



Eastern Creek Recycling Ecology Park Recycling Infrastructure Optimisation Project

Appendix H Community and Stakeholder Engagement Strategy and Outcomes Report



June 2022

Eastern Creek Recycling Ecology Park: Community & Stakeholder Engagement Strategy and Outcomes Report for the Recycling Infrastructure Optimisation Project

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1 Introduction

1.1 Project Context

Dial-A-Dump Industries Eastern Creek Pty Ltd (a fully owned subsidiary of Bingo Industries Pty Ltd (Bingo)) (the Applicant) operate the Eastern Creek Recycling Ecology Park (REP), located at 1 Kangaroo Avenue, Eastern Creek (formerly known as the Genesis Waste Management Facility) ('the Proposal Site'). The current approval allows for a total throughput of two million tonnes per annum (Mtpa), of which up to 1 Mtpa may be landfilled (excluding residual chute waste) with the remaining 1 Mtpa processed for resource recovery. The Eastern Creek REP comprises of a number of resource recovery facilities and activities including:

- Two materials processing centres known as Materials Processing Centre 1 (MPC1) and Materials Processing Centre 2 (MPC2) which predominantly process dry construction and demolition (C&D) and commercial and industrial (C&I) waste
- A Segregated Materials Area (SMA) which is principally used for the receipt, processing dispatch and stockpiling of inert construction and demolition materials, such as sand, dirt, concrete, aggregate, bricks and asphalt.

The Eastern Creek REP is approaching the current 2 Mtpa throughput limit. The Applicant is therefore proposing to increase the total throughput of the Eastern Creek REP by 950,000 tonnes per annum (tpa) and carry out minor infrastructure upgrades works across the Proposal Site (the Proposal).

The Proposal aims to further unlock the potential of the strategically significant Eastern Creek REP, with benefits of scale and optimal location within the Sydney transport network to respond to market demand and the policies of both the NSW and Commonwealth governments for expanded and enhanced resource recovery infrastructure. The Proposal would consist of predominantly dry C&D and C&I waste, consistent with existing waste streams received at the Eastern Creek REP.

The Proposal is considered as State Significant Development (SSD) under Clause 23 (waste and resource management facilities) of Schedule 1 of the *State Environmental Planning Policy (Planning Systems) 2021*. As a result, this environmental impact statement (EIS) is seeking approval, under Part 4, Division 4.7 of the *Environmental Planning and Assessment Act 1979* (EP&A Act) for the construction and operation of the proposed throughput increase and required supporting infrastructure.

Operations at the Facility commenced in 2012 and the project approval has since been modified eight times. Most recently in March 2022, Modification 10 which pertains to the installation of a gas collection system and permanent landfill gas flares to support the operations of the Eastern Creek REP. A further modification was submitted to the Department of Planning and Environment (DPE) in March 2017 but was subsequently withdrawn. Under MP 06_0139 (and subsequent development modifications), the Facility is approved for the following activities:

- » A throughput capacity of 2 million tonnes per annum (Mtpa) of non-putrescible waste
- » Of the 2 Mtpa accepted, landfilling in the quarry void up to 1 Mtpa of non-putrescible waste (including asbestos and other non-recyclable waste)
- » Materials processing centres (MPC1 and MPC2) which recover recyclable material from comingled commercial and industrial and construction and demolition waste
- » Crushing, grinding and separating works to process waste masonry material
- » Stockpiles for 50 tonnes of tyres
- » Stockpiles for 20,000 tonnes of green waste.

The Facility operates under two Environment Protection Licences (EPL) issued by the NSW Environment Protection Authority (EPA). These include:

- » EPL No. 20121, which relates to the recycling and resource recovery arm of the operation; and
- » EPL No. 13426, which relates to the management and regulation of the general solid waste (non-putrescible) landfill operation including Special Waste (asbestos).

1.2 Proposal overview

Bingo is proposing to enhance resource recovery outcomes across the Greater Sydney area by increasing throughput at the Eastern Creek REP to capitalise on the underutilised state-of-the-art processing facilities (namely MPC2), and plant and equipment within the Eastern Creek REP. The Proposal would include the upgrade and construction of supporting infrastructure to optimise the current operation at the Eastern Creek REP and facilitate the increased throughput proposed to be received at the Proposal Site.

It is proposed to develop the Proposal Site in three stages

- **Stage 1: Initial throughput and onsite upgrades:** Stage 1 would comprise 500,000 tpa of additional throughput to be received at the Eastern Creek REP to enhance resource recovery outcomes by increasing utilisation of onsite processing capabilities
- **Stage 2: Internal site optimisation:** Stage 2 would facilitate the remaining throughput increase (an additional 450,000 tpa of the total 950,000 tpa proposed) to be received and processed across the Eastern Creek REP and operation of one of the two proposed new exit connections. Stage 2 would include:
 - » The construction and operation of a new exit connection to Precinct Road and installation of two associated outbound weighbridges
 - » The construction and operation of a new exit connection to Kangaroo Avenue in the north east of the Proposal Site and the installation of two associated outbound weighbridges and a dedicated weighbridge office
 - » Earthworks for Stage 3 site establishment
 - » Additional carparking and amenities
- **Stage 3: Installation of supporting infrastructure:** Stage 3 would comprise the redevelopment of the north-eastern corner of the Proposal Site. This would comprise:
 - » Construction and operation of a workshop and maintenance shed (relocating this activity from elsewhere within the Proposal Site to a dedicated enclosed facility)
 - » Construction and operation of a skip bin manufacturing and repair workshop
 - » Installation of landscaping, signage, security fencing and finishing works.

1.1 Purpose of this report

This Community and Stakeholder Engagement Report supports the EIS for the Proposal and has been prepared as part of an SSD Application for which approval is sought under Part 4, Division 4.7 of the EP&A Act. This report has been prepared to address the Secretary’s Environmental Assessment Requirements (SEARs) (SSD 11606719) for the Proposal, issued by NSW Department of Planning and Environment (DPE) on 21 April 2021.

Table 1.1 provides a summary of the relevant SEARs which relate to community and stakeholder consultation and where these have been addressed in this report.

Table 1.1 SEARs

SEARs	Where Addressed
Community and Stakeholder Engagement – including: <ul style="list-style-type: none"> » a community and stakeholder participation strategy identifying key community members and other stakeholders; » details and justification for the proposed consultation approach(s); 	This report

SEARs	Where Addressed
<ul style="list-style-type: none"> » clear evidence of how each stakeholder identified in the community and stakeholder participation strategy has been consulted; » details of issues raised by the community and surrounding landowners and occupiers; » clear details of how issues raised during consultation have been addressed and whether they have resulted in changes to the development; and » details of the proposed approach to future community and stakeholder engagement based on the results of consultation. 	
<p>During the preparation of the EIS, you must consult with the relevant local, State or Commonwealth Government authorities, service providers, community groups and affected landowners. In particular you must consult with:</p> <ul style="list-style-type: none"> » Blacktown City Council » Environment Protection Authority » Department of Planning, Industry and Environment, specifically: » Environment, Energy and Science Group » Water Group and NRAR » NSW Fire and Rescue » Sydney Water » Transport for NSW (including former Roads and Maritime Services) » surrounding local landowners and stakeholders » any other relevant public transport, utilities or community service providers. <p>The EIS must describe the consultation process and the issues raised, and identify where the design of the development has been amended in response to these issues. Where amendments have not been made to address an issue, a short explanation should be provided.</p>	<p>This report and within other relevant technical reports</p>

2 Engagement Process

A Community and Stakeholder Participation Strategy (the Strategy), prepared by Elton/WSP in July 2021, was designed to support and guide consultation for three projects that Bingo is currently progressing at the Eastern Creek REP. These are:

- » **Recycling Infrastructure Optimisation Project:** a State Significant Development (SSD) application to increase the throughput of the REP for recycling purposes. Supporting infrastructure is also proposed to provide improved operational efficiency to support the increase in throughput.
- » **Western Operational Area Site Improvements:** an application to modify the current approval to include the Western Operational Area along the boundary facing Ropes Creek for relocation of existing approved activities.
- » **Landfill Gas Capture Project:** a modification application for a permanent and sustainable flare system to manage any residual gas within the landfill.

The intention of the Strategy is to:

- » fulfil the SEARs for each project, specifically to undertake community and stakeholder engagement **prior to lodgement**
- » provide accurate and accessible information about the proposed projects
- » enable the proponent to identify and respond to relevant issues of community concern before lodging the applications
- » commence the process of building more structured and effective channels of communications with the community and neighbouring landowners.

The engagement approach allows for:

- » timely input to the preparation of the three proposals prior to lodgement
- » broad engagement with the surrounding community with notification to an extensive resident catchment area
- » ready access to information via webinars, the Bingo Eastern Creek REP website, local newspapers and social media (Facebook)
- » targeted engagement with key stakeholders
- » follow up engagement and responses with community members and key stakeholders, where requested.

The Strategy was developed with reference to:

- » the SEARs issued for the Recycling Infrastructure Optimisation Project
- » item 15 of the SEARs issued for the Western Operational Area Site Improvements
- » item 13 of the SEARS issued for the Landfill Gas Capture Project
- » DPE's Undertaking Engagement Guidelines for State Significant Projects July 2021.

