



# RANDWICK

## CAMPUS REDEVELOPMENT



### CONSULTATION REPORT

### INTEGRATED ACUTE SERVICES BUILDING ADDITION

HEALTH INFRASTRUCTURE

VERSION 1.5

8 August 2019

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Version	Date	Issue by	Status
V 1.0	4 July 2019	Health Infrastructure	Draft for review
V 1.1	8 July 2019	Health Infrastructure	Draft for review
V 1.2	16 July 2019	Health Infrastructure	Draft for review with additional information about resident consultation
V 1.3	16 July 2019	Health Infrastructure	Minor amends for TOA
V 1.4	5 August 2019	Health Infrastructure	Updates to consultation for lodgement, review by Advisian
V 1.5	8 August 2019	Health Infrastructure	Updates for lodgement

## 1. Introduction

This Communications and Engagement Consultation Report has been prepared in accordance with the Secretary's Environmental Assessment Requirements (SEARs) dated 26 June 2019 during the development of the Environmental Impact Statement (EIS) for the Integrated Acute Services Building (IASB) Addition as part of the Randwick Campus Redevelopment (the Project) in Randwick.

The scope of the IASB addition includes the following elements:

- UNSW Eastern Extension (base building only)
- Associated modifications within the ASB
- Lowering of Hospital Road
- Landscaping.

State Significant Development (SSD) 9113 for the Prince of Wales Hospital Acute Services Building (ASB) was approved by NSW Department of Planning and Environment on 27 February 2019. The approved ASB is located on the corner of Magill and Botany streets, between the Randwick Hospitals Campus and the Kensington Campus of UNSW Sydney (UNSW).

The NSW Government is partnering with UNSW Sydney to strengthen the Randwick Hospitals Campus through the integration of additional health education, training and research with acute healthcare services - directly benefiting patients, carers and the NSW community.

Under the latest partnership initiative, an extension to the approved ASB is proposed to enable clinical innovation and research, biomedical engineering, and research laboratories to be collocated directly alongside clinical staff. The UNSW Eastern Extension, includes:

- Research Governance and Collaboration Spaces
- Clinical Research Facility
- Clinical Innovation and Translation Spaces
- High tech Interventional Suite and Clinical Translational Laboratory
- Bioengineering Innovation space
- Clinical Research Spaces.

This extension will bring together clinicians, researchers, educators and public health professionals to drive the rapid translation of research and innovation, expand excellence in health teaching and education opportunities, and improve the patient care experience at Randwick.

Health Infrastructure (HI) has a strong commitment to consultation across all stages of the Project. Engaging with Randwick Health and Education Precinct (the Precinct) partners, consumers and the community remains a core planning objective so that we deliver a new hospital that responds to the needs of staff, patients, carers, families and the community. HI's guiding communications and engagement principles for capital projects have been used to develop the Project's overarching Communications and Stakeholder Engagement Strategy as well as the specific plans for each phase of the redevelopment. HI's principles of proactive stakeholder engagement, transparent communications, coordinated and accessible information and collaboration, have informed a targeted and meaningful program of consultation and engagement that supports planning of the IASB Addition.

HI has undertaken consultation in the preparation of the EIS with the following stakeholder groups:

- South Eastern Sydney Local Health District (SESLHD) including Prince of Wales Hospital (POWH), Royal Hospital for Women (RHW) and Eastern Suburbs Mental Health Service (ESMHS)
- UNSW Sydney
- Sydney Children's Hospitals Network (SCHN)
- Black Dog Institute
- NeuRA
- Transport for NSW including Sydney Coordination Office, CBD and South East Light Rail, and Roads and Maritime Services
- Government Architect NSW
- Randwick City Council
- Nearby residents

Planning and design of the IASB Addition has also been informed by feedback and input provided during the earlier development for the approved ASB.



## 2. Project context

The Randwick Hospitals Campus is home to a cluster of leading health, education and research partners including the SESLHD incorporating POWH, RHW and ESMHS, SCHN, and UNSW.

The Randwick Hospitals Campus is identified as an Education and Health Strategic Centre and a Health and Education Precinct in the Greater Sydney Commission's A Plan for Growing Sydney (2014) and Eastern City District Plan (2018), respectively. Through these strategic documents, the Greater Sydney Commission is positioning Sydney as a premier location for global commerce, business and investment through increasing and maximising opportunities in economic activity and jobs, including a 19 percent increase in economic activity and an additional 12,000 new jobs in health and education services.

