



Transport
Roads & Maritime
Services

Foxground and Berry bypass

Princes Highway upgrade

Environmental assessment

Volume 2 – Appendix C
Community consultation

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Appendix C – Consultation

The purpose of this appendix is to provide supporting information and further detail on community / stakeholder engagement and consultation activities undertaken for the project from March 2006 when route options were being considered to the exhibition of this environmental assessment. This appendix should be read in conjunction with Chapter 6.

1.0 Consultation activities

As detailed in Chapter 6, the project engagement program has proactively informed and involved stakeholders and community members at each stage of the project. By maximising public access to information and feedback channels, the engagement approach aimed to increase awareness and understanding of the project and encourage participation in consultation activities. The following tables C-1 to C-13 provide an overview of stakeholder and community consultation to date.

Table C-1 Details of consultation activities for project familiarisation and route options development

Project familiarisation and route options development March 2006 to August 2007
<ul style="list-style-type: none">• The distribution of community updates in March 2006, September 2006, January 2007, April 2007 and July 2007.• Community workshops were held at:<ul style="list-style-type: none">– Berry School of Arts, 3 May 2006 (6pm-8.30pm).– Gerringong Town Hall, 4 May 2006 (6pm-8.30pm).– Bomaderry RSL, 9 May 2006 (6pm-8.30pm).• Information stands were held at:<ul style="list-style-type: none">– Queen Street, Berry, 6 May 2006 (10am-1pm).– Fern Street, Gerringong, 13 May 2006 (10am-1pm).– 63 Meroo Street, Bomaderry, 20 May 2006 (10am-1pm).• A planning focus meeting with representatives from various agencies and stakeholder groups was held on 29 September 2006.• Property access letters for field investigations were sent in January 2007.• Community workshops were held at:<ul style="list-style-type: none">– Berry School of Arts, 20 February 2007 (6pm-8.30pm).– Gerringong Town Hall, 21 February 2007 (6pm-8.30pm).– Bomaderry Community Hall, 22 February 2007 (6pm-8.30pm).• An interest group workshop was held at the Berry School of Arts on 19 April 2007.• Individual meetings with local councils, local Aboriginal representatives, Chamber of Commerce, and other local community and business interest groups.• Establishment of the project office in Berry in July 2007.• Specialist information sessions held at the Berry Agricultural Pavilion on 11 August 2007 (11am-1.15pm and 1.45pm-4pm).• Establishment of the 1800 free call number.• Establishment of the project email address.• Establishment of the project web page.

Table C-2 Details of consultation activities for route options display

**Route options display
November 2007 to July 2008**

- Courtesy phone contact with potentially directly affected landowners one day prior to the public announcement of the shortlisted options.
- Media announcement of shortlisted options.
- Advertisements placed in local papers during week commencing 26 November 2007.
- Community update booklet distributed to about 14,000 properties in the study area. Included reply paid feedback form for the route options.
- Mail-out conducted during the week commencing 26 November 2007 to potentially affected property owners.
- Correspondence during the week commencing 26 November 2007 to stakeholders registered to receive project updates.
- Individual meetings held with potentially directly affected landowners.
- Group meetings held with potentially directly affected landowners.
- Unstaffed displays located at Kiama Municipal Council, Shoalhaven City Council, Kiama Fair and Nowra Fair from 26 November 2007 to 29 February 2008.
- Mail-out in January 2008 to all residents within the study area and on the registered project mailing list advising dates, times and location of consultation activities.
- Advertisements were placed in local newspapers during the week commencing 7 January 2008.
- Community information sessions, including 3D animated drive throughs of each route option, were held at:
 - Gerringong Town Hall, 2 February 2008 (10am-3pm).
 - Berry School of Arts, 9 February 2008 (10am-3pm).
 - Bomaderry Community Hall, 16 February 2008 (10am-3pm).
- Targeted focus group workshops were held at the Berry School of Arts on:
 - Agriculture workshop, 20 February 2008 (10am-12.30pm).
 - Business workshop, 20 February 2008 (6pm-8.30pm).
 - Environment workshop, 21 February 2008 (6pm-8.30pm).
 - Community workshop, 22 February 2008 (10am-12.30pm).
 - General community workshop, 23 February 2008 (10am-12.30pm).
 (With the exception of the general community workshop, attendance at all workshops was by invitation).
- Berry project office staffed with project team members and displaying a topographical model of the study area and options. The office was open from Monday 26 November 2007 to Friday 21 December 2007 (Monday to Friday 8.30am-4pm) and from 10 January 2008 to 29 February 2008 (Thursday and Friday 8.30am-4pm).
- Project website including a facility to complete a project feedback form online.
- Toll free community information line.
- Route options value management workshop held with key stakeholders and community members in Gerringong on 14 May 2008 to 16 May 2008.
- Five property owner meetings held with potentially directly affected property owners along the modified 'Orange' route.
- Project update mail-out in June 2008 to all residents within the study area and on the registered project mailing list.

