

24<sup>st</sup> October 2019

19/675 Pacific Highway

Paradise Palms

Korora NSW 2450

Director – Transport Assessments  
Department of Planning  
GPO Box 39  
Sydney NSW 2001

Dear Sir,

Submission Coffs Harbour Bypass (SSI\_7666)

We have concerns with proposed current design and upgrade to the Pacific Highway North and the financial impacts this will have to our property for the following reasons:

1. The works will include the resumption of land at the front of the resort complex. This resumption will include the demolition of key structures of the resort complex namely the reception, indoor pool, tennis courts, games room and managers residence. Clearly this will significantly devalue the prospect for potential future bookings and therefore significantly impact on future income levels we currently enjoy.
2. The close proximity of the works will result in significant noise disruption to potential future bookings resulting in negative reviews, resulting in significantly less bookings than we currently enjoy.
3. The works being undertaken to widen the existing Highway, build the form of the new Service Road and the creation of the nearby tunnel under the highway will be major and very disruptive for accessibility to the facility.
4. With heavy machinery including vibrating rollers and machinery with safety alarms / horns will be overwhelming in such close proximity of our bungalow.

We are not opposed to progress and fully support the upgrade of the Pacific Highway to meet not only the current but future traffic needs. However, it is fair and reasonable to expect our quality of life and assets to be protected from immediate and future damage both structurally and in devaluation, given the close proximity of these works to our property including the resumption of land and demolition of key components of resort complex. As the disruption is guaranteed to impact on the income level of our property, we believe it is fair to be:

- compensated for loss of income and for:
- noise mitigation works to our properties to allow for a reasonable standard of accommodation by our guests
- reparation of any cosmetic or structural damages incurred throughout this phase of construction including vibrations etc.

In Good Faith  
Sincerely

Tania & Lorenz Beckett