The Randwick Campus Redevelopment (the Project) is a catalyst for realising the Greater Sydney Commission's strategic objectives for Randwick. The Project is guided by the vision of the Randwick Health Collaboration Agreement to be globally renowned for excellence in health, teaching, education and delivering the highest standard of care to patients in world class facilities.

The NSW Government is investing \$720 million to strengthen the Randwick Health and Education Precinct as a world-leading centre for health and wellbeing, research, education and teaching including the approved ASB.

Planned to open in 2022, the ASB will transform the patient experience at Randwick and deliver significant community benefits. Facilities in the ASB will include a new adult emergency department and intensive care unit, five levels of inpatient units, new operating theatres for the campus, embedded education, training and research spaces, improved helipad and ambulance access, a new signalised intersection and two new visitor and patient drop-offs.

A wide range of consultation has informed planning and design of the approved ASB including:

- Regular clinical and staff consultations including workshops, staff forums, information pop ups, newsletters and project user group meetings
- Consumer and Community Advisory Committee, Project User Groups, Public Domain Reference Group and Transport and Access Advisory Group
- Regular door knocks with immediate neighbours, property owners, residents and businesses
- Extensive consultation with Government Authorities including Transport for NSW, Randwick City Council and Government Architect NSW
- Regular engagement with emergency services including NSW Ambulance, Fire and Rescue NSW, NSW Police, NETS and National Patient Transfer
- Regular engagement with Aboriginal community members and groups, in particular the La Perouse Local Aboriginal Land Council
- Opportunities for Culturally and Linguistically Diverse (CALD) communities to access project information through translation services
- Workshops with education institutions, clinicians, designers, health consumers and CALD and Aboriginal representatives and community to inform project planning
- Briefings with community based stakeholders including local schools, bicycle user groups and the Randwick City Council's Precinct Committee.

The IASB Addition and the investment of up to \$250 million UNSW Health Translation Hub (to be subject of a separate SSD Application) are part of UNSW Sydney's \$500 million commitment to invest in the Precinct over the next decade. The proposed IASB Addition will deliver new opportunities for UNSW to strengthen the integration of health related academic and translational research activities on the Randwick Hospitals Campus. Bringing together clinicians, researchers, educators and public health, the IASB Addition will drive excellence and the rapid translation of research, innovation and education into patient care at Randwick.

### 3. Engaging Project stakeholders

The overarching Communications and Stakeholder Engagement Strategy for the Project as well as the plans to support each stage of the redevelopment, including the IASB Addition, have been developed in line with HI's guiding principles for capital projects, which are:

**Proactive stakeholder engagement** – identification and engagement of stakeholders from the outset of the project to ensure everyone is informed throughout the project

**Proactive and transparent communications** – direct contact with targeted stakeholders to build trusted relationships prior to any works commencing

**Coordinated information** – information is accessible to all impacted stakeholders as required in accordance with the agreed communication delivery dates

**Collaboration** – internal collaboration is encouraged for all members involved in the delivery of the project to ensure a unified approach.

#### 4. Engagement approach

Early, coordinated, proactive and transparent communications and consultation is the focus for this Project. There are a broad range of stakeholders who have varying degrees of involvement and engagement with the Project. Much critical work has been undertaken to identify and develop collaborative and productive relationships with key stakeholders and these have been and will continue to be leveraged throughout planning, design and delivery of the IASB Addition.

Engaging with and forming partnerships with consumers and the community remains a core communication objective in planning for the Project, so that we can deliver new hospital services that responds to the needs of patients, carers, families and the community. This approach aims to deliver a successful outcome by minimising risk and building upon a high level of project awareness. The table below describes the communication and consultation outcomes and objectives, in general terms by Project phase.

**Figure 1.0 Key objectives have been set for each of the main phases for the IASB Addition**

Project Phase	Objective	KPI
Project concept planning	Identify and build collaborative relationship with impacted Campus services	Early identification of issues and modification to building concept that responds to issues or concerns
Preparation of EIS	Create awareness about the drivers and benefits of the IASB Addition	Build stakeholder awareness about the proposal
	Anticipate and respond to potential issues or concerns transparently	Early identification of issues or concerns and quick resolution
	Leverage existing stakeholder and community relationships to deliver meaningful and targeted engagement and consultation	Stakeholder feedback incorporated in the project design and delivery
Exhibition of EIS	Leverage existing stakeholder and community relationships to deliver meaningful and targeted engagement and consultation	Stakeholder feedback incorporated in the project design and delivery
Future stage - Construction	Accurate and timely communication, tailored to the needs of each stakeholder and the community	Early identification of issues and concerns Issues managed promptly and with maximum transparency Stakeholders understand the features of the project and how it relates to them
	Support project awareness	Consistent enhanced reputation of all project partners across the life of the project Project announcements at relevant milestones
Future stage - Commissioning and opening of IASB Addition	Communicate information about the benefits to community, site changes Consistent enhanced reputation of all project partners across the life of the Precinct	Project announcements via media, social media and other channels Stakeholders understand the features of the project and how it benefits them

## **5. Stakeholders**

The Project's stakeholder environment is complex and extensive. The ongoing proactive identification of issues and sound analysis of stakeholders' needs have been critical factors in successfully managing the Project's interface with staff, health consumers and the community.