Table C-3 Details of consultation activities for access options display

Access options display October 2008 to December 2008
<ul style="list-style-type: none"> • Courtesy phone contact with potentially directly affected landowners one day prior to the public announcement of the shortlisted options. • Media announcement of the access options. • Advertisements were placed in local papers during week commencing 13 October 2008. • Community update booklet distributed to about 14,000 properties in the study area, including reply paid feedback forms for the Berry access options. • Staffed displays were held at: <ul style="list-style-type: none"> – Berry project office, Monday to Friday from 13 October 2008 to 31 October 2008 (9am-4pm) and Saturday 18 October 2008 (10am-1pm). – Gerringong Town Hall, Monday to Friday from 13 October 2008 to 17 October 2008 (9am-4pm). – Saint George's Anglican Church, Gerringong, Saturday 18 October 2008 (10am-1pm). • Community information sessions were held at: <ul style="list-style-type: none"> – Berry Agricultural Pavilion, 22 October 2008 (5pm-8pm) and Saturday 25 October 2008 (9am-12pm). – Gerringong Town Hall, 23 October 2008 (5pm-8pm). – Gerringong School Hall, 25 October 2008 (1pm-4pm). • Mail-out conducted during the week commencing 13 October 2008 to potentially directly affected property owners. • Correspondence during the week commencing 13 October 2008 to stakeholders registered to receive project updates. • Individual meetings held with potentially directly affected landowners. • Unstaffed displays located at Kiama Municipal Council, Shoalhaven City Council and the Kiama Library from 13 October 2008 to 13 November 2008. • Project website including a facility to complete a project feedback form online. • Toll free community information line. • Access value management workshop held with key stakeholders and community members in Nowra on 18 November 2008 to 19 November 2008.

Table C-4 Details of consultation activities for finalised preferred option and access arrangements announcement

Finalised preferred option and access arrangements announcement June 2009
<ul style="list-style-type: none"> • Courtesy phone contact with potentially directly affected landowners one day prior to the public announcement of the shortlisted options. • Media announcement of the finalised preferred option and access arrangements. • Community update booklet distributed to about 14,000 properties in the study area. • A staffed display with maps of the preferred option and 3D animations of the access arrangements was held at the Berry project office Monday to Friday from 15 June 2009 to 26 June 2009 (9am-4pm) and Saturday, 20 June 2009 (10am-2pm). • Correspondence during the week commencing 15 June 2009 to stakeholders registered to receive project updates. • Individual meetings held with potentially directly affected landowners. • Unstaffed displays at Kiama Municipal Council, Kiama Library and a shop front in Belinda Street, Gerringong from 15 June 2009 to 26 June 2009. • Project website included facility to complete a feedback form online. • Toll free community information line.

Table C-5 Details of consultation activities for recreational fishing in Broughton Creek, Broughton Mill Creek and Bundewallah Creek

Recreational fishing May 2011 to June 2011
<ul style="list-style-type: none"> • Letter sent to 13 recreational fishing clubs located in, and in the vicinity of, the study area requesting information on access and opportunities for recreational fishing in Broughton Creek, Broughton Mill Creek and Bundewallah Creek. • Meeting held on 17 June 2011 with the Gerringong Hotel Fishing Club.

Table C-6 Details of consultation activities for extended working hours construction noise consultation

Extended working hours construction noise consultation September 2011
<ul style="list-style-type: none"> • A total of 58 properties from Toolijooa Road to the northern Berry interchange were identified as being potentially impacted by construction noise. • Nine properties were RMS owned and existing tenants were contacted by the leasing agent. One tenant contacted the project team to request a meeting. • For the remaining 49 privately owned properties, 44 telephone calls were made, with letters sent to five properties with no telephone number listed. Letters were sent to all 49 private property owners. • A total of 37 of the property owners contacted requested an interview with the project team. Interviews were held during September 2011 and January 2012.

Table C-7 Details of consultation activities for Berry bypass revised alignment

**Berry bypass revised alignment
September 2011 to January 2012**

Consultation activities for the Berry bypass revised alignment were undertaken from 11 August to 14 December 2011 and aimed to provide information about the Berry bypass option review process and subsequent public display period for the revised alignment.