On 9 September 2021, a meeting was held with DPE, Elton/WSP and Bingo to outline the proposed consultation activities and key stakeholders to be engaged. DPE confirmed the adequacy of the proposed engagement approach and consultation activities, noting that these were in accordance with the intent of the SEARs for the Recycling Infrastructure Optimisation Project.

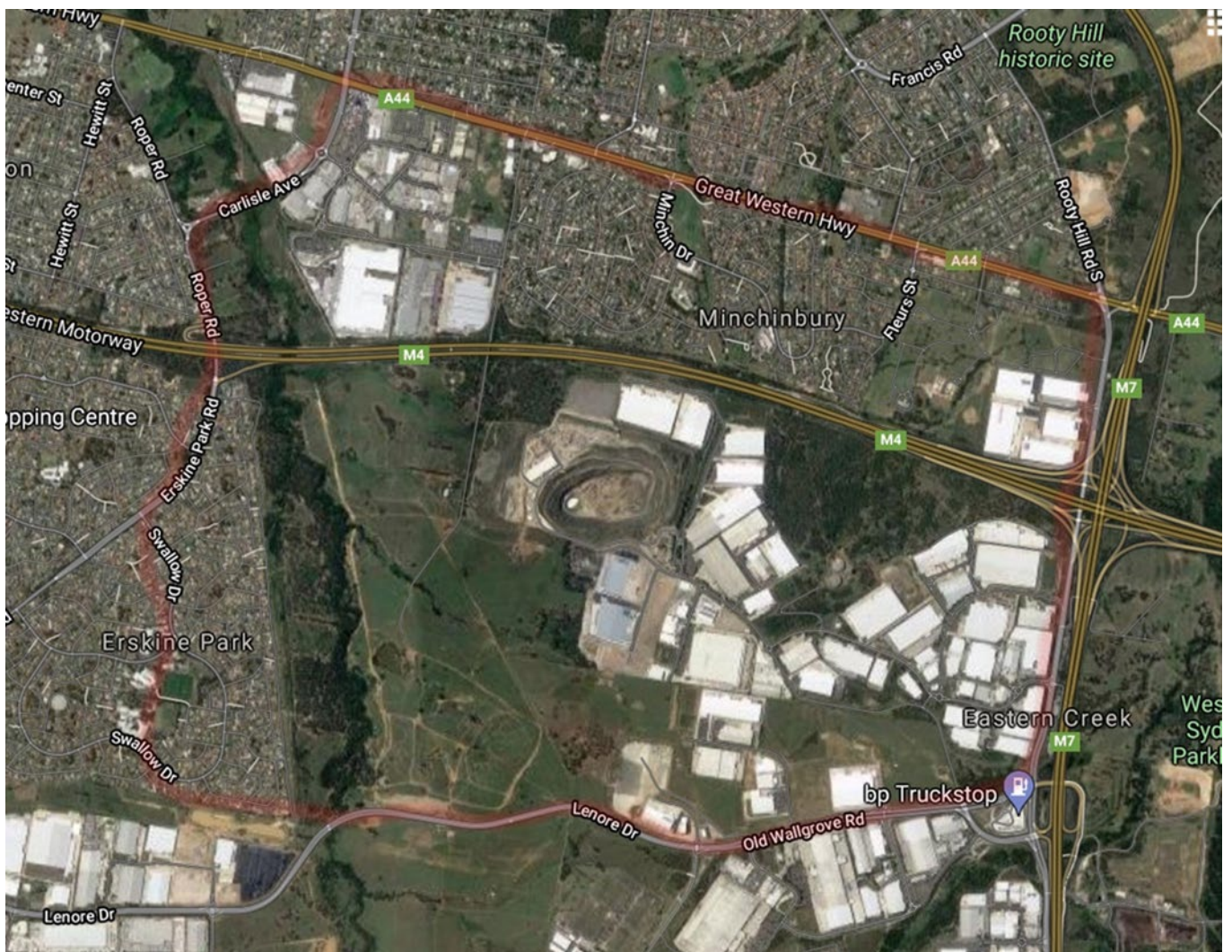
2.1 Stakeholders identified

The following table outlines the stakeholders to be engaged throughout planning for the three Eastern Creek REP proposals.

Stakeholder	Why included
Local Government	
Blacktown City Council	» The local government area (LGA) in which the Eastern Creek REP is located. The LGA includes the suburb Minchinbury, which is approximately 400 metres to the north of the Eastern Creek REP.
Penrith City Council	» Neighbouring LGA includes the suburbs of Erskine Park and St Clair approximately 1.0 km west of the Eastern Creek REP boundary.
Adjacent Landowners	
Sargents Charity	» Own land immediately adjacent to the north western boundary of the Eastern Creek REP, to the west of Archbold Road.
Frasers Property	» Own and operate the Eastern Creek Business Park at 46 Eastern Creek Drive, Eastern Creek to the south east of the Eastern Creek REP.
Hanson	» Own and operate an asphalt and concrete facility at Hanson Place, Eastern Creek immediately to the south of the Eastern Creek REP.
Fulton Hogan	» Own and operate an asphalt plant at the intersection of Honeycomb Drive and Wallgrove Road, Eastern Creek, immediately to the south of the Eastern Creek REP.
DPE – Office of Strategic Lands (OSL)	» OSL is responsible for the Ropes Creek riparian corridor immediately to the west of the Eastern Creek REP.
Jacfin	» Owner of a large industrial commercial site to the south of the Eastern Creek REP.
Goodman	» Goodman’s industrial and commercial holdings are in close proximity to the east of the Eastern Creek REP.
Schools	
Erskine Park High School P&C	» Sensitive receiver in Erskine Park.
James Erskine Public School P&C	» Sensitive receiver in Erskine Park.
Minchinbury Public School P&C	» Sensitive receiver in Minchinbury.
Community groups	
Neighbourhood Envirowatch – Minchinbury & Surrounding Areas	» A local private Facebook group for community members to report and share environmental concerns of Minchinbury and surrounding suburbs.
Western Sydney People’s Forum	» Community organisation who had previously engaged with Bingo on the odour issue.

Stakeholder	Why included
Greater Blacktown Chamber of Commerce	» Group representing the interests of businesses across Greater Blacktown including those in Eastern Creek and neighbouring suburbs.
Catchment for newsletter notification (see Figure 1 below)	
Minchinbury	Within catchment tested with DPE that captures dwellings and business within at minimum a 1.0 km radius of the Eastern Creek REP.
Eastern Creek	Within catchment tested with DPE that captures dwellings and business within at minimum a 1.0 km radius of the Eastern Creek REP.
Erskine Park east of Swallow Drive and Erskine Park Road	Within catchment tested with DPE that captures dwellings and business within at minimum a 1.0 km radius of the Eastern Creek REP.

Figure 1. Eastern Creek REP newsletter distribution area



Bingo also informed contacts at Deerubbin Local Aboriginal Land Council and Darug Custodian Aboriginal Corporation of the engagement process through Bingo’s Aboriginal and Torres Strait Islander Engagement Officer.

2.2 Consultation activities

Consultation for the three proposals was undertaken through a wide range of activities. These are summarised below.

2.2.1 Community working group

Invitations to participate in a Community Working Group (CWG) were sent to representatives of the following organisations/groups by Bingo on 30 September 2021. Initial invitations were followed up by emails and phone contact from Bingo’s Executive Management to encourage participation in the group. Given the low response rate and inability to form a workable quorum, Bingo did not pursue the CWG process but remains open to revisiting this forum in the future, subject to stakeholder and community group interest.

The table below outlines the responses to the CWG invitation.

Stakeholder	Accepted	Declined	No response
Blacktown City Council – Planning Officers			
City of Penrith			
Neighbourhood Envirowatch – Minchinbury & Surrounding Areas			
Frasers Property Ltd			
Erskine Park High School P&C			
James Erskine Public School P&C			
Minchinbury Public School P&C			
Western Sydney People’s Forum			
Greater Blacktown Chamber of Commerce			

2.2.2 Community newsletter

A community newsletter to notify nearby residents and business of the Proposal and consultation program was distributed by Flyers Direct to the newsletter distribution area as identified in Figure 1 between 24 and 28 October 2021. This went to over 4,000 premises within the surrounding area. Following feedback received by residents and Mr Edmond Atalla MP, a second distribution of the community newsletter was carried out on 5 November 2021 Bingo’s employees to 1,000 properties. An updated newsletter announcing the additional December community webinars and consultation program was delivered on 30 November and 1 December 2021 to over 4,000 premises (including residences and businesses) within the surrounding area. Please note Section 3.1 for detailed commentary on issues identified by community members about the distribution of the newsletter.

2.2.3 Project email

A project email address (ECREPfeedback@WSP.com) was established to receive feedback and field questions about the consultation program and the projects. By 20 December 2021, 23 community submissions received via email.

2.2.4 Project website updates

The Eastern Creek REP Community Engagement website launched on 26 October 2021 and Bingo has been providing regular updates. Up to 20 December 2021, the website received 641 unique visitors, 1,627 page views with an average dwell time per visit of 1 minute 15 seconds.