The Project team has developed a deep understanding of stakeholders and the engagement environment which has informed the timing, method and level of engagement across all stages of the redevelopment.

In communicating and engaging with stakeholders, the Randwick Campus Redevelopment project team aims to ensure:

- Stakeholders are aware of the IASB Addition and its purpose within the broader redevelopment
- Stakeholders understand the impacts, benefits and drivers for the IASB Addition
- Stakeholders understand how they can find out more, ask questions and provide feedback about the IASB Addition
- Stakeholders are given the opportunity to provide input into the planning and design of the IASB Addition within communicated parameters
- Stakeholders are listened to and understand how their feedback has been used

**Figure 2.0 Summary of Project stakeholders**





Figure 3.0 Table of Stakeholders – Communication Objective – Method of Engagement

Stakeholder Group	Communication objectives	Typical methods of engagement
<b>Hospital</b> - Prince of Wales Hospital Executive, Board, staff, patients, suppliers, visitors, unions, volunteers	<ul style="list-style-type: none"> <li>• Build awareness</li> <li>• Show staff they are valued partners</li> <li>• Ensure accurate and timely information to staff and other stakeholders, including regular updates, pop-up stalls and briefings where required</li> <li>• Highlight benefits and drivers for the IASB Addition, including future health, educational and employment opportunities</li> </ul>	<ul style="list-style-type: none"> <li>• Project Governance</li> <li>• Clinical Council meetings, Senior Managers Forum</li> <li>• Staff Forums, Ward updates, Pop-Up Stands</li> <li>• Communications materials – newsletters, intranet, noticeboard, email</li> <li>• Social media</li> </ul>
<b>Randwick Health and Education Precinct Executives</b> (UNSW, HI, SESLHD, SCHN)	<ul style="list-style-type: none"> <li>• Involved in project Governance</li> <li>• Actively participate in strategic development</li> <li>• Project and Precinct Champions - representing the vision and engaging other stakeholders to participate</li> </ul>	<ul style="list-style-type: none"> <li>• Project and Precinct Governance</li> <li>• Project User Groups (PUGs)</li> <li>• Briefings – formal and informal</li> <li>• Collaboration workshops</li> <li>• Email</li> </ul>
<b>Randwick Hospitals Campus</b> - Royal Hospital for Women, Sydney Children's Hospital, Randwick, Prince of Wales Hospital, Prince of Wales Private Hospital, Eastern Suburbs Mental Health Service, and other health and research institutions	<ul style="list-style-type: none"> <li>• Build project awareness</li> <li>• Ensure accurate and timely information to staff and other stakeholders, including regular updates</li> <li>• Highlight benefits and drivers for the IASB Addition, including future health, educational and employment opportunities</li> </ul>	<ul style="list-style-type: none"> <li>• Project Governance</li> <li>• Briefings - Staff Forums, Ward Updates</li> <li>• Select participation in PUGs</li> <li>• Communications materials – newsletters, intranet, noticeboard, email</li> <li>• Social media</li> <li>• Pop-Up information stands</li> </ul>
<b>University of New South Wales</b> – executives, other staff, students of UNSW	<ul style="list-style-type: none"> <li>• Build project awareness</li> <li>• Ensure accurate and timely information, including regular updates and briefings</li> <li>• Highlight role of UNSW as key IASB Addition proponent and funding source</li> <li>• Highlight benefits and drivers for the IASB, including future health, educational and employment opportunities</li> </ul>	<ul style="list-style-type: none"> <li>• Precinct Governance</li> <li>• Briefings – formal and informal</li> <li>• Communications materials</li> <li>• Social media</li> <li>• Pop up information stands</li> </ul>
<b>Randwick City Council</b> – General Manager, planning, traffic and	<ul style="list-style-type: none"> <li>• Build project awareness</li> <li>• Ensure accurate and timely information, especially around</li> </ul>	<ul style="list-style-type: none"> <li>• Formal and informal briefings, letters</li> </ul>