- Community review group meetings were held on:
 - 24 August 2011.
 - 07 September 2011.
 - 21 September 2011.
 - 12 October 2011.
 - 26 October 2011.
 - 16 November 2011.
 - 30 November 2011.
- Community review group meeting statements published on the project website:
 - Meeting statement one - 25 August 2011.
 - Meeting statement two - 9 September 2011.
 - Meeting statement three - 22 September 2011.
 - Meeting statement four - 13 October 2011.
 - Meeting statement five - 27 October 2011.
 - Meeting statement six - 17 November 2011.
 - Meeting statement seven - 1 December 2011.
- Newspaper advertisement of community review group meeting statements published in the South Coast Register:
 - 31 August 2011.
 - 14 September 2011.
 - 28 September 2011.
 - 19 October 2011.
 - 2 November 2011.
 - 23 November 2011.
 - 7 December 2011.
- Newspaper advertisement of community review group meeting statements published in the Berry Town Crier:
 - October 2011 edition.
 - November 2011 edition.
- Telephone calls to 38 residents along North Street to offer interviews with the project team to discuss the revised alignment.
- Distribution of approximately 3500 'letters to the householder' on 11 September 2011 to inform Berry residents of the Berry bypass option review and process.
- Distribution of approximately 200 'letters to the householder' on 8 November 2011 to residents of the North Street precinct regarding a proposed series of urban design workshops.
- Incoming emails were received via the dedicated project email address.
- Project update emails were sent to approximately 400 stakeholders registered on the project database.
- The project website was updated regularly with the bypass review updates.
- Publication and distribution of 3500 community updates on 1 December 2011 announcing details of the community meeting and the revised Berry bypass alignment.

**Berry bypass revised alignment
September 2011 to January 2012**

- Distribution of 80 'letters to the householder' on 1 December 2011 to residents of Huntingdale Park Road and surrounds regarding the proposed changes to Huntingdale Park Road.
- Telephone calls on 30 November 2011 to 17 residents of Huntingdale Park Road and Kangaroo Valley Road to advise of alignment announcement, public display and offer a meeting with the project team.
- Public display of the revised alignment at the Berry project office from 1 December 2011 to 14 December 2011 at the following times:
 - 10am to 5pm Monday to Friday (extended to 8pm on 7 December).
 - 10am to 2pm Saturdays.

Members of the project team were available at the project office to discuss the project with the community.

- Newspaper advertisements announcing the community meeting were placed in the South Coast Register, Nowra News and the December issue of Berry Town Crier.
- Radio advertising on I98FM, 96.5FM, 2STAM and FM between 1 December 2011 and 6 December 2011.
- Electronic message signs were placed at the northern and southern ends of Berry to advertise the date, time and location of the community meeting.
- Community meeting opened by Local MP Gareth Ward on 6 December 2011 at the Berry School of Arts from 6.30pm to 8.30pm.
- Incoming emails were received via the dedicated project email address.
- Calls received on the 1800 project information line.
- Project update emails were sent to approximately 400 stakeholders registered on the project database.
- The project website was updated to include details of the revised alignment, community meeting and public display period.
- Community update January 2012 to announce the preferred alignment and Berry (south) interchange posted to project website.
- Email alert to announce publication of the *Berry bypass alignment issues report*, January 2012.
- Email alerts to registered stakeholders.
- Project website updates.

Table C-8 Community working groups

**Foxground and Berry bypass northern alignment community working groups
January 2012 to August 2012**

- Working group meeting expression of interest advertisements placed in the Berry Town Crier, South Coast Register, in the Berry project office and on the project website.
- Email invitations sent to stakeholders registered to receive project updates requesting community members to register their interest in attending the first working group meeting.
- First working group meeting was held 8 February 2012 at which four separate community working groups were formed:
 - Berry bridge and northern interchange working group.
 - North Street precinct working group.
 - Austral Park Road interchange and heavy vehicle rest area working group.
 - Kangaroo Valley Road interchange and Victoria Street working group.
- A total of 13 community working group meetings were held between February 2012 and August 2012.
- Wildlife crossing meeting and site visit held with local residents and members of the Austral Park Road interchange and heavy vehicle rest area working group.
- Notes of meetings, presentation material and handouts published on the project website as part of the weekly website updates.
- *Berry bridge and northern interchange urban design summary report* (80% issue) published on the project website for community comment.
- *North Street precinct urban design summary report* (80% issue) published on project website for community comment.
- *Kangaroo Valley Road interchange and Victoria Street precinct urban design summary report* (80% issue) given to working group members for comment and then published on the project website
- Monthly updates detailing working group discussions in the Berry Town Crier.
- Calls received on the 1800 project information line.

