished gym, art studio and green spaces – proven to support mental health care.  Making all rooms single suites, giving patients the privacy and dignity they deserve while being treated.	<b>More Car Spaces</b>  34 new car parking spaces for patients, doctors and staff.
<b>Local Jobs</b>  60 jobs during construction. 23 new full time/part time jobs once opened.	



# Community and Stakeholder Engagement

## Purpose

The purpose of the community and stakeholder engagement approach adopted for this proposal is to support a positive planning outcome for the community and stakeholders from the development.

## Engagement Objectives

- Identify community and stakeholders with an interest in the proposal or who may be impacted by the proposal.
- Inform the community and stakeholders of the proposal to raise awareness and understanding.
- Create opportunities for community and stakeholders to engage with the project team, ask questions and provide feedback.
- Capture feedback and share community and stakeholder insights with the project team to help them better understand potential impacts and mitigate them wherever possible, and identify opportunities for better planning outcomes.
- Report back to the community about how their feedback has been used to inform the proposal.
- Satisfy all statutory and regulatory community consultation requirements.

## Secretary's Environmental Assessment Requirements (SEARs)

The SSD application for this proposal will adhere to the SEARs, which states the following requirements in relation to consultation:

*"During the preparation of the EIS, you must consult with the relevant local, State or Commonwealth Government authorities, service providers, community groups, relevant special interest groups, including local Aboriginal land councils and registered Aboriginal stakeholders and affected landowners. In particular, you must consult with:*

- *the relevant Council.*
- *Government Architect NSW (through the NSW SDRP process)*
- *Transport for NSW.*

*Consultation should commence as soon as practicable to inform the scope of investigation and progression of the proposed development.*

*The EIS must describe and include evidence of the consultation process and the issues raised and identify where the design of the development has been amended in response to these issues. Where amendments have not been made to address an issue, a short explanation should be provided.*



*Targeted consultation in accordance with the draft Social Impact Assessment Guideline 2020 (Department of Planning, Industry and Environment) must also occur where there is a requirement to prepare and submit a Social Impact Assessment.”*

## Stakeholders

Stakeholders engaged for the purposes of this Consultation Outcomes Report were the local community, including residential and commercial neighbours.

## Communication and Engagement Activities

The following range of communication and engagement activities have been implemented to ensure stakeholders are made aware of the proposal and have an opportunity to participate in the planning process:

- Information about the proposal and an invitation to the virtual community sessions was shared with the community through flyers that were letterbox dropped to 2,156 residential dwellings and 73 commercial premises surrounding the site.
- In addition to the letterbox dropped flyer, letters were delivered to adjacent neighbours offering them a one-on-one briefing by phone or videoconference.
- Media coverage in The Daily Telegraph.
- Virtual community sessions, in line with health advice relating to COVID-19, were delivered to:
  - + Provide information about the proposal, the planning process and feedback opportunities.
  - + Provide opportunity for community and stakeholders to meet the project team, discuss the proposal, share feedback, and ask questions.
  - + Invite follow-up feedback through feedback forms.
- A dedicated project email for the community and stakeholders to ask questions and provide feedback was available throughout the consultation phase.
- Opportunity to contact the project team via the Wentworthville Clinic phone number.
- Stakeholder meetings and briefings including telephone or videoconferencing discussions with individual and groups were offered.
- Stakeholder correspondence by email to individuals and groups, including provision of an information sheet.
- Updates to the community and stakeholders as the proposal progresses through the planning process, including reporting back to the community and stakeholders on issues raised and how the project team has responded.



## Engagement Outcomes

Three local residents responded to the invitation to participate in the virtual community sessions, with two residents participating in online sessions and the third resident participating in a phone conference as per their preference.

Engagement identified key issues of community interest to inform the State Significant Development (SSD) application.

Key issues that emerged from the feedback and the project response are described below.