Stakeholder Group	Communication objectives	Typical methods of engagement
engineering staff, Communication Manager, Councillors	<p>the planning process and potential impacts on Magill Street</p> <ul style="list-style-type: none"> <li>• Be available for briefings as required</li> <li>• Collaborate during planning to ensure feedback, technical requirements are adequately considered in building design and construction staging</li> </ul>	
<b>Precinct</b> (other) – Transport for NSW CBD and South East Light Rail, community, local schools, bicycle users	<ul style="list-style-type: none"> <li>• Build project awareness</li> <li>• Collaborative approach to planning and vision</li> <li>• Regular meetings, focused on interface issues, traffic and access and construction management</li> </ul>	<ul style="list-style-type: none"> <li>• Project and Precinct Governance</li> <li>• Briefings</li> <li>• Briefings – formal and information</li> <li>• Communications materials – newsletters, email</li> </ul>
<b>NSW Government (Ministry of Health and Departments)</b>	<ul style="list-style-type: none"> <li>• Collaborative approach to planning and vision</li> <li>• Collaborate during planning to ensure feedback, technical requirements are adequately considered in building design and construction staging</li> </ul>	<ul style="list-style-type: none"> <li>• Regular briefings – formal</li> </ul>
<p><b>Consumers</b> – Members of the community, actively participating in planning for the Redevelopment</p> <ul style="list-style-type: none"> <li>• RCR Consumer and Community Advisory Committee</li> <li>• Health Consumers NSW</li> <li>• Eastern Suburbs Health Working Group</li> <li>• SESLHD Youth Advisory Committee</li> </ul>	<ul style="list-style-type: none"> <li>• Build project awareness</li> <li>• Keep informed</li> <li>• Engage Consumers to participate within the project Governance structure</li> </ul>	<ul style="list-style-type: none"> <li>• Active participation in project governance and Consumer Working Groups</li> <li>• Workshops</li> <li>• Website, phone and email</li> <li>• Briefings – formal and informal</li> </ul>
<p><b>Indigenous community</b> –</p> <p>Bidjigal People</p> <p>La Perouse Local Aboriginal Land Council</p> <p>Aboriginal Health Council</p> <p>Local Aboriginal Groups</p>	<ul style="list-style-type: none"> <li>• Engaged in planning throughout project development</li> </ul>	<ul style="list-style-type: none"> <li>• Briefings – formal and informal</li> <li>• Seek opportunities for representation of aboriginal history and connection to place in the building design</li> <li>• Engaged regarding Aboriginal Archaeology</li> </ul>

Stakeholder Group	Communication objectives	Typical methods of engagement
<b>Community</b> – immediate neighbours	<ul style="list-style-type: none"> <li>• Build project awareness, keep regularly informed about developments</li> <li>• Understand key impacts and mitigations proposed as part of the project</li> <li>• Regular contact to discuss project developments</li> <li>• Provide digital content and newsletters targeted at items of interest for those living, working, doing business near the hospital campus</li> </ul>	<ul style="list-style-type: none"> <li>• Place Manager to perform regular consultation by door knock as project information becomes available with immediate neighbours</li> <li>• Construction impact notifications</li> <li>• Regular community updates</li> <li>• Website, phone and email</li> <li>• Drop in sessions</li> <li>• Social media</li> </ul>
<b>Community</b> – commercial, business	<ul style="list-style-type: none"> <li>• Provide engaging and informative digital media content that promotes accurate information and reiterates IASB Addition drivers and benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Construction impact notifications</li> <li>• Regular community updates</li> <li>• Website, phone and email</li> <li>• Drop in sessions</li> <li>• Business Chamber briefings</li> </ul>
<b>Community</b> – wider community	<ul style="list-style-type: none"> <li>• Provide engaging and informative digital media content that promotes accurate information and reiterates IASB Addition drivers and benefits</li> </ul>	<ul style="list-style-type: none"> <li>• Regular community updates</li> <li>• Website, phone and email</li> <li>• Drop in sessions</li> <li>• Social media</li> </ul>

## 6. Summary of stakeholder engagement and consultation activities

The Project team has undertaken a wide range of activities to engage with the large and complex stakeholder groups outlined in the table below.