Table C-9 Southern Berry bypass costing review

**Foxground and Berry bypass southern Berry bypass costing review
February 2012 to July 2012**

- Courtesy telephone calls during week commencing 6 February 2012 to potentially directly affected property owners along both the northern and southern alignments.
- Property access phone calls for field investigations were conducted February 2012.
- Electronic message signs were placed at the northern and southern ends of Berry to advertise the date, time and location of community Q&A sessions and also to direct people to the project information line and website.
- Community Q&A sessions also advertised on the project website and in the Berry project office.
- Four community Q&A sessions held during the review process:
 - 16 February 2012.
 - 1 March 2012.
 - 19 March 2012.
 - 30 April 2012.
- Distribution of householder letter during week commencing 28 May 2012.
- Six individual stakeholder meetings held to discuss the suggested southern alignment.
- Weekly project website updates during the review process, including latest technical investigation group minutes of meeting, factsheets, alignment drawings and an issues, actions and outcomes register.
- Monthly updates in the Berry Town Crier.
- Distribution of householder letter during week commencing 25 June 2012.
- Media announcement of the NSW Government's decision on the preferred option.
- Courtesy telephone calls during week commencing 25 June 2012 to potentially directly affected property owners along both the northern and southern alignments.
- Email updates during week commencing 25 June 2012 to stakeholders registered to receive project updates.
- Individual meetings offered to potentially directly affected property owners and stakeholders.
- Three community members requested meetings which were held with representatives of the technical investigation group and independent review team.
- Project office opened following NSW Government's announcement and for extended hours 10am to 5pm from Tuesday 25 June to Friday 29 June 2012. Staffed by members of the project team, the technical investigation group and the independent review team.
- Advertisements for the Q&A session in the South Coast Register week commencing 25 June 2012.
- Bypass decision community Q&A session held 3 July 2012 (6.30pm to 8.30pm).
- RMS report on route feasibility comparative cost estimates, June 2012 published on the project website.
- Addendum to RMS report on route feasibility comparative cost estimates, June 2012 published on the project website.
- External review of RMS findings, June 2012 (independent review team report) published on the project website.
- Incoming emails received via dedicated project email address.
- Calls received on the 1800 project information line.

Table C-10 Community updates and householder letters

2006	
March 2006	Community update at the commencement of project and community consultation process.
September 2006	Community update detailed process and steps for selecting a preferred route.
2007	
January 2007	Community update introduced the activities planned for identifying route options and selecting a preferred route.
April 2007	Community update identified the specialist studies to be undertaken.
July 2007	Community update detailed project objectives and constraints and provided an update on the progress of the specialist studies.
November 2007	Community update detailed route options and the route options display activities.
2008	
June 2008	Letter to the householder explained route options community submissions, peer review of route options and Value Management Workshop processes.
September 2008	Letter to the householder described the North Street corridor amendment resulting from discussions with Shoalhaven City Council and the community.
October 2008	Community update with preferred option update and Gerringong and Berry access options.
2009	
March 2009	Letter to the householder with project update.
June 2009	Community update with preferred option and Gerringong and Berry access options finalised.
November 2009	Community update with arrangements for local road and property access.
2010	
December 2010	Community update design improvements to Berry access arrangements following discussions with Shoalhaven City Council and the community.
2011	
May 2011	Community update with project update and an overview of the environmental assessment process.
September 2011	Letter to the householder advising the then RTA (now RMS) review of the Berry bypass preferred option alignment.
November 2011	Letter to the householder to residents of North Street precinct regarding urban design.
December 2011	Community update advertising the community meeting and detailing the revised Berry bypass alignment.
December 2011	Letter to the householder to residents of Huntingdale Park Estate and surrounds advising proposed changes to the Kangaroo Valley Road intersection.
December 2011	Letter to the householder to residents of north Berry detailing the purpose of the white poles erected by RMS on the northern side of North and George streets.

2012	
January 2012	Community update announcing RMS revisions to the alignment and the design of the Berry bypass.
May 2012	Letter to the householder explaining what information will be included in the <i>RMS report on route feasibility comparative cost estimate</i> .
June 2012	Letter to the householder detailing Berry bypass costing review announcement.

Table C-11 Dates of meetings with government agencies

2006	
Planning focus meeting held 26 September 2006 in Wollongong. This meeting was attended by representatives of key government agencies, local councils, utility companies and the emergency services.	
2008	
Three day route options value management workshop held 14 to 16 May 2008 in Gerringong. The workshop was attended by representatives from the former NSW Department of Planning (now Department of Infrastructure and Planning (DP&I)), the former NSW Department of Environment and Conservation (DEC) (now Office of Environment and Heritage (OEH)), the NSW Department of Primary Industries (now part of the Department of Trade and Investment, Regional Infrastructure and Services (DTIRISI)) and the emergency services.	
Two day access value management workshop held 18 November 2008 to 19 November 2008 in Nowra. The workshop was attended by representatives from the former DEC (now OEH).	
Emergency Services meeting held 11 December 2008 in Kiama. The meeting was attended by representatives from the Illawarra Emergency Management Division, Rural Fire Services, NSW Ambulance Services, Kiama State Emergency Services and the NSW Police Force.	
2010	
Agency information workshop held on 30 July 2010 in Berry. This doubled as the planning focus meeting for the project. The workshop was attended by representatives from the Department of Environment, Climate Change and Water (DECCW) (now OEH and EPA), the DP&I, Shoalhaven City Council and Kiama Municipal Council.	
2011	
Meeting held with OEH, NSW Office of Water and Southern Rivers CMA on 1 November 2011.	
2012	
Meeting held with DP&I on 3 July 2012.	
Meeting held with OEH (Heritage Branch) 2 August 2012	
Meeting held with DP&I on 16 August	
Discussion with DPI(Fisheries) 21 August 2012	

The meetings in Table C-12 were held with representatives from Kiama Municipal Council and Shoalhaven City Council to assist the project team to better understand the requirements and key issues that need to be considered for the project.