KEY ISSUES	PROJECT RESPONSE
<b>Mental health services</b> <ul style="list-style-type: none"><li>There was support for the provision of new and upgraded mental health services at the Clinic.</li><li>The high standard of current operations and contribution to the local community were cited as reasons for support of the extension.</li><li>A question was asked about who the Clinic would service and how it would cater to culturally and linguistic diverse (CALD) people.</li></ul>	<ul style="list-style-type: none"><li>The Clinic will support patients from the local area as well as surrounding parts of Sydney.</li><li>All programs and services cater for CALD communities, including through the use of interpreters, capacity to meet dietary requirements, and doctors who come from CALD backgrounds so are well equipped to service diverse patients.</li></ul>
<b>Operations</b> <ul style="list-style-type: none"><li>Favourable comments were made about the current aesthetics of the Clinic, noting that it is well maintained, neat and tidy.</li><li>Favourable comments were made about the catering offer at the Clinic.</li><li>Favourable comments were made about the helpfulness of Clinic staff in resolving a situation where a patient had partially obstructed a private residential driveway a few years ago.</li></ul>	<ul style="list-style-type: none"><li>Clinic staff will remain available to respond to feedback from surrounding residents about the Clinic's operations.</li><li>As part of a commitment to being a good neighbour, open house events will be explored for the local community to give them an opportunity to step inside the Clinic to learn about its operations and services.</li></ul>
<b>New jobs</b> <ul style="list-style-type: none"><li>A question was raised about how new operational jobs would be filled.</li></ul>	<ul style="list-style-type: none"><li>The proposal will create 23 new jobs once operational, and these would preferably be filled by local candidates.</li><li>Jobs will be in housekeeping, maintenance, catering, cleaning, nursing and medical, and allied health psychologists and counsellors.</li></ul>
<b>Building design</b> <ul style="list-style-type: none"><li>Favourable comments were made about the proposal's design, being tasteful and well-integrated with the existing building.</li></ul>	<ul style="list-style-type: none"><li>Noted with thanks.</li></ul>
<b>Building siting</b> <ul style="list-style-type: none"><li>A question was raised about the extension's proximity to Lytton Street, and whether the building could be pushed further towards the park.</li></ul>	<ul style="list-style-type: none"><li>The extension is being built as far back on the site as possible, sited right up to the rear minimum setback. The setback to Lytton Street will be 6 metres greater than the minimum requirement.</li></ul>
<b>Building height</b> <ul style="list-style-type: none"><li>Some concerns were raised about the building height impacting privacy and solar access.</li></ul>	<ul style="list-style-type: none"><li>The existing stage 1 building fronting Lytton Street will not increase in height.</li><li>The extension to the south will be significantly screened from Lytton Street with existing and new trees and landscaping to maintain privacy for neighbours.</li><li>Solar access diagrams show that during the winter solstice (the day with the least hours of daylight), the extension will have minimal impact on neighbouring properties and the adjacent park.</li></ul>

<b>Lighting</b> <ul style="list-style-type: none"> <li>A question was raised about lighting on the site and how it would be managed to mitigate impact on neighbours.</li> </ul>	<ul style="list-style-type: none"> <li>Internal and external lighting on the proposal will meet stringent standards to avoid any light spilling on to the street and any loss of amenity to neighbours.</li> </ul>
<b>Traffic and parking</b> <ul style="list-style-type: none"> <li>Some questions were raised about the provision of parking at the site and traffic movements.</li> </ul>	<ul style="list-style-type: none"> <li>Traffic studies show that the proposed extension will have a low impact on traffic flow around the Clinic and on-street parking.</li> <li>An extra 34 car parking spaces will be provided for patients, doctors and staff.</li> <li>People visit the Clinic at different times due to the variety of day and group programs and individual appointments. This means that access to the Clinic and parking needs are staggered, so even though services will increase, there will be a minimal impact on traffic and parking.</li> <li>In-patients are not allowed to bring their cars to the Clinic, which reduces impact on on-street parking.</li> <li>Deliveries to the site will be minimal, relating to the provision of laundry and catering services.</li> </ul>
<b>Local traffic</b> <ul style="list-style-type: none"> <li>Some concerns were raised about occasional reckless drivers speeding through local streets and community advocacy to council for speed bumps.</li> </ul>	<ul style="list-style-type: none"> <li>Traffic studies show that this proposal does not generate the need for any traffic calming devices due to its minimal impact. However, community feedback regarding this issue generally will be passed on to Cumberland Council for consideration.</li> </ul>
<b>Construction</b> <ul style="list-style-type: none"> <li>Favourable comments were made about previous construction at the site, which gave confidence that this next stage would be similarly managed.</li> </ul>	<ul style="list-style-type: none"> <li>Noted with thanks.</li> <li>Construction of the extension would be well managed, with details to be documented in a Construction Management Plan that would be prepared at a later stage in the process.</li> </ul>
<b>Environmental management</b> <ul style="list-style-type: none"> <li>Some concerns were raised about development in the neighbourhood impacting on local wildlife.</li> </ul>	<ul style="list-style-type: none"> <li>A Biodiversity Development Assessment Report has been completed and has confirmed that the extension will not directly affect any threatened fauna species or breeding habitat for threatened fauna species.</li> <li>New semi-mature trees and landscaping will support local wildlife.</li> </ul>
<b>Community engagement</b> <ul style="list-style-type: none"> <li>Favourable comments were made about the project team's engagement with the community, with the virtual community session found informative.</li> </ul>	<ul style="list-style-type: none"> <li>Noted with thanks.</li> </ul>