Figure 4.0 Table of consultation during preparation of the EIS for the IASB Addition

Stage and timeframe	Stakeholders	Engagement approach/ collateral
<b>Stage 1 - Early 2019</b> Options and investigations into campus business continuity and logistics management on Hospital Road  Key objectives: <ul style="list-style-type: none"> <li>Undertake early investigations to campus business continuity and logistics management</li> <li>Build campus stakeholder relationships</li> <li>Provide an avenue for feedback to be received and considered by the project team</li> </ul>	<ul style="list-style-type: none"> <li>South Eastern Sydney Local Health District (Prince of Wales Hospital and Community Health Service, Royal Hospital for Women, Eastern Suburbs Mental Health Service)</li> <li>Sydney Children's Hospitals Network</li> <li>HealthShare</li> <li>Emergency services including NSW Ambulance and Fire and Rescue NSW</li> </ul>	<ul style="list-style-type: none"> <li>Face-to face briefings</li> </ul>
<b>Stage 2 – Late May to June 2019</b> Early engagement during SEARs development including: <ul style="list-style-type: none"> <li>Key campus organisations</li> <li>NSW Government agencies</li> <li>Randwick City Council</li> <li>UNSW.</li> </ul> Key objectives: <ul style="list-style-type: none"> <li>Inform community, other stakeholders and government agencies about the proposal</li> <li>Build relationships</li> <li>Provide an avenue for feedback to be received and considered by the project team</li> </ul>	<ul style="list-style-type: none"> <li>Executive engagement across the Randwick Hospitals Campus including:</li> <li>South Eastern Sydney Local Health District (Prince of Wales Hospital and Community Health Service, Royal Hospital for Women, Eastern Suburbs Mental Health Service)</li> <li>Sydney Children's Hospitals Network</li> <li>Black Dog Institute</li> <li>NeuRA</li> <li>Randwick Hospitals Campus Corporate Services and Engineering sections</li> <li>Ainsworth Building – Child Protection Unit and Mental Health Services, Surgical Short Stay</li> <li>UNSW Senior Leadership</li> <li>Transport for NSW – (including Sydney Coordination Office, Roads and Maritime Services,</li> </ul>	<ul style="list-style-type: none"> <li>Formal and informal briefings – telephone and face to face as required</li> </ul>



Stage and timeframe	Stakeholders	Engagement approach/ collateral
	<p>CBD and South East Light Rail)</p> <ul style="list-style-type: none"> <li>• Randwick Collaboration Area Councillor Sub-Committee including Mayor and Councillors, Randwick City Council</li> <li>• Randwick City Council - senior planners and technical officers</li> <li>• NSW Ambulance and Hospital Road Depot</li> <li>• HealthShare</li> <li>• Fire and Rescue NSW</li> <li>• Randwick Hospitals Campus General Managers Design Forum</li> <li>• CASA, SACL</li> </ul>	
<p><b>Stage 3 (a) – June to August 2019</b></p> <p>Key stakeholder and community engagement during the preparation of the EIS</p> <p>Key objectives:</p> <ul style="list-style-type: none"> <li>• Inform community, other stakeholders and government agencies about the proposal</li> <li>• Build relationships</li> <li>• Provide an avenue for feedback to be received and considered by the project team</li> </ul>	<ul style="list-style-type: none"> <li>• Transport for NSW – (including Sydney Coordination Office, Roads and Maritime Services, CBD and South East Light Rail)</li> <li>• Department of Planning, Industry and Environment</li> <li>• Randwick City Council</li> <li>• Eastern Beaches Local Area Command</li> <li>• NPT</li> <li>• NETS</li> <li>• Emergency services including Fire and Rescue NSW, NSW Police and NSW Ambulance</li> <li>• Utility/ service providers including Ausgrid, Sydney Water, Jemena, Optus and Telstra</li> <li>• Metro Parking</li> <li>• CASA, SACL</li> <li>• HealthShare</li> <li>• Randwick Hospitals General Managers Design Forum</li> <li>• UNSW Faculty leadership engagement – Built Environment, Art and Design,</li> </ul>	<ul style="list-style-type: none"> <li>• Formal and informal briefings for key government stakeholders and organisational contacts</li> <li>• Additional technical briefing with Transport for NSW regarding IASB Addition, car parking, existing network conditions, traffic modelling and proposed transport options/ mitigations, construction staging (30 July 2019)</li> <li>• Joint briefing DPIE, TfNSW and RCC regarding IASB Addition, car parking, existing network conditions, traffic modelling and proposed transport options/ mitigations, construction staging (5 August 2019)</li> <li>• IASB Statutory Planning Fact Sheet (appendix 1) published on project website from 17 June 2019</li> <li>• Webpage added to the Randwick Campus Redevelopment website about the IASB Addition (<a href="http://www.randwickcampusredevelopment.health.nsw.gov.au">www.randwickcampusredevelopment.health.nsw.gov.au</a>)</li> </ul>