Table C-12 Dates of meetings with local government

2007
<p>Berry flood meeting held with the Department of Natural Resources and Shoalhaven City Council, 6 March 2007.</p> <p>Meeting with Kiama Municipal Council, 19 April 2007.</p> <p>Meeting with Shoalhaven City Council, 20 April 2007.</p> <p>Meeting with Kiama Municipal Council, 14 March 2008.</p> <p>Meeting with Shoalhaven City Council, 14 March 2008.</p>
2008
<p>Route options value management workshop held 14 May 2008 to 16 May 2008, attended by representatives from Kiama Municipal Council and Shoalhaven City Council.</p> <p>Access value management workshop held 18 November 2008 to 19 November 2008, attended by representatives from Kiama Municipal Council and Shoalhaven City Council.</p>
2009
<p>Meeting with Kiama Municipal Council, 14 December 2009.</p>
2010
<p>Meeting with Shoalhaven City Council, 21 April 2010.</p>
2011
<p>Meeting with Shoalhaven City Council, 17 June 2011.</p> <p>Meeting with Kiama Municipal Council, 03 August 2011.</p> <p>Meeting with Shoalhaven City Council, 03 August 2011.</p> <p>Meeting with Shoalhaven River Natural Resources and Floodplain Management Committee, 24 August 2011.</p> <p>Meeting with Shoalhaven City Council, Floodplain risk management process, 29 November 2011.</p>
2012
<p>Meeting with Shoalhaven City Council and Berry Alliance, traffic and transport meeting, 1 May 2012.</p>

Table C-13 Dates of meetings with interest groups

2006
Rotary Club of Berry-Gerringong, 14 September 2006
2007
<p>Toolijooa/Harley Hill Protection Group, 19 April 2007.</p> <p>Probus Club of Shoalhaven, 7 May 2007.</p> <p>Toolijooa/Harley Hill Protection Group, 7 May 2007.</p> <p>Kiama and Shoalhaven Bicycle Users Groups, 8 May 2007.</p> <p>Berry Chamber of Commerce, 29 May 2007.</p> <p>Berry Rural Co-operative Society (dairy farmers), 8 June 2007.</p> <p>Toolijooa/Harley Hill Protection Group/Kiama Greens representative, 8 June 2007.</p> <p>Local Real Estate Agency briefing, 19 November 2007.</p> <p>Berry Alliance, 17 December 2007.</p>
2008
<p>Berry Alliance, 7 February 2008.</p> <p>PHocus Group, 11 January 2008.</p> <p>Probus Club of Shoalhaven, 12 February 2008.</p> <p>Berry Rural Co-operative Society/South Coast Dairy, 13 February 2008.</p> <p>Australian Steel Mill Services, 3 March 2008.</p> <p>RailCorp, 18 June 2008.</p> <p>Berry Southern Option Supporters and Fair Process Alliance, 24 July 2008.</p> <p>Local Real Estate Agency briefing, 16 October 2008.</p> <p>Kiama Bicycle Users Group, 20 October 2008.</p> <p>Meeting with Berry Public School Principal, 11 November 2008.</p> <p>Emergency Services Briefing, 11 December 2008.</p>
2009
<p>Dairy Transporters and Bus Company workshop, 9 March 2009.</p> <p>Shoalhaven Floodplain Management Committee meeting, 30 April 2009.</p> <p>Berry Alliance, 5 May 2009.</p> <p>Berry Equestrian Club and Shoalhaven City Council, 22 July 2009.</p> <p>Huntingdale Park Residents, 3 September 2009.</p> <p>Huntingdale Park Residents, 26 October 2009.</p> <p>Berry Alliance, 15 December 2009.</p> <p>Huntingdale Park Residents, 15 December 2009.</p>
2010
<p>Berry Alliance, 13 May 2010.</p> <p>Berry Alliance, 19 November 2010.</p>
2011
<p>Site visit with utility providers, 11 February 2011.</p> <p>North Street Corridor Amenity Group, 18 March 2011.</p> <p>Berry Alliance, 28 April 2011.</p> <p>Berry Alliance, 13 May 2011.</p> <p>Gerringong Hotel Fishing Club, 17 June 2011.</p> <p>Berry Landcare, 15 July 2011.</p>

2011

Berry Alliance, 15 July 2011.

Berry Landcare and Southern Rivers CMA, 12 August 2011.

Shoalhaven River Natural Resources & Floodplain Management Committee, 24 August 2011.

Better Options for Berry (BOB), 7 October 2011.

Better Options for Berry (BOB), 21 October 2011.

Better Options for Berry (BOB), 26 October 2011.

Berry District Historical Society, 26 October 2011.

Berry Landcare and Southern Rovers CMA, 11 November 2011.

2012

Berry P&C, Arbour Retirement Village and Shoalhaven City Council, 19 January 2012.

Meeting with Shoalhaven City Council and Berry Alliance, traffic and transport meeting, 1 May 2012.