2.2.5 Community webinars

Two community webinars were held on 4 and 9 November 2021 to present the three proposals and seek feedback. At the request of DPE additional community webinars were held on 11 November 2021 as well as 11 and 13 December 2021. The same presentation was provided for community webinars 1-3. This was also placed on the Eastern Creek REP Community Engagement website. The presentation for community webinars 4 and 5 covered the same material as sessions 1-3 and provided additional detail on the Landfill Gas Capture Project. The table below details participation across the community webinars.

	Webinar session	Community Participants
1	4 November	8
2	9 November	5
3	11 November	1
4	11 December	5
5	13 December	0

2.2.6 One on one meetings

Meetings occurred with seven adjacent landowners as well as Blacktown City Council, DPE and the EPA. Feedback received from these meetings is provided in Section 3.2. Meetings to discuss specific technical issues also occurred with other agencies. Details of these meetings will be covered in relevant sections of the environmental assessments for each proposal.

2.2.7 Online information

Project information including newsletters, webinar presentations and responses to Frequently Asked Questions (FAQs) were progressively posted onto the Eastern Creek REP Community Engagement website and Bingo's Facebook page across the consultation period from October to December 2021 and consultation material remains available on the Bingo webpage.

2.2.8 Responses to queries and questions on notice

Bingo engaged directly with six community members who sought additional information on the projects and operations at the Eastern Creek REP.

2.3 Additional notification activities

On 3 November 2021, Bingo was made aware of a complaint on a private Facebook page noting that not all residences in Minchinbury received a newsletter notifying them of the community webinars and the three proposals being prepared. At the first community webinar on 4 November 2021, some attendees advised concerns about the newsletter distribution and Mr Edmond Atalla MP also provided Bingo with a list of streets that did not receive the newsletter.

Bingo sought clarification from Flyers Direct the company that distributed the first newsletter, who noted over 4,000 newsletters were distributed to surrounding suburbs as per the newsletter distribution area in Figure 1 and also provided GPS geotracking data of the areas covered by their distribution team. This data and correspondence from the distributor can be found in Appendix 1. Flyers Direct did advise that the newsletter was not distributed to homes with a 'No Junk Mail' sign.

Considering the feedback regarding the newsletter distribution, on 6 November 2021, Bingo announced a third community webinar for 11 November 2021 and an additional 1,000 newsletters were delivered to the streets identified by Mr Edmond Atalla MP by Bingo employees. The Eastern Creek REP Community Engagement website and Bingo's Facebook page were also updated to advise of the third community webinar on 11 November 2021. Bingo also paid for Facebook advertising which was geolocated to Minchinbury, Erskine Park and Eastern Creek linking to the newsletter and the additional community webinar date.

Additional Facebook advertising was scheduled by Bingo until 17 November 2021 for the communities of Minchinbury, Erskine Park, Eastern Creek to direct people to the community webinar presentation and FAQs document which had been uploaded to the Eastern Creek REP Community Engagement website and feedback was encouraged.

2.4 Other feedback on the consultation program

During consultation, additional feedback was provided on the consultation program, including:

- » a wider catchment should have been notified
- » there was no access to detailed plans on the Bingo website to enable informed submissions
- » the timing of the sessions did not support participation by people who may be otherwise busy at the same nominated times
- » the balance of time in the community webinar available for questions
- » the material presented assumes an approval by talking about construction timeframes
- » 11 days following the final webinar was seen by many submitters as not enough time for considered feedback to be provided.

In response to this feedback and in consultation with DPE and EPA, on 30 November 2021 Bingo announced that engagement would be extended, and additional webinars were held at 1.00 – 2.30 pm on Saturday 11 December 2021 and 6.00 – 7.30 pm on Monday 13 December 2021. The sessions were scheduled at differing times to broaden opportunities for participation and were advised through:

- » An updated newsletter distributed by a different operator (DandD Distribution) to over 4,000 premises and businesses in the catchment area including those with "No Junk Mail" signs distributed on 30 November and 1 December 2021. The updated newsletter provided additional information on the Landfill Gas Capture Project and the pre-lodgement consultation program. Geotracking data provided by the newsletter distributor showing the updated newsletter distribution areas is provided in Appendix 2.
- » Geo located Facebook advertising to surrounding suburbs of Minchinbury, Erskine Park and Eastern Creek from 5 November 2021 to notify communities across the Blacktown and Penrith LGAs beyond residents and businesses within the newsletter distribution area.
- » Updates to the Bingo Eastern Creek REP webpage and Bingo's Facebook page
- » Digital banner advertisement in the Blacktown Advocate (geolocated to Minchinbury, Eastern Creek and Erskine Park) from 26 November 2021 and a print advertisement in the Blacktown News on 7 December 2021 to notify communities across the Blacktown and Penrith LGAs beyond residents and businesses within the newsletter distribution area.

Information on the additional community webinars was also emailed to all who made submissions in response to the earlier consultation sessions.

3 What we heard

This section summarises the feedback received from the webinars, submissions sent to the project email and discussions with adjacent landowners, agencies, and authorities. During consultation, feedback was provided on all three proposals. This section summarises the feedback provided for the Recycling Infrastructure Optimisation Project only. Further detail on feedback provided on the other proposals will be provided in the environmental assessment for each proposal.

3.1 Community feedback

Feedback from the community was received directly through the community webinars and via the project email. By 20 December 2021, 23 community submissions were received via email, 17 of these submissions objected to the Proposal citing the following:

- » inadequate notification of the consultation process
- » dissatisfaction with Bingo's response to the odour issue that occurred in March 2021
- » lack of detailed plans
- » too little time to provide feedback
- » ongoing health and amenity impacts caused by hydrogen sulphide gas
- » no expansion of activity beyond what is currently permitted.

5 of these 17 submissions expressed objections to an incinerator at Eastern Creek, a facility which is not being considered within any of the applications being prepared by Bingo.

In addition to feedback on the consultation program in Sections 2.3 and 2.4, much of the community feedback focused on matters related to odour management and planning and regulatory issues related to the Eastern Creek REP and is outlined in Sections 3.1.1 and 3.1.2. While some of these matters are not directly relevant to the Recycling Infrastructure Optimisation Project they have been included for transparency. Section 3.1.3 enumerates matters raised directly in relation to the Recycling Infrastructure Optimisation Project.

3.1.1 Odour and air quality

- » Dissatisfaction was expressed with:
 - Bingo's responsiveness to community complaints about the odour issue when it first occurred in March 2021
 - the timeliness of implementing the temporary gas capture flare system and whether this was the best solution for Bingo to undertake to address the odour issue.
- » Reports that odour is still being experienced in neighbouring areas.
- » Inadequate information on why odour was still being experienced from the landfill when it is licensed to only take non-putrescible waste.
- » A request for access to the data Bingo provided to the EPA on the odour issue, and the EPA's response to this information.
- » Non-putrescible waste was a misnomer as most forms of waste will slowly break down and produce odours. It was suggested that any waste that has any potential to create odour either needs to be kept out of the landfill or be managed appropriately within the landfill.
- » Concerns that residual matter that goes into landfill will still contribute to odour. There needs to be greater clarity and scrutiny of:
 - the type of waste that is received
 - how much of it is recycled and what products it is used for
 - the nature and composition of residual material that goes into landfill.
- » Concerns about inadequate management of:

- water run off to prevent it getting into the landfill and causing odour
- soil coverage to manage odours and reduce surface water.
- » Concerns about health impacts of ongoing exposure to escaping landfill gas and greenhouse gas emissions from the flares.
- » Several participants noted a recent increase in dust and airborne particulate matter including fibrous material in adjacent neighbourhoods.
- » Information was requested on the locations of odour and air monitors in Minchinbury and the availability of data collected at these locations.
- » The Eastern Creek REP was described as an example of the people in Western Sydney paying the price of poor amenity and health outcomes, so the rest of Sydney doesn't have to deal with their own waste problems.

3.1.2 Planning, regulation, and reporting

- » Why is an SSD pathway being used rather than traditional DA's with local Councils?
- » The Eastern Creek REP has gone through many modifications so it should be reassessed as a completely new project and a new licence should be applied for.
- » Bingo should have publicised the SEARs so that the community was aware that three new proposals were being considered.
- » There is a lack of transparency about Bingo's interactions with the EPA.
- » The priority should be to conclusively resolve the odour issue and demonstrate this can be effectively managed before approving any additional applications for expansion of recycling activities.
- » Information on compliance with trade waste licence should be made available.
- » Bingo have not posted some environmental monitoring reports on the website as per requirements.
- » Discrepancies in reporting particularly in the concentration of certain elements and compounds within leachate.
- » Concerns were noted that self-reporting may not protect the environment or communities.
- » There should be regular and comprehensive reporting of:
 - the type of waste being received
 - the materials that can't be recovered and go into landfill
 - as well as any waste that is received that goes directly to landfill.
- » If certain types of waste no longer go directly into landfill, the community should know when this activity ceased and if there are any legacy issues or risks associated with it.
- » The potential for Waste to Energy production on site.