Stage and timeframe	Stakeholders	Engagement approach/ collateral
	<ul style="list-style-type: none"> <li>Medicine and Engineering Sciences</li> <li>La Perouse Local Aboriginal Land Council</li> <li>Consumer and Community Advisory Committee</li> </ul>	<ul style="list-style-type: none"> <li>Community Contact 1800 571 866</li> <li>Email queries via <a href="mailto:randwickcampusredevelopment@health.nsw.gov.au">randwickcampusredevelopment@health.nsw.gov.au</a></li> </ul>
<b>Stage 3 (b) – June to August 2019</b>  <b>Key objectives:</b> <ul style="list-style-type: none"> <li>In recognition that each residential stakeholder has their own unique set of circumstances, direct and ongoing engagement with the planning team will ensure the construction staging approach and site plan design appropriately considers residents needs and mitigates potential impacts where possible</li> </ul>	<ul style="list-style-type: none"> <li>General community</li> </ul>	<ul style="list-style-type: none"> <li>IASB Statutory Planning Fact Sheet (appendix 1) published on project website from 17 June 2019</li> <li>Webpage added to the Randwick Campus Redevelopment website about the IASB Addition (<a href="http://www.randwickcampusredevelopment.health.nsw.gov.au">www.randwickcampusredevelopment.health.nsw.gov.au</a>)</li> <li>Community Contact 1800 571 866</li> <li>Email queries via <a href="mailto:randwickcampusredevelopment@health.nsw.gov.au">randwickcampusredevelopment@health.nsw.gov.au</a></li> </ul>
	<ul style="list-style-type: none"> <li>Nearby residents in Magill Street</li> </ul>	<ul style="list-style-type: none"> <li>Face-to-face engagement via doorknock of nearby properties on 11 June 2019</li> <li>Subsequent delivery of IASB Statutory Planning Fact Sheet (Appendix 1) 8 July 2019 that provides an overview of the proposal and outlines the closure of Hospital Road</li> <li>A further visit to residents on 23 July 2019 provided further information about technical assessments, including the consideration of a wide range of traffic and transport options and mitigation measures arising from the proposal to close the privately owned Hospital Road. The proposal to re-open Magill Street to general traffic during the day was highlighted to residents.</li> </ul>
	<ul style="list-style-type: none"> <li>Nearby residents in Maud and Hay, Barker, High and Clara Streets</li> </ul>	<ul style="list-style-type: none"> <li>Doorknock/ letterbox delivery of IASB Planning Fact Sheet (8 July 2019)</li> </ul>

Stage and timeframe	Stakeholders	Engagement approach/ collateral
<b>Stage 4 - September to Late 2019</b>  Consultation activities planned during public exhibition of the EIS	<ul style="list-style-type: none"> <li>• General community</li> <li>• Neighbours</li> <li>• Randwick Hospitals Campus stakeholders</li> <li>• UNSW staff and students</li> </ul>	<ul style="list-style-type: none"> <li>• Community Information Session(s) – Randwick Library</li> <li>• Face to face and letterbox updates to local residents</li> <li>• Pop-up Information Stands for staff, students and community on the Randwick Hospitals Campus and UNSW Kensington Campus</li> <li>• Staff forums</li> <li>• Randwick Campus Redevelopment Community Update – distributed to 10,000 local homes and businesses</li> <li>• Newsletters to staff and students including the ‘Randwick Campus Redevelopment Newsfeed’ and ‘Inside UNSW’ – distribution of 15,000</li> <li>• Advertising – Wentworth and Southern Couriers</li> <li>• Presentation to Randwick Precinct Committee</li> </ul>

## 7. Impact of stakeholder engagement

With a strong commitment to ensuring we put the community at the centre of what we do, the Project has benefited from stakeholder input into the design and planning for the IASB Addition.

