

COMMUNITY COMPLAINTS REGISTER

	Resident Name	Contact Details	Address / Email	Description	Initial Contact Date	Response Date	Close Out	By	Method
1	Bo Kyaw	0413087169	bo_kyaw@hotmail.com	Traffic Controller	08/02/2011	08/02/2011	10/02/2011	Delta	Email
2	Dan Reis	0412409502	35 Wellington St Chippendale	Flood lights & Dust mitigation	14/02/2011	16/02/2011	16/02/2011	Watpac	Phone call
3	Tiffany Gee	with FPG	Chalmers Street	Early Morning Delta Trucks	07/04/2011	12/04/2011	12/04/2011	Watpac/Frasers	Fraser phone call
4	Tiffany Gee	0415 371 581	Chalmers Street	Early Morning Delta Trucks	19/04/2011	19/04/2011	19/04/2011	Watpac / Delta	Email / Phone
5	Dan Reis	412409502	35 Wellington St Chippendale	Flood light left on overnight	03/08/2011	03/08/2011	03/08/2011	Watpac - Ian	Phone call
6	Jeanie	(02) 9699-3027 / (02) 9904-0133	Nearby resident	Early morning site office alarm	07/09/2011	08/09/2011	08/09/2011	Brad S / Ian	Alarm Tech / Phone call
7	Jess	0410 465 475	Wellington Street (work)	Frasers Excavation works noisy - when will they stop	13/09/2011	13/09/2011	13/09/2011	Watpac - Renee	Frasers Community Liaison advised
8	David Pocklington	davjap@bigpond.com	71-75 Regent St Chippendale	Display approved site working hours	21/10/2011	21/10/2011	21/10/2011	Frasers	Email
9	Jeannie Sotheran	(02) 9699-3027	Local Resident	Subcontractor-not controlled by watpac, disposing of household rubbish into Watpac bins early morning causing noise complaint	14/01/2012	16/01/2012	16/01/2012	Brad.S	Brad has emailed William Lam and Craig Elgie to investigate further, Carlene spoke to resident
10	Jeannie Sotheran	(02) 9699-3027	Local Resident	Concrete pump leaving the site at 8.00 pm following the 1 hour wash up task which generates no noise to surrounding residents. Unfortunately the civil activities in Regent street intersection, that are managed by Fraser's separable contractors had commenced at the same time and the resident associated the two activities as being that of the site operating beyond the 7.00 pm approved time. The affected resident has been contacted and clarification offered as to the source of noise activity.	April	April	Brad.S	Brad.S	3x Phone call to Jeannie and no response