3.1.3 Recycling Infrastructure Optimisation Project

- » These proposals should not be considered until the odour problem and other non-compliances are fully resolved.
- » There should be no expansion of landfill activities and the proposal site should wind down as it is located too close to an existing residential area.
- » Will plastic be sorted from the incoming waste stream and be recycled?
- » How is the waste that is being diverted being characterised?
- » Can we be confident of the 85 % claimed recycling rate? How is this being calculated?
- » Given the type of waste Bingo accepts, nothing should be burnt, converted to energy or co-processed. Between concrete, brick, steel and plastic, they should all effectively be in a recycling loop.
- » Noise management

- How will noise be managed?
- Will the facility be operating 24 /7?
- Solutions for night time noise such as reversing alarms on trucks and machinery.
- Will MPC2 be quieter than MPC1?
- » Dust management - with more throughput, there will be more dust and particulates from increased levels of materials handling, stockpiles and truck movements within the Eastern Creek REP.
- » Is the extension of Archbold Road proposed as part of these works?
- » Will this mean extra trucks in surrounding suburbs and on busy roads?
- » Will these works permanently address drainage and runoff, so water doesn't get into the landfill and cause odour?

3.2 Feedback from adjacent landowners

Meetings were held with several landowners within close proximity to the Eastern Creek REP. The following table summarises the feedback received as relevant to the Recycling Infrastructure Optimisation Project.

Stakeholder	Issues raised relevant to the Recycling Infrastructure Optimisation Project
Office of Strategic Lands (OSL) 8 November	<ul style="list-style-type: none"> » Potential impacts from the Eastern Creek REP on the DPE OSL's land. » Discussion around the rate at which TfNSW are pushing forward the Archbold Road extension and the benefits the road will provide to improving access to Eastern Creek. » It was asked how many years the landfill has left before it is full. Bingo noted that this will be dependent upon several factors such as landfill volumes within approval limits, type of waste landfill and density. The indicative landfill life based on the current Project Approval is likely to be less than 10 years. » OSL welcomes a continuing dialogue with Bingo regarding future updates.
Goodman 10 November	<ul style="list-style-type: none"> » Traffic congestion within the industrial area is an issue with no clear driver to the cause of congestion. » A left turn from Interchange Drive onto Wallgrove Road has previously been floated as an opportunity for improvement. » While not part of this Proposal, the extension of Archbold Road would be of benefit to business within Eastern Creek. » It was noted that the consultation was appreciated, and it would assist Goodman with their own operations moving forward. » Goodman noted that they had no issues or comments on the proposal and welcomed a continuing dialogue with Bingo regarding future updates.
Sargents 12 November	<ul style="list-style-type: none"> » While not part of this proposal, the extension of Archbold Road would be of benefit to business within Eastern Creek. » Sargents confirmed it did not have issues or comments on the Proposal and welcomed a continuing dialogue with Bingo given their shared boundary.
Hanson 15 November	<ul style="list-style-type: none"> » Hanson requested further information on whether the Recycling Infrastructure Optimisation project was just about working within the Proposal Site's existing approval limits or whether there would be additional throughput, trucks etc. » More detail was sought on the road layout, site entrances and routes from arterial roads. » Hanson noted they will need to keep talking with Bingo about future plans for their respective sites.

	<ul style="list-style-type: none"> » A key issue for Hanson is traffic through Wonderland Drive on to Wallgrove Road, particularly due to the time sensitive nature of concrete products which need to be delivered to clients within 90 minutes of dispatch. » Completion of future road connections including Archbold Road and the Honeycomb Drive extension would be beneficial to improving access to Eastern Creek. » Hanson reiterated that traffic is the number one issue for them, particularly the impact on traffic in peak periods. » Hanson noted they would like to continue working with Bingo about supply of product to use as daily cover within the landfill. » It was noted that the consultation was appreciated, and ongoing communication would be appreciated.
Fulton Hogan 7 December	<ul style="list-style-type: none"> » Fulton Hogan noted they would appreciate being involved in any planning for addressing the pinch point road next to MPC2. » Fulton Hogan requested that those in the meeting were contacted directly when Bingo reached key project milestones otherwise they may not receive the correspondence. » The extension of Archbold Road was seen as important to reducing congestion within Eastern Creek. » Fulton Hogan highlighted the importance of ready site access as customers who can't get easy access can go to nearby competitors. » It was noted that the consultation was appreciated, and ongoing communication would be appreciated.
Jacfin 17 December	<ul style="list-style-type: none"> » Jacfin queried whether the Archbold Road extension would form part of Bingo's proposals. » Jacfin raised concerns that the SSD application may exacerbate traffic issues within the business park. In particular, traffic travelling through a future road link adjacent to their site. » Further clarification on the landfill lifespan was requested. » It was noted that ongoing consultation would be appreciated and a direct contact with Bingo was requested to ensure any future issues can be directed to the right person.
Frasers Property 16 February	<ul style="list-style-type: none"> » Frasers Property noted that they are presently the owners of Kangaroo Avenue and are working with Blacktown City Council to have the road dedicated as a public road. It was agreed that given the near term dedication of Kangaroo Avenue as a public road that landowner's consent would not be required. » Frasers Property raised concerns regarding the removal of the amenity berms, noting that their properties located on the north-east boundary adjacent to the new exit road to Kangaroo Avenue, had constructed a piled concrete wall, designed to retain the loads of the amenity berm on Bingo's property. Frasers Property queried whether the removal of the amenity berm would leave the wall exposed on Bingo's property. » Frasers Property noted that dust, including dust tracking has historically been an issue. As part of ongoing consultation, it was agreed that a meeting would be held onsite with Frasers Property to get an improved understanding of the issue and discuss mitigation opportunities.

3.3 Feedback from Government Agencies

The following table summarises the feedback from agency and local authority stakeholders received relevant to the Recycling infrastructure Optimisation Project.

Stakeholder	Issues raised relevant to Recycling Infrastructure Optimisation Project
<p>Blacktown City Council Officers</p> <p>17 November</p>	<p>Traffic arrangements</p> <ul style="list-style-type: none"> » The need for a Traffic Impact Assessment including. <ul style="list-style-type: none"> · consideration of an increase in truck movements to and from the Proposal Site · confirmation that no upgrade to surrounding intersections is required due to the Proposal · provision of slip lanes where needed and of an appropriate length to accommodate trucks » The emergency access arrangements would be an important consideration and that road access would need to be factored in perpetuity. » Would there be a left only out on to Honeycomb Drive or would there also be a right turn? Sufficient land should be set aside to allow slip lanes etc. when this is built. <p>Amenity and environmental impacts</p> <ul style="list-style-type: none"> » Concerns regarding background creep for noise and air (Bingo noted that background monitoring has been carried out to inform the noise assessment and that background monitoring has also been undertaken on site to inform the emissions inventory established for the proposal). <p>Community Engagement</p> <ul style="list-style-type: none"> » Council noted it would be beneficial to have contact details for Bingo to pass on any complaints received from the community. » Council would appreciate notice via a phone call or email if there are any issues on site that may cause complaints from the community.
<p>EPA and DPE</p> <p>17 November</p>	<ul style="list-style-type: none"> » DPE and the EPA noted they had received correspondence regarding the ‘missed streets’ in notifying the consultation sessions. » Would the proposal affect any changes in current stockpiling arrangements? » Modelling for air quality should not only consider additional traffic but additional material to be processed at MPC2 and associated requirements for stockpiling in the Segregated Materials Area. It was observed that any increase in stockpiles would require consideration of potential impacts on air quality triggered by potential dust emissions.

In addition to consultation with DPE, EPA and Blacktown City Council, Bingo provided written correspondence to the following government agencies:

- » Penrith City Council
- » Fire and Rescue NSW
- » Transport for NSW
- » Sydney Water
- » Endeavour Energy

Each agency was sent written correspondence providing background information regarding the Proposal and inviting them to engage in a meeting with Bingo to discuss the Proposal or to provide written feedback to Bingo. Written feedback was received from Sydney Water and Endeavour Energy which reiterated their previous feedback respectively provided by each Agency in their letter responses to SEARs. Either no response, or a response declining a meeting was received from the other agencies.

4 Responses to issues raised in consultation

This section outlines key matters raised throughout the consultation and Bingo’s response to how these matters have been addressed.