Figure 5.0 Examples of changes to design as a result of stakeholder engagement

Issue raised	Stakeholder group	Forum / avenue	How the design changed as a result of this feedback
<b>Traffic volumes on Barker Street resulting from closure of Hospital Road</b>	Randwick Hospitals Campus staff Black Dog Institute NeuRA Prince of Wales Hospital Sydney Children's Hospital, Randwick Royal Hospital for Women NSW Ambulance TfNSW	Formal and informal briefings	During the preparation of the EIS, four alternative solutions were investigated as traffic mitigations. The traffic and transport investigations and feedback from stakeholders supports the re-opening of Magill Street as the preferred solution to reduce increased traffic volumes on Barker Street.  It is noted that this proposed mitigation requires an amendment to Condition A15 of SSD 9113.
<b>Parked cars blocking access in Magill Street</b>	Magill Street residents	Doorknock	The implementation of the approved clearway/ no parking zones in Magill Street (contained in the ASB consent) is proposed to be brought forward from operational phase to construction phase of the ASB so as to align with the opening of Magill Street resulting in improved access on Magill Street.
<b>Proximity of IASB Addition to Ainsworth Building</b>	Government Architect NSW Sydney Children's Hospital, Randwick occupants of Ainsworth Building	Formal and informal briefings	Internal planning for facilities within the IASB will respond to proximity to adjacent buildings with windows to be positioned to avoid or minimise overlooking.  Windows on the IASB Addition, Ainsworth Building and clinical link bridge will have treatments applied to manage privacy and overlooking.  Window treatments will provide an opportunity for artwork developed in partnership with Sydney Children's Hospital Consumers to be incorporated into the Ainsworth School curriculum.
<b>New ASB substation access requirements</b>	Ausgrid	Formal briefings, correspondence	The level 00 building form was reduced above the approved location for the ASB substation to ensure continued access for maintenance once operational.
<b>Location of IASB Addition</b>	Randwick Hospitals Campus Executive, design experts	Formal and informal briefings	A number of site options were considered for the proposal. The East façade extension was selected as the preferred location to optimise solar access impacts



Issue raised	Stakeholder group	Forum / avenue	How the design changed as a result of this feedback
			and ensure new ASB health services are not impacted.
<b>Integration of new education, training and research spaces with the approved ASB</b>	Prince of Wales Hospital	Formal and informal briefings	A number of site options were considered for the proposal. The selection of the east option as the preferred location provides the opportunity for a clear separation between departments through the use of the circulation corridor to the east of the lift core and therefore does not impede on planned health services to be delivered in the ASB.
<b>Building size and scale in relation to nearby residential properties</b>	Engagement with Government and Authorities and community during planning for SSDA 9113	Formal and informal briefings, correspondence	The location of the South East extension over Hospital Road was selected to reduce impact of additional massing on nearby residents. The overall building massing for the extension was also reduced to the South on levels 6-9 to mitigate potential solar access impacts that may result from the proposal.
<b>View to adjacent services</b>	Royal Hospital for Women Sydney Children's Hospital, Randwick	Formal and informal briefings	The IASB Addition design has been amended to address this feedback, including the considered placement of windows to the pedestrian link bridge and the proposed addition of window film treatments.
<b>Design development of the façade to respond to the potential loss of amenity for clinical users</b>	Occupants of the Ainsworth Building, Sydney Children's Hospital, Randwick	Formal and informal briefings	Art strategy proposed for link ways, eastern façade and impacted buildings.  As part of the art strategy, window treatments provide an opportunity for artwork developed in partnership with Sydney Children's Hospital, Randwick Consumers to be incorporated into the Ainsworth School curriculum.
<b>Maintenance of business continuity and loading dock operations for clinical support services</b>	Randwick Hospital Campus Corporate Services and loading dock staff  Consumer and Community Advisory Committee	Formal and informal briefings	The construction methodology has been planned to ensure the loading dock and Delivery Drive is accessible to vehicles and operational at times (refer Construction Management Plan for further information).
<b>Ensuring access for critical fire assets located in the loading dock on Delivery Drive</b>	Fire and Rescue NSW	Consultation with FRNSW facilitated by HI	Staging of construction activities have been designed to support ongoing access to critical fire services. A Fire Safety Strategy will be implemented prior to construction activities commencing on Hospital Road.

## Appendix 1 – IASB Addition Statutory Planning Fact Sheet

[www.randwickcampusredevelopment.health.nsw.gov.au/News-and-Publications/Fact-Sheets](http://www.randwickcampusredevelopment.health.nsw.gov.au/News-and-Publications/Fact-Sheets) (17/06/2019)



# RANDWICK

## CAMPUS REDEVELOPMENT

Integrated Acute Services Building Addition - Statutory Planning Fact Sheet - June 2019

## Integrated Acute Services Building

The NSW Government is partnering with UNSW Sydney to strengthen the Randwick Hospitals Campus through the integration of additional health education, training and research with acute healthcare services.

### Integrating research, innovation and education excellence with acute healthcare services

Under the latest partnership initiative, the recently approved Prince of Wales Acute Services Building is proposed to be extended over Hospital Road. This will enable clinical innovation and research, biomedical engineering, and clinical translational research laboratories to be collocated directly alongside clinical staff providing acute healthcare services.

This extension will bring clinicians, researchers, educators and public health together and will drive the rapid translation of clinically informed research, innovation and education excellence to improve patient care at Randwick.