## Next Steps

The project team will remain available to engage with the community about the proposal as it progresses through the planning process, in line with both the SEARs and the project team's commitment to community engagement.



# Appendix

## Community Flyer

### Front

#### [View our proposal](#)

##### Northside Group Wentworthville Clinic proposed extension

An extension to the existing Northside Group Wentworthville Clinic is being proposed to support the mental health and wellbeing of young people in our community.

Our plans are for a dedicated Adolescent and Young Adult Mental Health Service to provide inpatient care and day programs to young people aged 14 to 25 years old.

This would build on our adult programs, allowing us to better serve the people of Wentworthville, as we have been proudly doing since 2002.

Our community has done a fantastic job in raising awareness about the importance of mental health, and the enormous benefits of seeking help early. As a result of this hard work, our Clinic must expand to meet increasing demand, and provide much-needed services for young people in our growing population.



Join us for a virtual community session to learn more, meet the project team and ask questions.

Wednesday 8 September between 6pm and 8pm.

Each session will run for 25 minutes, including a brief presentation and opportunity for questions.

Bookings essential.

To book email [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)



### Back

#### Supporting the mental health and wellbeing of our local community

The proposed extension to Northside Group Wentworthville Clinic would give young people in our community access to Australia's leading doctors in youth mental health.

The plans include adding a dedicated Adolescent and Young Adult Mental Health Service, upgrading all suites to single rooms, and creating nine future-focused consulting suites.

An additional 34 car parking spaces would be provided, along with a refurbished gym, art studio and green spaces, offering clients the kind of facilities that have been proven to support mental health care.

The three-storey extension to the existing building has been carefully designed with high quality landscaping to mitigate impacts to the surrounding area. It will be a seamless addition to the existing building, sitting above the current car parking area.

The state of the art facility is run by Ramsay Mental Health, the largest operator of private hospitals in Australia, which has a philosophy based on 'People Caring for People'.

The proposal would create about 60 jobs during construction and 23 full time/part time jobs once opened.

If you would like to learn more or have any questions, please book your place at our virtual community session.

#### Proposed extension to Northside Group Wentworthville Clinic

**New** Adolescent and Young Adult Mental Health Service      **New** Refurbished gym, art studio and green spaces

**9** Future-focused consulting suites      **34** Additional car parking spaces      **60** Jobs during construction      **23** Full time/part time jobs once opened



### Flyer Distribution





## Near Neighbour Letter



Northside Group Wentworthville Clinic  
ABN 18 002 907 799  
23-27 Lytton Street  
Wentworthville NSW 2145  
Telephone: 02 8833 2222  
Facsimile: 02 8833 2221  
[ramsaymentalhealth.com.au](http://ramsaymentalhealth.com.au)

30 August 2021

Dear Neighbour

I am writing to let you know that Northside Group has started a planning process for Wentworthville Clinic to support the mental health of young people in our community.

As one of our close neighbours, it is important to let you know about our plans and invite you to be involved in the process.

Our plans are for a dedicated Adolescent and Young Adult Mental Health Service to provide inpatient care and day programs to young people aged 14 to 25 years old.