ISSUE	BINGO’S RESPONSE
FEEDBACK ON THE CONSULTATION PROGRAM	
Distribution and notification of consultations	
Newsletters were not distributed to several local streets	<ul style="list-style-type: none"> » Geotracking data of the initial distribution is attached in Appendix 1. » An additional 1,000 newsletters were delivered by Bingo’s employees to the streets identified by Mr Edmond Atalla MP. » The Bingo Eastern Creek Community Engagement website and Bingo’s Facebook page were also updated to advise the third community webinar on 11 November 2021. » An updated newsletter advising the additional webinars on 11 and 13 December 2021 was distributed to over 4,000 premises within and beyond the identified the distribution area (including those with “No Junk Mail” signs) on 30 November and 1 December 2021. See geotracking data in Appendix 2.
Lack of other forms of notification	<ul style="list-style-type: none"> » Bingo paid for Facebook advertising which was geolocated to Minchinbury, Erskine Park and Eastern Creek linking to the original and updated newsletters and the additional November and December community webinar dates and to direct people to the presentation and FAQs uploaded to the Eastern Creek REP Community Engagement website and feedback was encouraged. » Other forms of notification for the second round of webinars included: <ul style="list-style-type: none"> – Direct emails from Bingo’s Executive Management to stakeholders – Notification to stakeholder groups – Updates to the Bingo Eastern Creek REP Community Engagement website and Bingo’s Facebook page – Notices in the Blacktown Advocate and Blacktown News.
Area notified should have been larger	<ul style="list-style-type: none"> » On 9 September 2021, a meeting was held with DPE, Elton/WSP and Bingo to outline the proposed consultation activities and key stakeholders to be engaged. » DPE confirmed the adequacy of the proposed engagement approach and consultation activities, noting that these were in accordance with the intent of the SEARs for the Recycling Infrastructure Optimisation Project. » Facebook and newspaper advertising was employed to broaden the reach of notifications for the November and December community webinars. This included advertising in the Blacktown Advocate and Blacktown News and other forms of notification as outlined above.

Adequacy of consultation

Extent of consultation

- » On 9 September 2021, DPE confirmed the adequacy of the proposed engagement approach and consultation activities, noting that these were in accordance with the intent of the SEARs for the Recycling Infrastructure Optimisation Project.
- » Given the Recycling Infrastructure Optimisation Project proposes the most significant change from current operations, it is assumed that the consultation program as outlined would also be adequate to enable feedback on the Western Operational Area Site Improvements and Permanent Landfill Gas Capture projects.
- » In September 2021, Bingo invited a number of local community organisations and Councils and adjacent landowners to be part of a CWG to provide input to the three proposals.
- » Following a meeting with DPE on 24 November 2021, Bingo extended the consultation period and scheduled two more community webinars. These community webinars included additional detail on the Permanent Landfill Gas Capture project.
- » In total an additional 3 community webinar sessions were undertaken in response to community feedback.
- » Given the unpredictable COVID environment, community webinar sessions and provision of information online were determined to be:
 - safer
 - more accessible to a wide range of people
 - less liable to sudden change/cancellation than face to face sessions.
- » Bingo also met individually with community members and issued responses to more detailed questions asked by community members during the community webinars or via email.
- » Presentations and two sets of FAQs were also placed on the Bingo Eastern Creek REP Community Engagement website enabling people who could not participate in the community webinars to access relevant information.
- » The consultation program is consistent with the approach to most consultations presently being undertaken by Government and private organisations, for projects of similar scale.
- » The additional engagement indicates Bingo’s commitment to responding to community feedback and going beyond “business as usual” in terms of consultation on the three proposals currently being planned for.

<p>Level of detail in information provided</p>	<ul style="list-style-type: none"> » Webinars were pitched at a general community audience. » The same presentation material was presented at community webinars 1,2 and 3. Additional information on the permanent landfill gas capture project was included in the presentation for community webinars 4 and 5 in response to feedback received during sessions 1-3. » Presentations and two sets of FAQs were also placed on the Bingo Eastern Creek REP Community Engagement website enabling participants in the community webinar and those who could not participate to more thoroughly review them. » Where more detailed information was requested by community members and key stakeholders, Bingo provided responses in the community webinars or took questions on notice and updated people on these responses directly, as well as posting detailed responses in two FAQ documents on the Bingo Eastern Creek REP Community Engagement website to ensure all members of the community had access to the same information that was being directly provided to individual community members. » People could also submit any questions to Bingo via the project email if more information was required. 6 community members did this and received prompt replies from the Bingo Executive Management team. » Bingo also offered to meet with community members who made contact with them throughout the consultation period to provide more detail on the three proposals and respond to specific concerns.
<p>Timing of consultation webinars</p>	<ul style="list-style-type: none"> » In response to this issue being raised, the additional community webinars were scheduled at 1:00 – 2:30pm on Saturday 11 December 2021 and at 6:00-7:30pm on Monday 13 December 2021. » Regularly updated information on the Bingo Eastern Creek REP Community Engagement website was provided as an avenue for people to find out more about the proposals and updates also occurred via Bingo’s Facebook page, Facebook and newspaper advertising and the two newsletter distributions. » Five community webinars were provided in total providing several opportunities for the community and key stakeholders to participate.
<p>Time provided to allow feedback</p>	<ul style="list-style-type: none"> » Within the community webinars there was a balance of time to outline the three proposals as well as to allow for questions and comments from attendees. The time of the second community webinar was extended to allow for additional questions and comments. » Participants were also encouraged to reach out to the project email or contact Bingo directly with any other questions they may have had following the sessions. » The time initially allowed to provide feedback was 19 November - 14 days from the first community webinar and 10 days from the second community webinar. » In response to community feedback this was extended to allow 12 days for feedback from the third webinar held on 11 November 2021. » Following discussion with DPE on 24 November 2021, another two community webinars were announced on 26 November 2021 for 11 and 13 December 2021 and the period for feedback was extended until 20 December 2021. » From the first webinar on 4 November 2021 through to the submissions date for feedback on 20 December 2021, there were 46 days in which feedback could be received.

ODOUR MANAGEMENT AND AIR QUALITY

Odour

<p>Adequacy of current management to avoid production of odours gases</p>	<ul style="list-style-type: none"> » To rectify the odour issue arising in March 2021 subsequent to a significant rainfall event and generation of landfill gas, Bingo has implemented a range of measures such as: <ul style="list-style-type: none"> – installation of temporary flare network – capping – odour monitoring – lodging a separate application to install a permanent gas flare at the Eastern Creek REP (note that this is not included within the Recycling Infrastructure Optimisation Project). » The temporary flare system continues to operate effectively. This has resulted in a substantial reduction in odour emissions from the Facility, and the issue is well under control. » The permanent flare system will provide ongoing odour management and prevent a recurrence of this event in the future.
<p>Nature of waste received and potential to produce odour</p>	<ul style="list-style-type: none"> » The Eastern Creek landfill accepts inert, non-putrescible waste typically derived from construction and demolition and commercial and industrial sources and does not accept putrescible waste (such as waste in domestic red bins and food waste). » The material that is permitted to be landfilled does contain organic material (such as wood waste, garden waste, paper and cardboard). This material can degrade to result in emissions of methane and other landfill gases.
<p>Measures taken to exclude water entering the landfill</p>	<ul style="list-style-type: none"> » Runoff at the Eastern Creek REP is managed through a Soil, Water and Leachate Management Plan. Generally surface water on the site is captured through the Proposal Site’s water management infrastructure and directed away from the landfill void. » Some water is unable to be prevented from entering the landfill such as rainfall that falls on the landfill surface and walls. If this water comes into contact with waste, it becomes leachate and will be managed through the site’s leachate management infrastructure. » To manage odour, Bingo has implemented a range of measures such as installation of temporary flare network, capping and odour monitoring and is in the process of seeking approval for two permanent gas flares at the site. » The temporary flare system continues to operate effectively. » The permanent flare system will provide long term sustainable ongoing odour management for landfill gas capture and treatment.
<p>Ensuring community amenity</p>	<ul style="list-style-type: none"> » To manage odour, Bingo has implemented a range of measures such as installation of temporary flare network, capping and odour monitoring and is in the process of seeking approval for two permanent gas flares at the Eastern Creek REP. The temporary flare system continues to operate effectively, and few complaints have been received by Bingo since installation. » The permanent flare system will provide long term sustainable ongoing odour management for landfill gas capture and treatment.

Responsiveness to community	<ul style="list-style-type: none"> » Bingo endeavours to respond to any complaints and queries as soon as possible. » Contact details for community enquires are provided on Bingo’s Eastern Creek REP Community Engagement website (https://www.bingoindustries.com.au/waste-management/eastern-creek-recycling-ecology-park). » Complaints and queries are managed in accordance with the procedures outlined in the site’s Environmental management System and Community Engagement and Communication Protocol which is also available to the community on Bingo’s Eastern Creek REP Community Engagement website.
Recycling Infrastructure Optimisation Project	
No expansion of landfill activities in a facility close to residential areas.	<ul style="list-style-type: none"> » The Proposal does not include the expansion of landfill activities. The Proposal would result in a small increase to chute waste being sent to the landfill due to the increase in recycling activities being carried out at the Proposal Site. The use of residual chute waste for this purpose is aligned with the current Project Approval. » The Proposal aims to increase the amount of waste being diverted from landfill.
Given the type of waste Bingo accepts at Eastern Creek, nothing should be burnt, converted to energy or co-processed. All materials should be recycled.	<ul style="list-style-type: none"> » The three proposals at the Eastern Creek REP, including the Landfill Gas Capture Project, do not involve the combustion of waste. » There is no linkage to the Next Generation Energy from Waste (EfW) facility. It is noted that the Next Generation EFW project will no longer proceed, based on the recent NSW Government announcement of the NSW EFW Infrastructure Plan. » Bingo continuously looks for innovative technology and circular opportunities for their residual waste stream which is currently landfilled and represents ~19% of the volume off the back of their advanced recycling facilities. This residual waste stream is predominately comprised of light materials which include plastic, some timber, textiles, rubber, ceramics/dust/dirt and rock. » As part of Bingo’s innovation hub and commissioning of MPC2 at the Eastern Creek REP, Bingo plans to undertake a waste audit of these materials to understand the specifications of the material and exact composition of plastics / textiles etc. to inform further investment in recycling technology to enhance the diversion rates from landfill over time. There is no report on Bingo’s residual waste that is publicly available.
Will plastic be sorted from the incoming waste stream and recycled?	<ul style="list-style-type: none"> » Plastic is currently sorted from the incoming waste stream and where non-recyclable is included within the residual waste stream. » Bingo continuously looks for innovative technology and circular opportunities for their residual waste stream which is currently landfilled and represents ~19% of the volume off the back of their advanced recycling facilities. This residual waste stream is predominately comprised of light materials which include plastic, some timber, textiles, rubber, ceramics/dust/dirt and rock. As part of Bingo’s innovation hub and commissioning of MPC2 at Eastern Creek REP, Bingo plans to undertake a waste audit of these materials to understand the specifications of the material and exact composition of plastics / textiles etc. to inform further investment in recycling technology to enhance the diversion rates over time.