2.0 Aboriginal community consultation

Consultation and liaison with the Aboriginal community and the Illawarra, Jerringa and Nowra Local Aboriginal Land Councils commenced at the beginning of the project planning phase. On 23 June 2006, RMS called for registrations of interest from the local Aboriginal groups to participate in the consultation program through advertisements in the following newspapers:

- Koori Mail.
- Deadly Vibe.
- Berry Town Crier.
- Illawarra Mercury.
- South Coast Register.
- Illawarra Advertiser.

An Aboriginal Focus group (AFG) has been formed to provide a forum to bring together the registered Aboriginal stakeholders to discuss the scope of the project and the cultural heritage assessment process. The aim of the focus group was to identify Aboriginal cultural issues at an early stage of the project. The group facilitates ongoing community involvement throughout the life of the project, ensuring appropriate care and control of Aboriginal artefacts identified during the Aboriginal heritage investigations and to provide for comment on all aspects of the Aboriginal heritage management.

The initial meetings of the AFG were held in Nowra on 21 July 2006 and Wollongong on 24 July 2006.

To ensure the best approach to Aboriginal participation in the consultation process, the AFG and project team undertook the following:

- Met the then DECCW (now OEH) requirements for consultation with Aboriginal community stakeholders regarding the application of section 87 (preliminary research) permit and/or section 90 (consent to destroy) permit.
- Provided information on the scope, timing and reasons for the project.
- Informed Aboriginal community stakeholders of the NSW Government *Aboriginal Affairs 10 year policy* ("Two ways together" policy), *Interim Guidelines for Aboriginal Community Consultation* (DEC, 2005) and *Aboriginal Cultural Heritage Requirements for Proponents* (DECCW 2010) for the applications under sections 87 and 90 of the *National Parks and Wildlife Act 1974* and Aboriginal participation in construction.
- Provided a connection to RMS Aboriginal program and genuine training and realistic employment for local Aboriginal people.
- Provided information about the current knowledge of Aboriginal cultural values and archaeological investigations to date.
- Enabled Aboriginal community input into the design and methodology for the Aboriginal cultural and archaeological assessment.
- Enabled Aboriginal community stakeholders to contribute to the development of Aboriginal heritage management recommendations.
- Discussed the process of engagement of Aboriginal stakeholders to assist in the Aboriginal cultural assessment and archaeological assessment.
- Discussed the care and control of Aboriginal artefacts identified during the Aboriginal heritage investigations.

- Provided archaeological and project standards to identify and preserve traditional Aboriginal sites.
- Provided comment on all aspects of the Aboriginal heritage management.

A terms of reference was prepared by the AFG in order to capture the following ongoing consultation objectives:

- To work collaboratively with RMS and all stakeholders for the benefit of Aboriginal cultural heritage and the project.
- To facilitate processes for improved communication and flow of information between all stakeholders.
- To respectfully acknowledge the traditional land, law and customs of the traditional owners/custodians.
- To acknowledge the diversity of our Aboriginal community and their contributions to the process.

The terms of reference note that the AFG is not a decision making body and there is no requirement to reach a consensus amongst members on issues discussed. There is likely to be a diversity of viewpoints expressed on a number of issues. RMS has considered and will continue to consider all viewpoints.

AFG meetings have generally been conducted quarterly and additionally as required at project milestones. The content of the meetings has varied depending on project development and pertinent issues at the time. Meetings attended by representatives from registered Aboriginal groups throughout the project include:

- Illawarra Local Aboriginal Land Council AFG meeting #1, 16 February 2007.
- Nowra and Jerrinja Local Aboriginal Land Councils AFG meeting #2, 8 March 2007.
- Illawarra Local Aboriginal Land Council AFG meeting #3, 20 April 2007.
- AFG meeting #4, 18 May 2007.
- AFG meeting #5, 7 August 2007.
- AFG meeting #6, 3 December 2007.
- AFG meeting #7, 29 February 2008.
- AFG meeting #8, 27 May 2008.
- AFG site walkover, 23 June 2008.
- AFG meeting #9, 21 October 2008.
- AFG meeting #10, 21 April 2009.
- AFG site walkover, 17 June 2009.
- AFG meeting #11, 17 November 2009.
- AFG meeting #12, 28 July 2010.
- AFG meeting #13, 19 November 2010.
- AFG meeting #14, 24 February 2011.
- AFG meeting #15, 14 July 2011.
- AFG Meeting #16, 10 November 2011.

Liaison with the local Aboriginal community was also undertaken in the form of cultural knowledge holder interviews as part of the cultural values study for the broader Princes Highway upgrade program (*Gerringong to Bomaderry Aboriginal Cultural Values*, Navin Officer Heritage Consultants 2009). Within the open forum of the AFG meetings, discussions were held with a selection of the local community nominated by the AFG, as the most appropriate to provide cultural knowledge about the project area. The AFG forum also facilitated the nominations of who should attend a study area site walkover and a bus trip during the option selection process to identify potential Aboriginal cultural heritage issues.