This would build on our adult programs, allowing us to better serve the people of Wentworthville, as we have been proudly doing since 2002.

Along with the new services for young people, our plans include:

- Creating nine future-focused consulting suites.
- Upgrading all suites to single rooms.
- Creating a refurbished gym, art studio and green spaces.
- Adding 34 new car parking spaces.

The three-storey extension to the existing building has been carefully designed with high quality landscaping to mitigate impacts to the surrounding area. It will be a seamless addition to the existing building, sitting above the current car parking area.

Given your proximity to the Wentworthville Clinic, we appreciate you may be interested in the detail of our plans. We would welcome an opportunity to provide you with a one-on-one briefing and answer your questions, either by phone or videoconference. Please contact me on [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au) to arrange a time that suits you.

We are inviting the wider community to a virtual community session, which you are also welcome to join. Sessions will be held on Wednesday 8 September between 6pm and 8pm, and will provide an opportunity to meet the project team (virtually) and ask questions in a small group setting. Each session will run for 25 minutes, including a brief presentation and opportunity for questions. Bookings are essential. To book please email [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au).

We look forward to keeping you informed as our plans progress.

Kind regards

Dominique Wolfe

**The Community Engagement Team**

Northside Group Wentworthville Clinic – Proposed extension  
[wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)



## Media Coverage

**The Daily Telegraph**  
30 August 2021

# Teens thrown a lifeline



The new teen mental health clinic planned for Western Sydney (main) featuring a dining room and art studio (insets).

**EXCLUSIVE**  
**CHRISTOPHER HARRIS**

WESTERN Sydney will get its own teen mental health clinic under a \$31 million plan developed to address growing psychological distress among young people in the region.

The new inpatient facility, devised by private healthcare provider Northside, is slated for Wentworthville and will provide care for 41 young people aged 14 to 25.

It will offer programs for those suffering major depressive episodes and other diseases including anorexia.

Northside group child psychiatrist Dr John Kasinathan said teenagers today were facing a unique set of pressures.

And while public hospitals could deal with the most extreme and life threatening psychiatric illnesses, Dr Kasinathan said services were lacking in the middle ground.

"We have seen a rise in the last decade in eating disorders particularly affecting adolescents, and the age of onset of eating disorders appears to be getting lower and that's probably due to the influence of media and things like TikTok," he said.

"Boys tend to become more oppositional at school, they tend to cause more problems in terms of disruptive behaviours and get into substance abuse."

Northside Group CEO Anne Mortimer said unfortunately demand for teenage mental health treatment programs was very strong.

"When we opened the new adolescent program (in St Leonards) in July it was full almost within two days, we knew it was not good but we were quite surprised at the huge demand," she said.

High school students aged 12 to 17 in the southwest and western Sydney local health districts are the most depressed in the state according to the latest NSW Health data from 2017.

The clinic is expected to open in 2023 and Ms Mortimer unfortunately expects the mental health situation for young people to worsen before it gets better due to lockdowns and school closures.



## Virtual Community Session – Participant Emails

### Registration Email

Hello

Thank you for booking to join the Virtual Community Session about the Northside Group Wentworthville Clinic proposed extension, tonight 6pm to 6.25pm.

**This is the link to join for a 6pm start.**

The session will run for 25 minutes, including a presentation and opportunity for questions.

The session will be hosted on Zoom. The link will automatically open in your browser. You do not need a Zoom application to join the meeting.

While all devices should work well, a desktop, laptop or tablet device rather than a mobile phone may give you the best viewing experience of both the presentation and question and answer session.

You are welcome to join the session with your video on or off. While the project team is giving the presentation, please have your microphone on mute.

If you are having technical issues, email [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)

We look forward to discussing the project with you tonight and hearing your feedback.

Kind regards

Dominique Wolfe

**The Community Engagement Team  
Northside Group Wentworthville Clinic – Proposed extension**

[wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)

### Follow-up Email

Thank you again for joining us for tonight's virtual community session about the Northside Group Wentworthville Clinic proposed extension.

We appreciate the questions and feedback you shared.

An information sheet covering details of the proposal shared tonight is attached.

A feedback form is also attached – if you have any additional comments please let us know, either via email, or by completing the attached form. Please return any additional feedback by Friday 17 September.