<p>Noise Management</p> <ul style="list-style-type: none"> » Will the facility operate 24 /7? » Solutions for night-time noise from reversing alarms on trucks and machinery? » Will MPC2 be quieter than MPC1? 	<ul style="list-style-type: none"> » The Proposal Site has an existing approval to operate some aspects of its operation 24 hours, 7 days per week including MPC1 and MPC2 (operation, waste receipt, chute use and maintenance). The SMA can also receive segregated materials 24 hours a day, Monday to Friday. The operation of other activities at the Proposal Site are restricted to certain hours. The Proposal would operate in accordance with the Project Approval and would not seek to change the current operating hours of Eastern Creek REP. » Noise at the Proposal Site is managed through the Proposal Site’s approved Environmental Management Strategy. The Proposal Site undertakes biannual monitoring as a licence requirement and is compliant with the limits established in the environmental protection licence. » A detailed Noise and Vibration Impact Assessment has been prepared by RWDI for the Proposal which includes an assessment of the operational noise impacts from the operation of MPC1 and MPC2. The assessment shows that the Proposal will be compliant with the established noise limits established.
<p>Dust and particulates management to address increased levels of materials handling, stockpiles and truck movements.</p>	<ul style="list-style-type: none"> » The majority of the increase in throughput associated with the Proposal would be processed through MPC2. MPC2 is a state-of-the-art facility that has been designed to include a range of measures to manage dust and particulate matter including: <ul style="list-style-type: none"> > Processing of waste within the enclosed facility > Dust extraction systems on processing equipment > Dust suppression systems such as misters and hosing down dusty materials > Enclosed conveyors. » In addition to this, the Proposal also includes upgrades to existing internal roads as well as rumble grids and wheel washes at the new exits. These measures would assist in minimising potential air quality impacts from the Eastern Creek REP during operation. » Further detail on potential air quality impacts is provided in the EIS for the Proposal.
<p>Is the extension of Archbold road proposed as part of these works?</p>	<ul style="list-style-type: none"> » The Archbold Road extension has been proposed by and is the responsibility of Transport for NSW. As such, it doesn’t form part of this Proposal.
<p>Impacts of additional trucks in surrounding suburbs and on busy roads.</p>	<ul style="list-style-type: none"> » The Eastern Creek REP is strategically located adjacent to the arterial road network including key roads such as the M4 Western Motorway and the Westlink M7 Motorway. » All vehicles would access the Proposal site via Honeycomb Drive and Wonderland Drive as they are the only primary access roads within the broader industrial precinct. The Proposal would result in an increase in the number of vehicles accessing the Proposal Site. However, these vehicles would continue to access the Proposal site to and from key arterial roads such as Wallgrove Road, the M4 and the M7 and would not use local roads in surrounding suburbs. » The Traffic Impact Assessment prepared for the Proposal as detailed in the EIS, demonstrates that the surrounding road network would continue to operate at an acceptable level of service when considering traffic generated by the Proposal.
<p>Emergency access arrangements</p>	<ul style="list-style-type: none"> » During construction and operation of the Proposal Emergency Access would be maintained at all times.

Impacts on stockpiling arrangements	<ul style="list-style-type: none"> » Stockpiling will continue to occur in accordance with the Eastern Creek REP's Environmental Protection Licences. » Further detail on stockpiling for the Proposal is included in the proposal description as well as the relevant specialist assessments such as air quality.
PLANNING REGULATION AND REPORTING	
Monitoring and reporting	
Responding to complaints and queries	<ul style="list-style-type: none"> » Bingo endeavours to respond to any complaints and queries as soon as possible. » Contact details for community enquires are provided on the Bingo Eastern Creek Webpage (https://www.bingoindustries.com.au/waste-management/eastern-creek-recycling-ecology-park). » Complaints and queries are managed in accordance with the procedures outlined in the site's Environmental Management System and Community Engagement and Communication Protocol.
How is the waste that is being diverted being characterised?	<ul style="list-style-type: none"> » Bingo currently recovers at industry leading rates of over 80% (FY21: 81.5%). » Through Bingo's investment in state of art advanced recycling technology, Bingo is able to process and separate 13 different waste streams to be either on sold (steel, PVC, gyprock, paper / cardboard) or converted into recycled products for sale under Bingo's ECO Product brand (which include sands, soils, road aggregates and mulch).
How is the 85 % claimed recycling rate being calculated?	<ul style="list-style-type: none"> » Bingo's resource recovery rate is subject to an independent audit. Based on the most recent audit, the Proposal Site's current resource recovery rate is around 81.5%. With the commencement of operations of MPC2 in Q1 2022, this is expected to increase further. » MPC2 incorporates state-of-the-art processing equipment with the capability to recover up to 90% of materials from the incoming waste streams. » Once operational, the Proposal Site will undergo further audits of the resource recovery rate to identify the recovery rate. However, until this is complete a conservative estimate of 85% resource recovery has been assumed.
Planning and regulation	
Planning pathways	<ul style="list-style-type: none"> » The NSW environmental planning and assessment framework is established by the Environmental Planning and Assessment Act 1979 (EP&A Act) and the Environmental Planning and Assessment Regulation 2000 (EP&A Regulation). The EP&A Act sets out approval requirements and provides for the making of environmental planning instruments (EPIs) which in turn determine the relevant planning approval pathway for development in NSW. » The Proposal is considered State Significant Development (SSD) under Clause 23 (waste and resource management facilities) of Schedule 1 of the <i>State Environmental Planning Policy (Planning Systems) 2021</i>. As a result, the environmental impact statement (EIS) is seeking approval, under Part 4, Division 4.7 of the <i>Environmental Planning and Assessment Act 1979</i> (EP&A Act) for the construction and operation of the proposed throughput increase and required supporting infrastructure.
Cumulative modifications and should require a new all of facility approval	<ul style="list-style-type: none"> » The Landfill Gas Capture Project and Western Operational Area Site Improvements Project have been endorsed by NSW DPE to be prepared as a modification to the original site approval.

<p>Perceptions that this proposal is to construct an Energy from Waste facility or an incinerator.</p>	<ul style="list-style-type: none"> » The three proposals at the Eastern Creek REP, including the Recycling Infrastructure Optimisation Project do not involve the combustion of waste. » There is no linkage to the Next Generation Energy From Waste (EFW) facility. » It is noted that the Next Generation EFW project will no longer proceed, based on the recent NSW Government announcement of the NSW EFW Infrastructure Plan.
Other applications currently being considered	
<p>Need for a permanent and proven resolution of gas and odour problems before expansion of any other activities at ECREP is considered.</p>	<ul style="list-style-type: none"> » The effective and long-term resolution of odour issues at the Eastern Creek REP is a top priority for Bingo. » The Landfill Gas Capture Proposal is being progressed to directly manage landfill gas at the Eastern Creek REP and to mitigate potential odour issues to surrounding areas. » The application for the Landfill Gas Capture project was lodged with NSW DPE on 30 November 2021 with provision for the community and stakeholder engagement outcomes report as prepared by WSP/Elton to be provided as a supplementary document on 22 December 2021. » The community and stakeholder engagement outcomes report for the Landfill Gas Capture project was submitted to NSW DPE on 22 December 2021.

4.1 Statement from Bingo about how the proposal responds to feedback received

Bingo thanks the community and adjacent landowners for their involvement in this consultation process.

Optimising operations, and increasing the throughput, of the Eastern Creek REP by 950,000 tpa increases the capacity for Greater Sydney to manage its own waste, without expanding the footprint of waste infrastructure in the region. Upgrades to the internal site infrastructure further unlock the potential of the strategically significant Eastern Creek REP, facilitating the optimisation of site operations.

With benefits of scale and optimal location within the Sydney transport network and the growth markets of Western Sydney the Proposal would allow for the much-needed increase in Sydney's resource recovery capacity while maintaining and improving operational efficiency and environmental outcomes.

