

Summary of complaints received from 1 January 2025 to 31
December 2025.

Date, time & method of complaint	Nature of complaint	Action taken, including follow-up
30/4/2025 EPA phone call	The EPA reported to the ECM that a complaint had been received via the Environment Line regarding excessive noise being generated continuously for the last three months.	An investigation commenced reviewing the noise monitoring data for that period. Attended noise monitoring scheduled for June is being expanded to include the complainant's location. The complainant has been contacted.
5/6/2025 EPA phone call	The EPA reported to the ECM that an anonymous complaint was received regarding noise being generated at various times over a two-week period.	A detailed review of noise monitoring data has commenced and attended noise monitoring is scheduled for June.