Thank you again for taking time out of your evening to join us tonight.

Kind regards

Dominique Wolfe

**The Community Engagement Team  
Northside Group Wentworthville Clinic – Proposed extension**  
[wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)



# Virtual Community Session – Presentation

## Northside Group Wentworthville Clinic proposed extension

### Virtual community session

Wednesday 8 September 2021

#### Welcome

- Introductions
- About the proposal
- Next steps
- Questions and answers

1

2

#### Project team

##### Northside Group Wentworthville Clinic

- Run by Ramsay Mental Health, the largest operator of private hospitals in Australia.
- Eriyan
- A commercial construction business, managing the planning proposal on behalf of Ramsay Mental Health.

3

#### Introductions

##### Ramsay Mental Health

Anne Mortimer – Northside Group CEO

Michael Pain – Development Manager

Eriyan

Mike Ryan – Project Manager

Team 2

Zack Ashby - Architect

4



#### About the proposal

- Purpose: To support the mental health and wellbeing of young people in the local community.
- A dedicated Adolescent and Young Adult Mental Health Service to provide inpatient care and day treatment for young people aged 14 to 25 years old.
- Builds on adult programs, which have been running since 2002.
- Expanding to meet increasing demand, and provide much-needed services for young people.



##### Health Benefits

New Adolescent and Young Adult Mental Health Service.  
Nine future-focused consulting suites supporting state-of-the-art care.  
A refreshed gym, art studios and green spaces – proven to support mental health care.

Making all rooms single suites, giving patients privacy and dignity they deserve while being treated.

##### More Car Spaces

34 new car parking spaces for patients, doctors and staff.

##### Design Features

Three-story extension to be a welcome addition to the existing building.  
High quality landscaping and new lighting to improve surrounding amenity.  
Multipurpose rooms at each corner of the building to give a sense of activity at the site.



##### Local Jobs

23 new full-time equivalent jobs once opened.

5

6



7

A design that will maintain local amenity



8



9



10



11



12



#### Low traffic impact and extra parking

- Low impact on traffic flow around the Clinic and on street parking.
- An extra 34 car parking spaces for patients, doctors and staff.
- People visit the Clinic at different times, so even though services will increase, there will be a minimal impact on traffic and parking.

Northside Group

13

#### Construction management

- Construction will be managed to ensure the least amount of disruption to neighbours.
- Prior to starting construction, we will engage with our neighbours to:
  - Keep them informed.
  - Minimise the impact of site activities as much as possible.

Northside Group

14

#### A comprehensive planning process

- Proposal is being assessed as a State Significant Development:
  - Application will be submitted to the Department of Planning, Industry and Environment.
  - Cumberland Council is a key stakeholder.
- The application will contain specialist studies, which provide information to decision makers about the economic, environmental and social impacts of the project:
  - Traffic.
  - Noise.
  - Operations.
  - Construction management.
- Community engagement is a valued part of the process.

Northside Group

15

#### Next steps

- Your comments and questions are most welcome:
  - Upcoming question and answer session.
  - Feedback form.
- Please email [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au) by 17 September 2021.
- There will be another opportunity to review our application when the Department of Planning, Industry and Environment puts it on public exhibition.

Northside Group

16

#### Questions and Answers

#### Thank you



# Virtual Community Session – Follow-up Information

## Northside Group Wentworthville Clinic proposed extension

### Community Information

#### About the proposal

An extension to the existing Northside Group Wentworthville Clinic is being planned to support the mental health and wellbeing of young people in the local community.

Our plans are for a dedicated Adolescent and Young Adult Mental Health Service to provide inpatient care and day programs to young people aged 14 to 25 years old.

This would build on our adult programs, allowing us to better serve the people of Wentworthville, as we have been proudly doing since 2002.

Our community has done a fantastic job in raising awareness about the importance of mental health, and the enormous benefits of seeking help early. As a result of this hard work, our Clinic must expand to meet increasing demand, and provide much-needed services for young people in our growing population.



#### Health Benefits

New Adolescent and Young Adult Mental Health Service.

Nine future-focused consulting suites supporting state of the art care.

A refurbished gym, art studio and green spaces – proven to support mental health care.