When fully operational the Proposal would not materially increase environmental impacts. Indeed, many of the infrastructure improvements will assist Bingo better manage matters such as noise, dust and water runoff within the Eastern Creek REP.

As detailed in the above table, the Proposal from a technical perspective responds to and addresses the various issues raised by stakeholders.

Bingo remains committed to continuous improvement in all aspects of the operation of the Eastern Creek REP including:

- » overall diversion of waste from landfill
- » minimising by-production of methane and hydrogen sulphide gas
- » ongoing environmental management
- » monitoring and reporting
- » consultation and liaison with surrounding communities.

5 Next steps

This report documents the pre-lodgement consultation undertaken by Bingo to support the preparation of a SSD planning application for the Recycling Infrastructure Optimisation Project. Further detail on consultation activities for the Proposal and how issues raised during consultation have been addressed will be included in the EIS.

Following the lodgement of the SSD application and accompanying EIS and subsequent determination of adequacy, NSW DPE will either refer the application back to Bingo for additional information or place the application and full supporting documentation on exhibition in accordance with the EP&A Act. During this exhibition period, the community and key stakeholders will have an opportunity to review the full supporting documentation and provide additional feedback. Bingo will be required to prepare a response to submissions report and potentially amend the proposal to address issues raised in submissions. The finalised application will then be assessed by NSW DPE and a determination made.

Subject to level of interest, Bingo will look to reconvene the Community Working Group process in 2022 as an ongoing forum for liaison with local community organisations and key stakeholders.

Bingo has another engagement strategy as required by the EPA (Community Engagement and Communication Protocol) to guide interaction with the community as part of everyday operations. This strategy is available at:

<https://www.bingoindustries.com.au/getmedia/869f45ca-e1c0-4508-9bb5-d76e8d29452c/BINGO-EC-REP-Community-Engagement-and-Communication-Protocol.pdf>

Appendix 1

Flyer Direct correspondence



11 November 2021

Dear Yeena

Further to your email alerting us to a number of your customers in Minchinbury not receiving your newsletter for which we apologise. The spreadsheet below show the indicative number of households in each suburb which received a newsletter. A total of 4,000 newsletters were distributed over the period from 24th October to 28th October. *No Junk Mail* letterboxes were not included in your distribution campaign.

Should your customer like to receive a call from me personally to discuss the above in more detail, I would be happy to do so if they provided their name, address & mobile number.

Minchinbury	1480
Eastern Creek	290
Erskine Park	1900
St Clair	330
Total	4000

Yours sincerely

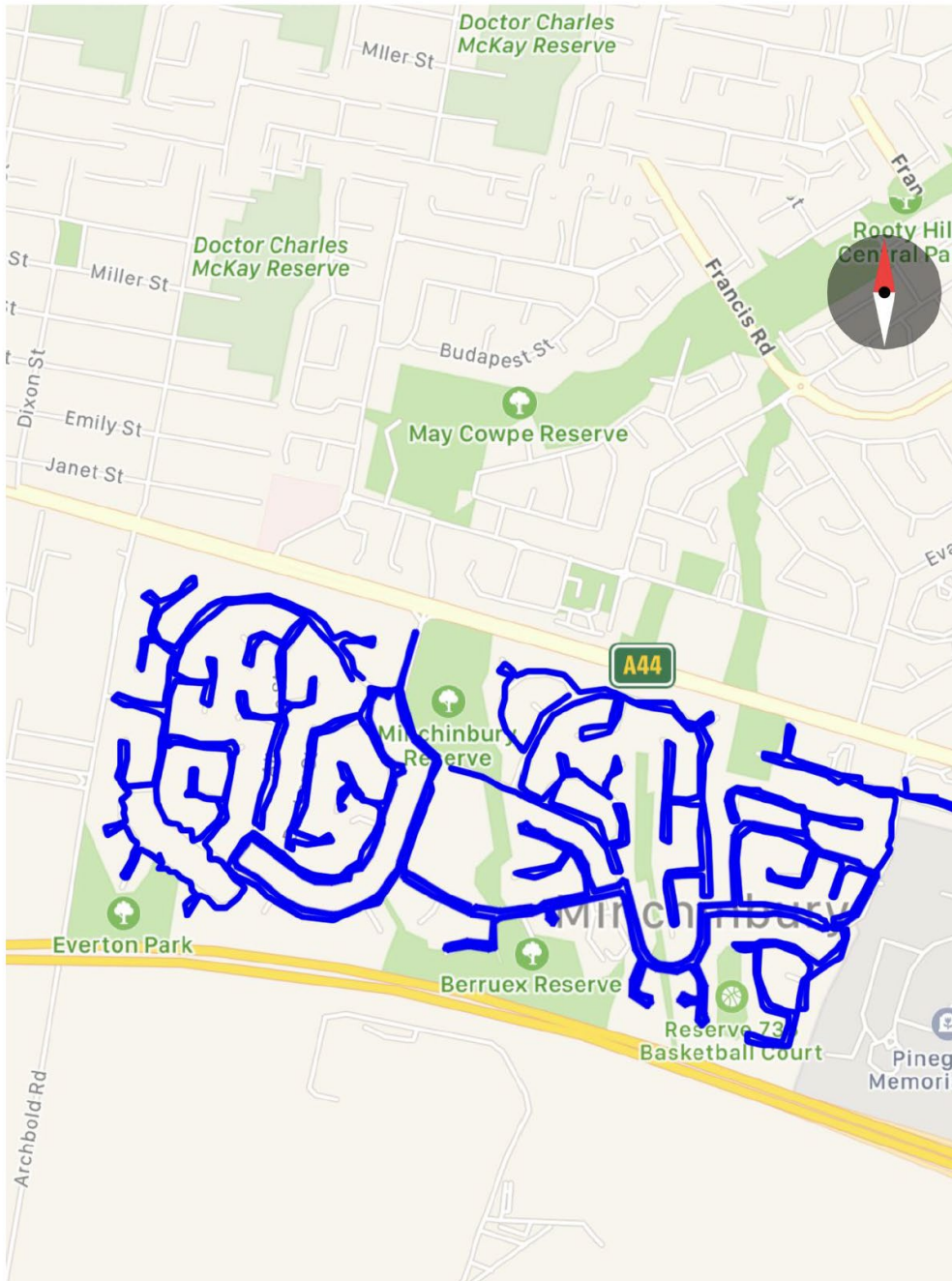
A handwritten signature in black ink, appearing to read "Kathy Liu".