3.0 Feedback data management

The consultation strategy has provided a diverse range of tools to provide opportunities for the public to be informed and involved in the project and access the project team. The list of consultation tools outlined in Chapter 6 demonstrates that the program has utilised a wide variety of two-way communication mediums that have provided information to community members and enabled the study team to consult with and involve the community as relevant. **Table C-12** details the methods and participation levels of communication with the community and stakeholders.

Table C-14 Methods of communication with community and stakeholders since 2007

	G2B	FBB	GU and BBU
Project info line (1800 number) incoming	160	534	370
Project info line outgoing	34	1011	736
Email incoming	58	423	115
Email outgoing	23	334	81
Letters incoming	6	42	20
Letter outgoing	68	77	95
Submissions received during the submissions periods (incoming)	876	701	616
Community info sessions	16	6	8
Stakeholder meetings	37	47	13
Property owner interviews	-	323	330
Project office visits	4500+	-	-
Community updates to the study area	11	7	5

G2B - Gerringong to Bomaderry upgrade

FBB - Foxground and Berry bypass

GU - Gerringong upgrade

BBU - Berry to Bomaderry upgrade

Project telephone and email address

The project has established and administered a 1800 number (1800 506 976) and email address, foxgroundandberrypass@rms.nsw.gov.au to provide the community and stakeholders with a central reference point for contact on all project matters. The number and email address is published on all printed project communication material and the website.

The project's community relations team facilitates responses to community and stakeholder enquiries via email and telephone.

Project website

The project website (www.rms.nsw.gov.au/fbb) provides up to date information about the project. It includes a home page, latest news, an overview of the project, key project related documentation and contact details.

Stakeholder database

All stakeholder content and activity for the project is managed via a secure database namely *Consultation Manager*.

By tracking and recording incoming feedback and project team responses, the team is able to effectively distribute communication updates to all stakeholders. All enquiries, comments and complaints received by telephone, email, or letter are entered into the database with details of events such as information sessions, meetings, displays and issues raised at each of these events.

Project office

A permanent shop front was opened to provide community members and stakeholders with information. The project office is located at Broughton Court, 3/113 Queen Street, Berry. During staffed information displays, the project office is generally opened from 10am-5pm Monday to Friday. During the remainder of the year it is staffed every Friday from 10am-5pm or by appointment if required.

Since opening, over 4500 individuals have visited the project office.

Potentially directly affected landowner consultation

The project team has met with both potentially directly affected landowners and individuals who have requested one-on-one interviews at each key stage of the project. Potentially directly affected landowners are identified as those with properties impacted by potential total or partial property acquisition.

Table C-15 Landowner consultation

Date	Activity	Total
January 2008 to February 2008	Business owner interviews held during the route options display period.	22
November 2007 to February 2008	Property owner interviews held during the route options display period.	100
May 2008	Property owner interviews conducted following North Street corridor amendment announcement.	4
October 2008 to November 2008	Property owner interviews during preferred option and access options display period.	69
June 2009	Property owner interviews during preferred option finalisation and preferred access options display period.	24
July 2009 to present	Property interviews during the development of the concept design and environmental assessment.	104

Key stakeholders

The community/stakeholder interest groups, service providers, local businesses/business groups and government agencies/services that have been consulted during the project are identified in **Table C-16**.

Table C-16 Key stakeholders

Interest groups	
Berry Pre-school	Camp Quality
Berry Public School	Country Women Association NSW – Kiama and Berry
Bomaderry Pre-school	Fair Process Alliance
Bomaderry Public School	Foxground Landcare
Bomaderry High School	Frog's Hollow Bomaderry Bushcare Group
Gerringong Pre-school	Gerringong All Sports
Gerringong Public School	Gerringong and District Historical Society
Kiama High School	Gerringong Hotel Fishing Club
Sts. Peter and Paul Catholic School	Gerringong Senior Citizens
Apex Club of Berry	Gerroa Environmental Protection Society
Archer Fishing Club	Gerroa Boat Fisherman's Club
Association of Independent Retirees	Hazel Berry and David Berry Parks Management Committee
Australian Red Cross Society – Berry/Bolong/Bomaderry	Huntingdale Park Residents Group
Australian Conservation Foundation	Jamberoo Fishing Club
Berry Alliance	Kangaroo Valley Amateur Fishing Club
Berry Bowling Club	Kiama Amateur Fishing Club
Berry Bushcare Group	Kiama Art Society
Berry and District Garden Club	Kiama and Shoalhaven Bicycle Users Groups
Berry Equestrian Club	Kiama Bowling and Recreation Club
Berry Fishing Club	Kiama Golf Club
Berry and District Historical Society	Kiama Harbour Boat Owners Association Inc.
Berry Landcare	Kiama Meals on Wheels
Berry Masonic Retirement Village	Kiama Pony Club
Berry Meals on Wheels	Kiama Show Society
Better Options for Berry (BoB)	Kiama Tourism/Visitors Centre
Bomaderry Bowling Club	Kiama Walkabouts
Bomaderry and District Senior Citizens Club	Liberal Party of Australia
Bomaderry Rotary Club	Lioness Club of Shoalhaven
Bomaderry RSL Club	Lions Club of Bomaderry