Making all rooms single suites, giving patients the privacy and dignity they deserve while being treated.

#### Design Features

Three-storey extension to be a seamless addition to the existing building.

High quality landscaping and new lighting to improve surrounding amenity.

Multipurpose rooms at each corner of the building to give a sense of activity at the site.



Artist impression of Northside Group Wentworthville Clinic proposed extension from Lytton Street.

#### More Car Spaces

34 new car parking spaces for patients, doctors and staff.

#### Local Jobs

60 jobs during construction.

23 new full time/part time jobs once opened.





## Northside Group Wentworthville Clinic proposed extension

### A design that will maintain local amenity

The proposed design considers the need for additional mental health services in the community alongside the importance of maintaining amenity for surrounding properties and the local neighbourhood.

The three-storey extension would be a seamless addition to the existing building.

The extension is positioned mostly above the existing car parking area, with the building footprint extending slightly to the south and west.

The extension has been carefully designed to mitigate visual and solar impacts to surrounding properties and the adjacent park.

From Lytton Street, there would be minimal change to the appearance of the existing building. The extension will be visible from the reserve along Finlaysons Creek and Ernest Quinn Village Green, though it will be largely screened with semi-mature trees and high quality landscaping.

New lighting will be added to improve surrounding amenity.

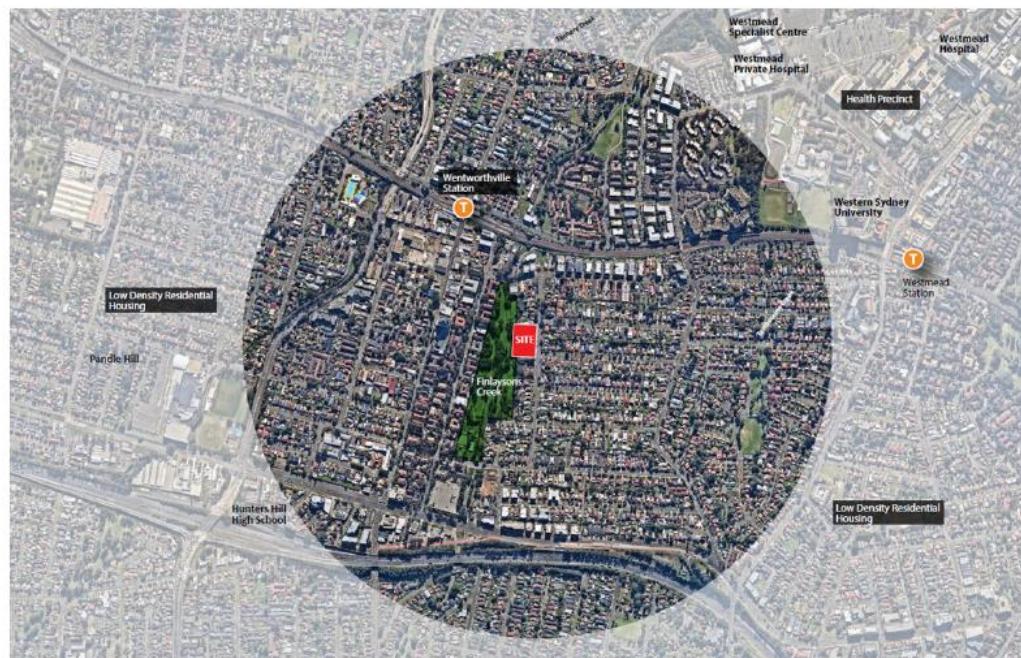
To make way for the extension, a small number of trees will need to be removed, though each of these (and more) will be replaced in key locations around the new extension to maintain privacy for neighbours and improve amenity of the area.

There will be no change to the amount of sunlight reaching the reserve along Finlaysons Creek.



Site plan of Northside Group Wentworthville Clinic showing proposed extension in light grey and existing building in dark grey.

## Northside Group Wentworthville Clinic proposed extension



Northside Group Wentworthville Clinic site (shown in red rectangle) in context of the local area.

### Low traffic impact and extra parking

The proposed extension will have a low impact on traffic flow around the Clinic and on street parking.

An extra 34 car parking spaces will be provided for patients, doctors and staff.