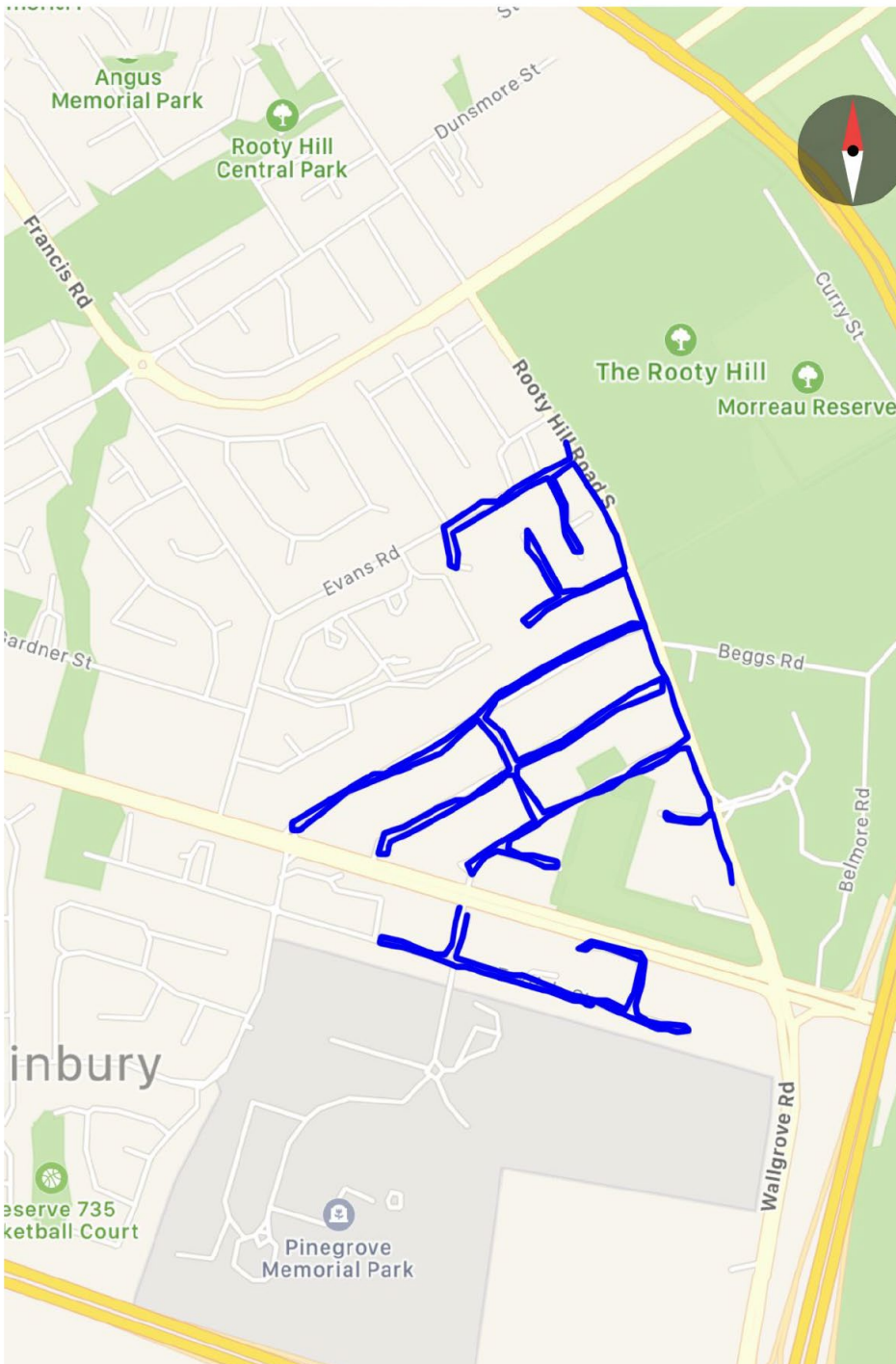
Kathy Liu

Director

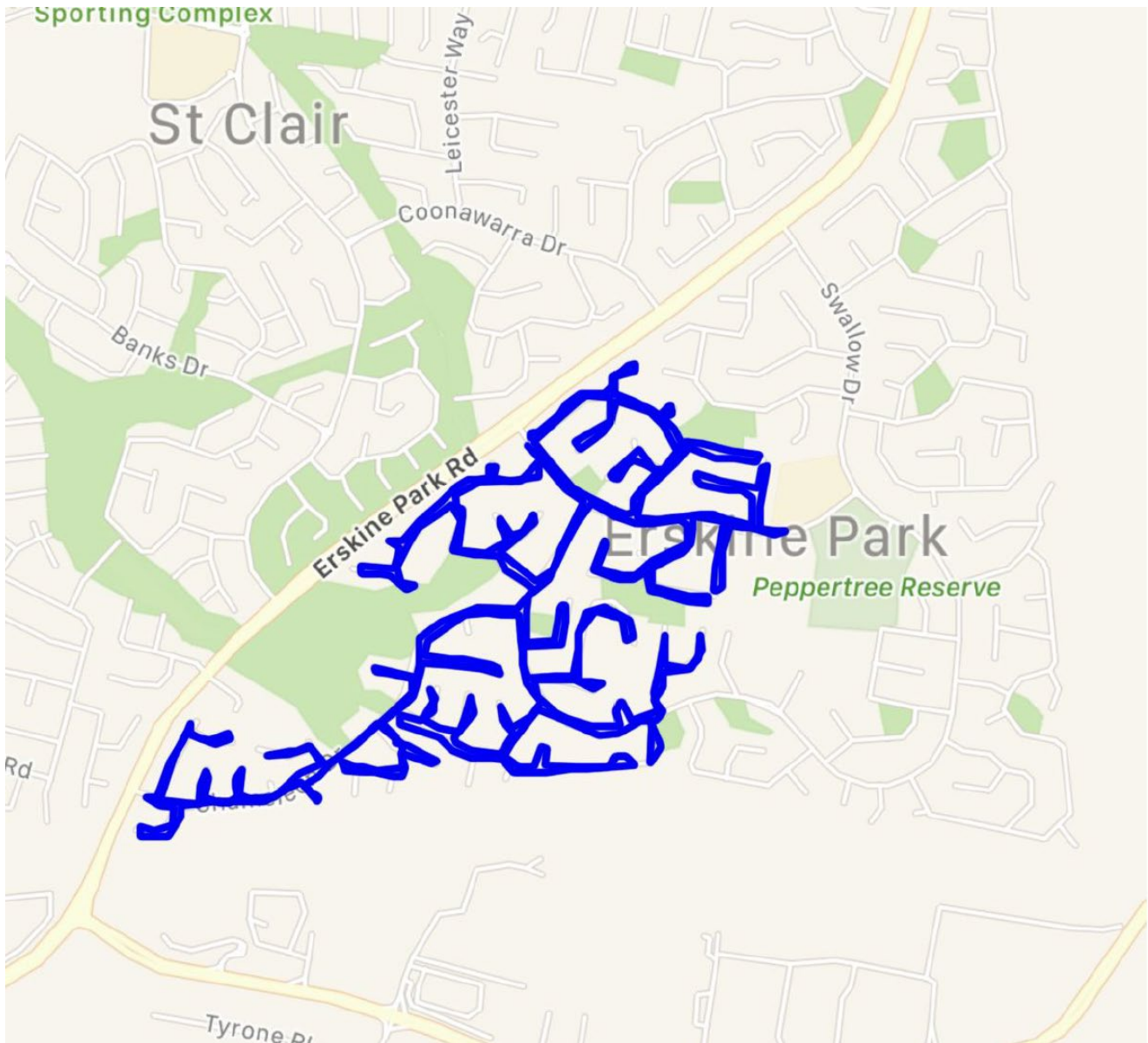
P 1300 363 365
E info@flyersdirect.com.au
W www.flyersdirect.com.au
1/5 George St, North Strathfield NSW 2137

Flyers Direct geotracking data





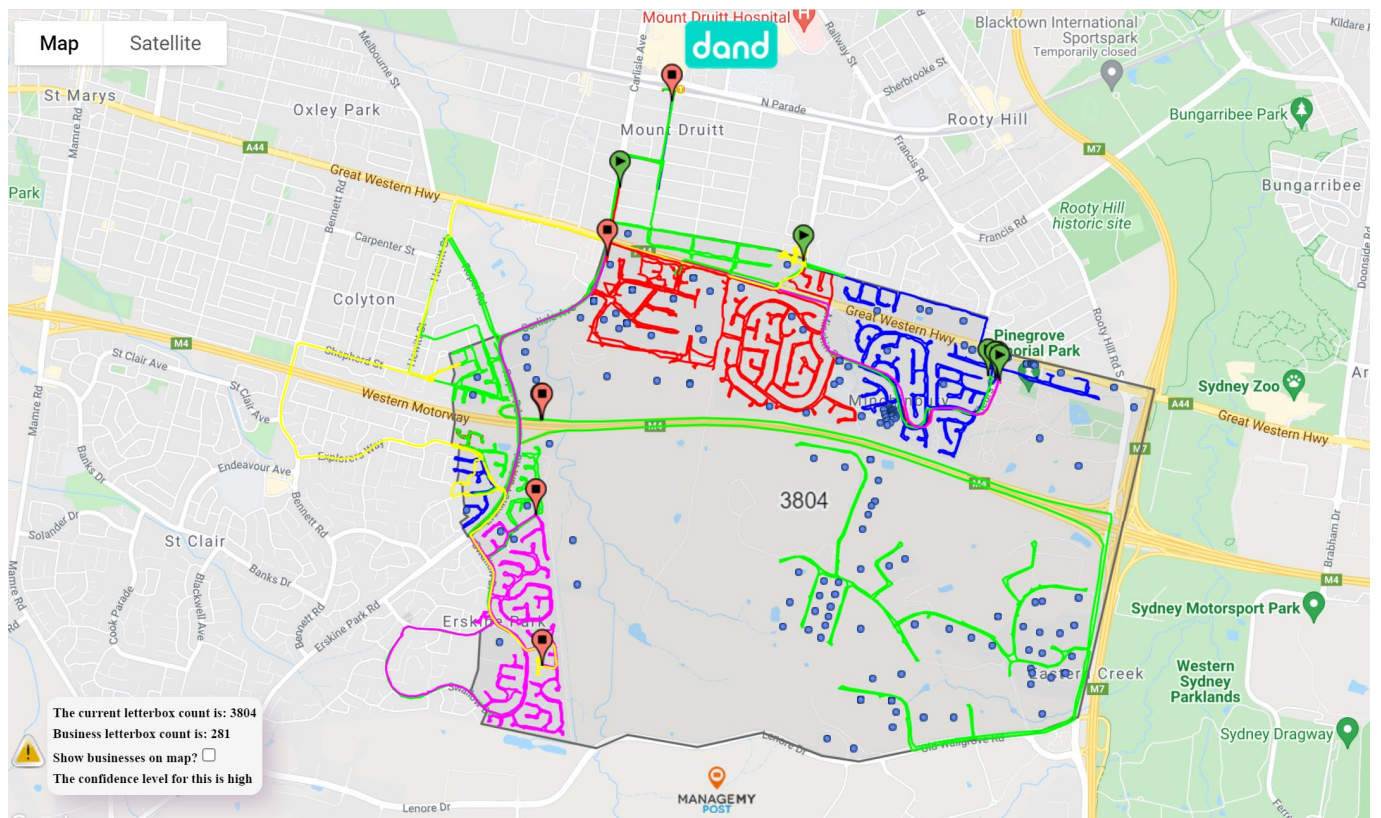






Appendix 2

D and D geotracking information



Appendix 3

Link to Eastern Creek REP engagement home page

<https://www.binqindustries.com.au/news/events/eastern-creek-community-newsletter-and-information-webinars>