Interest groups	
Berry Southern Option Supporters	Lions Club of Gerringong
Bomaderry RSL Fishing Club	Mayflower Retirement Village
Berry Pony Club	North Street Corridor Amenity Group
Berry Show Society	Probus Club of Shoalhaven
Nowra/Bomaderry Meals on Wheels	Riverland Fishing Club
Kiama Council South Precinct	Rotary Club of Berry-Gerringong
Kiama Game Fishing Club	Shoalhaven Heads Bowling and Recreation Club
Kiama Greens	Shoalhaven Ex-Servicemen's Fishing Club
Nowra Sport Fishing Club	Toolijooa/Harley Hill Protection Group
PHocus	Werri Beach/Gerringong Garden Club
Probus Club of Berry	Western Road Access People
Probus Club of Gerringong	Zonta Club of Berry
Probus Club of Gerroa	
Service providers	
Accommodation South Coast Association	Mornington Waters Pty Ltd
Berry Bus Service and Coach Hire	Nowra Coach and Premier Motor Service
Care South	NRMA
David Berry Hospital	Premier Illawarra Bus Company
Defence Housing Authority	RailCorp
Gerringong Bus Service	NSW Private Forestry Association
Integral Energy Australia	Shoalbus
Jemena – Eastern Gas Pipeline	Shoalhaven Community Transport Service Inc.
Kennedy Bus Service	St. Johns Ambulance – Kiama Division
Kiama Coachlines	Shoalhaven Community Transport Service Inc.
Kiama Taxi Cabs and Hire Car Service	Telstra Corporation
L.B.J. Tours Bus Company	
Businesses/business groups	
Australian Trucking Association	Cleary Bros. Pty Ltd
Berry Bon Bon	Cronin Investments Pty Ltd
Berry Boutique Motel	Crooked River Winery
Berry Bulk Haulage	Ecology Partners Pty Ltd
Berry Chamber of Commerce	Ellard Limousines
Berry Dairy Farmers	Emporium Food Company
Berry Newsagency	Gerringong Dairy Farmers
Berry Pharmacy	Gerringong Pharmacy
Berry Rural Co-operative Society	Great Southern Hotel

Businesses/business groups	
Berry Service Centre	Gourmet on Broughton Cafe
Bomaderry Chamber of Commerce	Harcourts Berry
Broughton Bush Pty Ltd	Hedgehogs Coffee Shop
Blue Regent Lodge Pty Ltd	Hitchcocks Haulage
Budawang Design Systems Pty Ltd	Huntingdale Park Development Pty Ltd
Bangalee Motel	The Ice Creamery
Independent Local Transporters	NSW Farmers Association Dairy Committee
Ivy Mount Pty Ltd	Our Bookshop
KB Pearce Pty Ltd	Park Medical Practice
Kiama and Gerringong Chamber of Commerce	Pomona Vale Pty Ltd
Lazumba, Berry Country Rooster	Raine & Horne Pty Ltd
LEAP Disbursement Management	Raycolleen Pty Ltd
Manildra Flour Mills	Reeves Transport
Martin Bros. (Orange) Pty Ltd	Roselea Vineyard
McColl's Transport	Roymao No. 2 Pty Ltd
McGrathnical (Huntingdale Park)	Shell Service Station, Berry
Mirrabrook Alpacas Pty	Shoalhaven Auto Electrical
Moontara Pty Ltd	Smash Repair Centre
Mosal Pty Ltd	South Coast Dairy
Nowra Dairy Farmers	The Treat Factory
Nowra Trucking Group	Whitewash Development Pty Ltd
Government agencies/services	
Berry Fire Services	NSW Fire Brigade (Southern Region)
Broughton Vale/Berry Rural Fire Service	NSW Land Housing Corporation
OEH	NSW Member for Gilmore
DP&I	NSW Member for Kiama
DTIRIS	NSW Office of Water
Illawarra Aboriginal Corporation CDEP	NSW Police Service – Kiama Command
Illawarra Local Aboriginal Council	NSW Police Service – Shoalhaven Command
Illawarra Regional Development Board	NSW Rural Fire Service
Jerrinja Local Aboriginal Land Council	NSW South Coast Electorate Committee
Kiama Ambulance Service	NSW State Rescue Board
Kiama Hospital and Community Health Service	Rural Lands Protection Board
Kiama Municipal Council	Shoalhaven City Council
Kiama Shellharbour Rural Fire Service	Shoalhaven City Hospital
Kiama State Emergency Services	Shoalhaven City State Emergency Service

Government agencies/services	
Nowra Local Aboriginal Land Council	South East Australian Transport Strategy Inc
NSW Ambulance Service	Sydney Water Corporation
NSW Department of Communities, Sport and Recreation	EPA