People visit the Clinic at different times due to the variety of day and group programs and individual appointments. This means that access to the Clinic and parking needs are staggered – rather than everyone having to come and go at once – so even though services will increase, there will be a minimal impact on traffic and parking.

### Construction management

We understand that minimising construction impacts is important to the local community. Our plans include ensuring the least amount of disruption to neighbours.

Prior to starting construction, we will engage with our neighbours to keep them informed and minimise the impact of site activities as much as possible.





## Northside Group Wentworthville Clinic proposed extension

### A comprehensive planning process

This proposal is being assessed as a State Significant Development. This means a development application will be lodged with the Department of Planning, Industry and Environment. Cumberland Council is a key stakeholder in the process.

The next step in the planning process involves submitting a State Significant Development (SSD) application to the Department.

The application will contain specialist studies, which are an important part of the planning process and provide information to decision makers about the economic, environmental and social impacts of the project.

The specialist studies consider matters such as traffic, noise, operations, and construction management. They help the community, government agencies and the consent authority to make informed submissions or decisions on the merits of the project.

Community engagement is a valued part of the process and we welcome your comments.



Artist impressions of Northside Group Wentworthville Clinic extension proposed facilities.

### Next steps

Thank you for taking the time to learn about our planned extension to Northside Group Wentworthville Clinic.

Your comments and questions about our proposal are most welcome. Please submit them to [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au) by **17 September 2021** – that way your feedback can be considered before we finalise our State Significant Development application.

There will be another opportunity to review our application when the Department of Planning, Industry and Environment puts it on public exhibition.

### About Us

Northside Group Wentworthville Clinic is run by **Ramsay Mental Health**, the largest operator of private hospitals in Australia. We have a philosophy based on 'People Caring for People'.

Northside Group Wentworthville Clinic is a premier provider of private mental health care in Sydney's West.

We are proud to be planning this extension which will allow us to provide additional services to support the health and wellbeing of our local community.



Northside Group  
Part of Ramsay Health Care

Page 4 of 4



## Feedback Form

### Northside Group Wentworth Clinic

*Proposed extension for new Adolescent and Young Adult Mental Health Service*

### FEEDBACK FORM

We are preparing our application to the NSW Department of Planning, Industry and Environment for our proposed extension to support young people aged 14 to 25 years.

Do you have any overall feedback on the proposal?

---

---

---

Do you have any points for the architect and urban designer to consider as they ~~finalise~~ the design for the extension?

---

---

---

Do you have any points for the landscape architect and urban designer to consider as they prepare the plans for landscaping and lighting around the extension?

---

---

---

Do you have any other comments for the project team?

---

---

---

---

---

*Continued on page 2...*



## ABOUT THE VIRTUAL COMMUNITY SESSION

Thinking about today's virtual community session, please rate how much you agree with the following:

	Strongly agree	Agree	Neutral	Disagree	Strongly disagree
The project team was helpful and knowledgeable					
I trust community feedback will be accurately reported					
I believe that community feedback will be meaningfully considered					
I feel more informed about the proposal after attending today's virtual community session					

**Please return your feedback by Friday 17 September 2021**

- Email to [wentworthville@apa.net.au](mailto:wentworthville@apa.net.au)

**Name** \_\_\_\_\_

**Address** \_\_\_\_\_

**Email** \_\_\_\_\_

**Telephone** \_\_\_\_\_

Please tick here if you would like to receive updates on this proposal.

Your privacy is important to us. Personal information, such as your image or email address will not be shared with people or organisations without your permission unless we are required to do so by law. Where you have consented to receiving direct marketing communications, such as project updates, from us, your consent will remain current until you advise us otherwise.



# 25



**australianpublicaffairs**  
CELEBRATING TWENTY-FIVE YEARS

**Sydney**

Level 34, 259 George Street, Sydney NSW 2000

**T** +61 (0)2 9234 3888

**Melbourne**

Level 27, 101 Collins Street, Melbourne VIC 3000

**T** +61 (0)3 9221 6136

**Canberra**

Level 1, The Realm, 18 National Circuit, Barton, ACT 2600

**T** +61 (0)2 6198 3417

[www.apa.net.au](http://www.apa.net.au)