

File Note

Graythwaite Rehabilitation Centre, Ryde Hospital

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Subject: Graythwaite Rehabilitation Centre – Part 3 a Community Consultation session held 12 May 2011.

Notes of Community Consultation meetings held at Ryde Hospital on Thursday 12 May 2011.

When the consultation was undertaken:

The consultation was held at Ryde Hospital on Thursday 12 May 2011. The first session was held at 2.00 pm and the second session at 6.30 pm. Two sessions were held to ensure all stakeholders were given an opportunity to attend.

The number and type of stakeholders involved:

The community information session was open to the staff of Ryde Hospital, neighbouring residents and other interested stakeholders. Staff were advised of the session through broadcasters and flyers distributed throughout Ryde Hospital. A letter box drop was completed of the surrounding residences and businesses who will be immediately impacted by the Project (e.g neighbouring residents or those located on transport corridors affected by transport associated with this Project).

The session was attended by the following Project representatives:

- Health Infrastructure
- Aurora Projects, Project Manager
- Nettleton Tribe, Project Architect
- Ryde Hospital Project team representatives
- Graythwaite Rehabilitation Centre clinical lead

The session was attended by the following external stakeholders:

- Local business representatives
- Neighbouring residents
- Ryde Hospital staff
- City of Ryde Council Representative

An attendance list for both sessions is attached.

Separate meetings have been held with the City of Ryde Council to provide updated briefs of the Project and provide information on timeframes.

Engagement techniques:

This session was a community consultation day and followed the format below:

- Introduction to the Graythwaite Rehabilitation Centre Project and brief overview of the Graythwaite trust.
- Introduction to Health Infrastructure and the key Project team members i.e architect, Project Manager
- Overview of the Part 3a process and the role of community consultation in the process
- Overview of the services to be provided at the new Graythwaite Rehabilitation Centre and the benefits to the community
- Impacts of the Project and the Construction works and the management processes to minimise the disruption to neighbouring residents and businesses
- Overview of the design and design considerations.
- Question and Answer
- Open discussion with the Project team and attendees including review of the Project boards prepared by the Architect.

Analysis of the issues raised:

The issues raised during the Q&A session have been listed below and addressed in accordance with 'Guidelines for Major Project Community Consultation'.

Q1 – How the will the impact of the Construction works be managed (noise, dust, construction traffic) so as to minimise the impact on the surrounding areas.

A1 – During the tender process Contractors are required to address site management issues such as noise, dust, pedestrian and traffic management and the proposals are assessed to confirm that the Contractors have an understanding of these issues.

Prior to works commencing on site the successful contractor will need to complete a comprehensive plan to further solidify the strategy to manage these site issues. The plan is reviewed by the Project Manager, Health Infrastructure and Ryde Hospital prior to works commencing on site.

Generally, the following measures are implemented to minimise disruption:

1. Dust control measures including hosing down of trucks leaving the site, shaker grids, street sweeping along transport routes and minimisation of site entry / exit points.
2. Pedestrian and traffic management to be completed in accordance with the pedestrian traffic management plan which determines the most suitable routes for construction traffic, required traffic control measures and temporary signage requirements.
3. Construction work completed within the approved timeframes.
4. Construction parking will not be permitted on the Hospital campus however the surrounding street networks will be used by Contractors. Street parking will be monitored to ensure Contractors are abiding by Council rules and regulations with regards to compliance with established parking restrictions.
5. Construction works will be completed in accordance state and federal regulations.

Despite the above mentioned measures the works will invariably impact the surrounding areas. To allow effective consultation during the construction period we will establish a hotline and email address to allow residents and businesses to contact relevant Project team members to ensure any concerns are addressed.

Q2 – With regards to the proposed new car park on the old tennis courts, residents were concerned with light spill at the residencies on Ryedale Road and how this was going to be minimised.

A2 – The project team acknowledges these concerns and external light fitting has been designed so as to minimise light spill.

Q3 – Will vehicle be entering / exiting from the new carpark onto Ryedale Road.

A3 – No, vehicles will enter and exit the new carpark using the internal Hospital road network.

Q4 – There is currently not sufficient carparking on site and as a result the surrounding street network is taken up with visitor parking to the Hospital. The new development is going to increase the number of cars coming to the site as a result of extra staff and visitors.

How is the Project dealing with the additional cars so that the parking situation is not worsened?

Two new carparks are being constructed prior to the commencement of works to replace the car spaces that will be lost as a result of the works.

A new 38 space car park is to be constructed on the old tennis courts adjacent to Ryedale road. A new 8 space car park will be constructed adjacent to the Mental Health building.

The new Graythwaite Rehabilitation Clinic will provide approximately 80 new car spaces at ground level for use by visitors and staff. The traffic management study completed as part of the Project estimated that 60 spaces will be required however the Project is providing additional car spaces in acknowledgement of the parking challenges on the campus.

Future Consultation:

In accordance with the Guidelines for Major Project Community Consultation it is proposed to continue to complete the following on going consultation with Project stakeholders:

- Establishment of a Project email address for logging of queries from the community and stakeholders.
- Letterbox drops prior to the commencement of disruptive works
- Community Consultation sessions at key project milestones
- Regular updates through the local newspapers, Ryde Hospital staff broadcasters etc.