Facilities within the extension to the building will include:

- Research governance and collaboration spaces
- Clinical research spaces
- Clinical innovation and translation spaces
- High tech interventional suite and clinical translational laboratory
- Bioengineering innovation space.

The Integrated Acute Services Building and the \$250 million UNSW Health Translation Hub are part of UNSW's \$500 million commitment to invest in the Randwick Health and Education Precinct over the next decade.

This investment complements the NSW Government's \$720 million investment in a new Acute Services Building for the Prince of Wales Hospital that is under construction and will open in 2022.



*Artists impression of the Integrated Acute Services Building looking north*

### What community benefits will the Integrated Acute Services Building deliver?

Directly integrating clinical research and healthcare within the Integrated Acute Services Building will deliver major benefits to patients, clinicians, and researchers.

The project will:

- Collocate translational medical research activities with core clinical services
- Further expand and integrate health related education, training and research activities between NSW Health and UNSW Sydney
- Be a catalyst for creating new jobs and educating and training the future health workforce.

### Why is the Integrated Acute Services Building being proposed now?

Significant planning between the Randwick Health and Education Precinct partners has informed the proposed extension to the Prince of Wales Acute Services Building. The Integrated Acute Services Building will deliver significant new health research outcomes that rely on direct collocation with the clinical functions in the new hospital building.

For more information visit [www.randwickcampusredevelopment.health.nsw.gov.au](http://www.randwickcampusredevelopment.health.nsw.gov.au)  
Call 1800 571 866 Email [randwickcampusredevelopment@health.nsw.gov.au](mailto:randwickcampusredevelopment@health.nsw.gov.au)



# RANDWICK

## CAMPUS REDEVELOPMENT

### Integrated Acute Services Building Addition - Statutory Planning Fact Sheet - June 2019

#### How will the Integrated Acute Services Building and the Health Translation Hub work together?

As well as improving health services to our local communities, the seamless physical and working integration between the Randwick Hospitals and UNSW Sydney will help position the Randwick Health and Education Precinct at the forefront of health research and education internationally.

Researchers and educators will be able to work with clinicians to study current clinical problems that patients are presenting with. This shared interaction allows researchers to undertake studies that are immediately relevant in the real world, with the results of these studies available to the clinicians treating patients without delay.

#### What statutory planning approvals will occur?

The Acute Services Building was approved by the Department of Planning and Environment on 27 February 2019. The extension to the building will be assessed as a new proposal by the Department of Planning as State Significant Development.

An Environmental Impact Statement will be prepared for the proposed extension and will be publicly exhibited in mid to late 2019. Drop-in community information sessions will also be held where members of the public will be able to talk with members of the project team and find out more.

#### When will construction start?

Construction of the Prince of Wales Acute Services Building is already underway and will continue under the existing planning approval granted in February 2019. Construction activity related to the proposed extension will only commence after assessment and approval is granted by the Department of Planning.

#### How will construction be managed?

A construction management plan will be prepared as part of the Environmental Impact Statement and will be informed by extensive consultation with the NSW Government, Randwick City Council and other key stakeholders.

#### Enabling works

To facilitate the Integrated Acute Services Building proposal and support future stages of the Randwick Campus Redevelopment, part of Hospital Road needs to be regraded and a range of underground utilities services will be relocated or enhanced. Access to the loading docks and campus carpark will be maintained during construction however Hospital Road will be closed to through-traffic during and after the works.

#### Changed traffic arrangements on Hospital Road

With the expansion of the Randwick Hospitals Campus to the west including the Integrated Acute Services Building and Health Translation Hub, and the arrival of the new Light Rail on High Street, Hospital Road is now at the centre of the campus and it is appropriate to consider its future role.

To facilitate construction of the Integrated Acute Services Building and support future stages of the redevelopment, part of Hospital Road will be lowered and closed to the north to provide a pedestrian friendly environment for future redevelopment stages. Southern access to Hospital Road will be maintained and will continue to support logistics and emergency access to the hospitals and campus carpark.

The Randwick Hospitals Campus Green Travel Plan has been developed for the Acute Services Building along with detailed traffic modeling to address the proposed changes to Hospital Road.

#### Statutory planning timeline



For more information visit [www.randwickcampusredevelopment.health.nsw.gov.au](http://www.randwickcampusredevelopment.health.nsw.gov.au)  
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## Appendix 2 – Project door-knock and letterbox distribution

In addition to the Randwick Campus Redevelopment door-knock and letterbox distribution areas outlined below, regular Community Updates are distributed to over 10,000 local homes and business near the Randwick Hospitals Campus.

